Bi-Weekly Project Status Report
4/11/2016 – 5/6/2016

Submitted by Auxiliary Services, IT

Submitted On 5/6/2016

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1 Discovery Project Summary

Project Name	BU	Requestor	Description	Priority
Coliseum Website -Phase6 Enhancements	COL	Joe Furin	Add new features such as photo gallery, photo albums, interactive discussion blog, history timeline, private events and tours page	1
USC Admin Ops (CAPS) Event Planning Website	Admin	Mark Ewalt	Rewrite the existing Event Planning Website, written by Admin Ops (CAPS), used by USG, FMS, DPS, Fire & Safety, USC Hospitality, USC Transportation, Campus Filming, Protocol & Events, and Student Affairs.	1
Add POS terminals to University Club and Camilleri Café	HSP	Dirk de Jong	IT portion of the project to have Hospitality operate the University Club and Calamari Café	1
AS IT Asset Management	ALL	Frank Juarez	Work with Business Units and Accounting to implement a Asset management program	1
Create a Mobile Website for Housing	HOU	Keenan Cheung	Implement a mobile website for USC Housing	1
Online Daily Reservation Edits/Deletes	TSP	Tony Mazza	Update Online Daily Reservation System so that users are able to edit and delete their existing reservations (with integration to T2)	1
Mobile app for catalog	BKS	Darren James	Create a mobile app for catalog	1
Redesign AUX Website	AUX	Dan Stimmler	Redesign aux.usc.edu website.	1
Additional USCard payment option on BKS website	BKS	Rehab Khouri	Add USCard payment option to the USC Bookstore website	2
Mobile Website	COL	Joe Furin	Create a mobile website for Los Angeles Memorial Coliseum & Sports Arena	2
Create a new website for AUX Careers	HR	Barbara Sladeck	The aux careers page on aux.usc.edu needs a revamp. Create a new website for AUX Careers.	2
Rewrite The Lab Website	HSP	Erika Chesley	Rewrite The Lab website using the same template as The Edmondson	2
Rewrite Moreton Fig Website	HSP	Erika Chesley	Rewrite Moreton Fig website to make it similar to the Edmondson	2
Implement Meeting Room tablets	HOU	Keenan Cheung	Mount tablets to each meeting room door so requesters can view availability	2
Custom Copyright Clearance Publishing Permission Processing Software upgrade	BKS	Darren James	Implement online solutions to replace current copyright clearance software that is windows based and will offer increased security and functionality	3

Redesign Gamble House Bookstore	BKS	Darren James	Since Gamble House has redesigned their website, they would like us to redesign to match their design	3
Create a Mobile App for Hospitality	HSP	Kris Klinger	Create a mobile app for USC Hospitality	3
AS Energy Consumption Data Repository	Admin	Mark Ewalt	Create a data repository to collect historical energy usage for historical/as hoc reporting purposes	3
AS – Add eCommerce to Figueroa Press	BKS	Darren James	Currently Figueroa Press users USC Bookstore's eCommerce website to purchase books from Fig Press website. Figueroa Press would like to add eCommerce functionality to their website.	3
Update Fig Press Website	BKS	Tiffany Quon	Update Figueroa Press Website to add a section for upcoming Books	3
New Website for Trademarks & Licensing	Shared Services	Matt Curran	Create a new website for Trademarks & Licensing	TBD
Residential Dining Digital Signage	HSP	Dirk de Jong	Implement Digital Signage at all Residential Dining locations	TBD
Upgrade T2	TSP	Michelle Garcia	Upgrade T2 from 7.7 to 15.4	TBD

2 Active Project Summary

Project	BU	Project Name	Status	Assessment
3	HSP	University Club POS Implementation	**On Target**	Target Project Completion Date – 6/30/2016
4	HSP	Camilleri Café POS Implementation	**On Target**	Target Project Completion Date – 6/30/2016
5	HOU	Replace Digital Signage	**On Target**	Target Project Completion Date – 6/30/2016
6	RAD	Migration of 100.4 channel	**On Target**	Target Project Completion Date – 6/30/2016
7	HSP	Sprinkles ATM Installation	**On Target**	Target Project Completion Date – 6/30/2016
8	RAD	Hotel Wireless Upgrade	**On Target**	Target Project Completion Date – 6/30/2016
9	BKS	Integration with Apple for Device Enrollment Program	**On Target**	Target Project Completion Date – 6/30/2016
10	HSP	Fertitta Café POS Implementation	**On Target**	Target Project Completion Date – 6/20/2016
11	ASIT	Disaster Recovery (DR) Planning	**On Target**	Target Project Completion Date – 12/31/2016
12	BKS	POS Vendor Selection Process (RFI)	**On Target**	Target Project Completion Date – *Q2 2016
13	AS	2016 Pre-Audit PCI Assessment	**On Target**	Target Project Completion Date – 4/30/2016
14	TSP	Replace T2 Payment Gateway	**On Target**	Target Project Completion Date – 6/30/2016
15	SS	AS DataMart Discovery Project	**Concern**	Target Project Completion Date – 6/30/15
16	HSP	Event Planning Website	**On Target**	Target Project Completion Date – 6/30/15
17	TSP	Update Transportation App for IOS and Android	**On Target**	Target Project Completion Date – 6/30/2016
18	SS	Kronos Timekeeping Scheduler Module Implementation	**On Target**	Target Project Completion Date – 6/20/2016
19	RAD	Delphi Implementation	**On Target**	Target Project Completion Date – TBD
20	RAD	Guestware Integration (CRM)	**On Target**	Target Project Completion Date – TBD

3 HSP – University Club POS Implementation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Scott Reith**
Start Date: 04/12/2016	**Target Completion Date: 6/30/2016**

USC Hospitality will be managing University Club.

Aux IT will be a member of a project team, managed by USC Hospitality. The project team will oversee the progress and the completion of the project. Aux IT will be responsible for the identified and the assigned tasks that include POS hardware, office desktop and Kronos device implementation.

Accomplishments (for previous two weeks)

- Received hardware quotes
- POs created and sent to various vendors

Planned for Next Two Week

- Recurring meeting with the project team for status updates
- Scope document

Open Issues

- N/A

Milestones

- N/A

4 HSP – Camilleri Cafe POS Implementation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Scott Reith**
Start Date: 04/12/2016	**Target Completion Date: 6/30/2016**

USC Hospitality will be taking over Camilleri Café.

Aux IT will be a member of a project team, which will be managed by USC Hospitality. The project team will oversee the progress and the completion of the project. Aux IT will be responsible for the identified and the assigned tasks that include POS hardware, office desktop and Kronos device implementation.

Accomplishments (for previous two weeks)

- Received hardware quotes
- POs created and sent to various vendors

Planned for Next Two Week

- Recurring meeting with the project team for status updates
- Scope document

Open Issues

- N/A

Milestones

- N/A

5 HOU – Replace Digital Signage

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Keenan Cheung**
Start Date: 04/1/2016	**Target Completion Date: 6/30/2016**

USC Housing currently uses Nano nation for their digital signage. They would like to migrate from Nano nation to another solution.

Accomplishments (for previous two weeks)

- Work with the vendor for training

Planned for Next Two Week

- Create a scope document
- Set up training

Open Issues

- N/A

Milestones

- N/A

6 HOU – Migration of 100.4 channel

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	Business Project Owner: Deepal Jayasooriya
Start Date: 04/1/2016	Target Completion Date: 6/30/2016

Currently, Radisson uses USC Housing's Nano nation platform for channel 100.4. This channel is used in all the guest rooms as the primary channel when the TV is turned on. Because USC Housing has decided to replace Nano nation, Radisson will need to migrate to another solution.

Accomplishments (for previous two weeks)

- No changes

Planned for Next Two Week

- Waiting for quote approval
- Create PO

Open Issues

- N/A

Milestones

- N/A

7   HSP – Sprinkles ATM Installation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Frank Juarez	**Business Project Owner: Dirk De Jong**
Start Date: 12/25/2015	**Target Completion Date: 6/30/2016**

Hospitality is in the process of entering an agreement with Sprinkles Cupcakes to install a cupcake "ATM" in the outside entrance of the USC UPC Bookstore. The ATM will be a stand-alone unmanned (automated) Kiosk to dispense cupcakes 24x7.

The initial phase of this project will install the Kiosk, address PCI requirements, and take credit cards as the only tender. USCard will be considered for a second phase implementation.

Accomplishments (for previous two weeks)

- No accomplishments have been completed for this reporting period

Planned for Next Two Week

- Meet with DPS to discuss camera installation for ATM
- Begin contract review
- Set up meeting with USCard to define interface requirements

Open Issues

- USC Hospitality is in the process of negotiating a signed agreement. A signed agreement will be necessary to begin the installation.

Milestones

	12/25	1/14	2/3	2/23	3/14	4/3	4/23	5/13	6/2	6/22	7/12
Project Start											
Discovery											
Construction											
Implementation											

8 RAD – Hotel Wireless Upgrade

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Frank Juarez	**Business Project Owner: Dirk De Jong**
Start Date: 1/25/2015	**Target Completion Date: 8/30/2016**

The Radisson Midtown Hotel at USC has initiated a project to upgrade the wireless for their common areas, ballrooms, meeting rooms and guest rooms. The current wireless solution was installed 6 years ago and is outdated due to equipment obsolescence and increase consumer demand for wireless services.

The Hotel has engaged two Wireless Vendors and will be asking USC ITS to submit a proposal. The scope of this project is to solicit and review proposals and replace the existing wireless system with a dedicated wireless network that has the capability to authenticate guests and charge for value added wireless access.

Accomplishments (for previous two weeks)

- Met with ITS to review the Vector Resources proposals for ClearPass configuration and wireless support
- Met with project team to select a Vendor of choice. The team has selected the ITS hosted and supported Aruba solution which will be augmented with Vector professional services

Planned for Next Two Week

- Meet with Aruba/Vector to discuss proposal revisions
- ITS to define Service Level Agreement and Memo of Understanding
- Finalize costs for Hotel approval and create Purchase Order

Open Issues

- N/A

Milestones

- TBD

9   BKS – Integration with Apple for Device Enrollment Program

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Rehab Khouri**
Start Date: 03/24/2016	**Target Completion Date: 6/30/2016**

The Device Enrollment Program (DEP) provides a fast, streamlined way to deploy the corporate-owned Mac or iOS devices, when purchased through USC Computer Store. The Device Enrollment Program simplifies initial setup by automating Mobile Device Management (MDM) enrollment and supervision of devices during activation, enabling the departments to manage the devices without touching them.

The Computer Store would like to enable the DEP when departments purchase Mac devices. This will generate additional revenues for the computer store.

Accomplishments (for previous two weeks)

- Received feedback from Apple

Planned for Next Two Week

- Create a technical workflow to send to Apple
- Get Apple's approval on technical workflow

Open Issues

- N/A

Milestones

- TBD

10 HSP – Fertitta Café POS Implementation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Ruben Khudaverdyan	**Business Project Owner: Deepal Jayasooriya**
Start Date: 03/21/2016	**Target Completion Date: 6/20/2016**

USC Hospitality will be opening a new retail venue Fertitta Café in the Marshall School of Business.

Aux IT will be a member of a project team, which will be managed by USC Hospitality. The project team will oversee the progress and the completion of the project. Aux IT will be responsible for the identified and the assigned tasks that include POS hardware, office desktop and Kronos device implementation.

Accomplishments (for previous two weeks)

- Site walkthrough completed
- Received hardware quotes
- POs created and sent to various vendors
- Started receiving shipment from vendors
- Sent Digital Media requirements to Capital Construction

Planned for Next Two Week

- Recurring meeting with the project team for status updates
- Scope document
- Set up laptop

Open Issues

- N/A

Milestones

- TBD

11 ASIT – Disaster Recovery Planning

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Salvador Manzo	**Business Project Owner: Frank Juarez**
Start Date: 1/1/16	**Target Completion Date: 12/31/16**

As part of the University's global Business Continuity Planning initiative, develop and test a data recovery plan for primary services and storage. Phases include – (1) deploying and testing a global backup solution for ASIT servers, (2) deploying and testing a remote monthly backup replication system at the SunGard Arizona facility, and (3) testing bare metal restore capabilities.

Accomplishments (for previous two weeks)

- Verify backup processing of Hyper-V cluster storage
- Install agent on physical servers
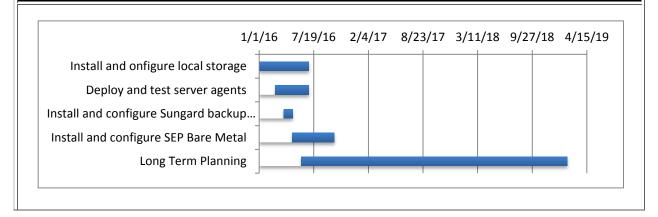- Add Monthly System Recovery backups for all agents (ongoing)

Planned for Next Two Week

- Meet with Frank regarding specific documentation expectations
- Begin documentation
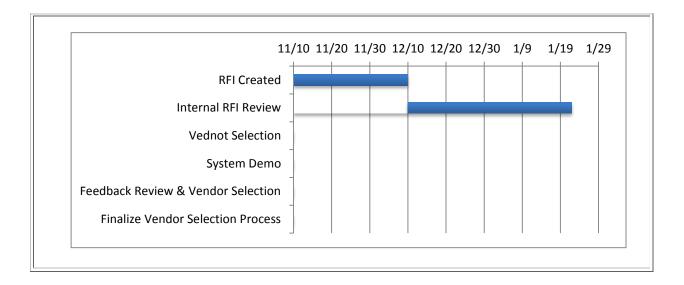- Begin regular meetings with project sponsors

Open Issues

- N/A

Milestones

12 BKS – POS Vendor Selection Process (RFI)

Project Description	☒ On Target ☐ Concern ☐ Warning

IT Project Manager: Frank Juarez	Business Project Owner: Darren James
Start Date: 11/2/2015	Target Completion Date: *Q3 2016

USC Bookstore has requested Auxiliary Services IT to create and submit a request for information (RFI) to USC Purchasing to replace the existing Point of Sale Solution that is currently being supported by Ratex Business Solutions.

The first phase of this project will be the vendor selection process, which will be based on the feedback received from the RFI.

Accomplishments (for previous two weeks)

- Completed NetSuite and RBS Vendor presentations
- Completed Vendor script for final presentations
- Completed presentation scoring and selected two vendors to go to final presentations (NetSuite and Island Pacific)
- Turned over scheduling and contract review to USC Purchasing
- Begin Technical Deep-dives for final vendors

Planned for Next Two Weeks

- Complete Technical Deep-dives
- Schedule final presentations
- Select preferred Vendor

Open Issues

- N/A

Milestones

	11/10	11/20	11/30	12/10	12/20	12/30	1/9	1/19	1/29

RFI Created

Internal RFI Review

Vednot Selection

System Demo

Feedback Review & Vendor Selection

Finalize Vendor Selection Process

13 SS – KRONOS Timekeeping – Scheduler Module Implementation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Barbara Sladeck**
Start Date: 1/14/2015	**Target Completion Date: 08/15/2016**

The AS business units have a complex and dynamic work schedule process. There is a need to have greater visibility for both the planning of work schedules and to dynamically assign employees to these schedules.

The scope of this project is to work with the AS IT Payroll team to define requirements and to implement the KRONOS work-scheduling package. This will include updating of the KRONOS timekeeping system and the time clocks to integrate with this new functionality

Accomplishments (for previous two weeks)

- Scheduler Module installed in production
- Kronos upgraded to 7.0.8
- Received user sign off

Planned for Next Two Week

- USC Hospitality users to begin training provided by L&D

Open Issues

Milestones

14 TSP – Replace T2 Payment Gateway

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Michelle Garcia**
Start Date: 9/9/2015	**Target Completion Date: 6/30/2016**

Currently we use T2's payment gateway for payments from the website (T2). We have been notified by T2 that their product will have an end of life soon. This project is to replace T2 payment gateway with CyberSource

Accomplishments (for previous two weeks)

- Account set up on Test Cybersource
- Information sent to users to configure T2 portal to begin testing

Planned for Next Two Weeks

- Users to configure T2 portal to begin testing
- Once tested, configure live Cybersource

Open Issues

- N/A

Milestones

- N/A

15 SS – AS DataMart Discovery Project

Project Description	☐ **On Target** ☒ **Concern** ☐ **Warning**
IT Project Manager: Frank Juarez	**Business Project Owner: Mark Ewalt**
Start Date: 6/10/2015	**Target Completion Date: 6/30/2016**

Auxiliary Services management has expressed a desire to create a flexible reporting environment that will take data from Auxiliary Services source systems and load it into a flexible reporting data environment.

The scope of this project is to work with a consulting organization (Data41) to perform discovery on the various data sources for Auxiliary Services and to create a detailed plan and tools recommendation to build an Auxiliary Services DataMart Reporting environment. The initial target data sources for the first phase of this project are the Agilysys POS, KRONOS timekeeping, and CAPS cost of goods system.

Accomplishments (for previous two weeks)

- Met with Data41 to amend and finalize Phase II SOW

Planned for Next Two Week

- Receive Tapingo file for review
- Receive Agilisys nightly file
- Turn on labor download for the development file

Open Issues

- Agilysys has not yet began daily updates with no target date identified

Milestones

16 HSP – Event Planning Website

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Angela DiBenedetto**
Start Date: 5/15/2015	**Target Completion Date: 6/30/2016**

Create a new website for Hospitality to manage event planning, to streamline the process. Events are created from Admin Ops website. Currently, hospitality manages these events manually through individual email client, which makes it difficult to audit/track events and missing information.

Accomplishments (for previous two weeks)

- Development started
- Mockups presented to all stakeholders

Planned for Next Two Week

- Continue development

Open Issues

- N/A

Milestones

- TBD

17 TSP – Update Transportation App for iOS and Android

Project Description	☐ **On Target** ☒ **Concern** ☐ **Warning**
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Tony Mazza**
Start Date: 3/1/2015	**Target Completion Date: 6/30/2016**

Add HSC routes, additional functionality (metro, metrolink, LADOT integration, redesign, optimize for new devices)

Accomplishments (for previous two weeks)
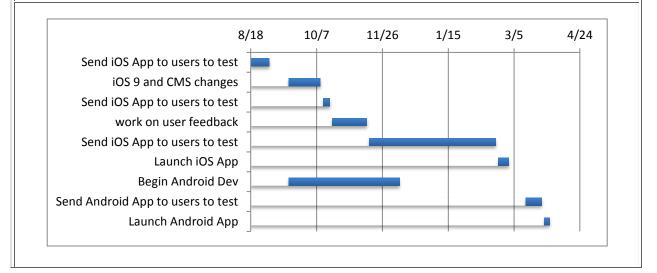
- No Actions

Planned for Next Two Week

- Set up a meeting with user to review the feedback and make necessary changes
- Receive signoff from users to launch iOS app
- Once iOS app is approved, send to iTunes App Store
- Release android app to users to test and get their signoff

Open Issues

- Due to resource availability, the target completion date is moved to 4/30

Milestones

18 RAD – Delphi Implementation

Project Description	☒ On Target ☐ Concern ☐ Warning
IT Project Manager: Sonali Bodiwala	**Business Project Owner: Dirk de Jong**
Start Date: 12/1/2015	**Target Completion Date: TBD**

The Radisson Mid-Town Hotel has requested AS IT to implemented a Delphi catering solution. In addition, the scope of the implementation will extend to University Park and Health & Science Campuses. The project will involve the implementation of one catering solutions that would be visible to other catering departments within USC Hospitality.

Accomplishments (for previous two weeks)

- Received updated quotes from NewMarket

Planned for Next Two Week

- USC Hospitality to create sole source document and genetare PO.
- Once a PO has is issued, the project will be moved to the "In Flight" category, scope document produced and a recurring meeting will be scheduled with project team members.

Open Issues

- N/A

Milestones

19 RAD – Guestware Integration (CRM)

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**

IT Project Manager: Frank Juarez	**Business Project Owner: Deepal Jayasooriya**
Start Date: 10/7/2015	**Target Completion Date: 6/20/2016**

Radisson Hotel has decided to implement a Customer Relationship Management (CRM) software from Guestware in order to improve the overall guest experience

AS IT will be working with the vendors to implement the solution while maintaining PCI Compliance.

Accomplishments (for previous two weeks)

- Met with Guestware to discuss on premise v. hosted solution
- Met with Business Project Sponsor who decided to go with on premise solution

Planned for Next Two Weeks

- Procure on premise server
- Contract with Guestware and begin configuration of server

Open Issues

- N/A

Milestones

- N/A

20 AS – 2016 Pre-Audit PCI Assessment

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Frank Juarez	**Business Project Owner: Dan Stimmler**
Start Date: 11/1/2015	**Target Completion Date: **COMPLETED****

USC is considered a level 2 Merchant and as such is required to complete an annual Payment Card Industry (PCI) yearly assessment by an external Qualified Security Assessor.

The scope of this project is to work with all credit card processing Business Units (BKS, COL, HOU, HSP, RAD, TRX) and ensure that any new credit card processes are appropriately documented and follow PCI data security standards. Ensure all new 3.1 PCI Data Security Standards are being followed and that all PCI recurring processes are also being followed as documented and reported in previous years

Accomplishments (for previous two weeks)

- Continued working on remediation items

Planned for Next Two Week

- This project has been successfully completed and can be closed.

Open Issues

- N/A

Milestones

- N/A

21 BKS – VR P2PE Pin Pad Implementation

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Frank Juarez	**Business Project Owner: Darren James**
Start Date: 7/27/2015	**Target Completion Date: Q3 **On Hold****

Ratex Business Solutions RBS has informed USC that they will be offering a modular Point-2-Point-Ecryption (P2PE) solution for their Visual Ratex POS solution

Some of the spoils of moving to P2PE solutions are the reduction of PCI scope and exposure. With the Implementation of P2PE pin pad terminals USC Bookstore will be able to reduce its PCI complexity from a Level D (most complex) to a medium level complexity

Accomplishments (for previous two weeks)

- Project Start
- Meet with business unit to review proposal

Planned for Next Two Week

- Review feedback with the vendor and discuss implementation timeline

Open Issues

- **Reviewing other POS solutions**

Milestones

22 ASIT – Asset Management (Absolute Manage)

Project Description	☒ **On Target** ☐ **Concern** ☐ **Warning**
IT Project Manager: Frank Juarez	**Business Project Owner: Mark Ewalt**
Start Date: 4/1/2013	**Target Completion Date: TBD **On Hold****

As part of University requirements, Auxiliary Services IT will implement a computer asset management program.

The goal of this project is to implement a product to both manage hardware and software inventory, as well as physically track hardware throughout its useful life. This product will also provide ASIT with a patch management and group policy management tool, which will also be rolled out during this project.

Accomplishments (for previous two weeks)

- Proof of concept server installed
- Absolute Manage software installed
- Configure administrative accounts for Systems Analyst access
- Configure Proof of Concept client installations

Planned for Next Two Week

- The Asset Management solution has been changed to Cisco's Meraki product
- Meraki installation verification on all Aux devices
- Creation of Meraki audit/exception reports for use by ASIT
- Management and Support strategy draft creation

Open Issues

- N/A

23 Archived Project Summary

Priority	Project Name	Requestor	Description
N/P	AS – Radio System Discovery Project (HSP, BKS, HOU, TSP, RAD, COL)	Mark Ewalt	DPS is discontinuing support of the current radio system. Perform discovery to determine usage of system by AS BU's and suggest replacement projects.
N/P	COL – USC Network Usage Infrastructure Policy Map and Gap	Joe Furin	To prepare for the upcoming University audit perform an Internal assessment of adherence to SC policy and create a remediation list to be Prioritized by the COL
N/P	AS - USC Network Infrastructure Usage Policy pre-audit remediation (BKS, HSP, TSP, HOU, RAD)	Mark Ewalt	To prepare for upcoming University audit perform internal (AS IT) audit of remainder of business units for compliance to USC IT policy
N/P	BKS – Create separate websites for Stanford, San Fran State and others to replace OsCommerce	Darren James	Create separate websites for schools to offer functionality to replace OsCommerce
N/P	RAD – Rewrite Rosso's Website	Erika Chesley	Rewrite Rosso's website to make it similar to the Edmondson
N/P	HSP – Rewrite Traditions Website	Erika Chesley	Rewrite Traditions website to make it similar to the Edmondson
N/P	HSP – Rewrite McKay's Website	Erika Chesley	Rewrite McKay's website to make it similar to the Edmondson
N/P	HSP – Rewrite UrbnMrkt Website	Erika Chesley	Rewrite McKay's website to make it similar to the Edmondson
N/P	HSP – Expand URBNMRKT Landing Page to Website	Erika Chesley	Expand the existing single landing page for URNBMRKT into a complete, standalone website.
N/P	ADM – Automate Payroll Feed from Payroll to Accounting	Dave Racewicz	Automate the process so the feed from AIS is automatically converted into the data HR, the Controllers, and the Directors can use.
N/P	BKS – Sales Tax Table Integration Project	Marissa Tan	The ability to modify the backend so the process will update the sales tax according to shipper's zip code for the states we can collect sales tax.
N/P	BKS – Mobile Applications for USC Bookstores	Darren James	Develop one or more applications using mobile technologies

N/P	TSP – Interactive displays at UPC Bus Stops	Michelle Garcia	Implement KIOSKs at selected bus stops displaying bus route information
N/P	Create/Update Commencement Website	Mark Ewalt	Create a new website or update the bookstore website to streamline ordering from Herf Jones for Commencement
N/P	BKS – Figueroa Press Rewrite	Mark Ewalt	Rewrite of Figueroa Press website.
N/P	TSP – Implement QR Functionality	Michelle Garcia	Begin using QR for marketing at Transportation locations.
N/P	HSP – Norris Healthcare Center POS Implementation	Kris Klinger	Implement POS solution at the NHC
N/P	ASIT – Arc-Sight Log Depository Implementation	Frank Juarez	Implement System Log archival solution for Auxiliary Services.
N/P	COL – Coliseum USCard Implementation	Joe Furin	Implement a process to accept USCard at the Coliseum
N/P	TSP – Flex/AIS Integration for IR	Noel Aguilar	When parking permits are issued against interdepartmental requisitions, the posting to both AIS and Flex is manual and managed separately.