



AUXILIARY SERVICES IT

AS IT MONTHLY REPORTS

For February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USC Auxiliary Services



USCAUXILIARY SERVICESIT

AGENDA

- Service Desk Reports
- Aging Report
- Website Reports
- Email Campaign Reports
- Customer Satisfaction Report

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USC Auxiliary Services



USCAUXILIARYSERVICESIT

Service Desk Reports February 2017

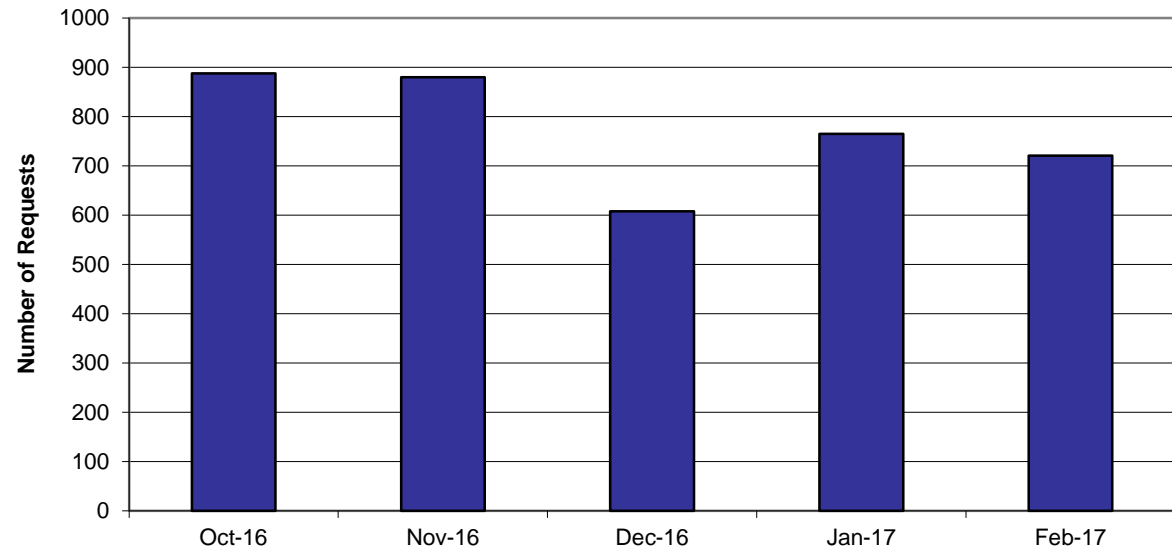
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Total New Requests





USCAUXILIARYSERVICESIT

Service Desk Reports

February 2017

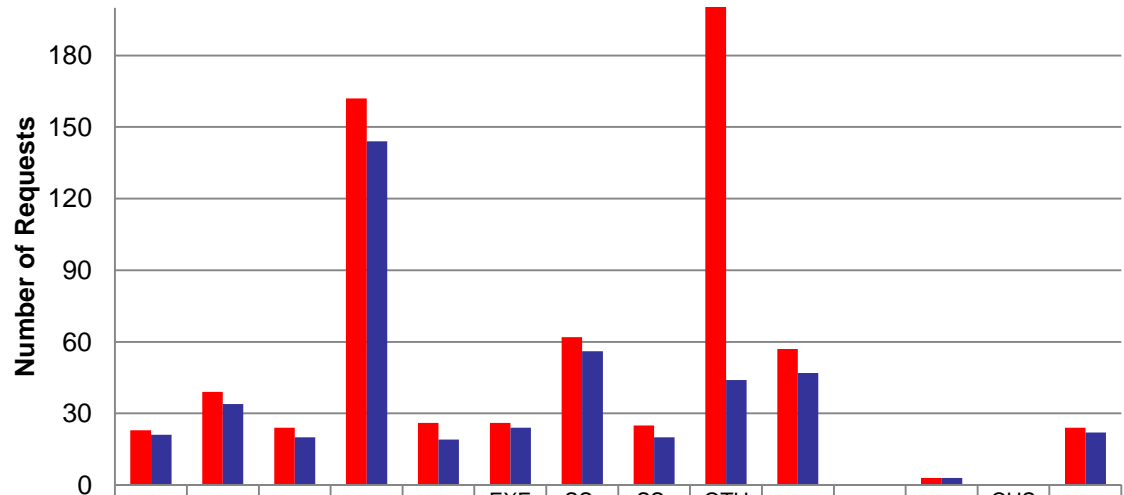
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Total New Vs Closed Requests



	BKS	HOU	RAD	HSP	TRX	EXEC	SS-HR	SS-FIN	OTHER	SS-IT	ATH	DES	CUST	Coli
Total Requests	23	39	24	162	26	26	62	25	250	57	0	3	0	24
Closed Requests	21	34	20	144	19	24	56	20	44	47	0	3	0	22

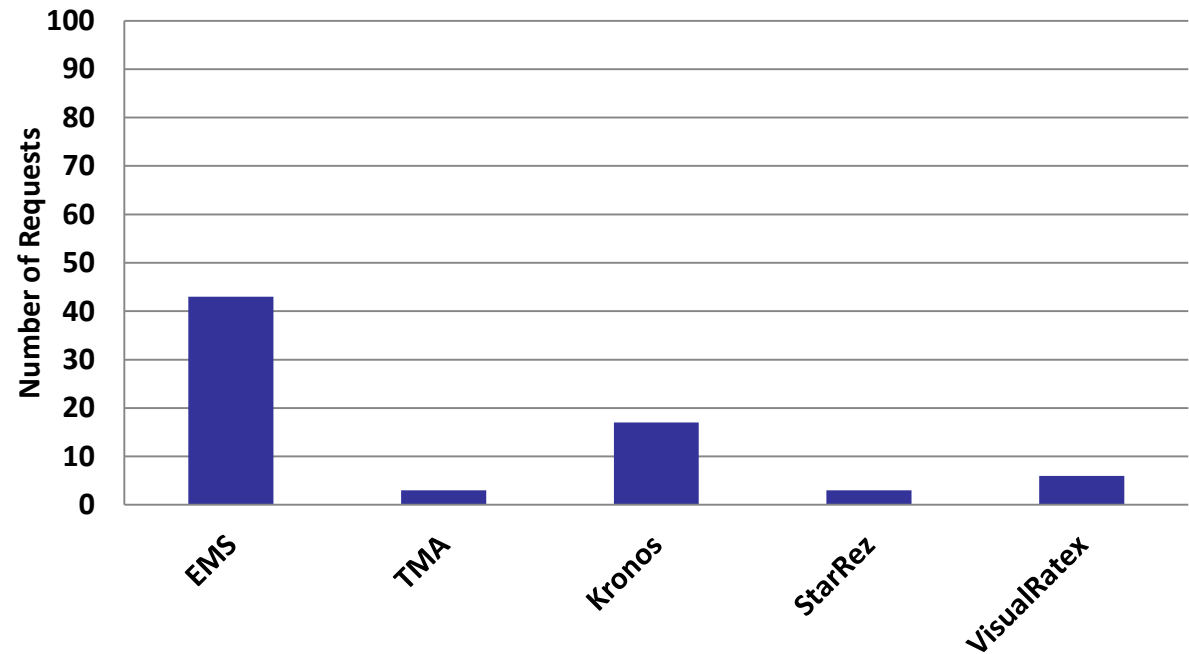


USCAUXILIARYSERVICESIT

Service Desk Reports

February 2017

Requests By BU System



TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Service Desk Reports

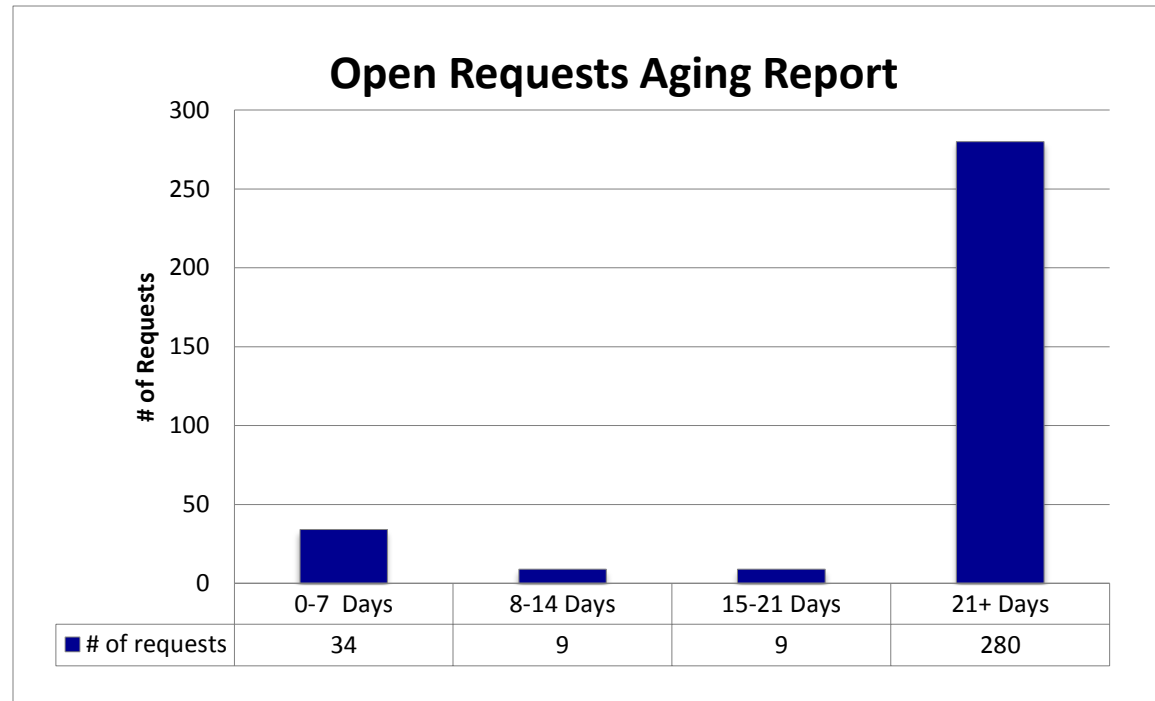
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Service Desk Reports

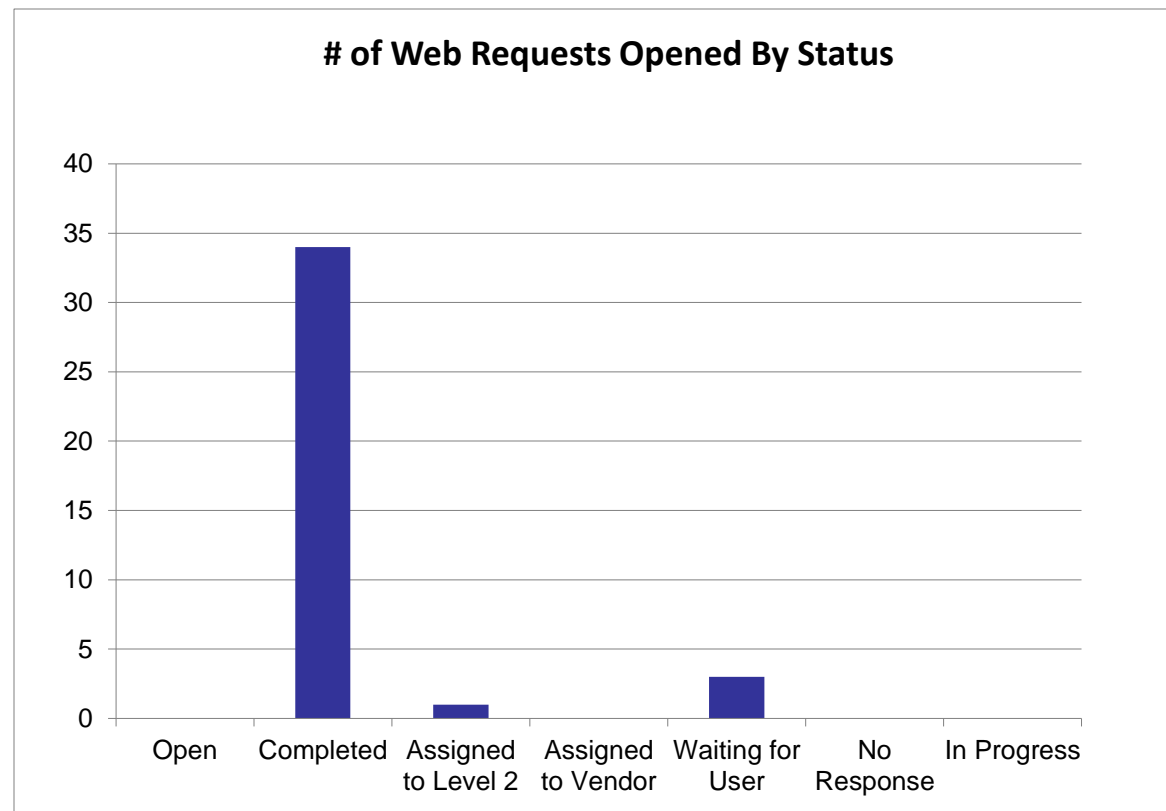
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Service Desk Reports

February 2017

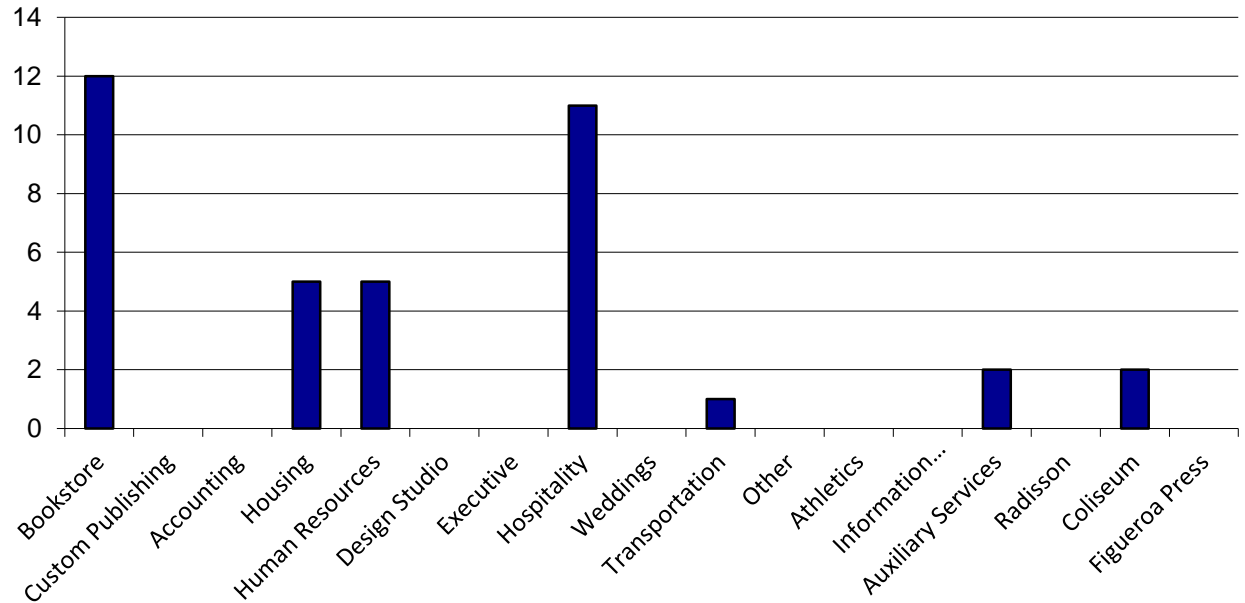
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

of Web Requests Opened By Unit



USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Service Desk Reports

February 2017

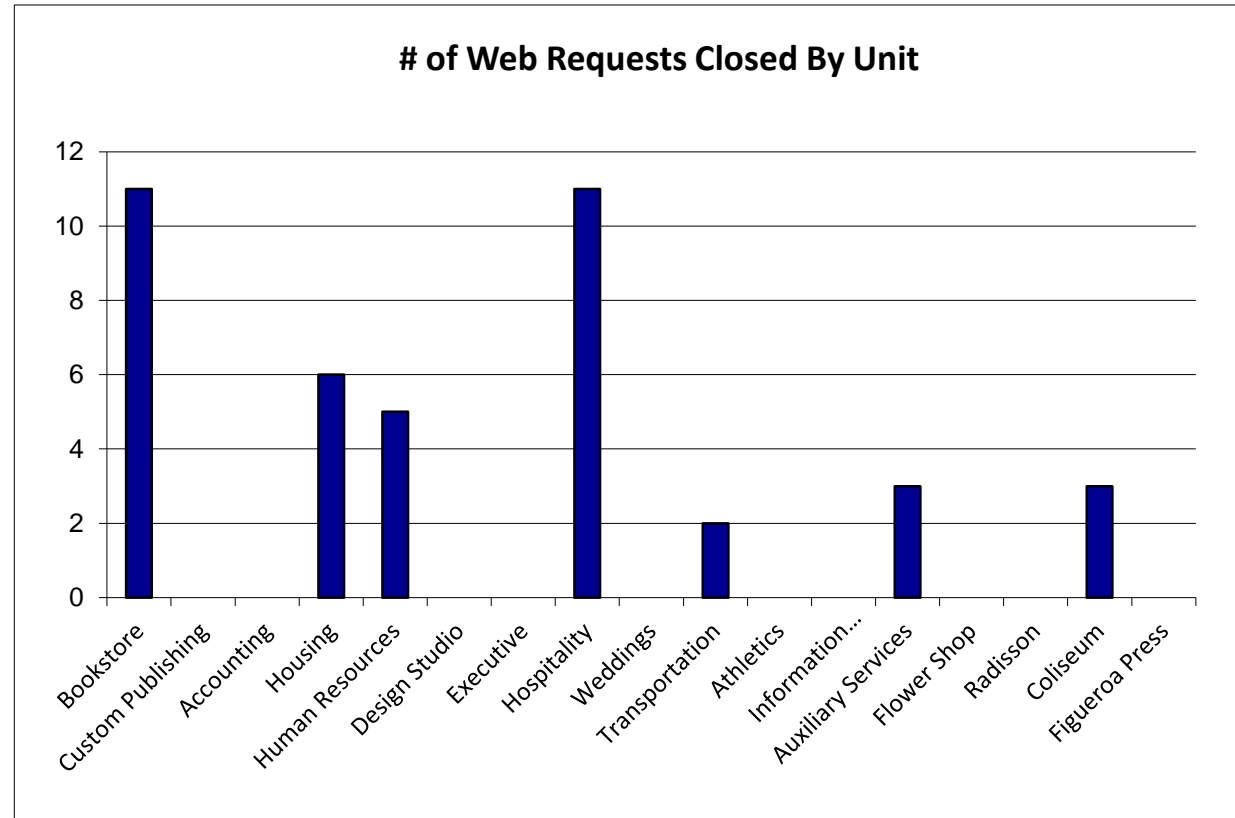
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

of Web Requests Closed By Unit



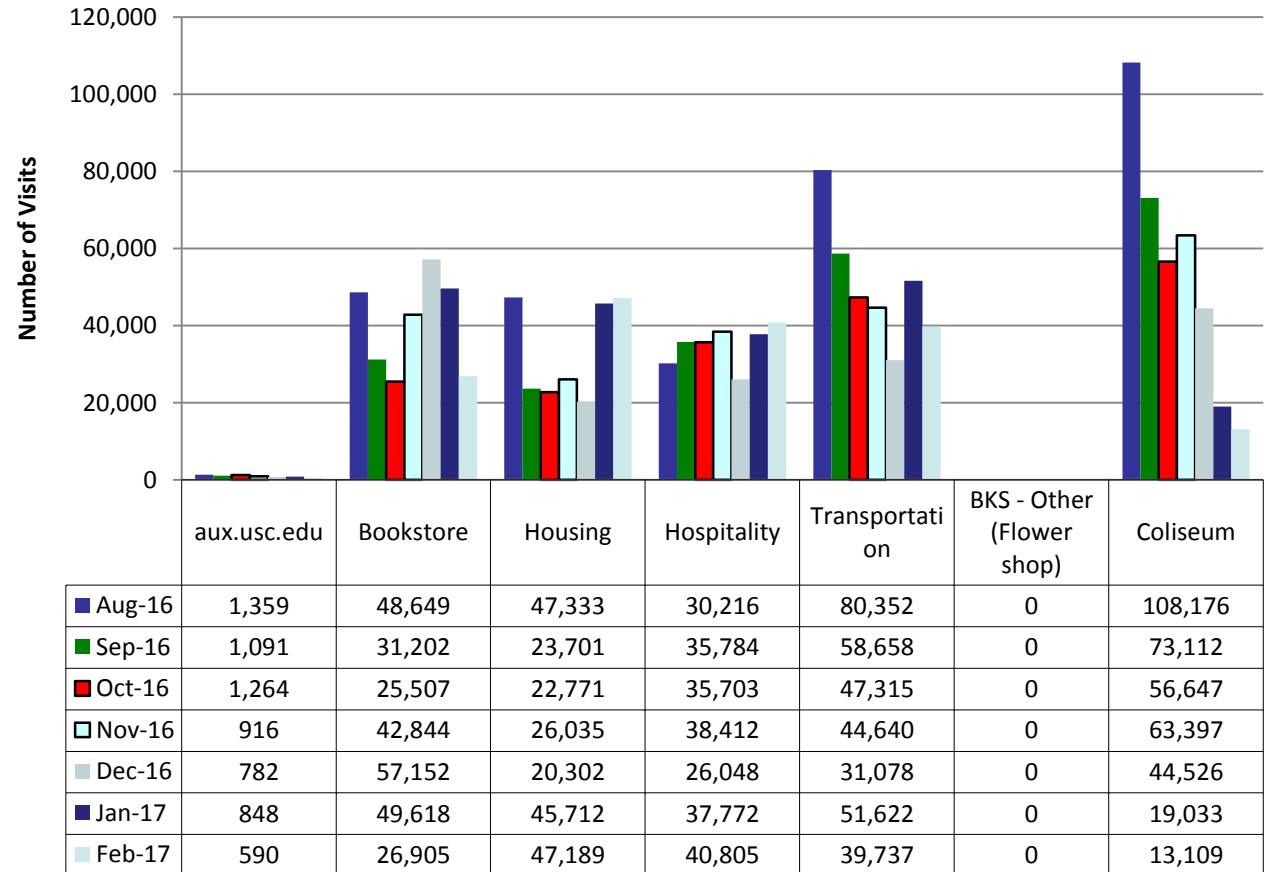


USCAUXILIARYSERVICESIT

Website Reports

February 2017

Web Visits Per Month - BU Main Sites



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

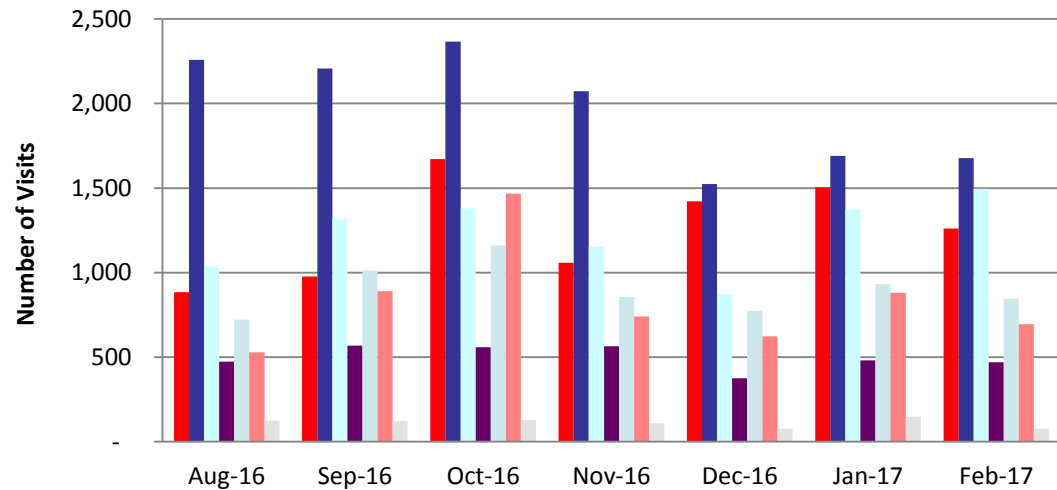


USCAUXILIARYSERVICESIT

Website Reports

February 2017

Web Visits Per Month - HSP Micro Sites



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

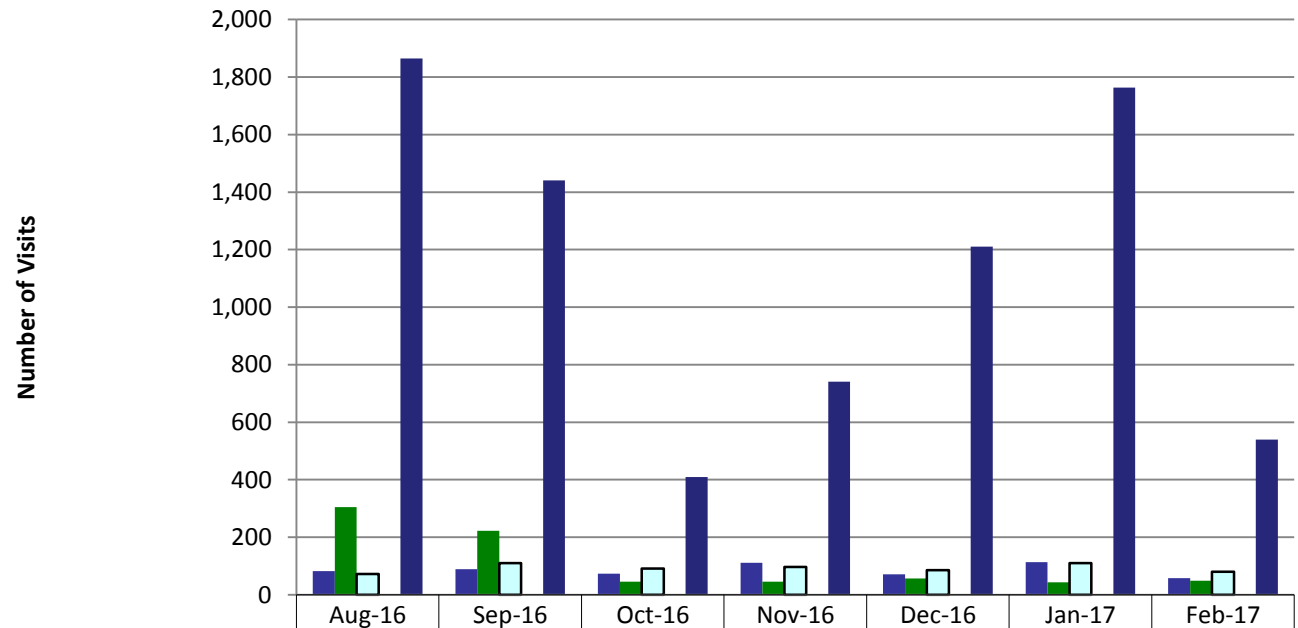


USCAUXILIARYSERVICESIT

Website Reports

February 2017

Web Visits Per Month - Other Sites



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Website Reports

February 2017

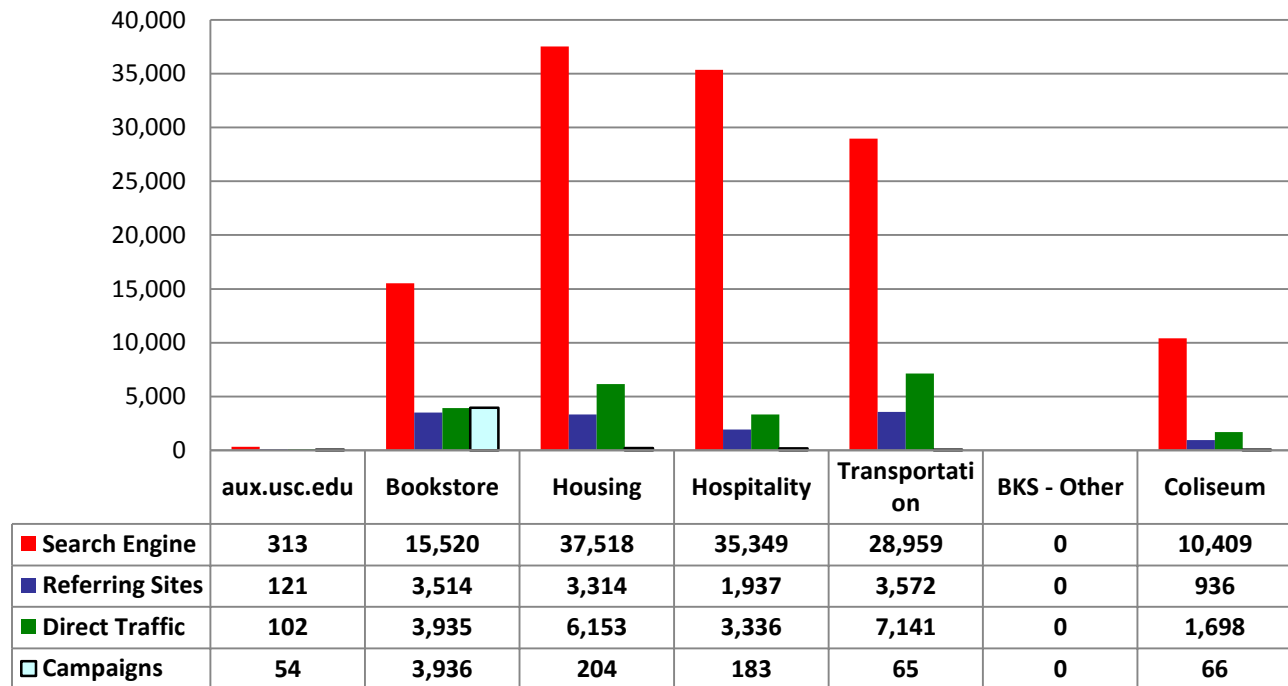
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

February 2017 Traffic Sources - BU Main Sites



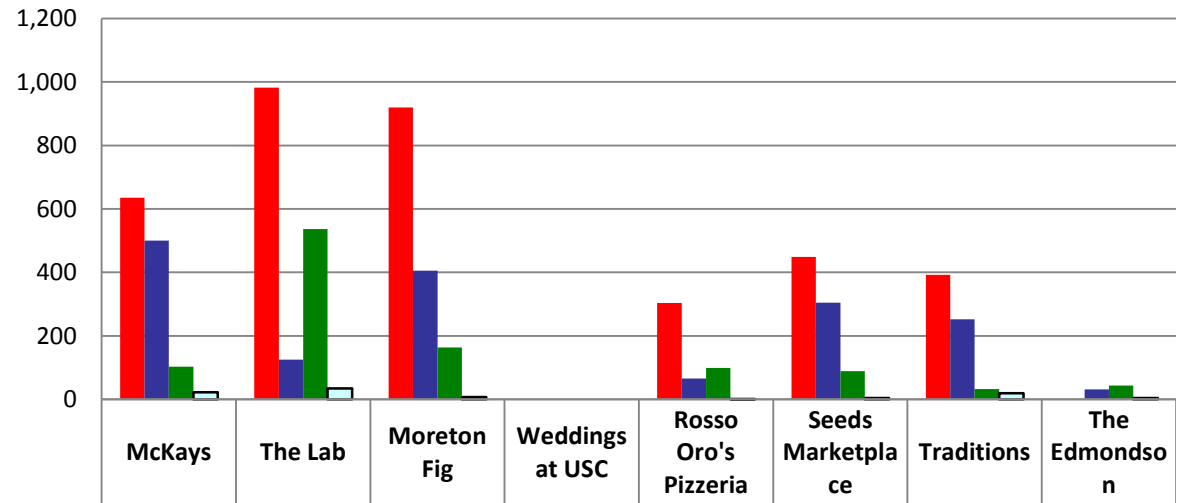


USCAUXILIARYSERVICESIT

Website Reports

February 2017

February 2017 Traffic Sources - HSP Micro Sites



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

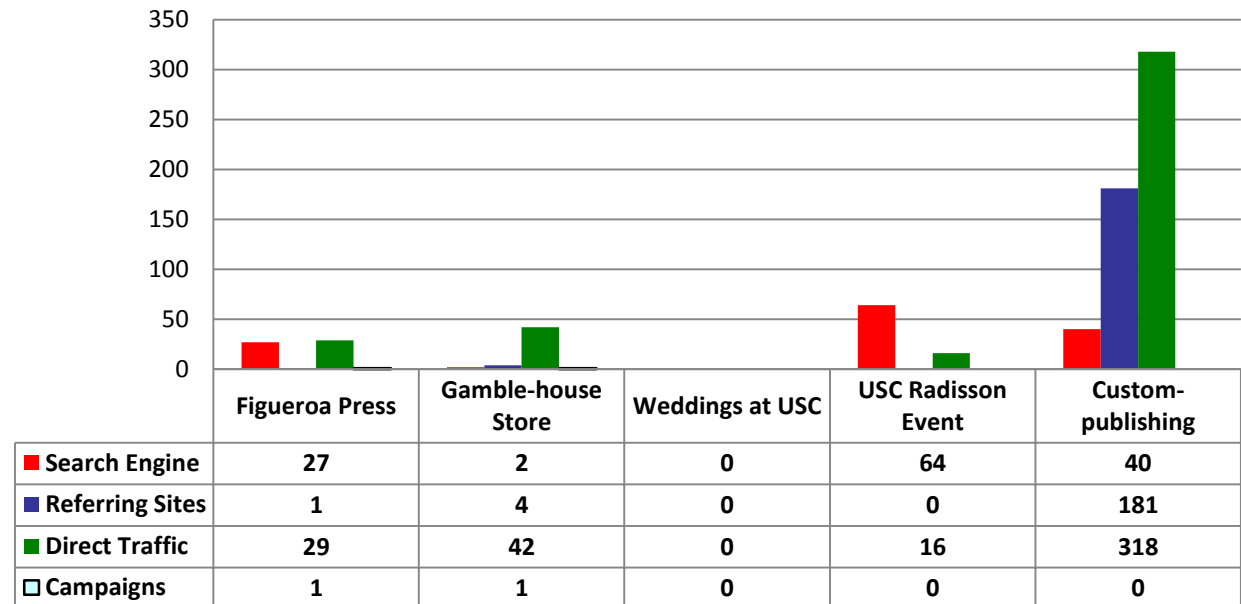


USCAUXILIARYSERVICESIT

Website Reports

February 2017

February 2017 Traffic Sources - Other Sites



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Website Reports

February 2017

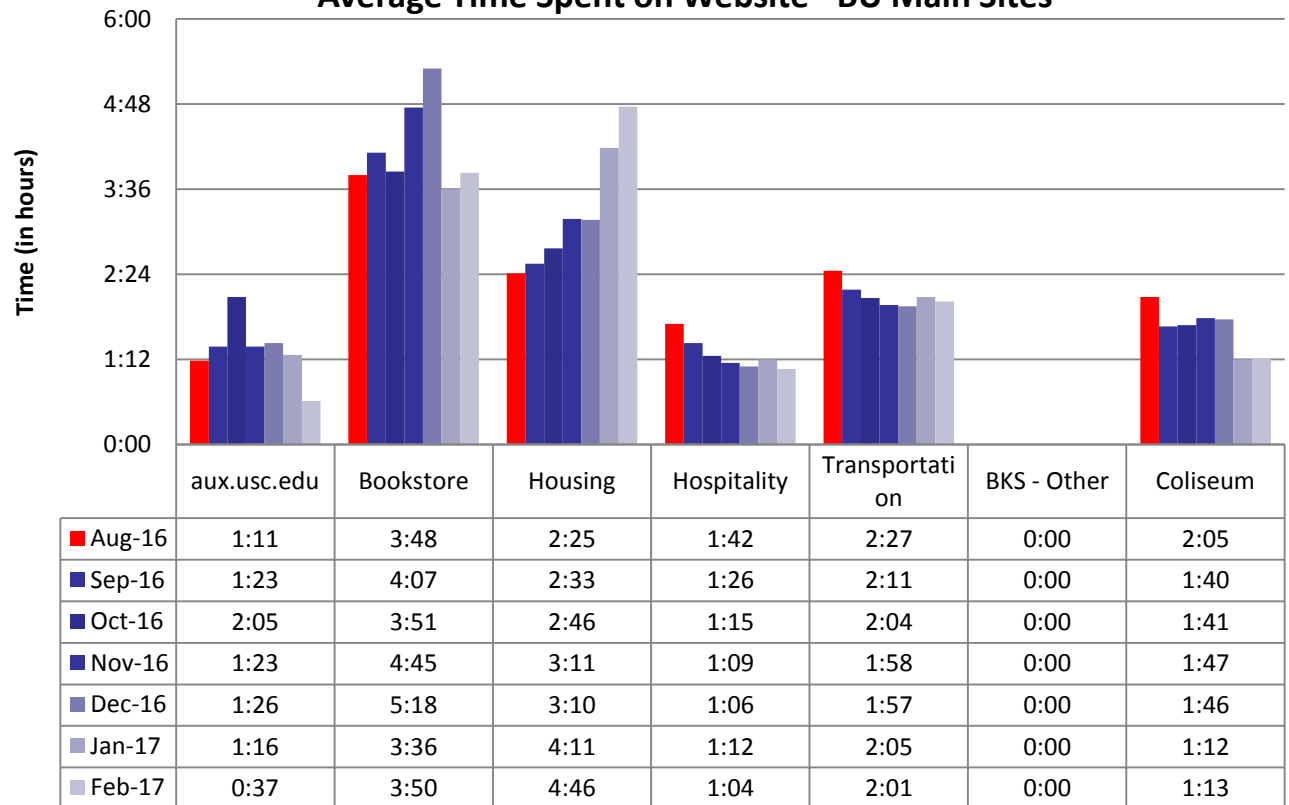
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Average Time Spent on Website - BU Main Sites



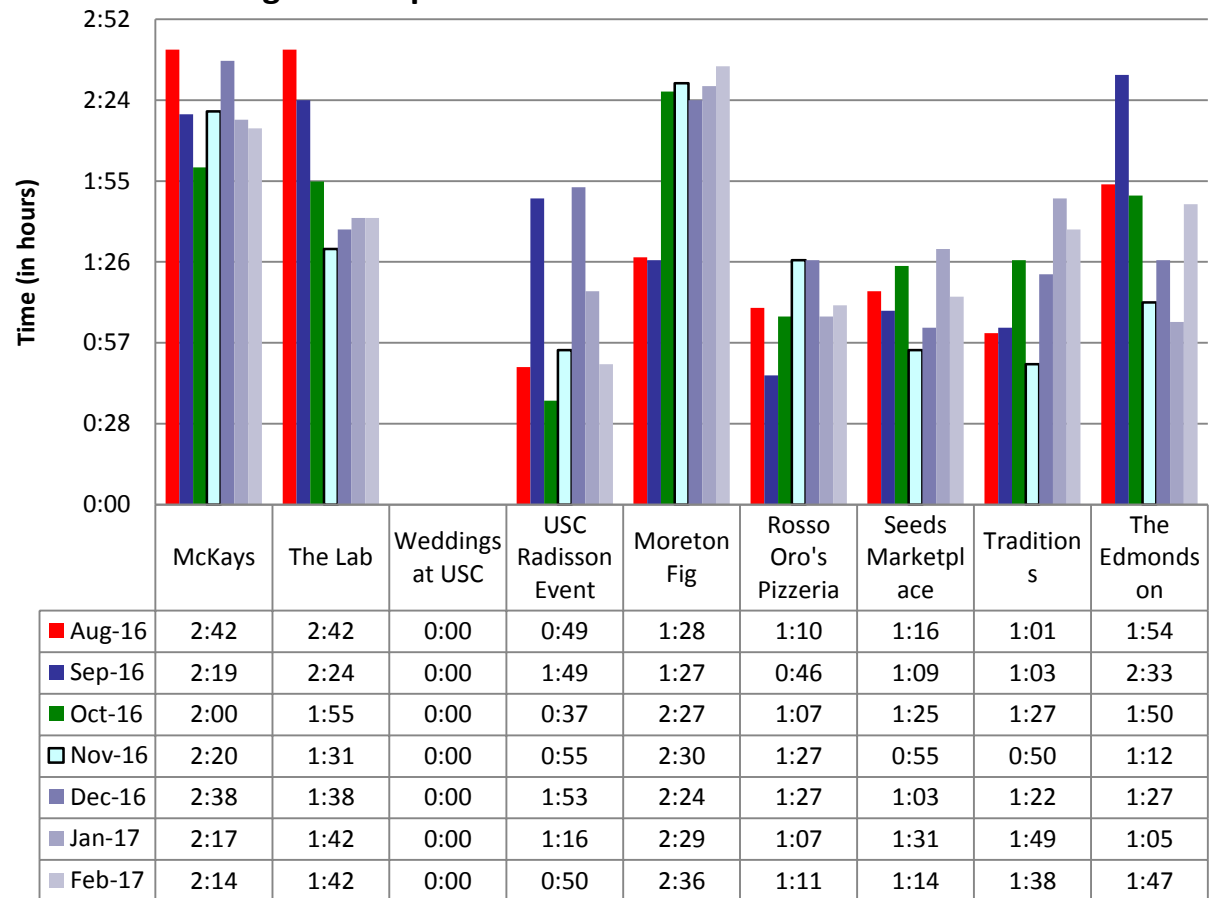


USCAUXILIARYSERVICESIT

Website Reports

February 2017

Average Time Spent on Website - HSP Micro Sites



TO CREATE
THE BEST USC
EXPERIENCE.

BEST PEOPLE.
BEST PRODUCT.
BEST SERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Website Reports

February 2017

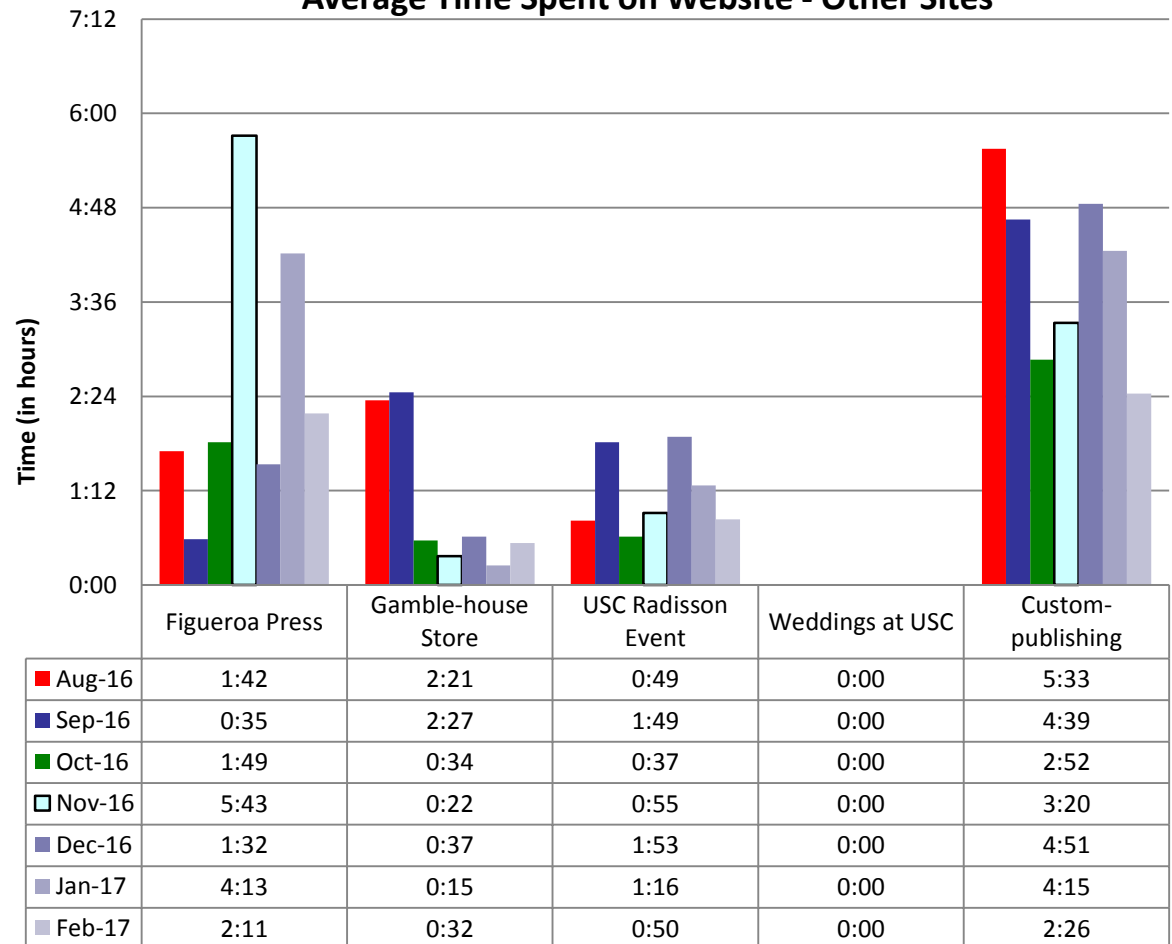
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Average Time Spent on Website - Other Sites





USCAUXILIARYSERVICESIT

Website Reports February 2017

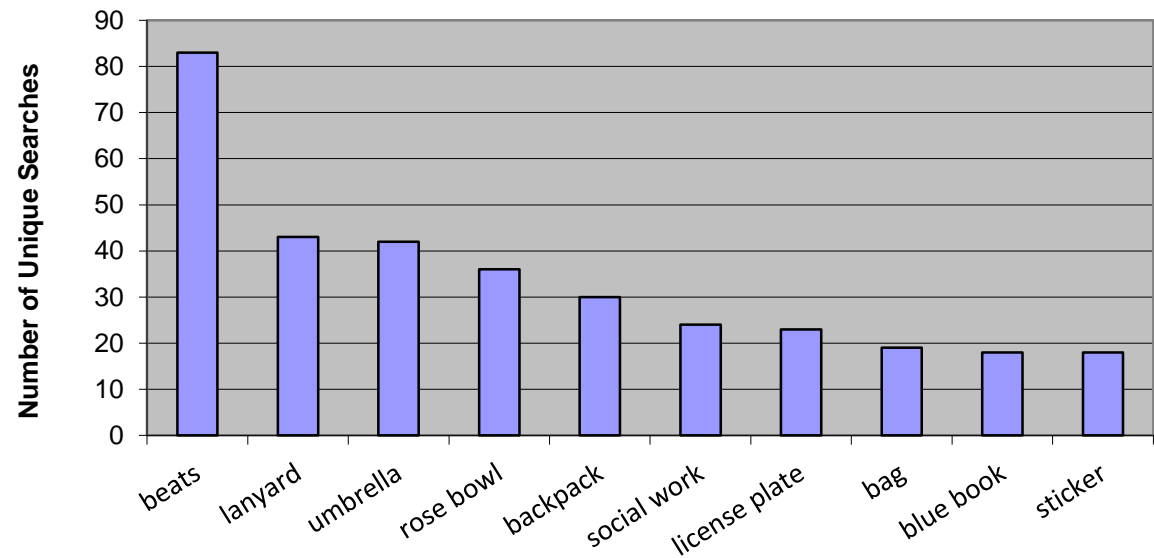
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Bookstore Charts
10 Most Searched Items February 2017





USCAUXILIARYSERVICESIT

Website Reports February 2017

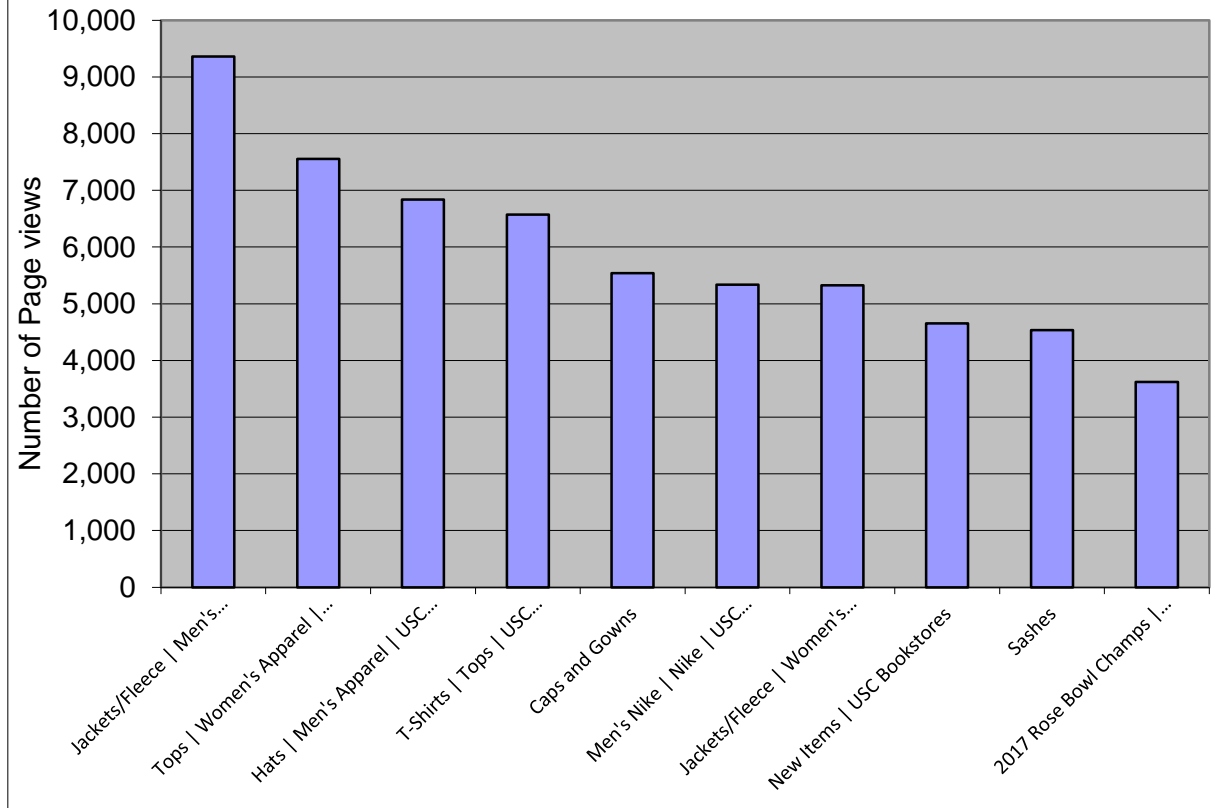
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Bookstore Charts
10 Most Viewed Pages - February 2017





USCAUXILIARYSERVICESIT

Website Reports February 2017

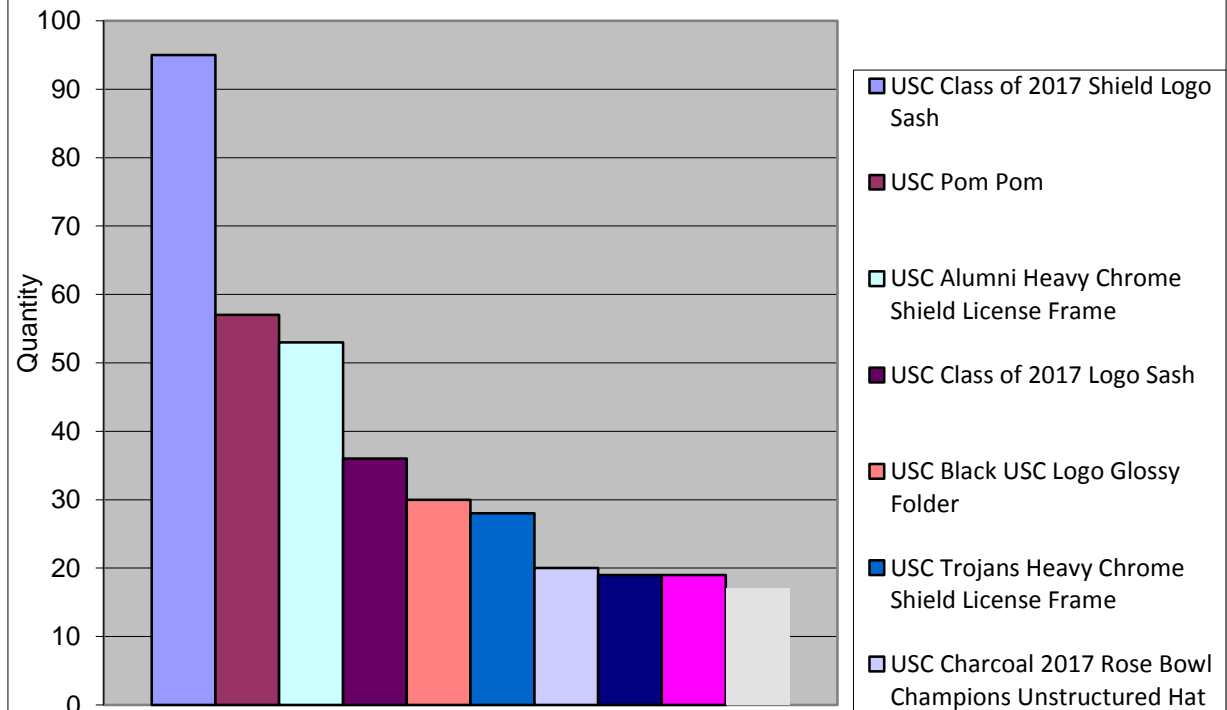
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Bookstore Charts
10 Most Purchased Products February 2017





USCAUXILIARYSERVICESIT

Website Reports

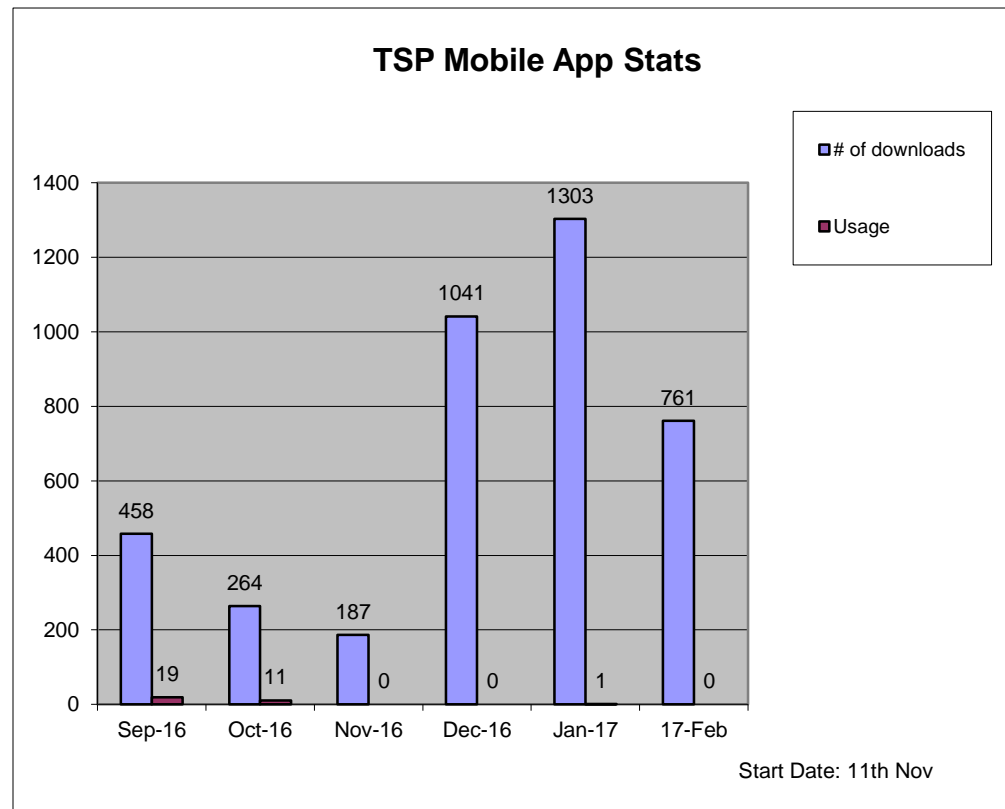
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

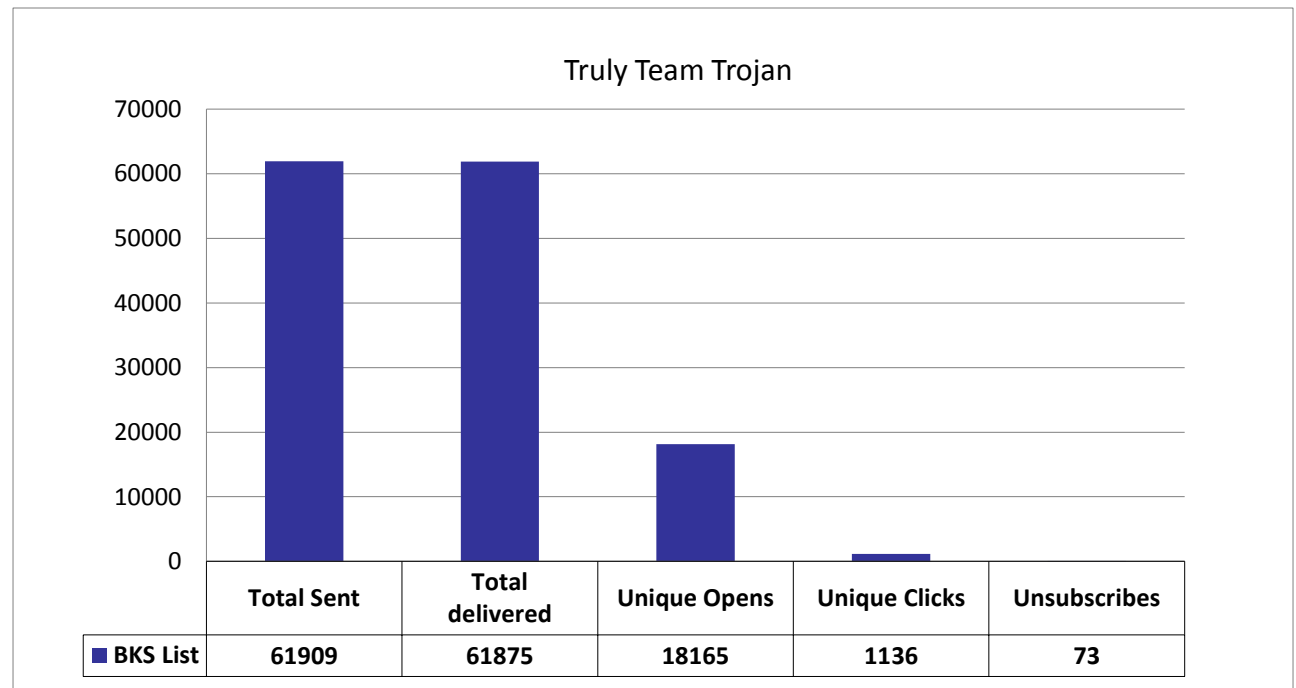
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

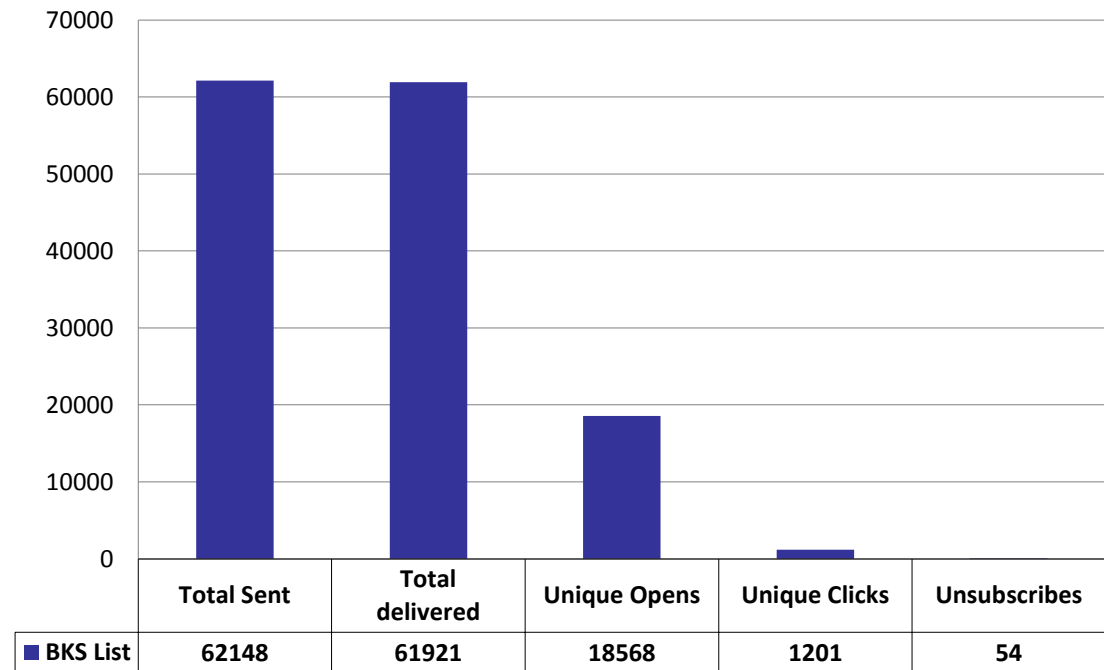
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

New Discounts on iPads and Beats!





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

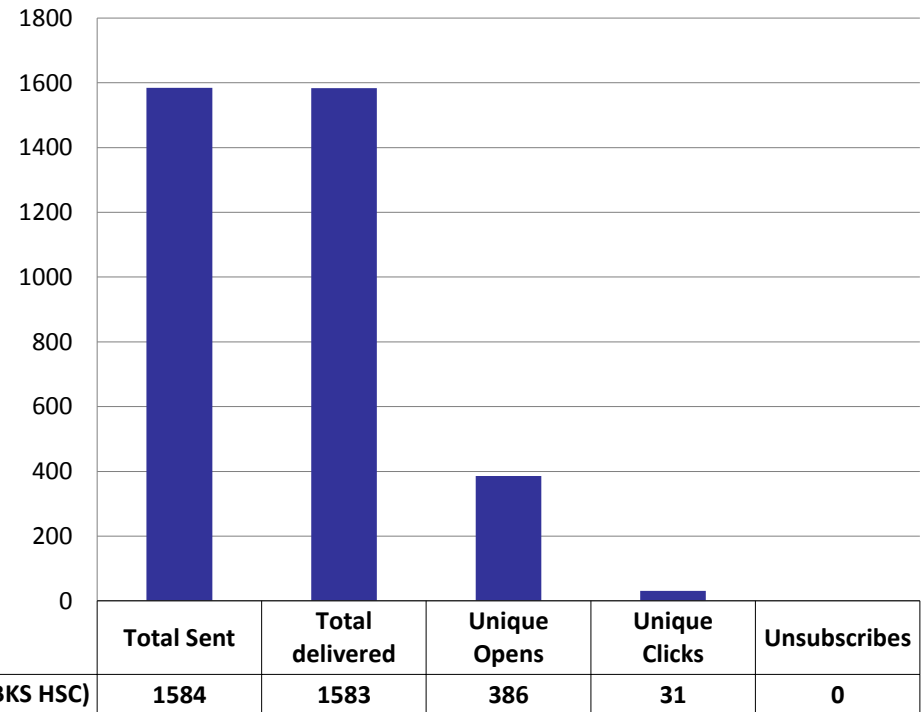
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Grad Fest at HSC this Friday!





USCAUXILIARYSERVICESIT

Email Campaign Reports

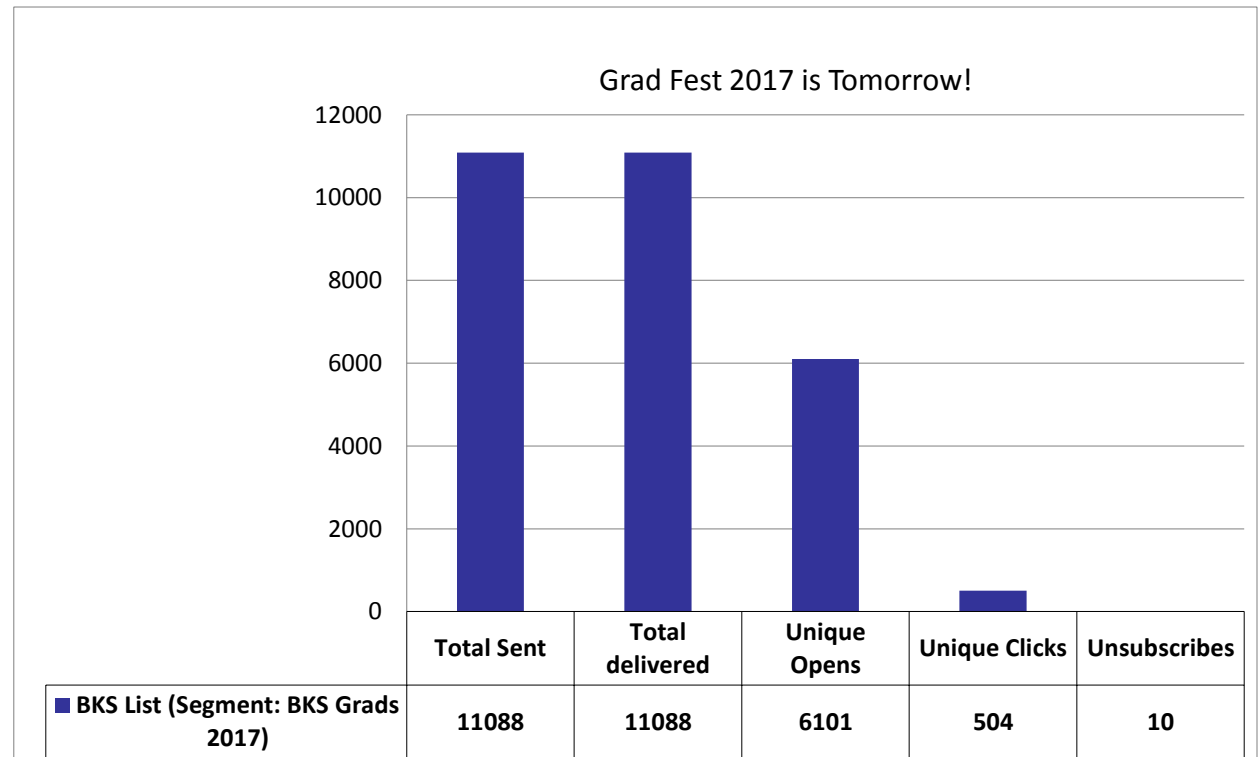
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

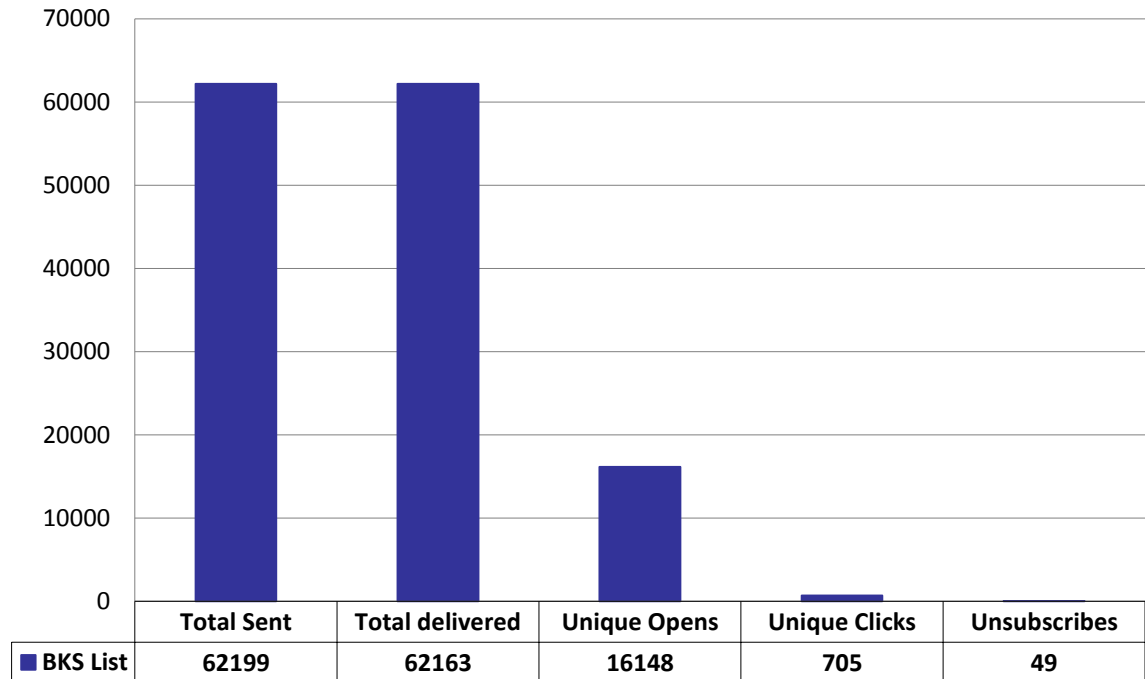
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Trojans Baseball will hit it out of the park!





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

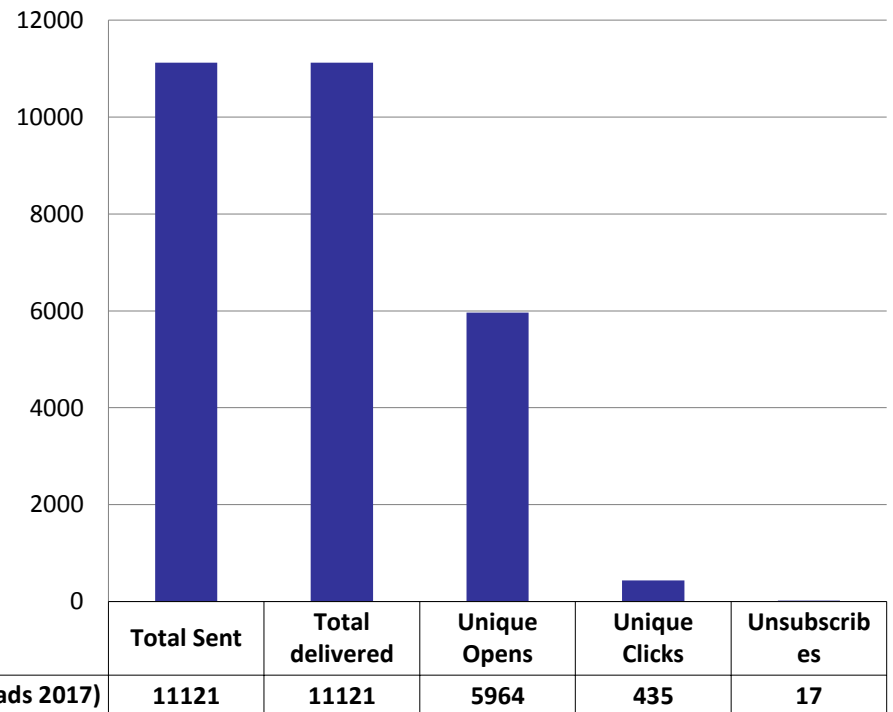
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Mark Your Calendar for Grad Fest 2017!





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

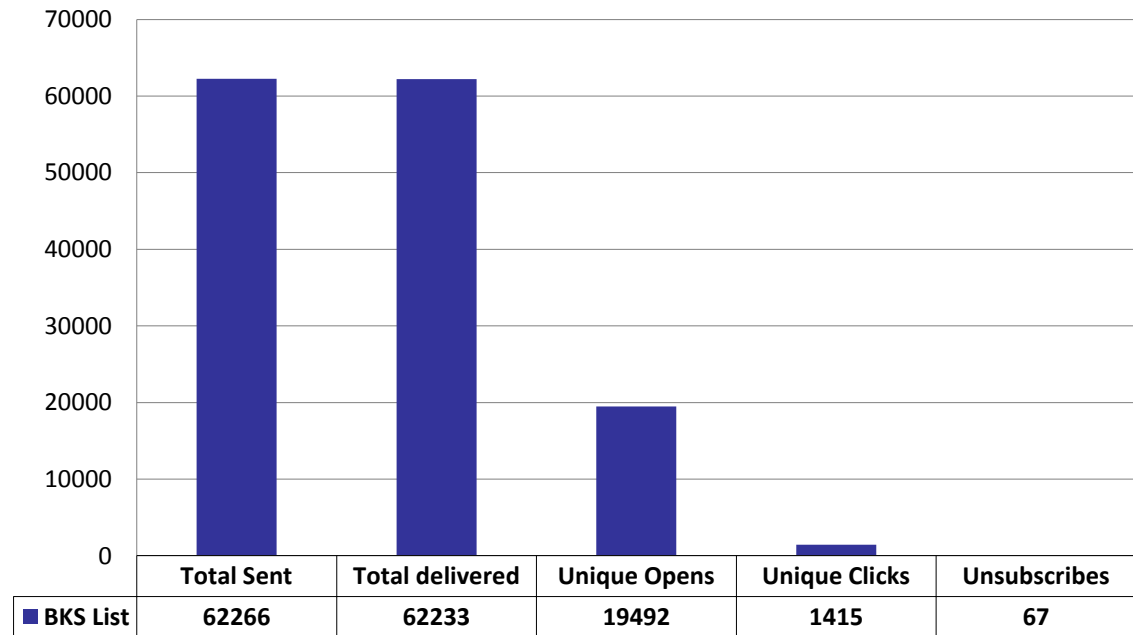
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

You need to get cozy in classic USC styles!





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

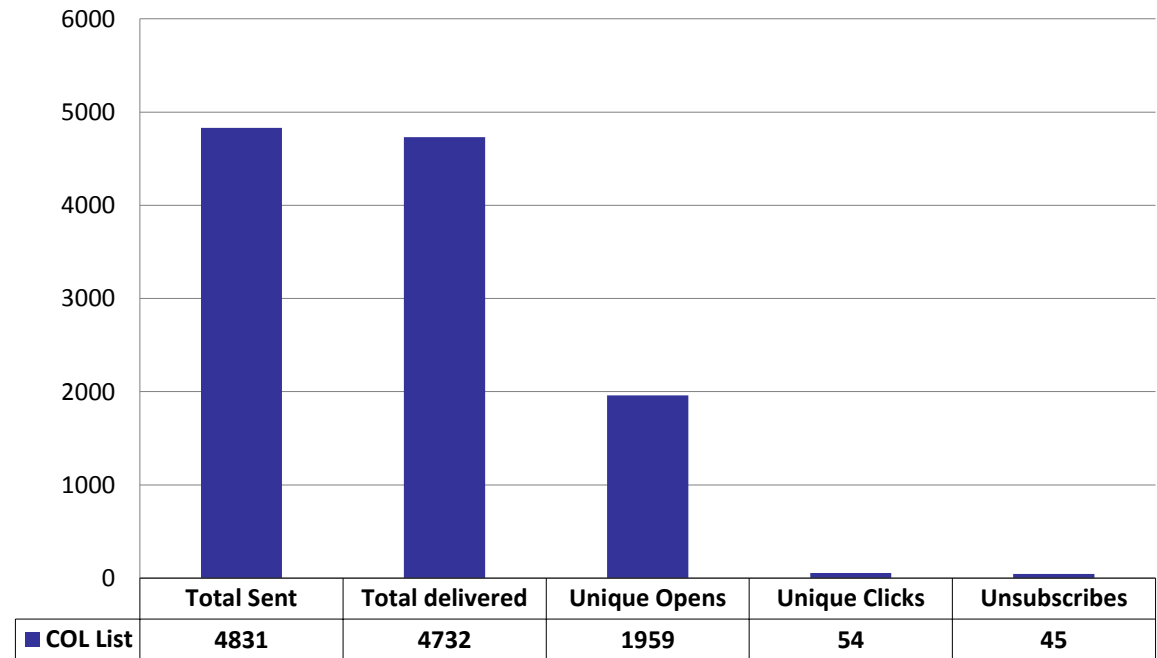
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Burgers and Beer : Special Presale Password !





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

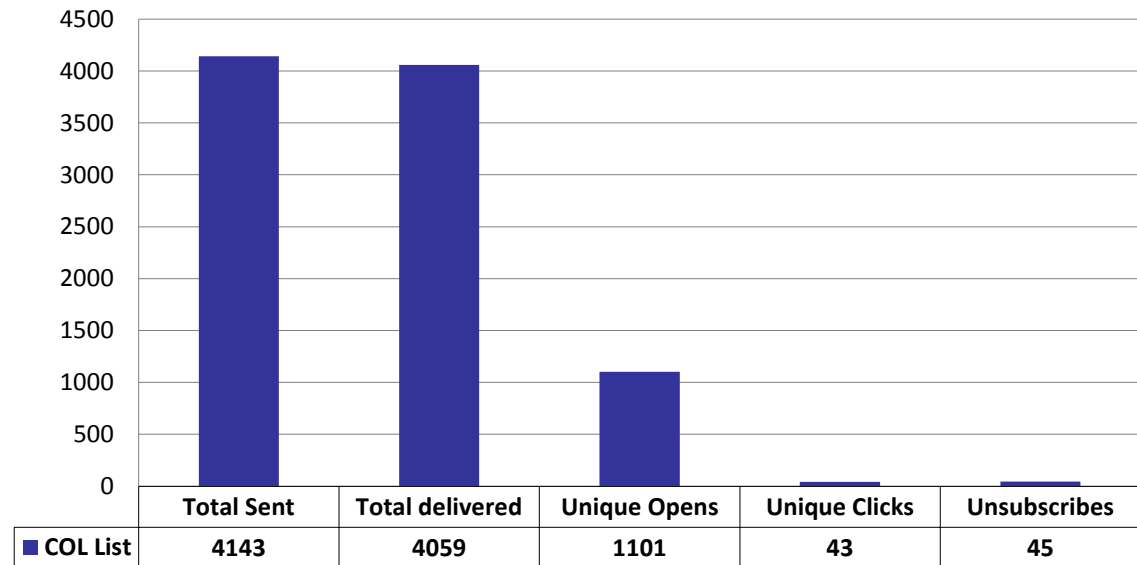
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Burgers and Beer : Special Presale Password





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

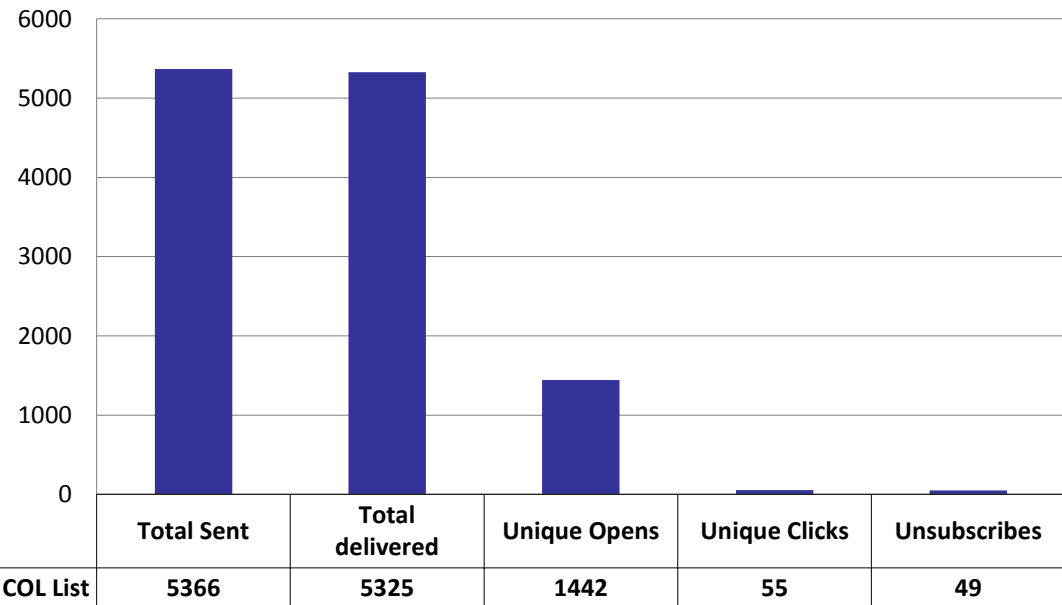
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Burgers and Beer : Special Presale Password





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

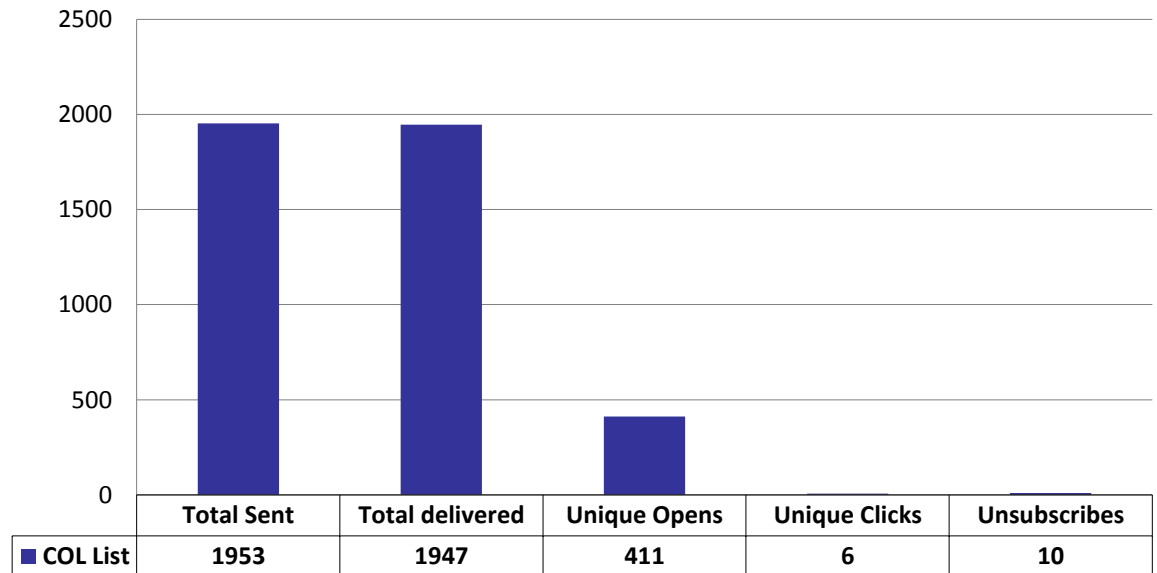
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

LAST CHANCE DEAL: Air + Style ft. Major Lazer, Flume, the world's best snowboarders, and more.





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

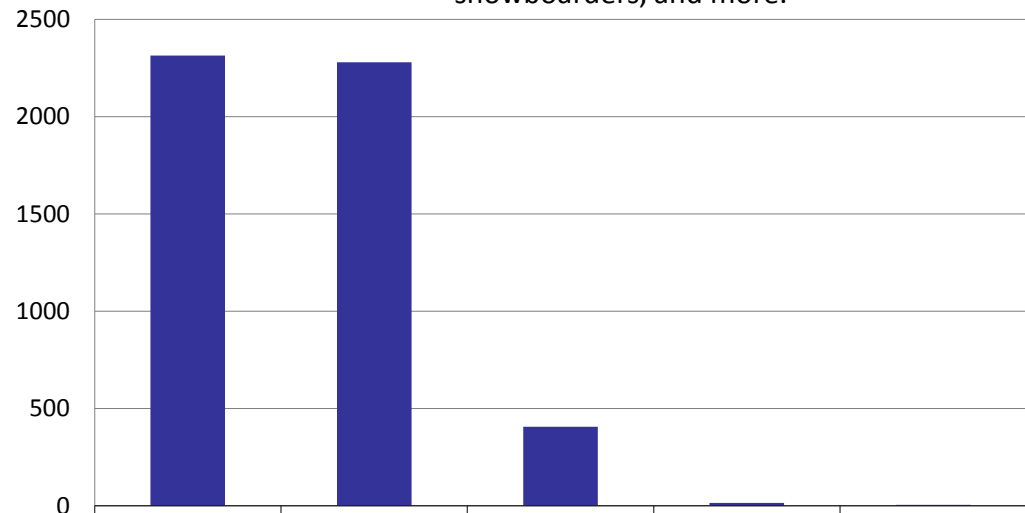
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

LAST CHANCE DEAL: Air + Style ft. Major Lazer, Flume, the world's best snowboarders, and more.



	Total Sent	Total delivered	Unique Opens	Unique Clicks	Unsubscribes
COL List	2315	2280	406	14	4

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

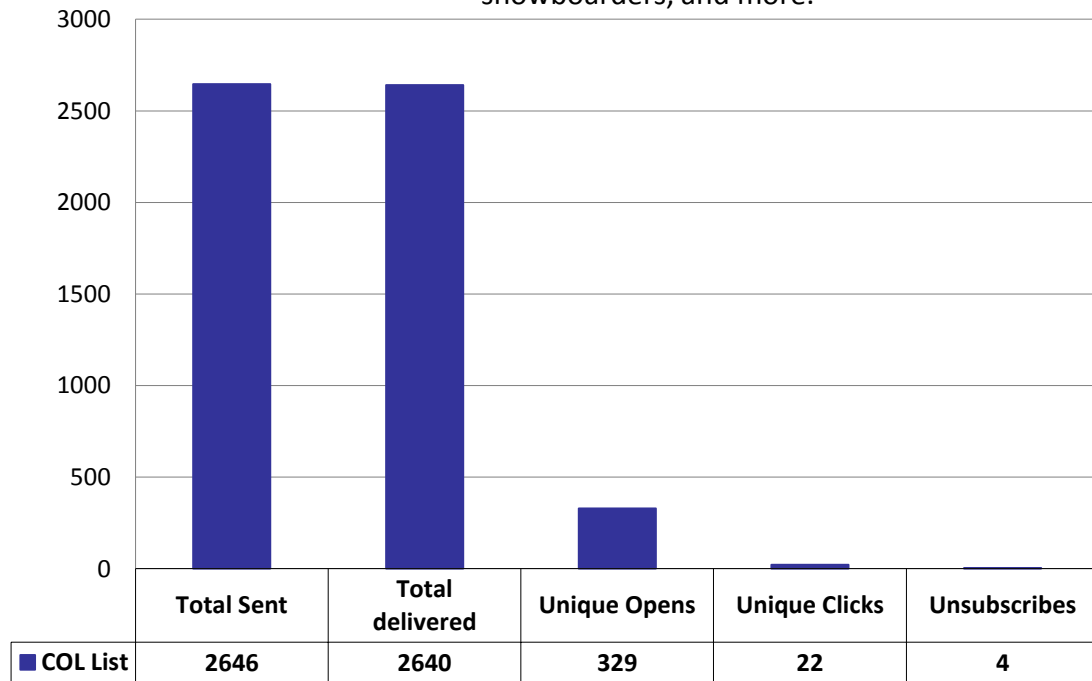
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

LAST CHANCE DEAL: Air + Style ft. Major Lazer, Flume, the world's best snowboarders, and more.





USCAUXILIARYSERVICESIT

Email Campaign Reports

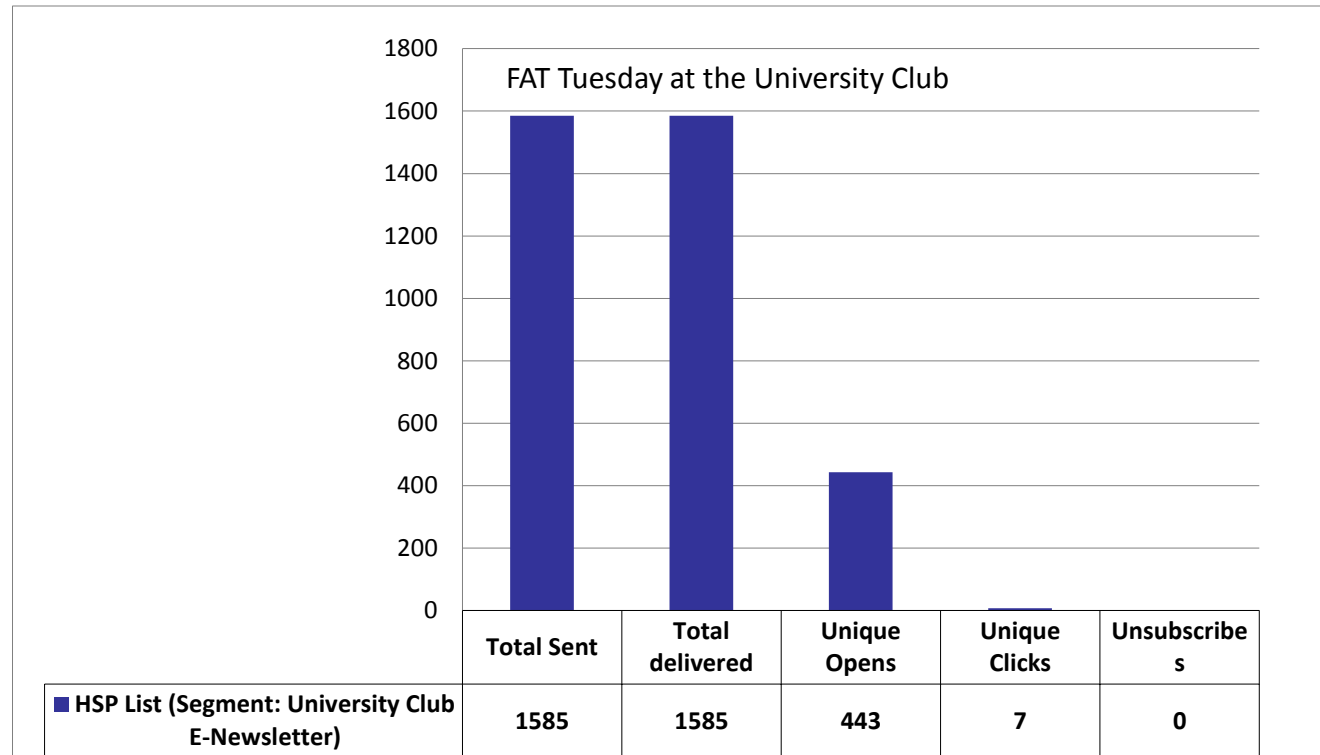
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Email Campaign Reports

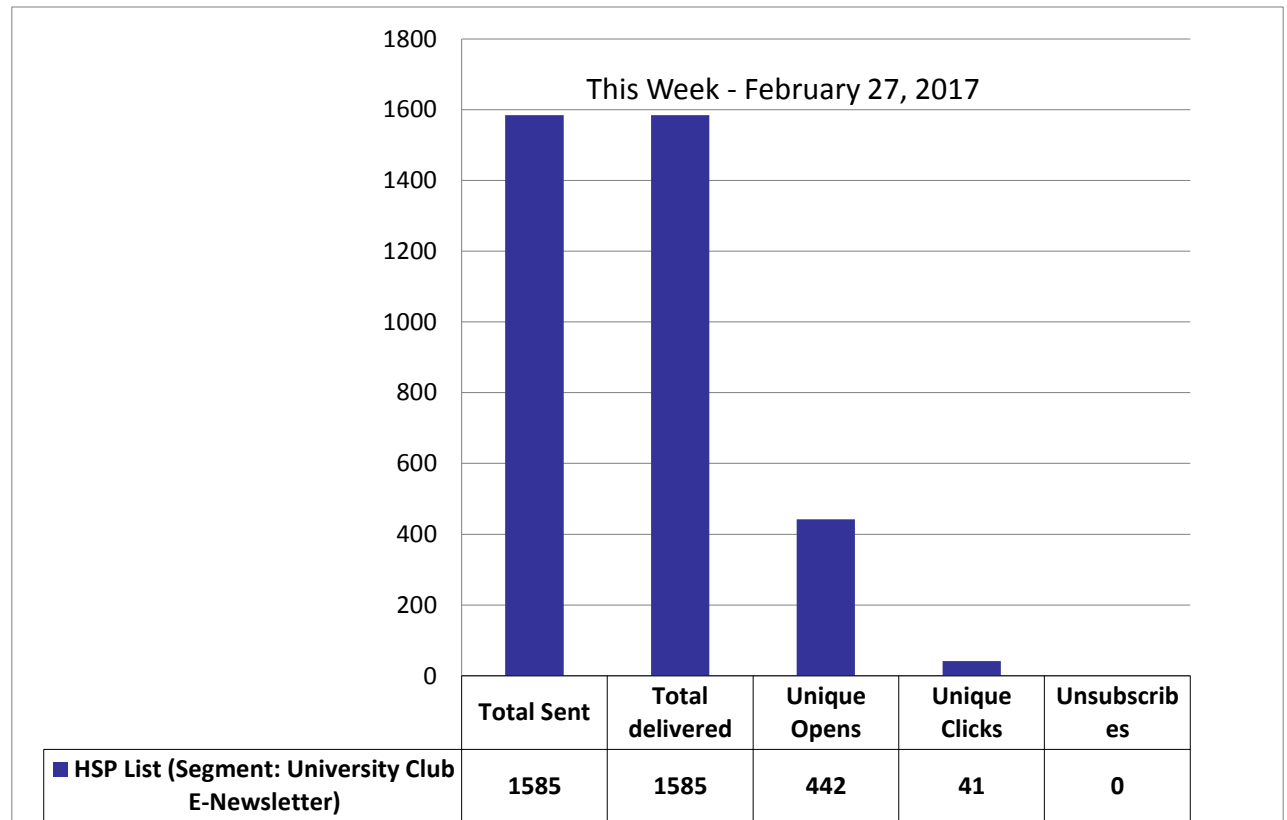
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

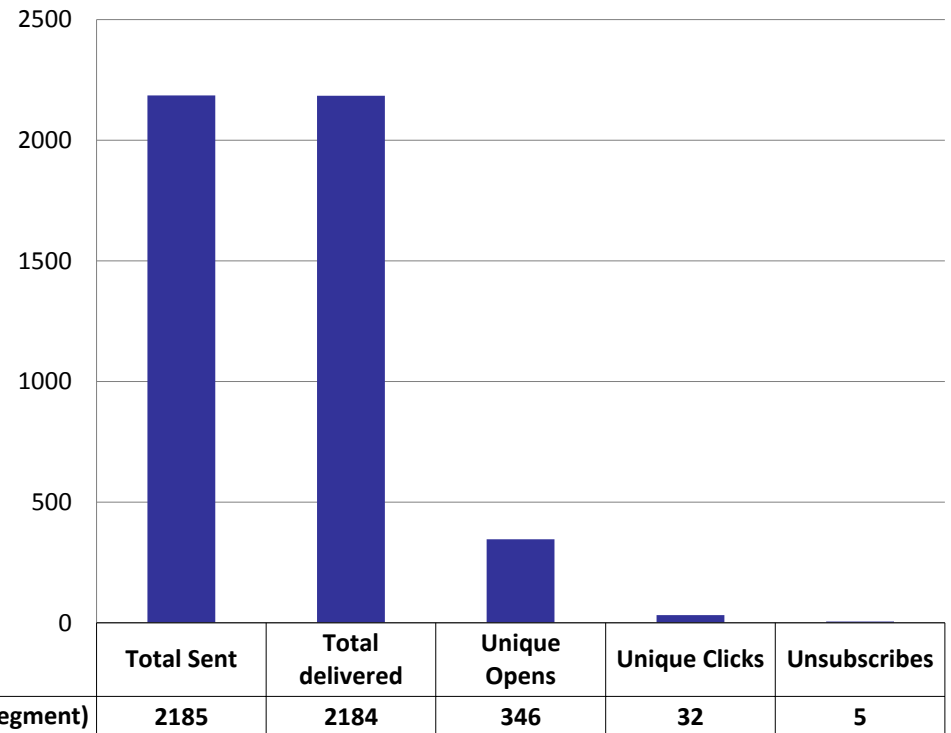
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Eat on Campus February 27 - March 5, 2017





USCAUXILIARYSERVICESIT

Email Campaign Reports

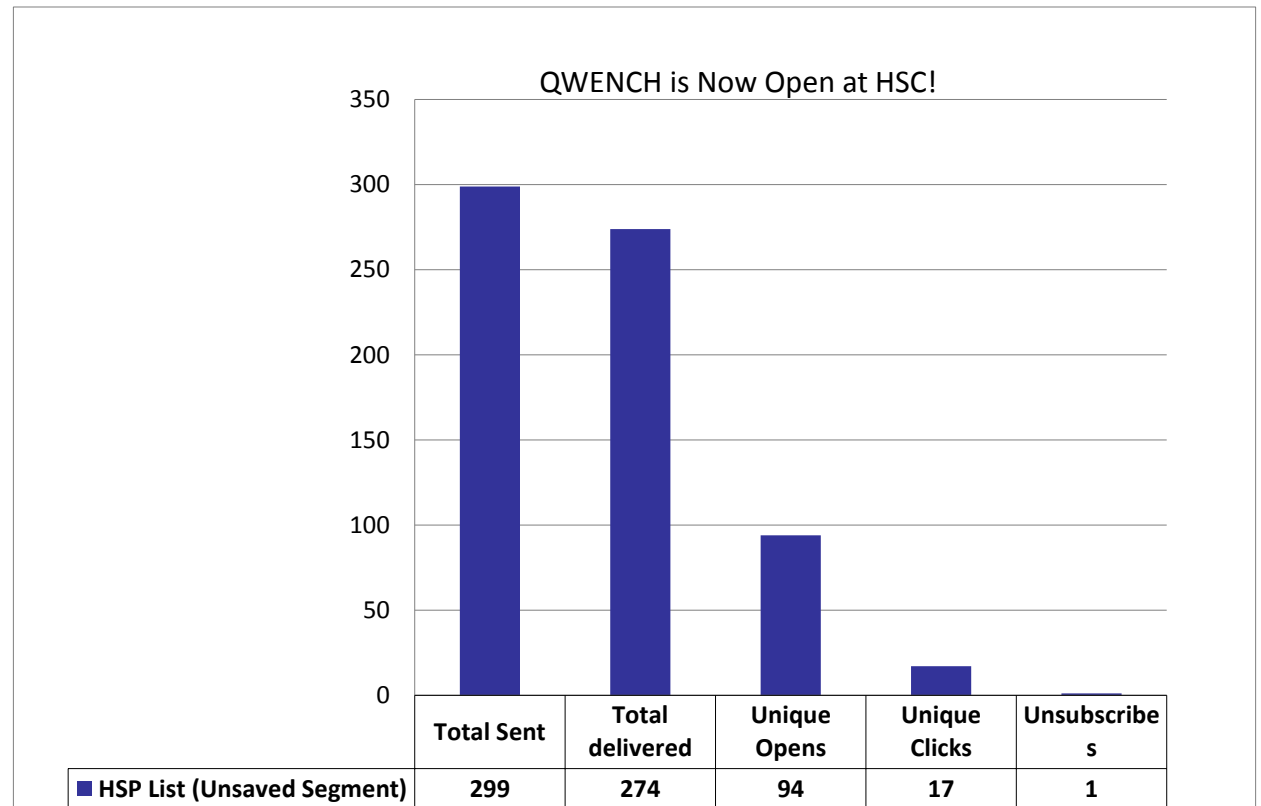
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

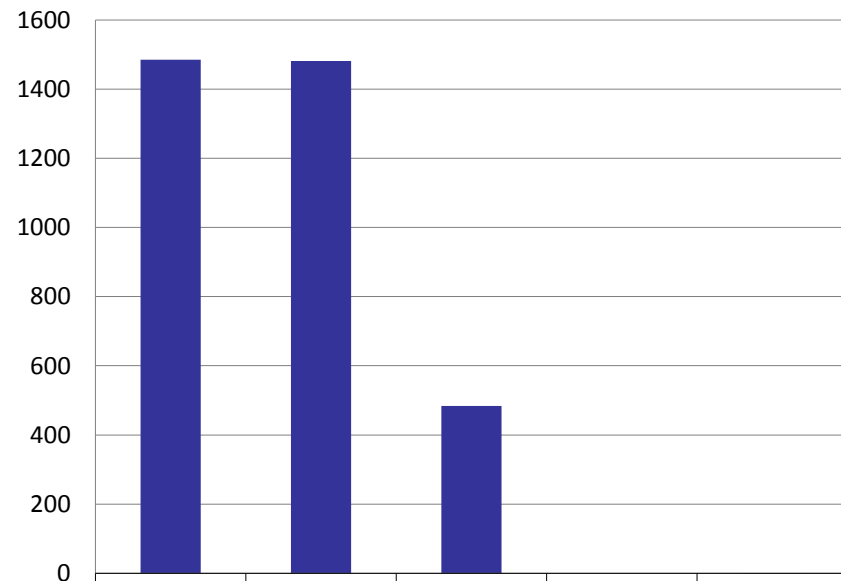
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Invitation to the University Club Spring Musical Dinner



	Total Sent	Total delivered	Unique Opens	Unique Clicks	Unsubscribes
■ HSP List (Unsaved Segment)	1485	1481	484	0	1

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Email Campaign Reports

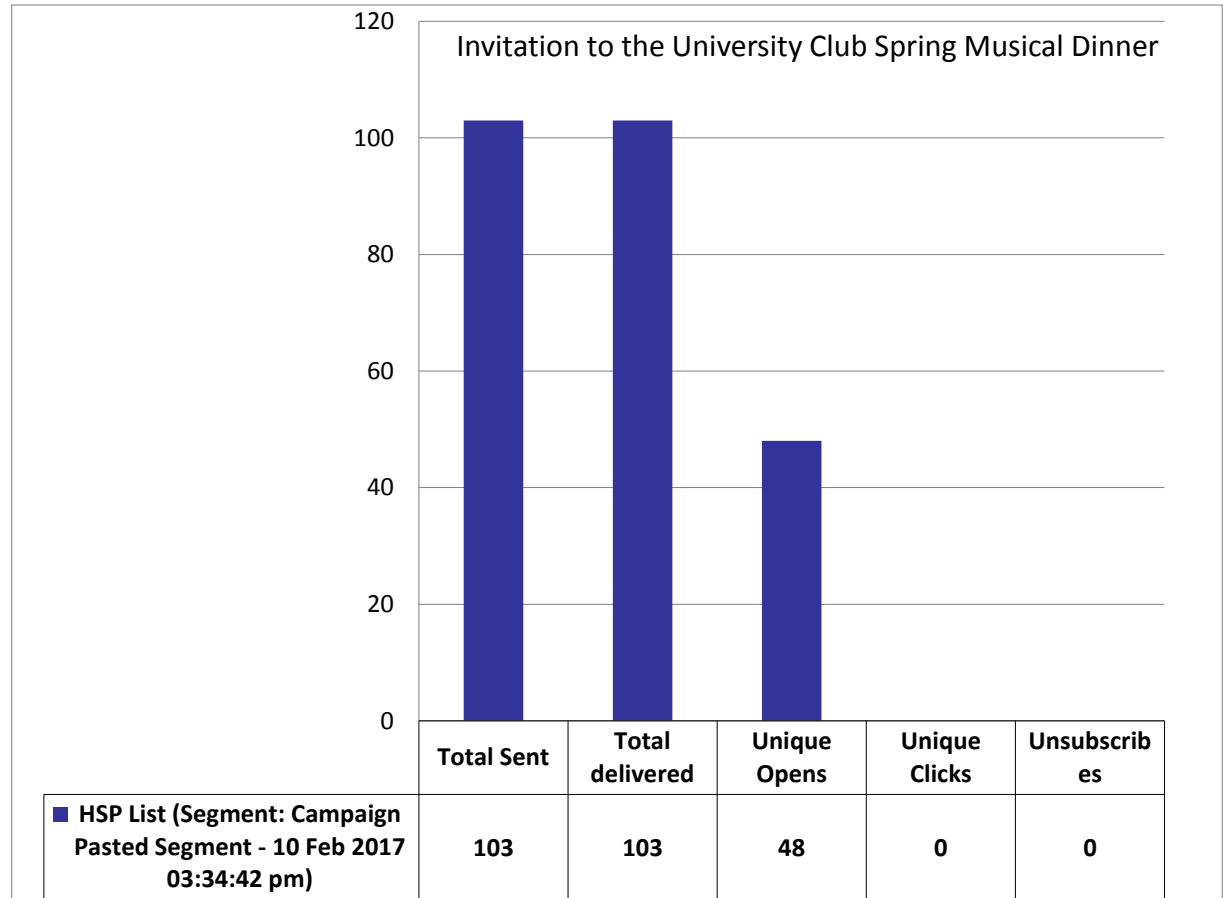
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTransPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

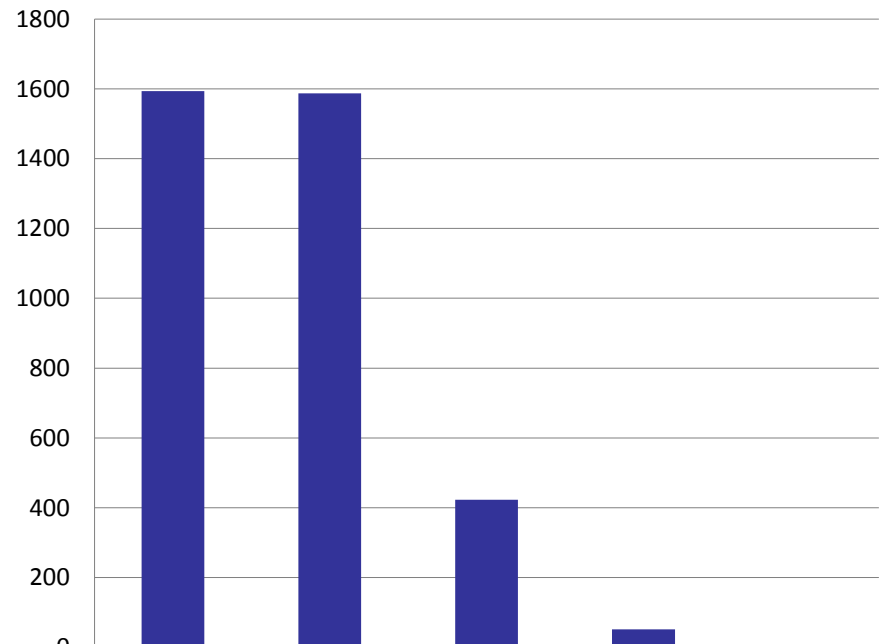
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

This Week - February 21, 2017



	Total Sent	Total delivered	Unique Opens	Unique Clicks	Unsubscribes
■ HSP List (Segment: University Club E-Newsletter)	1593	1587	423	52	1



USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

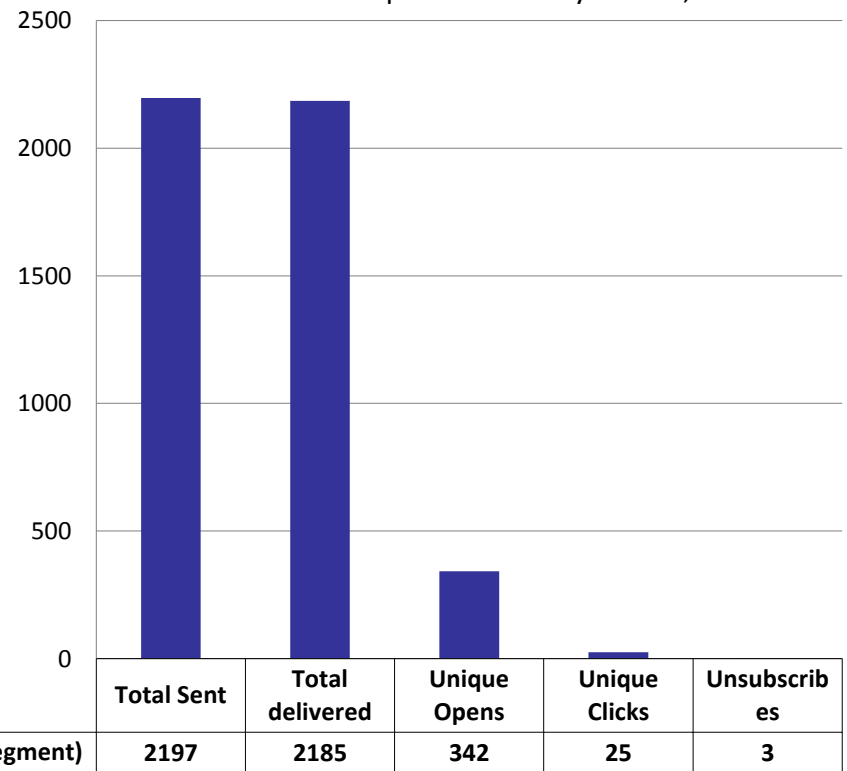
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Eat on Campus February 20 - 26, 2017





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

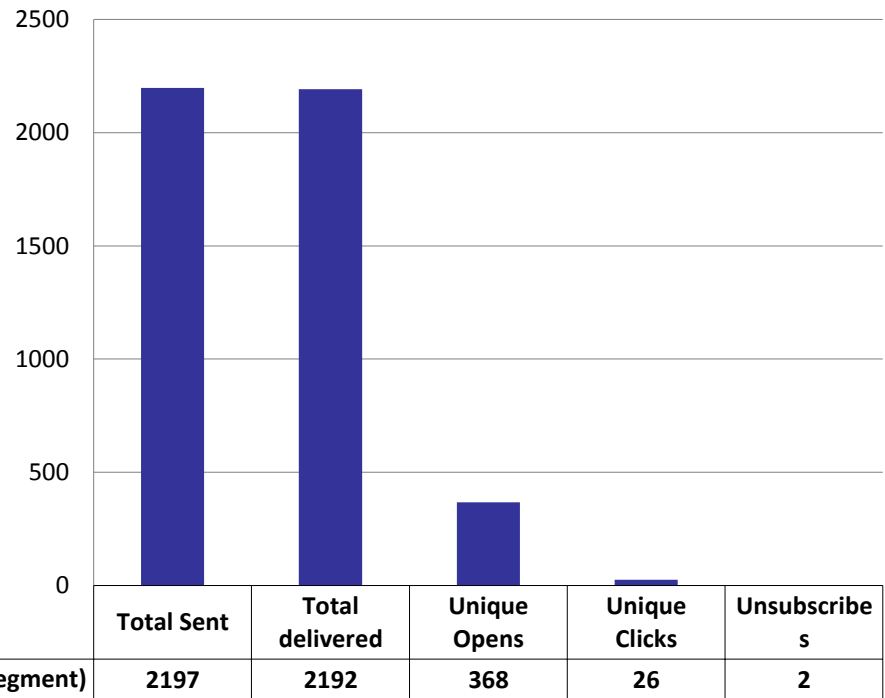
TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Eat on Campus February 13 - 19, 2017





USCAUXILIARYSERVICESIT

Email Campaign Reports

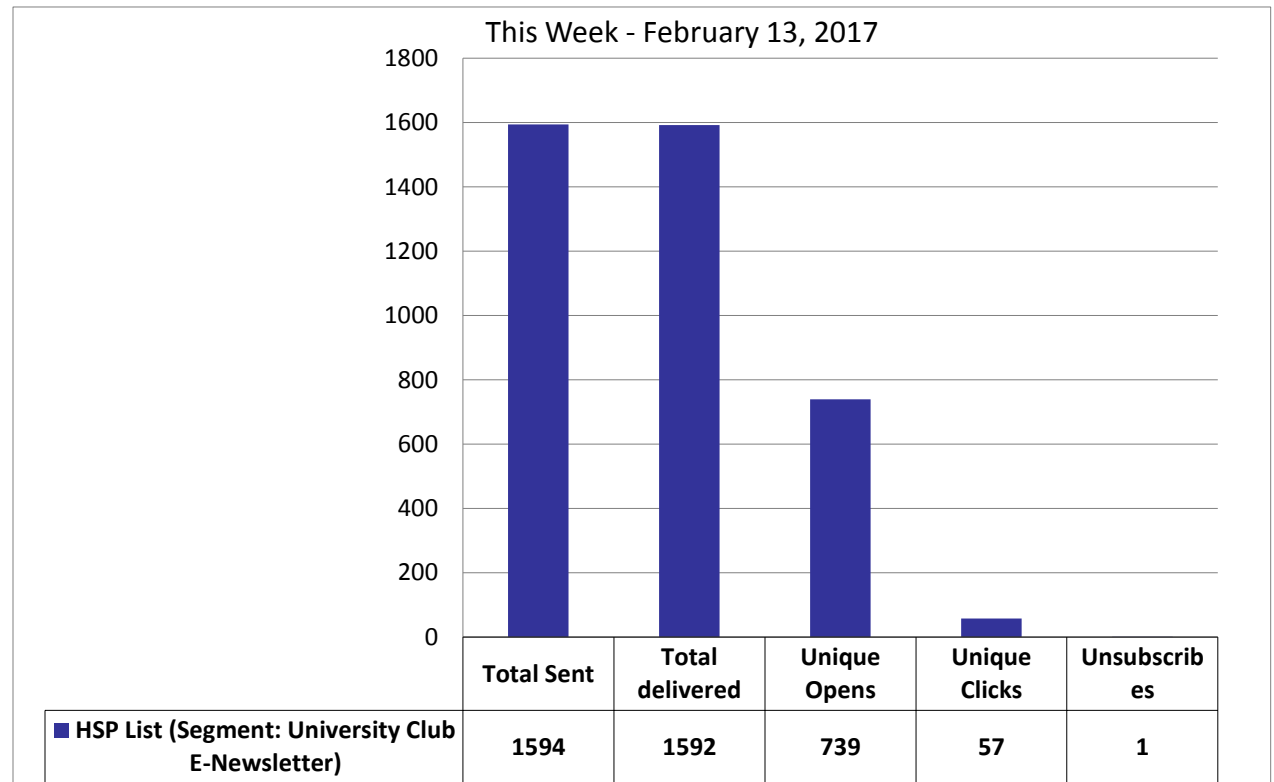
February 2017

**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

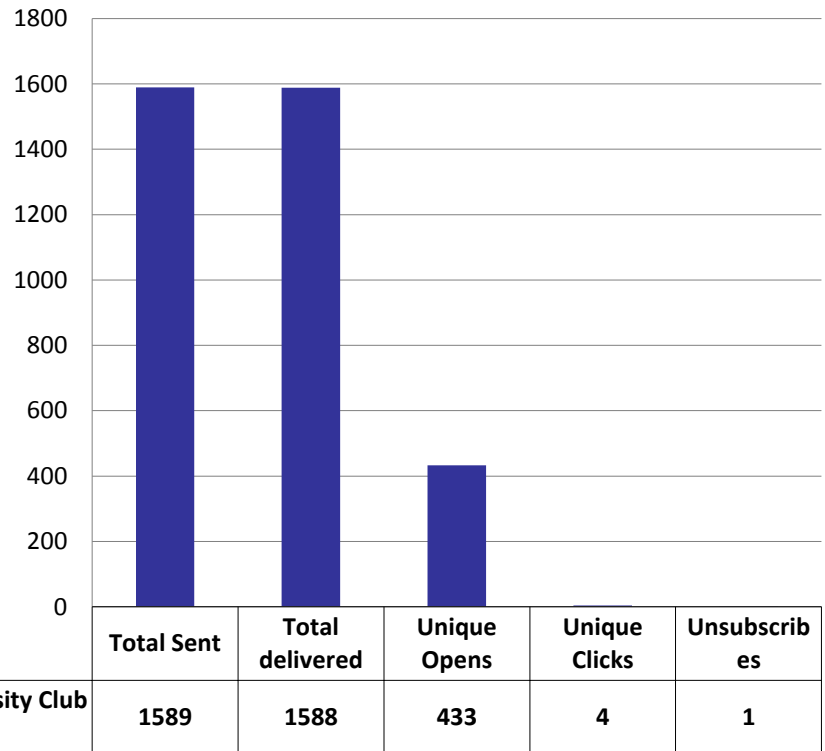
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

Looking for the perfect place for your next event?





USCAUXILIARYSERVICESIT

Email Campaign Reports

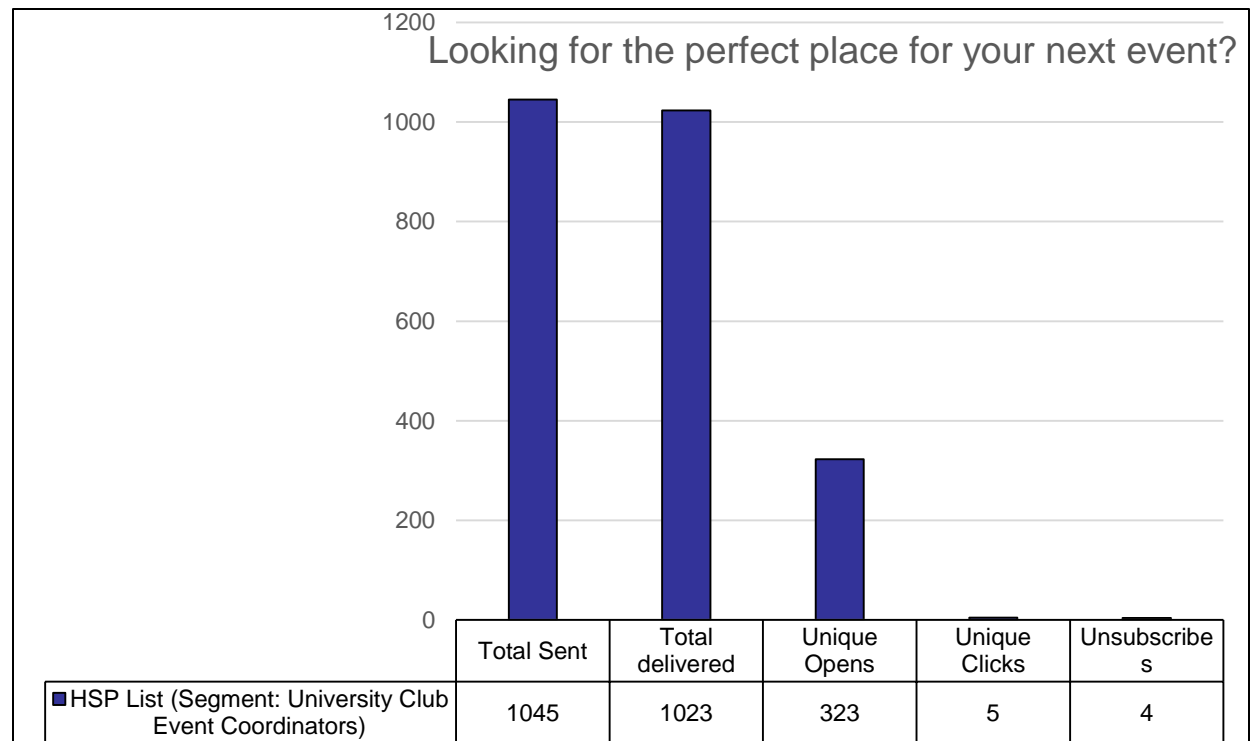
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

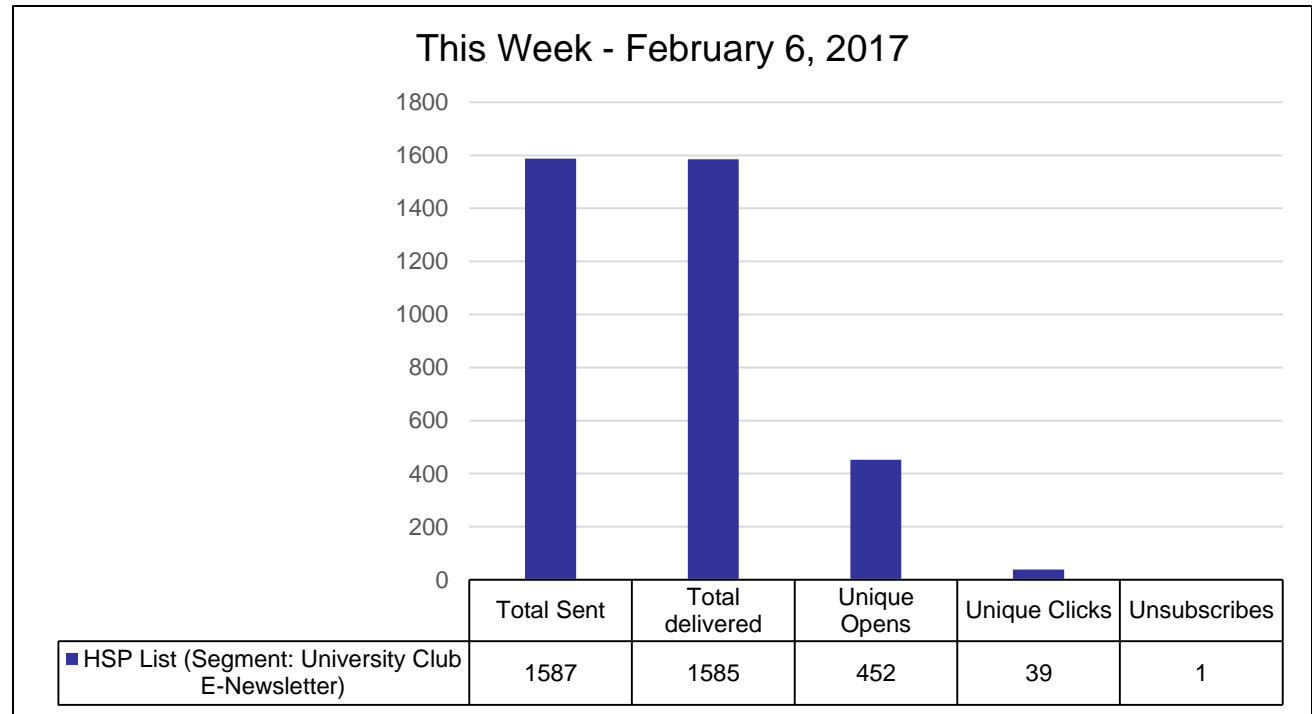
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

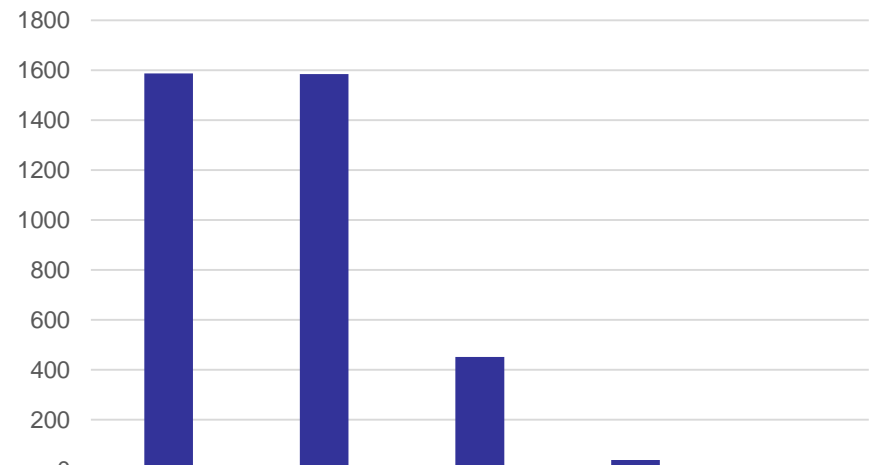
**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services

This Week - February 6, 2017



■ HSP List (Segment: University Club E-Newsletter)

Category	Value
Total Sent	1587
Total delivered	1585
Unique Opens	452
Unique Clicks	39
Unsubscribes	1

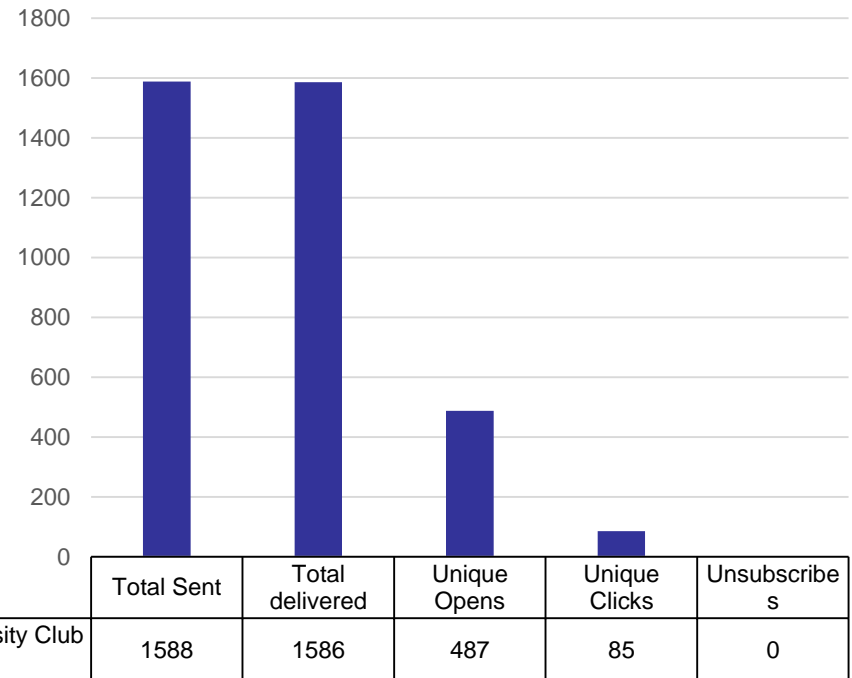


USCAUXILIARYSERVICESIT

Email Campaign Reports

February 2017

Dundon-Berchtold University Club of USC Newsletter:
February 1, 2017



**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services



USCAUXILIARYSERVICESIT

Customer Satisfaction Report

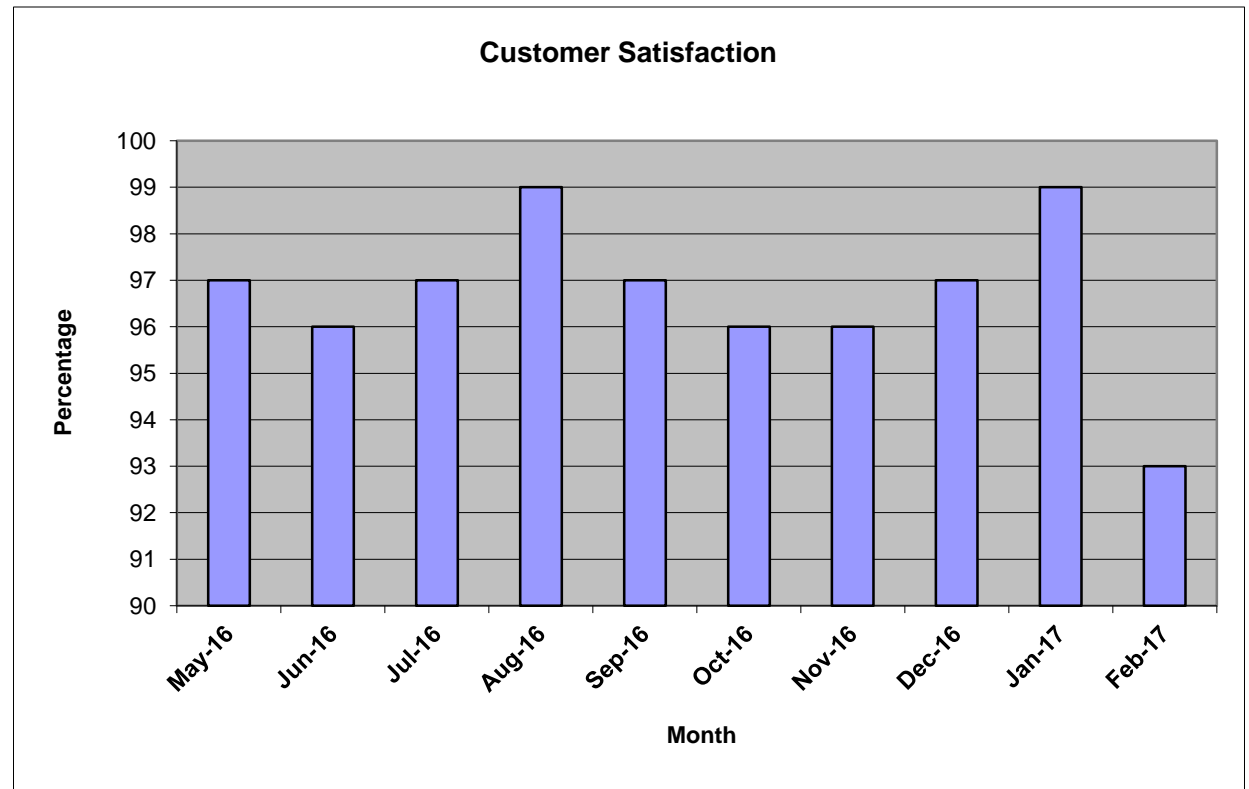
February 2017

TO CREATE
THE BEST USC
EXPERIENCE.

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USCAuxiliary Services





**TO CREATE
THE BEST USC
EXPERIENCE.**

BESTPEOPLE.
BESTPRODUCT.
BESTSERVICE.

USCBOOKSTORES. USCHOSPITALITY.
USCHOUSING. USCTRANSPORTATION.
USCRADISSON. USCCOLISEUM.

USC Auxiliary Services

Thank You !!