



***Bi-Weekly Project Status Report***  
***9/25/2015 – 10/09/2015***

***Submitted by Auxiliary Services, IT***

***Submitted On 10/09/2015***

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**Archived Project Summary**

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## 1 Discovery Project Summary

Priority	Project Name	Requestor	Description
1	AS – Radio System Discovery Project (HSP, BKS, HOU, TSP, RAD, COL)	Mark Ewalt	DPS is discontinuing support of the current radio system. Perform discovery to determine usage of system by AS BU's and suggest replacement projects.
1	COL – Coliseum Website – Phase6 Enhancements	Joe Furin	Add new features such as photo gallery, photo albums, interactive discussion blog, history timeline, private events and tours page
1	COL – USC Network Usage Infrastructure Policy Map and Gap	Joe Furin	To prepare for the upcoming University audit perform an Internal assessment of adherence to USC policy and create a mediation list to be prioritized by the COL
1	TSP - Enhance Transportation website maps with safety Information	Tony Mazza	Add maps to websites containing safety information.
1	TSP – Online Daily Reservation Edits/Deletes	Tony Mazza	Update Online Daily Reservation System so that users are able to edit and delete their existing reservations (with integration to T2)
1	RAD – Guestware Integration	Deepal Jayasooriya	Implement Guest Experience Management System
1	AS – Pre-Audit PCI Assessment	Frank Juarez	Begin gathering policies and technical requirements for the 2016 PCI audit
1	BKS – Mobile app for catalog	Darren James	Create a mobile app for catalog
2	BKS – Additional USCard payment option on BKS website	Rehab Khouri	Add USCard payment option to the USC Bookstore website
2	COL – Mobile Website	Joe Furin	Create a mobile website for Los Angeles Memorial Coliseum & Sports Arena
2	HSP – Rewrite The Lab website	Erika Chesley	Rewrite The Lab website using the same template as The Edmondson
2	AS - USC Network Infrastructure Usage Policy pre-audit remediation (BKS, HSP, TSP, HOU, RAD)	Mark Ewalt	To prepare for upcoming University audit perform internal (AS IT) audit of remainder of business units for compliance to USC IT policy
2	HOU – Implement Meeting Room tablets	Keenan Cheung	Mount tablets to each meeting room door so requesters can view availability

3	BKS – Create separate websites for Stanford, San Fran State and others to replace OsCommerce	Darren James	Create separate websites for schools to offer functionality to replace OsCommerce
3	UCP – Online Copyright Clearance Center	Darren James	Offer online solution to replace the current software that was initially written around 1990 in older version of VR, which now has limitations that either makes it impossible or difficult to incorporate new functions and to streamline daily functions with CCC.
2	HR – HR Website	Barbara Sladeck	Create a new website for HR
3	HSP – Create a Mobile App	Kris Klinger	Create a mobile app for USC Hospitality
3	HOU – Create a Mobile Website	Keenan Cheung	Implement a Mobile Website for USC Housing
3	BKS – Electronic Shelf Tag	Darren James	Implement a system to use electronic merchandise tags
3	BKS – Redesign Gamble House Bookstore	Darren James	Gamble House website is changed with the new design so the bookstore would like to match the Gamble House bookstore website to the Gamble House website
3	AS Energy Consumption Data Repository	Mark Ewalt	Create a data repository to collect historical energy usage for historical/as hoc reporting purposes
3	AS – Add eCommerce to Figueroa Press	Darren James	Currently Figueroa Press users USC Bookstore’s eCommerce website to purchase books from Fig Press website. Figueroa Press would like to add eCommerce functionality to their website.
TBD	USC –Admin Ops (CAPS) Event Planning Website	Mark Ewalt	Rewrite the existing Event Planning Website, written by Admin Ops (CAPS), used by USG, FMS, DPS, Fire & Safety, USC Hospitality, USC Transportation, Campus Filming, Protocol & Events, and Student Affairs.
TBD	HOU – Integration with USCard and StarRez for Persona locks	Chris P.	Create a process to capture room card information from USCard to store in StarRez to make it available for Persona.
TBD	BKS – Point of Sale System RFI and Vendor selection process	Darren James	Create a request for proposal to select a Vendor of choice to replace the RBS POS system
TBD	HOU – Reuse the student authentication middleware to enable web HBO GO access	Keenan Chang	Duplicate the Shibboleth middleware authentication process to give students HBO GO access on the web and mobile devices

TBD	RAD – Rewrite Rosso’s Website	Erika Chesley	Rewrite Rosso’s website to make it similar to the Edmondson
TBD	HSP – Rewrite Traditions Website	Erika Chesley	Rewrite Traditions website to make it similar to the Edmondson
TBD	HSP – Rewrite Moreton Fig Website	Erika Chesley	Rewrite Moreton Fig website to make it similar to the Edmondson
TBD	HSP – Rewrite McKay’s Website	Erika Chesley	Rewrite McKay’s website to make it similar to the Edmondson
TBD	HSP – Rewrite UrbnMrkt Website	Erika Chesley	Rewrite UrbnMrkt website to make it similar to the Edmondson
TBD	BKS – Update Fig Press Website	Tiffany Quon	Update Figueroa Press Website to add a section for upcoming Books
TBD	SS – New Website for Trademarks & Licensing	Matt Curran	Create a new website for Trademarks & Licensing

**2 Active Project Summary**

<b>Project</b>	<b>Project Name</b>	<b>Status</b>	<b>Assessment</b>
3	TSP – Replace T2 Payment Gateway	<b>On Target</b>	Target Project Completion Date –11/12/2015
4	HSP – ZenDesk Marketing Request System	<b>On Target</b>	Target Project Completion Date – 10/15/2015
5	TSP – Luke Pay Station Upgrade (EMV)	<b>On Target</b>	Target Project Completion Date – 12/1/2015
6	SS – AS DataMart Discovery Project	<b>Concern</b>	Target Project Completion Date – 9/30/15
7	HSP – Event Planning Website	<b>On Target</b>	Target Project Completion Date – *2016
8	BKS – Create a Mobile Friendly Website	<b>On Target</b>	Target Project Completion Date – 12/31/2015
9	BKS – Online Computer Store	<b>Concern</b>	Target Project Completion Date – 12/31/2015
10	TSP – Update Transportation App for IOS and Android	<b>On Target</b>	Target Project Completion Date – 10/30/2015
11	SS – Kronos (Purchase & Implementation of addition time clocks)	<b>On Target</b>	Target Project Completion Date – 10/30/2015
12	SS – Kronos Timekeeping Scheduler Module Implementation	<b>On Target</b>	Target Project Completion Date – 12/18/2015
13	SS – Kronos Custom Time Edit Report	<b>Concern</b>	Target Project Completion Date – 9/30/2015
14	UCP – Create a new website for EMBA	<b>Concern</b>	Target Project Completion Date – TBD*

3 TSP – Replace T2 Payment Gateway

Project Description <span style="float: right;">☒ On Target ☐ Concern ☐ Warning</span>																																		
IT Project Manager: Sonali Bodiwala	Business Project Owner: Michelle Garcia																																	
Start Date: 9/9/2015	Target Completion Date: 11/12/2015																																	
<p>Currently we use T2’s payment gateway for payments from the website (T2). We have been notified by T2 that their product will have an end of life soon. This project is to replace T2 payment gateway with CyberSource</p>																																		
Accomplishments (for previous two weeks)																																		
<ul style="list-style-type: none"> <li>No changes since the last update. Still waiting for the CyberSource account and T2 to send additional information.</li> </ul>																																		
Planned for Next Two Weeks																																		
<ul style="list-style-type: none"> <li>Work with PMO to set up CyberSource account</li> <li>T2 to send what information is required for them to connect to CyberSource from their site.</li> </ul>																																		
Open Issues																																		
<ul style="list-style-type: none"> <li>N/A</li> </ul>																																		
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4 HSP – ZenDesk Marketing Request System

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																						
<b>IT Project Manager: Frank Juarez</b>	<b>Business Project Owner: Erika Chesley</b>																					
<b>Start Date: 6/10/2015</b>	<b>Target Completion Date: 10/15/2015</b>																					
<p>The USC Hospitality Marketing organization is responsible to provide marketing services for all Hospitality units. Currently requests come via email, phone calls, or verbally and are manually tracked.</p> <p>The purpose of this project is to implement an automated ticketing system for USC Hospitality that will be used by the Hospitality shared services teams; Marketing and Systems Support. When fully implemented this project will provide Marketing and Systems support with an automated ticketing system to track requests in a database, log service request activity, and provide reporting for all active and closed tickets.</p>																						
<b>Accomplishments (for previous two weeks)</b>																						
<ul style="list-style-type: none"> <li>Completed configuration of system</li> <li>Performed Unit Testing</li> </ul>																						
<b>Planned for Next Two Week</b>																						
<ul style="list-style-type: none"> <li>Prepare for User Acceptance Testing</li> <li>Conduct HSP Agent Training</li> <li>Prepare for Pilot</li> </ul>																						
<b>Open Issues</b>																						
<ul style="list-style-type: none"> <li>N/A</li> </ul>																						
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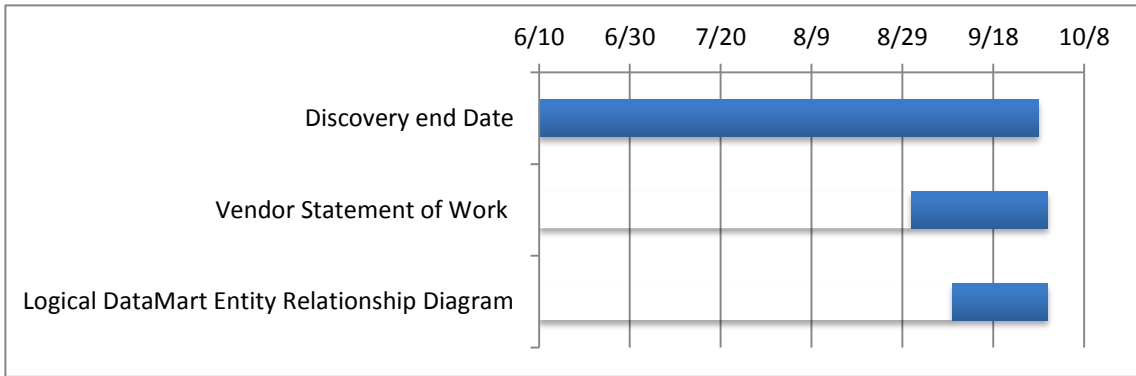
5 TSP – Luke Pay-Station Upgrade

<b>Project Description</b>		<input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																
<b>IT Project Manager: Ruben Khudaverdyan</b>		<b>Business Project Owner: Gabe Badillo</b>																
<b>Start Date: 7/27/2015</b>		<b>Target Completion Date: 12/1/2015</b>																
<p>With the upcoming Europay MasterCard Card (EVM) Liability shift USC Transportation has decided to upgrade the current dispensers with EMV ready card readers.</p> <p>EMV technology protects payments by generating a unique, one-time code needed for the transaction to be approved. This feature makes it virtually impossible to counterfeit cards, helping to eliminate fraud.</p>																		
<b>Accomplishments (for previous two weeks)</b>																		
<ul style="list-style-type: none"> <li>Hardware has been received ahead of schedule</li> </ul>																		
<b>Planned for Next Two Week</b>																		
<ul style="list-style-type: none"> <li>Transportation is currently migrating from EMS/IRIS (administrative portal) of T2. Migration is scheduled to be completed by October 21.</li> <li>Build a deployment schedule</li> <li>Obtain a Lupe Pay Station installation quote from a 3<sup>rd</sup> party</li> </ul>																		
<b>Open Issues</b>																		
<ul style="list-style-type: none"> <li>N/A</li> </ul>																		
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Scope Doc	8/16	9/5																
Luke Pay Station Implementation	11/24	12/14																
EMV Reader Installation	1/23	2/12																

**6 SS – AS DataMart Discovery Project**

<b>Project Description</b>		<input type="checkbox"/> <b>On Target</b> <input checked="" type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>	
<b>IT Project Manager: Frank Juarez</b>		<b>Business Project Owner: Mark Ewalt</b>	
<b>Start Date: 6/10/2015</b>		<b>Target Completion Date: 9/30/2015</b>	
<p>Auxiliary Services management has expressed a desire to create a flexible reporting environment that will take data from Auxiliary Services source systems and load it into a flexible reporting data environment.</p> <p>The scope of this project is to work with a consulting organization (Data41) to perform discovery on the various data sources for Auxiliary Services and to create a detailed plan and tools recommendation to build an Auxiliary Services DataMart Reporting environment. The initial target data sources for the first phase of this project are the Agilysys POS, KRONOS timekeeping, and CAPS cost of goods system.</p>			
<b>Accomplishments (for previous two weeks)</b>			
<ul style="list-style-type: none"> <li>Completed KRONOS WIM Training</li> <li>Met with Agilysys DaaS team</li> <li>Received initial DaaS extract file layout</li> </ul>			
<b>Planned for Next Two Week</b>			
<ul style="list-style-type: none"> <li>Analysis for WIM extract file</li> <li>Get access to Agilysys DaaS environment</li> </ul>			
<b>Open Issues</b>			
<ul style="list-style-type: none"> <li>Discovery has highlighted data availability issues for many of the source systems. Team to resolve availability issues or re-scope project.</li> </ul>			

**Milestones**



7 HSP – Event Planning Website

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																
<b>IT Project Manager: Sonali Bodiwala</b>	<b>Business Project Owner: Angela DiBenedetto</b>															
<b>Start Date: 5/15/2015</b>	<b>Target Completion Date: *2016</b>															
<p>Create a new website for Hospitality to manage event planning, to streamline the process. Events are created from Admin Ops website. Currently, hospitality manages these events manually through individual email client, which makes it difficult to audit/track events and missing information.</p>																
<b>Accomplishments (for previous two weeks)</b>																
<ul style="list-style-type: none"> <li>Met with Student Affairs and DPS to gather their requirements.</li> </ul>																
<b>Planned for Next Two Week</b>																
<ul style="list-style-type: none"> <li>Set up a meeting with EMS to discuss integration and changes to EMS (Event Management System)</li> </ul>																
<b>Open Issues</b>																
<ul style="list-style-type: none"> <li>N/A</li> </ul>																
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Task	Start Date	End Date														
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Create Scope and Requirements documentation	11/12	12/2														
Work with Design Studio for wireframes and mockups	12/2	12/22														
Begin Development	12/22	1/11														

8 BKS – Create a Mobile Friendly Website

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																
<b>IT Project Manager: Sonali Bodiwala</b>	<b>Business Project Owner: Holly Bedwell</b>															
<b>Start Date: 5/1/2015</b>	<b>Target Completion Date: 12/31/2015</b>															
<p>With the recent changes on 4/21 to Google’s search engine, if a website is not ‘mobile friendly’, it may not show up on Google’s search results or may be displayed with lower score.</p> <p>The Scope of this project is to create a mobile friendly website for USC Bookstore.</p>																
<b>Accomplishments (for previous two weeks)</b>																
<ul style="list-style-type: none"> <li>Development completed. IT is now going through internal testing.</li> </ul>																
<b>Planned for Next Two Week</b>																
<ul style="list-style-type: none"> <li>Release for QA for design review</li> </ul>																
<b>Open Issues</b>																
<ul style="list-style-type: none"> <li>N/A</li> </ul>																
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Milestone	Start Date	End Date														
Development	8/11	10/10														
QA	10/10	10/30														
Bug fixes	10/30	11/19														
Go Live	11/19	12/9														

9 BKS – Online Computer Store

Project Description <span style="float: right;"> <input type="checkbox"/> On Target                       <input checked="" type="checkbox"/> Concern                       <input type="checkbox"/> Warning                 </span>																			
IT Project Manager: Sonali Bodiwala	Business Project Owner: Rehab Khouri																		
Start Date: 04/24/2015	Target Completion Date: 12/31/2015																		
<p>Computer Store would like to sell apple products online where customers will be required to enter a 10 digit USCID or the year they graduated for record purposes. At this time the gathered information will not be verified by the computer store.</p> <p>The look and feel will not change for the website in this phase.</p>																			
Accomplishments (for previous two weeks)																			
<ul style="list-style-type: none"> <li>Met with the bookstore team</li> <li>Test products are now configured on the test site so bookstore can begin testing</li> </ul>																			
Planned for Next Two Week																			
<ul style="list-style-type: none"> <li>Waiting for users to finish testing</li> <li>Set up another meeting with the bookstore</li> </ul>																			
Open Issues																			
<ul style="list-style-type: none"> <li>Since the products are not yet added, the target completion date has been changed to 12/31/2015 to allow for the bookstore to make necessary updates.</li> </ul>																			
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Web Team to update email templates	12/9	12/29																	
Prep VR & Go Live	12/29	1/18																	

10 TSP – Update Transportation App for iOS and Android

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																									
<b>IT Project Manager: Sonali Bodiwala</b>	<b>Business Project Owner: Tony Mazza</b>																								
<b>Start Date: 3/1/2015</b>	<b>Target Completion Date: 10/30/2015</b>																								
Add HSC routes, additional functionality (metro, metrolink, LADOT integration, redesign, optimize for new devices)																									
<b>Accomplishments (for previous two weeks)</b>																									
<ul style="list-style-type: none"> <li>Based on the feedback received from Transportation, making the content update a seamless process so the content is only updated once on the website.</li> <li>Started development of the Android App</li> </ul>																									
<b>Planned for Next Two Week</b>																									
<ul style="list-style-type: none"> <li>Update the app for iOS 9 related changes.</li> <li>Based on the user feedback, update iOS app</li> <li>Once iOS app is approved, send to iTunes App Store</li> <li>Continue updating the android app</li> </ul>																									
<b>Open Issues</b>																									
<ul style="list-style-type: none"> <li>Due to the changes needed to make for iOS 9, the target completion date is changed to 10/30.</li> </ul>																									
<b>Milestones</b>																									
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Task</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Send iOS App to users to test</td> <td>8/18/15</td> <td>8/28/15</td> </tr> <tr> <td>iOS 9 and CMS changes</td> <td>9/7/15</td> <td>9/17/15</td> </tr> <tr> <td>Send iOS App to users to test</td> <td>10/7/15</td> <td>10/17/15</td> </tr> <tr> <td>Launch iOS App</td> <td>10/27/15</td> <td>11/6/15</td> </tr> <tr> <td>Begin Android Dev</td> <td>9/7/15</td> <td>9/17/15</td> </tr> <tr> <td>Send Android App to users to test</td> <td>10/7/15</td> <td>10/17/15</td> </tr> <tr> <td>Launch Android App</td> <td>10/27/15</td> <td>11/6/15</td> </tr> </tbody> </table>		Task	Start Date	End Date	Send iOS App to users to test	8/18/15	8/28/15	iOS 9 and CMS changes	9/7/15	9/17/15	Send iOS App to users to test	10/7/15	10/17/15	Launch iOS App	10/27/15	11/6/15	Begin Android Dev	9/7/15	9/17/15	Send Android App to users to test	10/7/15	10/17/15	Launch Android App	10/27/15	11/6/15
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Send Android App to users to test	10/7/15	10/17/15																							
Launch Android App	10/27/15	11/6/15																							

11 SS – KRONOS (Purchase & Implementation of additional time-clocks)

<b>Project Description</b>		<input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																
<b>IT Project Manager: Ruben Khudaverdyan</b>		<b>Business Project Owner: Barbara Sladeck</b>																
<b>Start Date: 3/27/2015</b>		<b>Target Completion Date: 10/30/2015</b>																
<p>Through a recent audit report, it has been identified that there is a need to install additional Kronos clocks throughout the Hospitality and Housing business unit.</p> <p>The goals of this project are to assess, quote, and implement additional time-clocks needed for operations Housing and Hospitality</p>																		
<b>Accomplishments (for previous two weeks)</b>																		
<ul style="list-style-type: none"> <li>Network Wiring has begun</li> </ul>																		
<b>Planned for Next Two Week</b>																		
<ul style="list-style-type: none"> <li>Process PO for electrical requirements</li> <li>Continue network wiring</li> </ul>																		
<b>Open Issues</b>																		
<ul style="list-style-type: none"> <li>N/A</li> </ul>																		
<b>Milestones</b>																		
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Review Requirements</td> <td>3/27</td> <td>3/27</td> </tr> <tr> <td>Budget Approval</td> <td>3/27</td> <td>7/5</td> </tr> <tr> <td>Install Data/Electrical</td> <td>7/5</td> <td>10/13</td> </tr> <tr> <td>Go Live</td> <td>12/2</td> <td>12/2</td> </tr> </tbody> </table>				Milestone	Start Date	End Date	Review Requirements	3/27	3/27	Budget Approval	3/27	7/5	Install Data/Electrical	7/5	10/13	Go Live	12/2	12/2
Milestone	Start Date	End Date																
Review Requirements	3/27	3/27																
Budget Approval	3/27	7/5																
Install Data/Electrical	7/5	10/13																
Go Live	12/2	12/2																



12 SS – KRONOS Timekeeping – Scheduler Module Implementation

<b>Project Description</b>		<input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																									
<b>IT Project Manager: Ruben Khudaverdyan</b>		<b>Business Project Owner: Barbara Sladeck</b>																									
<b>Start Date: 1/14/2015</b>		<b>Target Completion Date: 12/18/2015</b>																									
<p>The AS business units have a complex and dynamic work schedule process. There is a need to have greater visibility for both the planning of work schedules and to dynamically assign employees to these schedules.</p> <p>The scope of this project is to work with the AS IT Payroll team to define requirements and to implement the KRONOS work-scheduling package. This will include updating of the KRONOS timekeeping system and the time clocks to integrate with this new functionality</p>																											
<b>Accomplishments (for previous two weeks)</b>																											
<ul style="list-style-type: none"> <li>Processed Interface change order for WorkDay</li> </ul>																											
<b>Planned for Next Two Week</b>																											
<ul style="list-style-type: none"> <li>Continue developing Org Map configuration in Dev.</li> <li>Select users from the business unit to review the scheduler pilot</li> <li>Continue the development of the Auxiliaries Scheduler Training Program</li> </ul>																											
<b>Open Issues</b>																											
<ul style="list-style-type: none"> <li>N/A</li> </ul>																											
<b>Milestones</b>																											
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Review vendor SOW</td> <td>1/14</td> <td>1/21</td> </tr> <tr> <td>Demo Review</td> <td>3/5</td> <td>3/12</td> </tr> <tr> <td>Onsite SME Training</td> <td>3/5</td> <td>3/12</td> </tr> <tr> <td>Cost of Schedule Configuration</td> <td>6/13</td> <td>9/21</td> </tr> <tr> <td>Interface Configuration</td> <td>6/13</td> <td>9/21</td> </tr> <tr> <td>Deploy Internal Training Program</td> <td>9/21</td> <td>12/30</td> </tr> <tr> <td>Complete Implementation</td> <td>12/30</td> <td>2/18</td> </tr> </tbody> </table>				Milestone	Start Date	End Date	Review vendor SOW	1/14	1/21	Demo Review	3/5	3/12	Onsite SME Training	3/5	3/12	Cost of Schedule Configuration	6/13	9/21	Interface Configuration	6/13	9/21	Deploy Internal Training Program	9/21	12/30	Complete Implementation	12/30	2/18
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Interface Configuration	6/13	9/21																									
Deploy Internal Training Program	9/21	12/30																									
Complete Implementation	12/30	2/18																									

13 SS – KRONOS Custom Time Edit Report

<b>Project Description</b>		<input type="checkbox"/> On Target	<input checked="" type="checkbox"/> Concern	<input type="checkbox"/> Warning																		
<b>IT Project Manager: Ruben Khudaverdyan</b>		<b>Business Project Owner: Barbara Sladeck</b>																				
<b>Start Date: 3/27/2015</b>		<b>Target Completion Date: 9/30/2015</b>																				
<p>Sr. Management has requested a custom time edit report to be built by the Kronos team.</p> <p>The scope of this project is to review the requirements found in the audit report and contract Kronos professional services for development.</p>																						
<b>Accomplishments (for previous two weeks)</b>																						
<ul style="list-style-type: none"> <li>Requested changes have been changed and loaded into Dev.</li> </ul>																						
<b>Planned for Next Two Week</b>																						
<ul style="list-style-type: none"> <li>Review and Sign-Off</li> </ul>																						
<b>Open Issues</b>																						
<ul style="list-style-type: none"> <li>N/A</li> </ul>																						
<b>Milestones</b>																						
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Requirements Review</td> <td>3/27</td> <td>4/16</td> </tr> <tr> <td>Product Design Review</td> <td>4/16</td> <td>6/15</td> </tr> <tr> <td>Product Testing</td> <td>6/15</td> <td>7/25</td> </tr> <tr> <td>Product Design II</td> <td>7/25</td> <td>9/3</td> </tr> <tr> <td>Review &amp; Implementation</td> <td>9/3</td> <td>9/23</td> </tr> </tbody> </table>					Milestone	Start Date	End Date	Requirements Review	3/27	4/16	Product Design Review	4/16	6/15	Product Testing	6/15	7/25	Product Design II	7/25	9/3	Review & Implementation	9/3	9/23
Milestone	Start Date	End Date																				
Requirements Review	3/27	4/16																				
Product Design Review	4/16	6/15																				
Product Testing	6/15	7/25																				
Product Design II	7/25	9/3																				
Review & Implementation	9/3	9/23																				

14 UCP – Create a new website for EMBA

Project Description <span style="float: right;"> <input type="checkbox"/> On Target                       <input checked="" type="checkbox"/> Concern                       <input type="checkbox"/> Warning                 </span>																
IT Project Manager: Sonali Bodiwala	Business Project Owner: Darren James															
Start Date: 4/23/2014	Target Completion Date: TBD*															
Create a new website for EMBA																
Accomplishments (for previous two weeks)																
<ul style="list-style-type: none"> <li>Received sign off from users on 9/30 for a target launch date of 10/7</li> <li>IT added all the products to the new site on 10/6</li> <li>On 10/8, after the targeted launch date, new issues were identified</li> <li>Waiting for UCP to send final signoff and identify priorities for the new issues</li> </ul>																
Planned for Next Two Weeks																
<ul style="list-style-type: none"> <li>Feedback from UCP</li> </ul>																
Open Issues																
<ul style="list-style-type: none"> <li>Need to prioritize the issues so we can resolve them in phase 2. Since we have not received any updates from UCP, the target launch date is changed to TBD to free up resources to work on other priority 1 projects.</li> <li>New milestones will be created once we receive feedback from UCP.</li> <li>The timeline below was agreed upon but missed:</li> </ul>																
Milestones																
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Users to QA</td> <td>8/31</td> <td>9/10</td> </tr> <tr> <td>Receive final signoff</td> <td>9/15</td> <td>9/20</td> </tr> <tr> <td>Prepare production environment</td> <td>9/20</td> <td>9/30</td> </tr> <tr> <td>Go Live</td> <td>10/5</td> <td>10/10</td> </tr> </tbody> </table>		Milestone	Start Date	End Date	Users to QA	8/31	9/10	Receive final signoff	9/15	9/20	Prepare production environment	9/20	9/30	Go Live	10/5	10/10
Milestone	Start Date	End Date														
Users to QA	8/31	9/10														
Receive final signoff	9/15	9/20														
Prepare production environment	9/20	9/30														
Go Live	10/5	10/10														

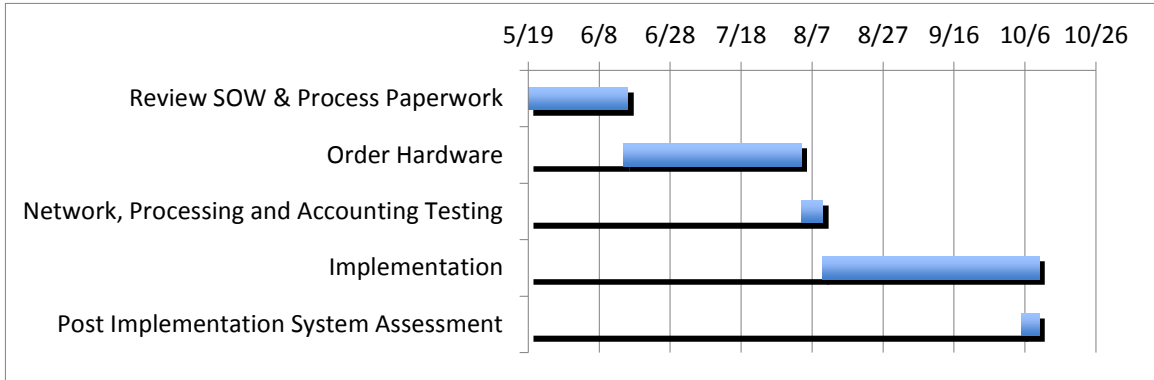
15 TSP – Fuel Station Dispenser Upgrade

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>																			
<b>IT Project Manager: Ruben Khudaverdyan</b>	<b>Business Project Owner: Michelle Garcia</b>																		
<b>Start Date: 6/30/2015</b>	<b>Target Completion Date: **Completed**</b>																		
<p>With the upcoming Europay MasterCard Card (EVM) Liability shift USC Transportation has decided to upgrade the current dispensers with EMV ready card readers.</p> <p>EMV technology protects payments by generating a unique, one-time code needed for the transaction to be approved. This feature makes it virtually impossible to counterfeit cards, helping to eliminate fraud.</p>																			
<b>Accomplishments (for previous two weeks)</b>																			
<ul style="list-style-type: none"> <li>• Upgrade Fuel Controller that manages Credit Card and USCard transitions</li> <li>• Complete installation and testing of the new fuel dispensers.</li> <li>• Go Live</li> </ul>																			
<b>Planned for Next Two Week</b>																			
<ul style="list-style-type: none"> <li>• N/A</li> </ul>																			
<b>Open Issues</b>																			
<ul style="list-style-type: none"> <li>• N/A</li> </ul>																			
<b>Milestones</b>																			
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Discovery</td> <td>6/30</td> <td>7/10</td> </tr> <tr> <td>SOW Review</td> <td>7/20</td> <td>7/30</td> </tr> <tr> <td>Schedule Implementation</td> <td>7/30</td> <td>9/8</td> </tr> <tr> <td>Testing</td> <td>9/8</td> <td>9/18</td> </tr> <tr> <td>Go Live</td> <td>9/18</td> <td>9/28</td> </tr> </tbody> </table>		Milestone	Start Date	End Date	Discovery	6/30	7/10	SOW Review	7/20	7/30	Schedule Implementation	7/30	9/8	Testing	9/8	9/18	Go Live	9/18	9/28
Milestone	Start Date	End Date																	
Discovery	6/30	7/10																	
SOW Review	7/20	7/30																	
Schedule Implementation	7/30	9/8																	
Testing	9/8	9/18																	
Go Live	9/18	9/28																	

16 HSP – Agilysys POS System Upgrade

Project Description <input type="checkbox"/> On Target <input checked="" type="checkbox"/> Concern <input type="checkbox"/> Warning	
IT Project Manager: Ruben Khudaverdyan	Business Project Owner: Dirk de Jong
Start Date: 5/19/2015	Target Completion Date: **Completed**
<p>USC Hospitality has hosted the Agilysys POS solution on campus for several years across multiple retail and restaurant venues. To continue doing business and complying with industry standards such as PCI-DSS and Microsoft supported platforms, the governance committee has made a decision to upgrade the existing environment to a PCI supported platform, patch existing hardware up to date, implement a point-to-point-encrypted (P2PE) card processing method with the ability to process Europay, MasterCard, Visa (EMV) capable credit cards, and migrate the solution into a hosted data center environment that will be supported by the Agilysys technical team.</p> <p>The Agilysys upgrade project goals are to upgrade the current Agilysys Point-of-Sale (POS) terminals with additional random-access memory (RAM), Implement new server environment with Agilysys datacenter running IG 4.4.6, implement a local interface server for Blackboard communication, re-image all local POS terminals with POSReady 7, install and configure Ingenico P2PE modular terminals.</p>	
Accomplishments (for previous two weeks)	
<ul style="list-style-type: none"> <li>Completed the wiring of Traditions.</li> <li>System Assessment</li> <li>Project Complete</li> </ul>	
Planned for Next Two Week	
<ul style="list-style-type: none"> <li>N/A</li> </ul>	
Open Issues	
<ul style="list-style-type: none"> <li>N/A</li> </ul>	

Milestones



17 BKS – VR P2PE Pin Pad Implementation

<b>Project Description</b> <input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>													
<b>IT Project Manager: Ruben Khudaverdyan</b>	<b>Business Project Owner: Darren James</b>												
<b>Start Date: 7/27/2015</b>	<b>Target Completion Date: Q3 **On Hold**</b>												
<p>Ratex Business Solutions RBS has informed USC that they will be offering a modular Point-2-Point-Ecryption (P2PE) solution for their Visual Ratex POS solution</p> <p>Some of the spoils of moving to P2PE solutions are the reduction of PCI scope and exposure. With the Implementation of P2PE pin pad terminals USC Bookstore will be able to reduce its PCI complexity from a Level D (most complex) to a medium level complexity</p>													
<b>Accomplishments (for previous two weeks)</b>													
<ul style="list-style-type: none"> <li>• Project Start</li> <li>• Meet with business unit to review proposal</li> </ul>													
<b>Planned for Next Two Week</b>													
<ul style="list-style-type: none"> <li>• Review feedback with the vendor and discuss implementation timeline</li> </ul>													
<b>Open Issues</b>													
<ul style="list-style-type: none"> <li>• N/A</li> </ul>													
<b>Milestones</b>													
<table border="1"> <caption>Milestone Schedule</caption> <thead> <tr> <th>Milestone</th> <th>Start Date</th> <th>End Date</th> </tr> </thead> <tbody> <tr> <td>Vendor SOW Review</td> <td>7/27</td> <td>8/16</td> </tr> <tr> <td>Vision &amp; Scope Doc</td> <td>8/16</td> <td>9/5</td> </tr> <tr> <td>Implementation</td> <td>12/14</td> <td>1/3</td> </tr> </tbody> </table>		Milestone	Start Date	End Date	Vendor SOW Review	7/27	8/16	Vision & Scope Doc	8/16	9/5	Implementation	12/14	1/3
Milestone	Start Date	End Date											
Vendor SOW Review	7/27	8/16											
Vision & Scope Doc	8/16	9/5											
Implementation	12/14	1/3											

18 SS – Disaster Recovery Program

<b>Project Description</b>		<input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>	
<b>IT Project Manager: Frank Juarez</b>		<b>Business Project Owner: Mark Ewalt</b>	
<b>Start Date: 4/1/2014</b>		<b>Target Completion Date: 9/15/2014 **On Hold**</b>	
<p>Currently the AS IT team backs up data from our storage devices and file servers to a local SAN device located in the Carol Little building. Although having data backups gives us some capability for recovering any lost data it does not give us the ability to recover data and resume systems operations if the Carol Little building or the ITS data center is compromised or unable to function due to local emergencies effecting its operations.</p> <p><b><u>AS IT Disaster Recovery Program Description</u></b></p> <p>This program will limit the disruption to our Auxiliaries organization in the wake of a disaster or other critical outage. This plan once fully implemented will allow the organization to quickly resume mission-critical functions, and minimize the negative effects of a disaster. These file servers; storage devices and other critical system will be located at our offsite co-location facility located in Arizona.</p> <p><b><u>Benefits</u></b></p> <ul style="list-style-type: none"> <li>• Restoration of Servers.</li> <li>• Restoration of Network Storage devices</li> <li>• Restoration of critical Business Systems.</li> <li>• Re-provisioning of the Auxiliaries Local Area Network to meet the immediate business needs.</li> <li>• Minimize the down time during any disaster or critical outage.</li> </ul>			
<b>Accomplishments (for previous two weeks)</b>			
<ul style="list-style-type: none"> <li>• Continue configuration of replication sites</li> <li>• Requested switch replacement configuration from ITS</li> <li>• Replace faulty switch at SunGard, AZ</li> <li>• Continue replication testing and confirm functionality</li> <li>• Begin initial Technical documentation</li> </ul>			
<b>Planned for Next Two Week</b>			
<ul style="list-style-type: none"> <li>• ** Due to project resource availability and higher priorities this project is being temporarily put on hold **</li> </ul>			
<b>Open Issues</b>			
<ul style="list-style-type: none"> <li>• N/A</li> </ul>			



**19 ASIT – Asset Management (Absolute Manage)**

<b>Project Description</b>		<input checked="" type="checkbox"/> <b>On Target</b> <input type="checkbox"/> <b>Concern</b> <input type="checkbox"/> <b>Warning</b>
<b>IT Project Manager: Frank Juarez</b>	<b>Business Project Owner: Mark Ewalt</b>	
<b>Start Date: 4/1/2013</b>	<b>Target Completion Date: TBD **On Hold**</b>	
<p>As part of University requirements, Auxiliary Services IT will implement a computer asset management program.</p> <p>The goal of this project is to implement a product to both manage hardware and software inventory, as well as physically track hardware throughout its useful life. This product will also provide ASIT with a patch management and group policy management tool, which will also be rolled out during this project.</p>		
<b>Accomplishments (for previous two weeks)</b>		
<ul style="list-style-type: none"> <li>• Proof of concept server installed</li> <li>• Absolute Manage software installed</li> <li>• Configure administrative accounts for Systems Analyst access</li> <li>• Configure Proof of Concept client installations</li> </ul>		
<b>Planned for Next Two Week</b>		
<ul style="list-style-type: none"> <li>• The Asset Management solution has been changed to Cisco’s Meraki product</li> <li>• Meraki installation verification on all Aux devices</li> <li>• Creation of Meraki audit/exception reports for use by ASIT</li> <li>• Management and Support strategy draft creation</li> </ul>		
<b>Open Issues</b>		
<ul style="list-style-type: none"> <li>• N/A</li> </ul>		

## 20 Archived Project Summary

Priority	Project Name	Requestor	Description
N/P	HSP – Expand URBNMRKT Landing Page to Website	Erika Chesley	Expand the existing single landing page for URNBMRKT into a complete, standalone website.
N/P	ADM – Automate Payroll Feed from Payroll to Accounting	Dave Racewicz	Automate the process so the feed from AIS is automatically converted into the data HR, the Controllers, and the Directors can use.
N/P	BKS – Sales Tax Table Integration Project	Marissa Tan	The ability to modify the backend so the process will update the sales tax according to shipper's zip code for the states we can collect sales tax.
N/P	BKS – Mobile Applications for USC Bookstores	Darren James	Develop one or more applications using mobile technologies
N/P	HSP – Delphi CC Safeguard	Erika Chesley	<b>Protect</b> against unauthorized access or use of records or information which could result in harm or inconvenience to customer.
N/P	HSP – Web Online Ordering Application	Kris Klinger	Online Ordering Application
N/P	TSP – Interactive displays at UPC Bus Stops	Michelle Garcia	Implement KIOSKs at selected bus stops displaying bus route information
N/P	Create/Update Commencement Website	Mark Ewalt	Create a new website or update the bookstore website to streamline ordering from Herf Jones for Commencement
N/P	BKS – Figueroa Press Rewrite	Mark Ewalt	Rewrite of Figueroa Press website.
N/P	TSP – Implement QR Functionality	Michelle Garcia	Begin using QR for marketing at Transportation locations.
N/P	HSP – Norris Healthcare Center POS Implementation	Kris Klinger	Implement POS solution at the NHC
N/P	ASIT – Arc-Sight Log Depository Implementation	Frank Juarez	Implement System Log archival solution for Auxiliary Services.

**Bi-Weekly Project Status Report**

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N/P	COL – Coliseum USCard Implementation	Joe Furin	Implement a process to accept USCard at the Coliseum
N/P	TSP – Flex/AIS Integration for IR	Noel Aguilar	When parking permits are issued against interdepartmental requisitions, the posting to both AIS and Flex is manual and managed separately.