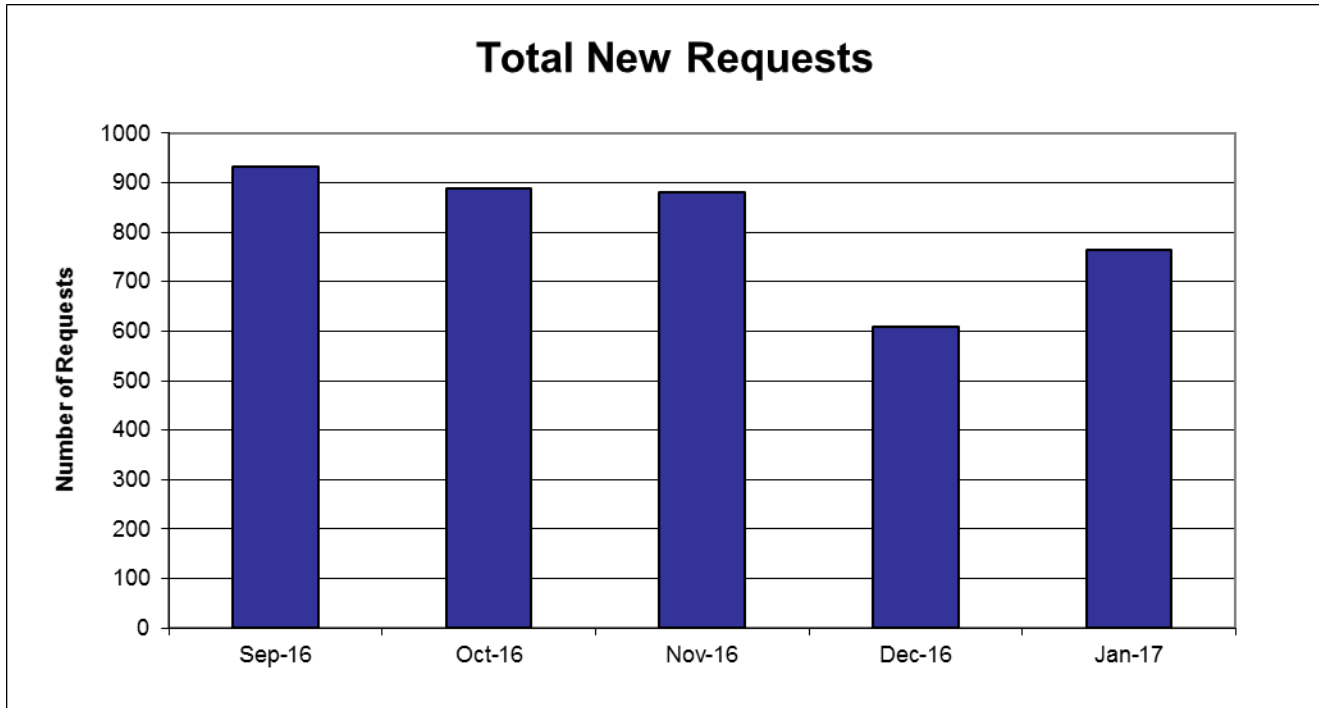


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Service Desk Reports

January 2017



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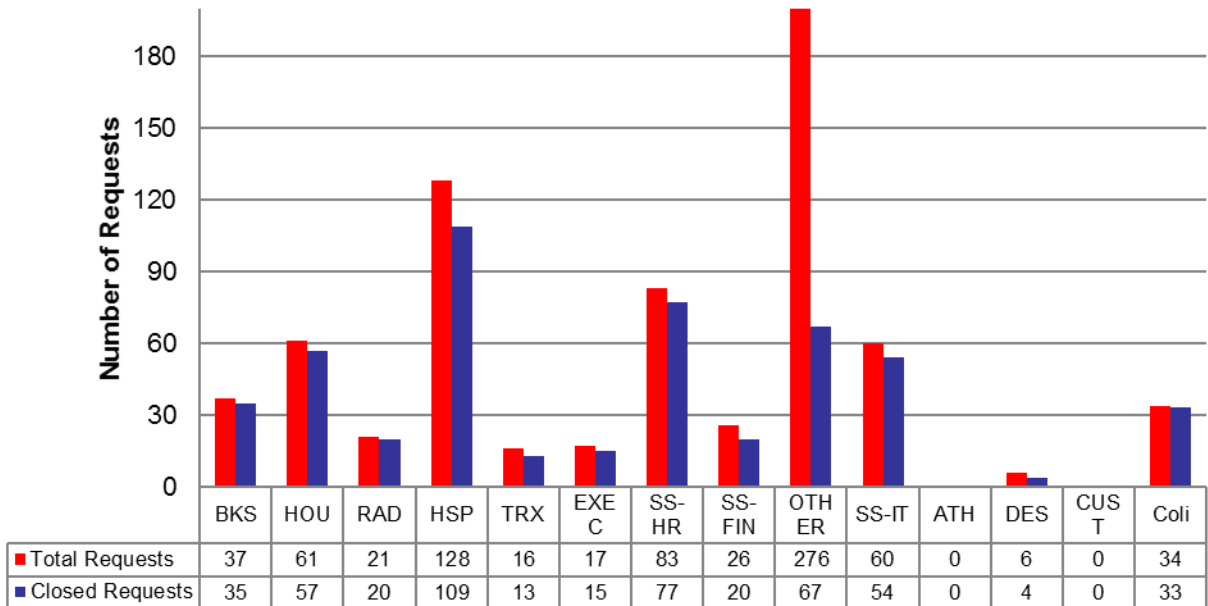
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Service Desk Reports

January 2017

Total New Vs Closed Requests

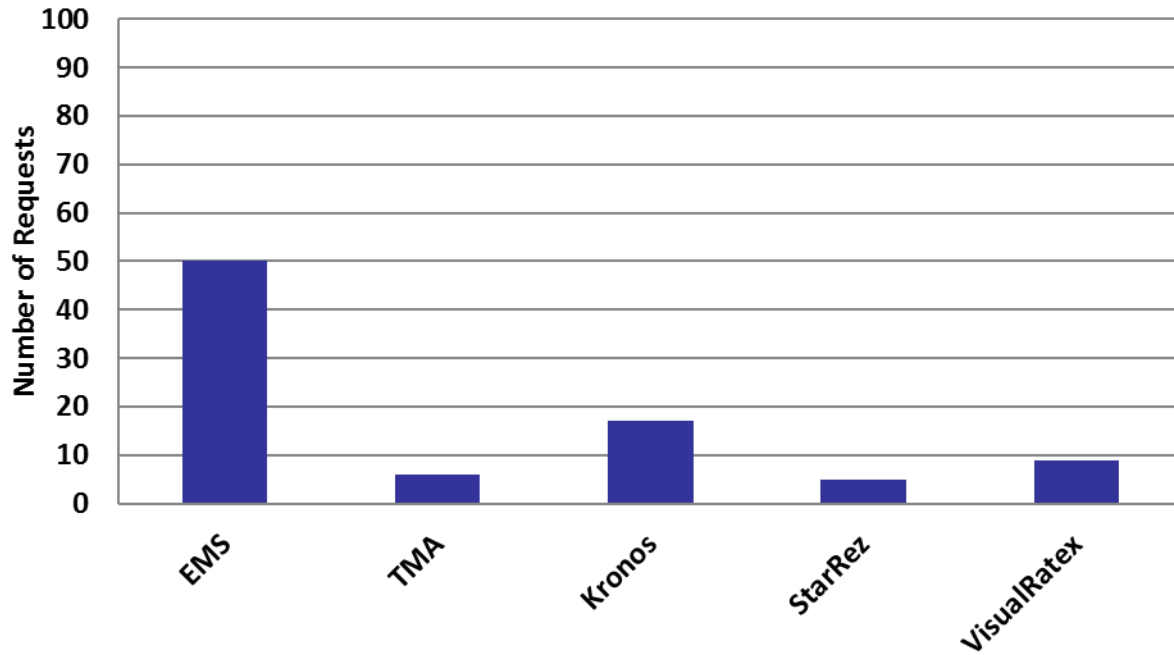


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Service Desk Reports
January 2017

Requests By BU System



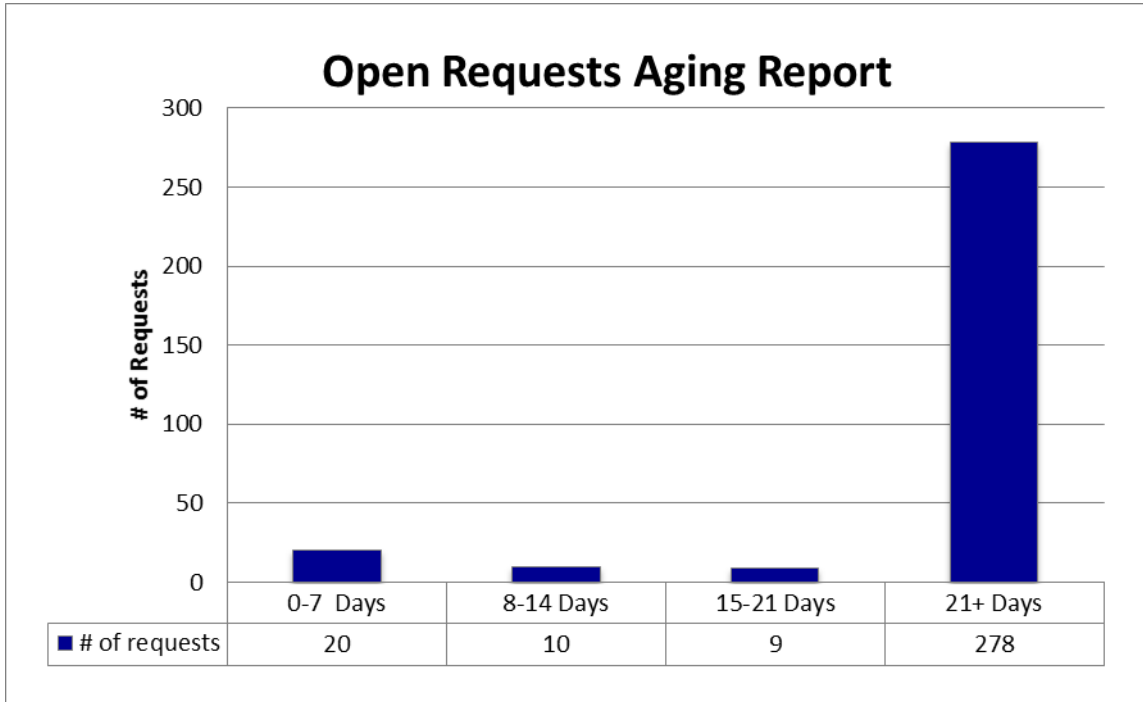
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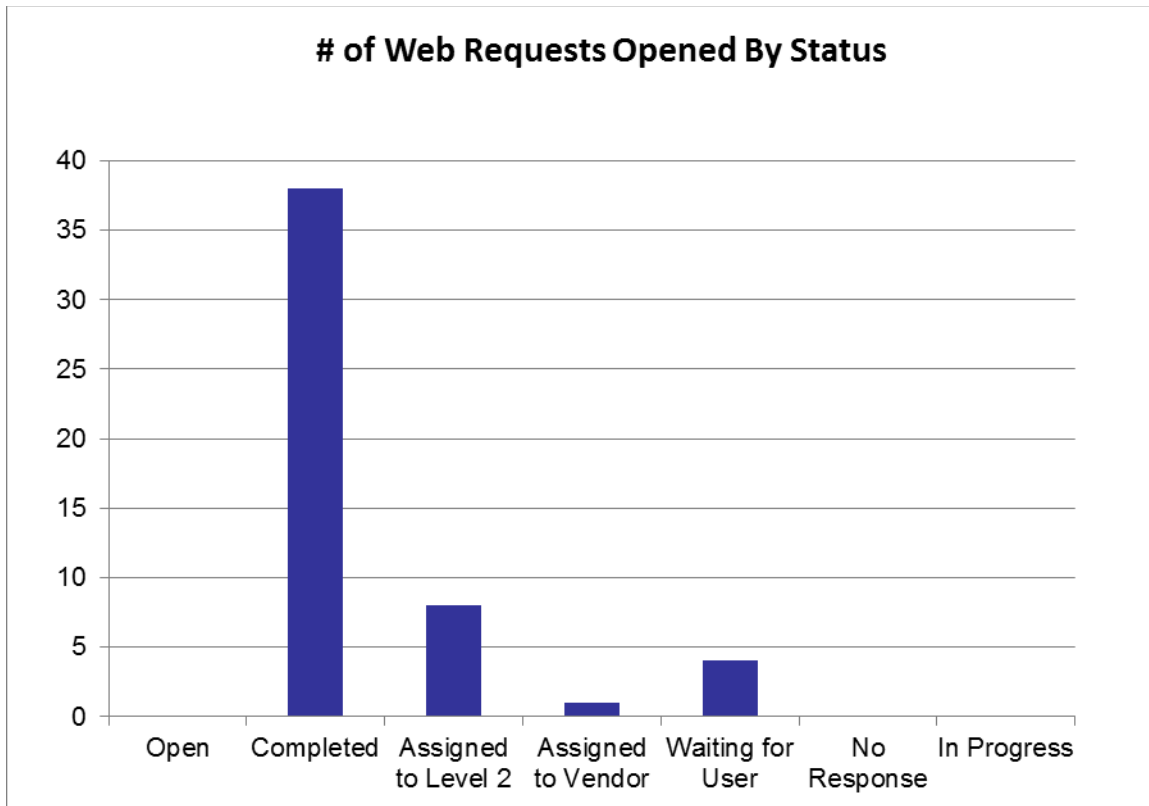
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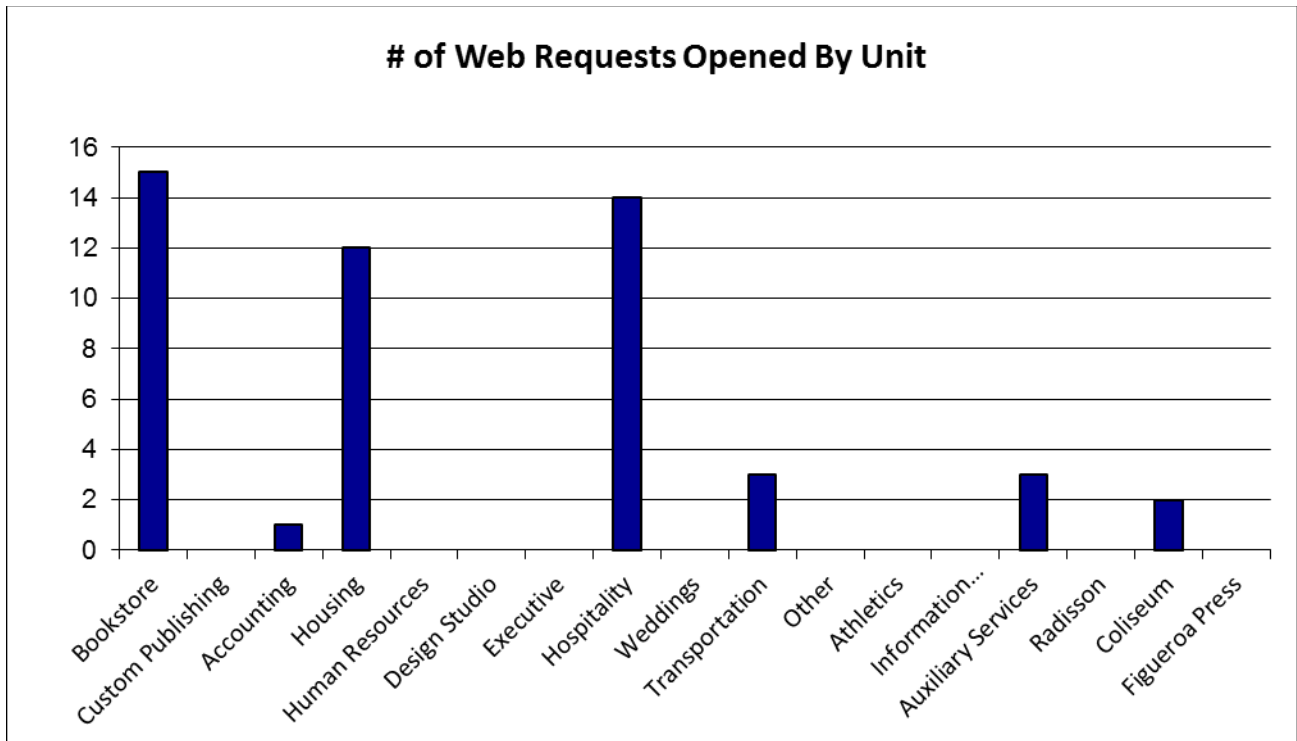
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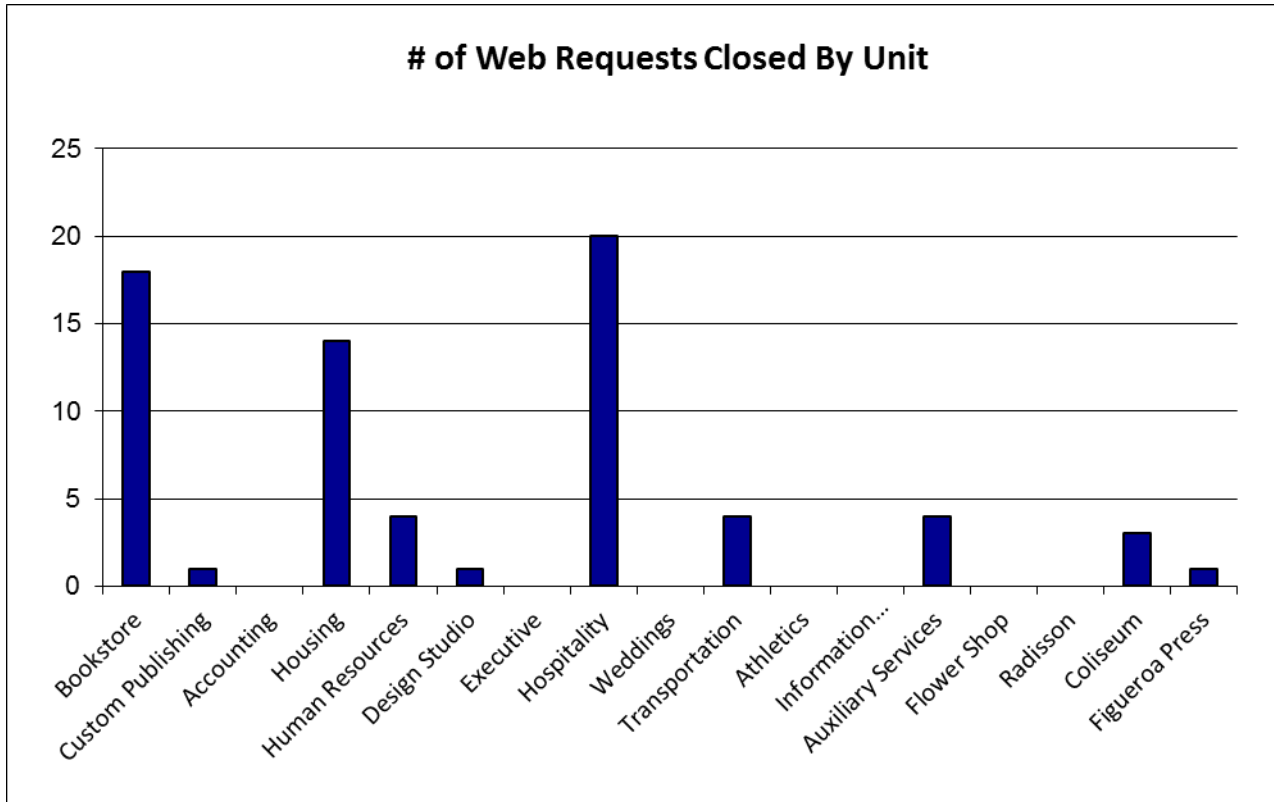
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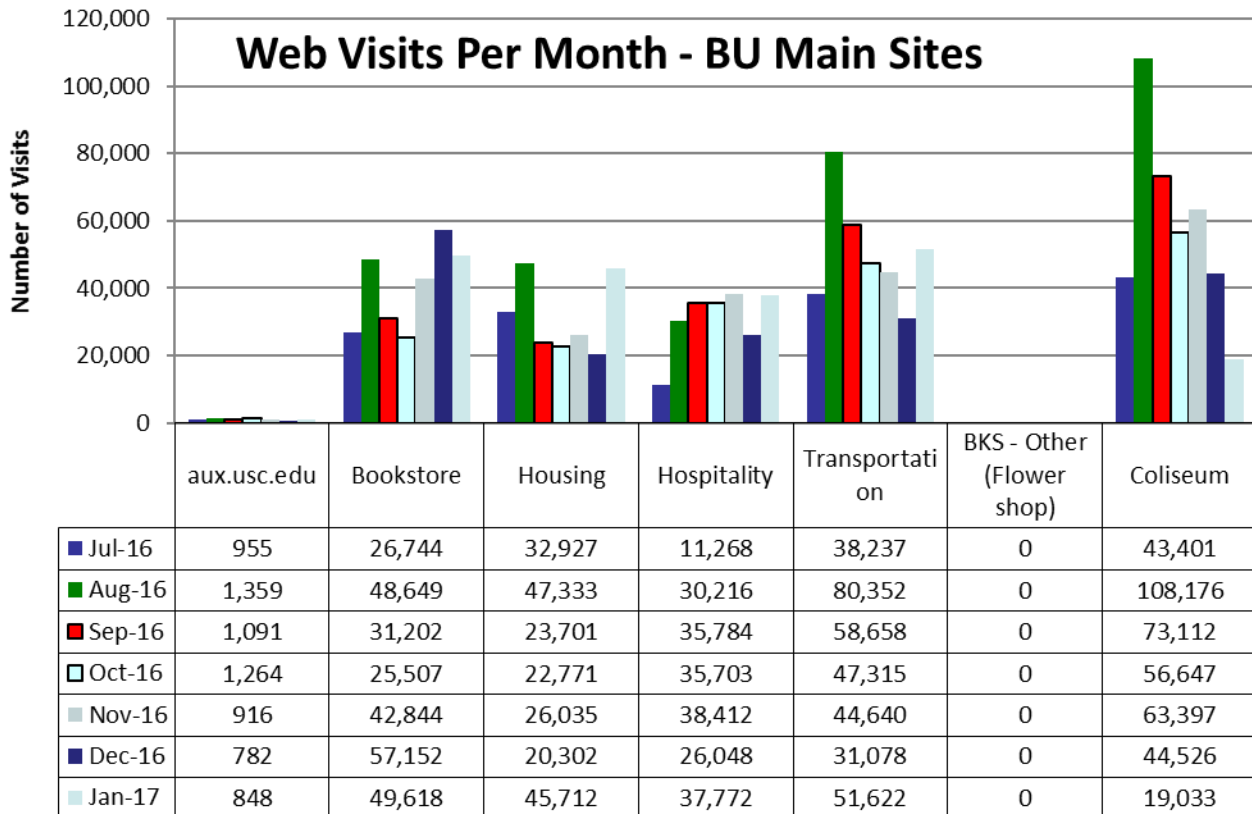
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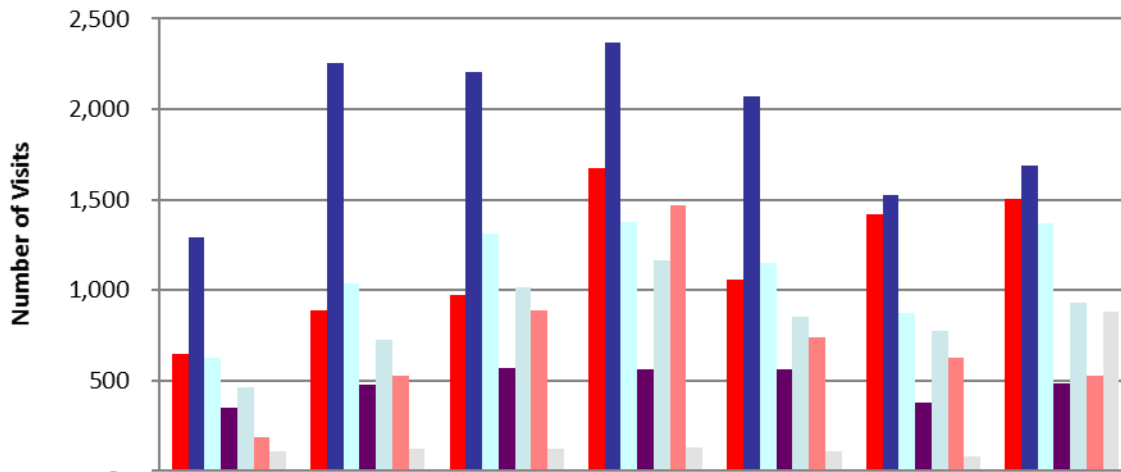
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Website Reports

January 2017

Web Visits Per Month - HSP Micro Sites



	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
■ McKays	648	885	976	1,672	1,059	1,421	1,504
■ The Lab	1,295	2,257	2,207	2,366	2,073	1,524	1,690
■ Moreton Fig	626	1,035	1,316	1,379	1,153	870	1,373
■ Rosso Oro's Pizzeria	348	474	568	559	565	375	481
■ Seeds Marketplace	463	722	1,013	1,161	855	774	931
■ Traditions	186	528	889	1,467	741	623	529
■ The Edmondson	108	125	121	129	109	78	880

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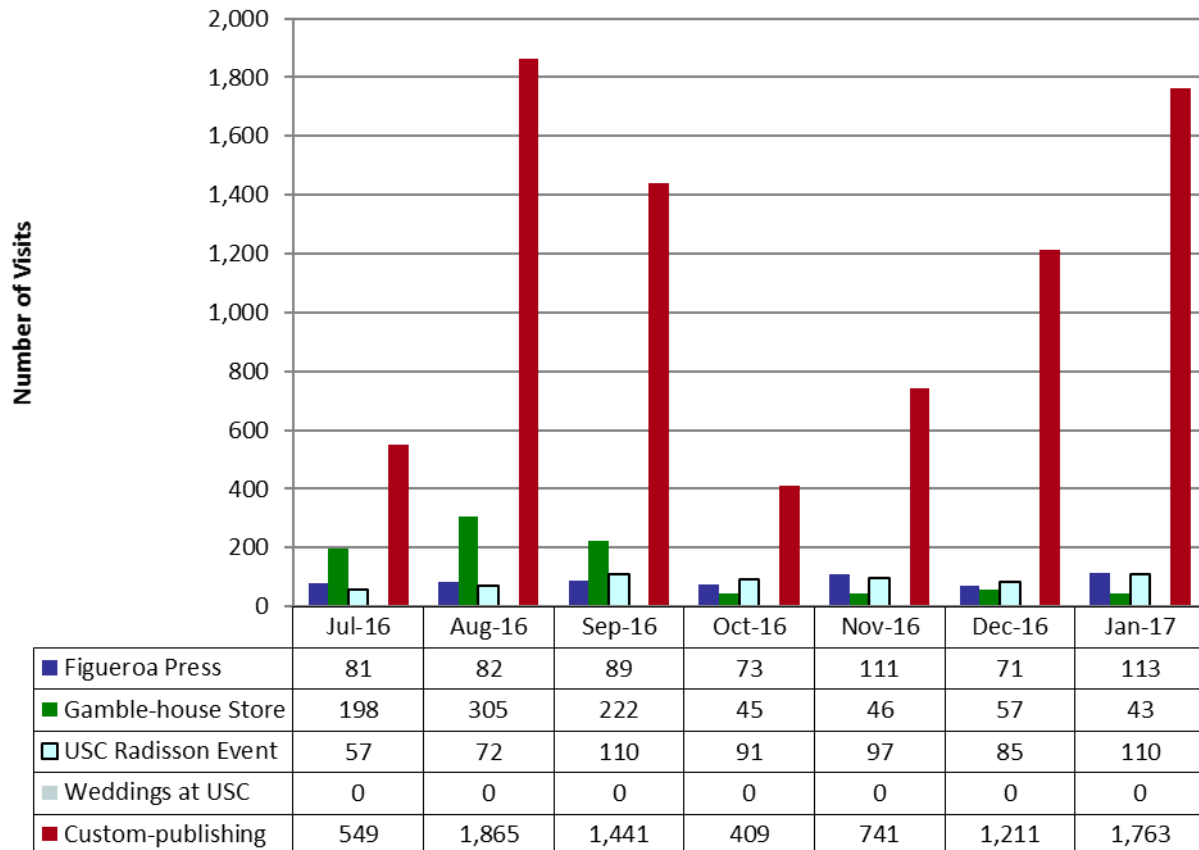
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Website Reports

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Web Visits Per Month - Other Sites



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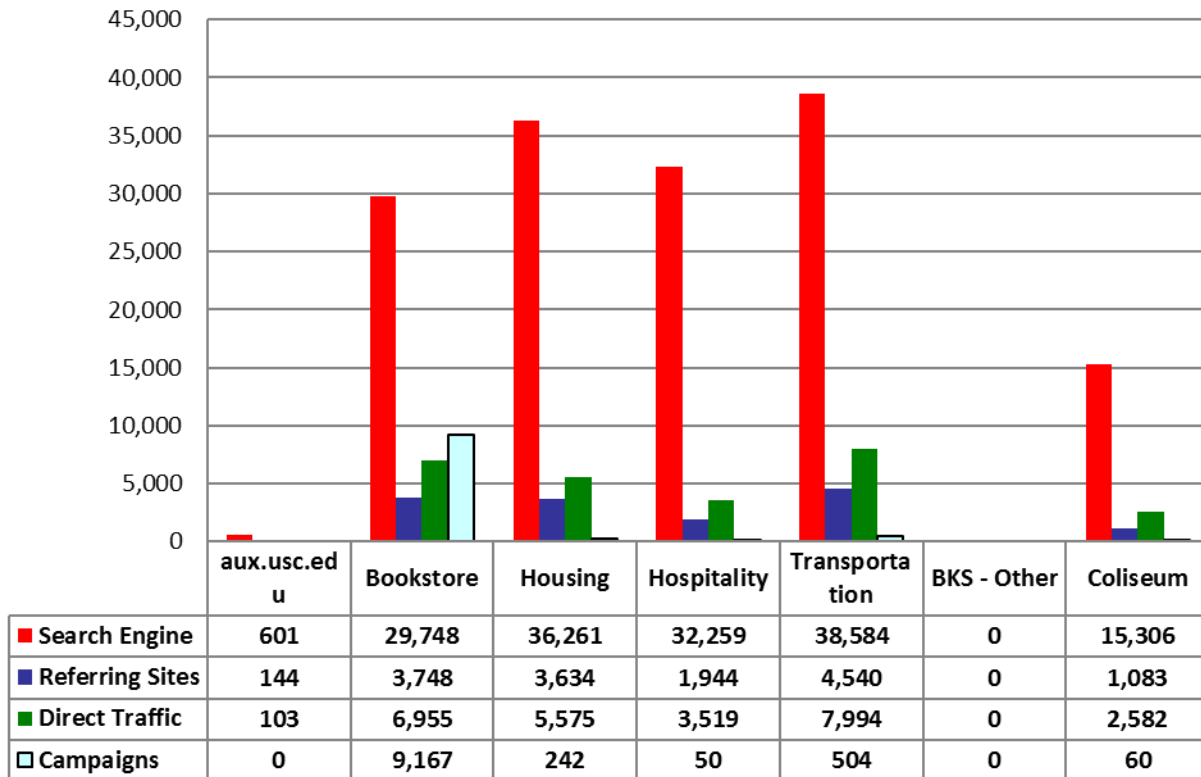
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Website Reports

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January 2017 Traffic Sources - BU Main Sites



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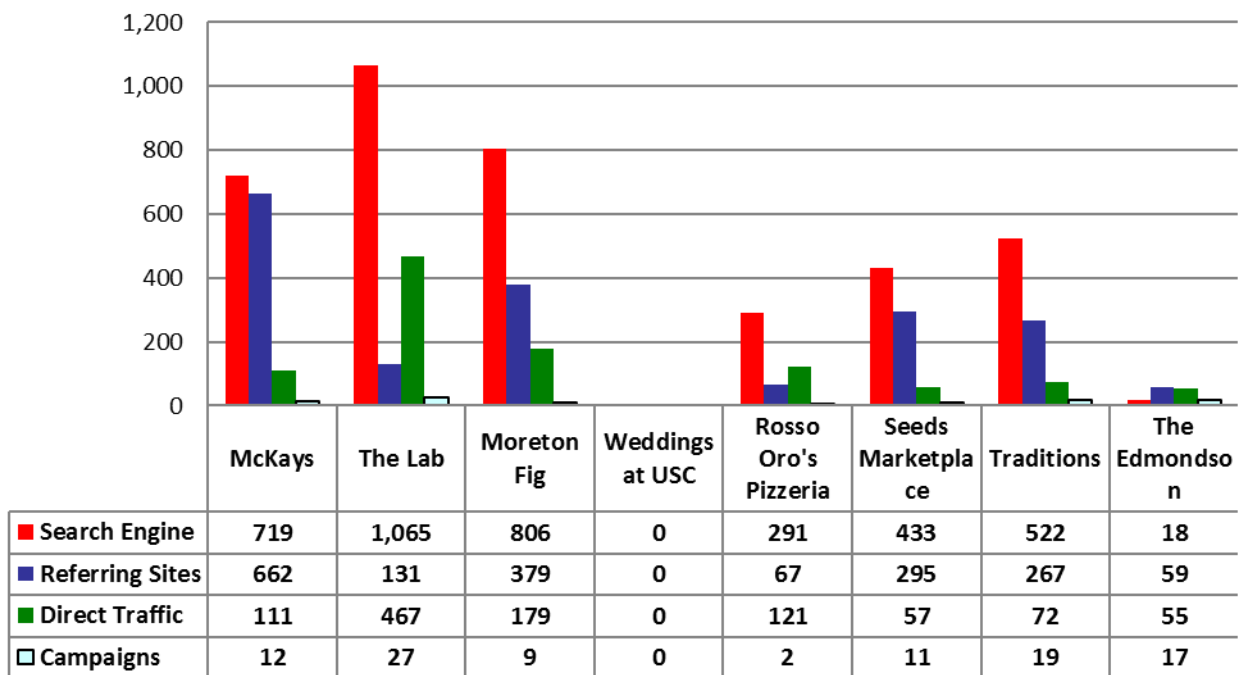
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January 2017 Traffic Sources - HSP Micro Sites



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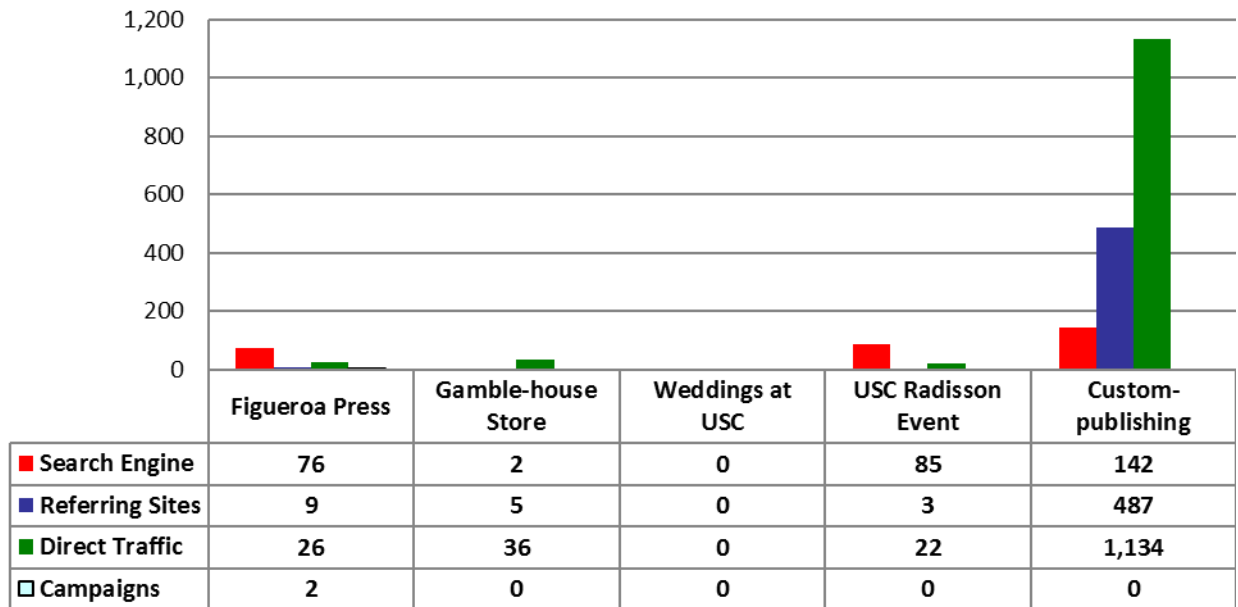
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January 2017 Traffic Sources - Other Sites



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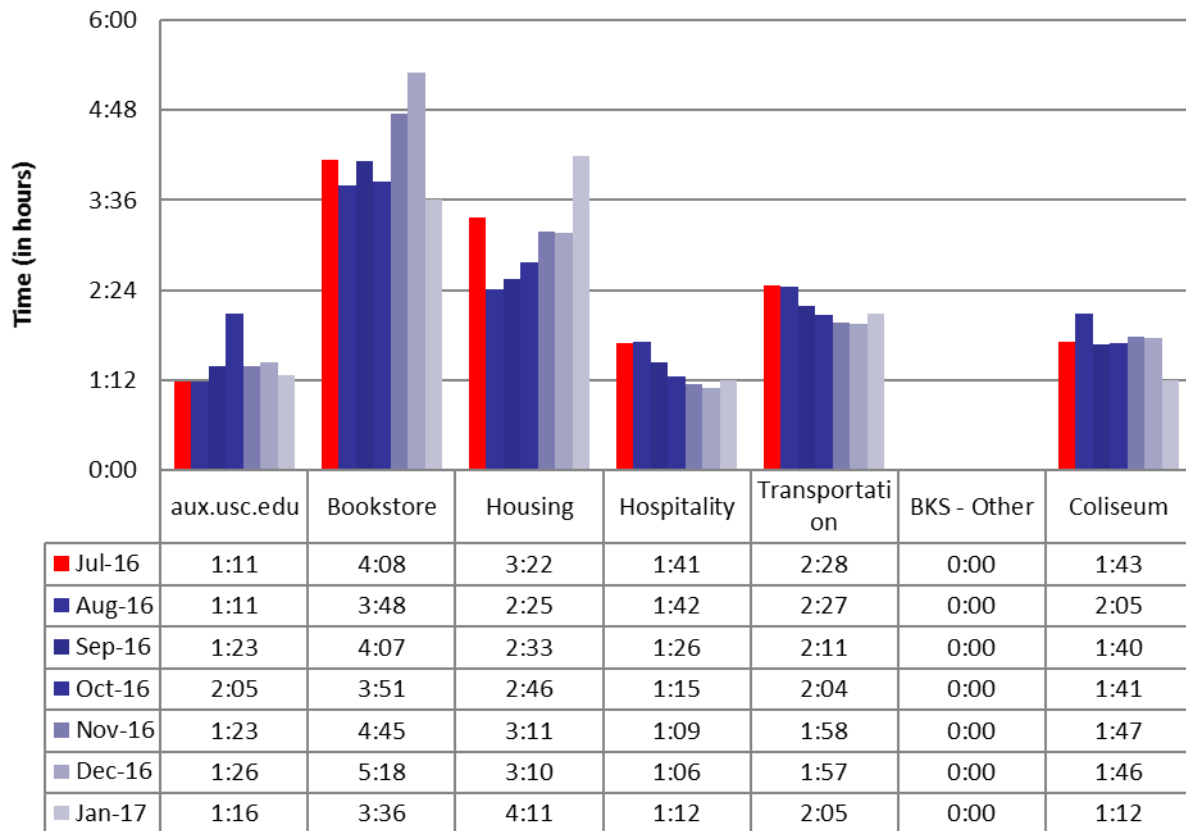
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Website Reports

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Average Time Spent on Website - BU Main Sites



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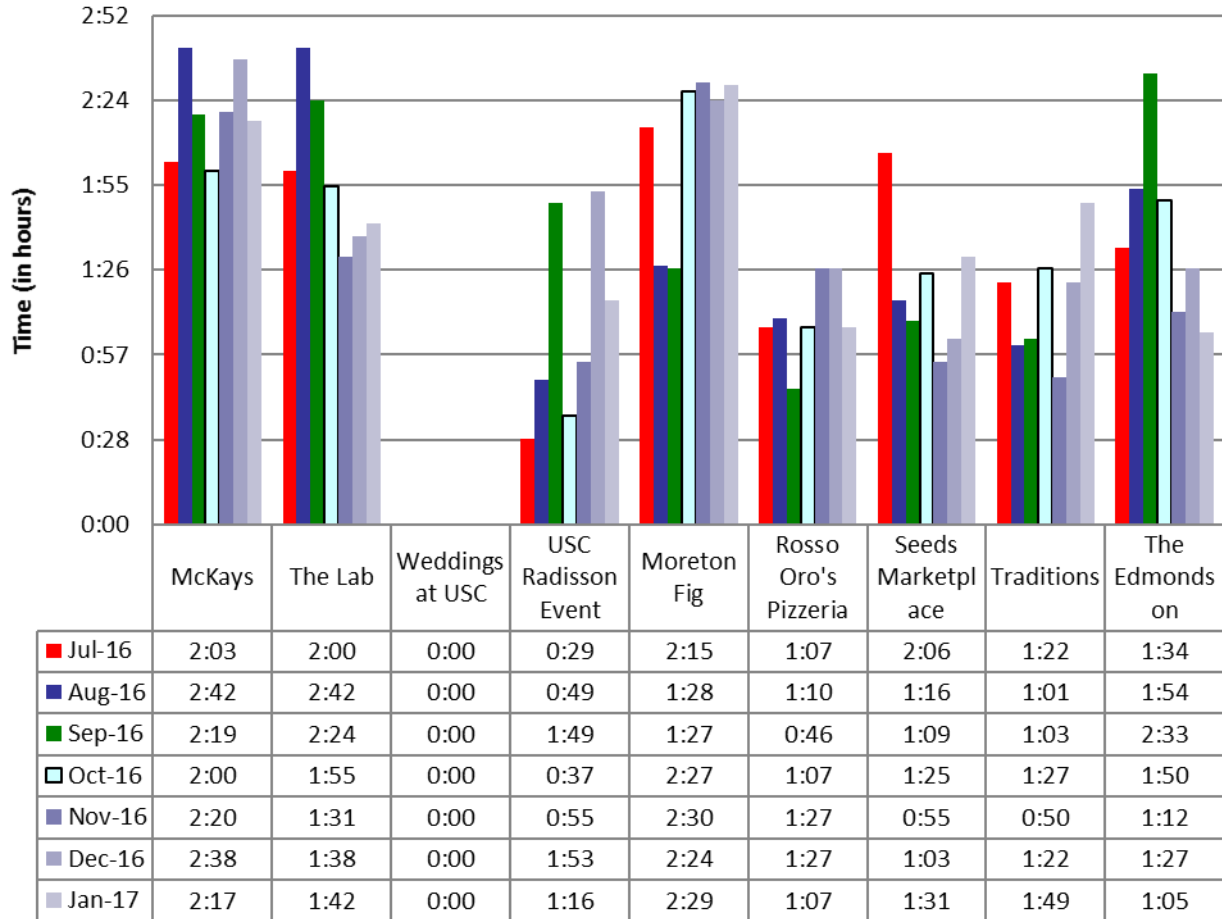
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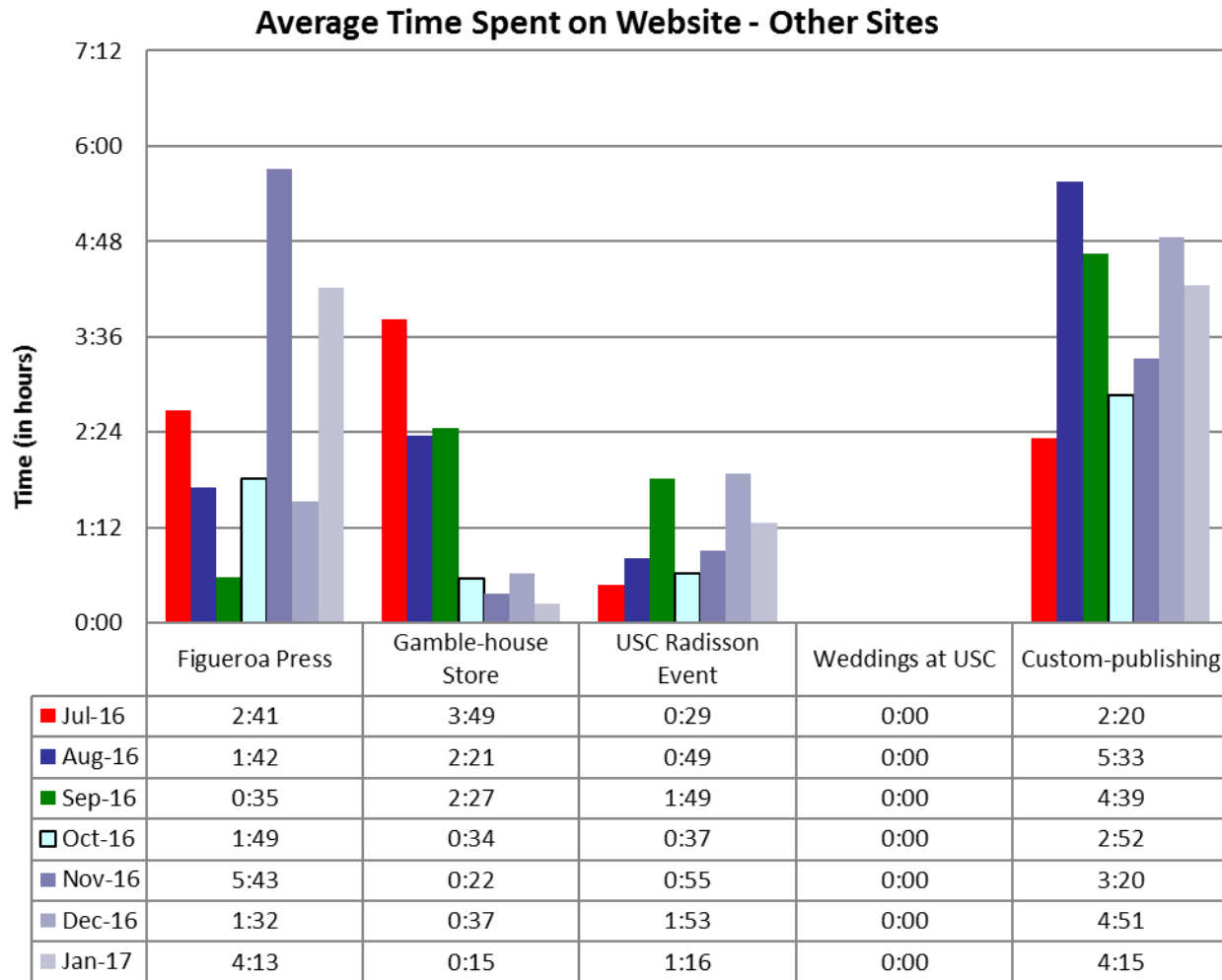
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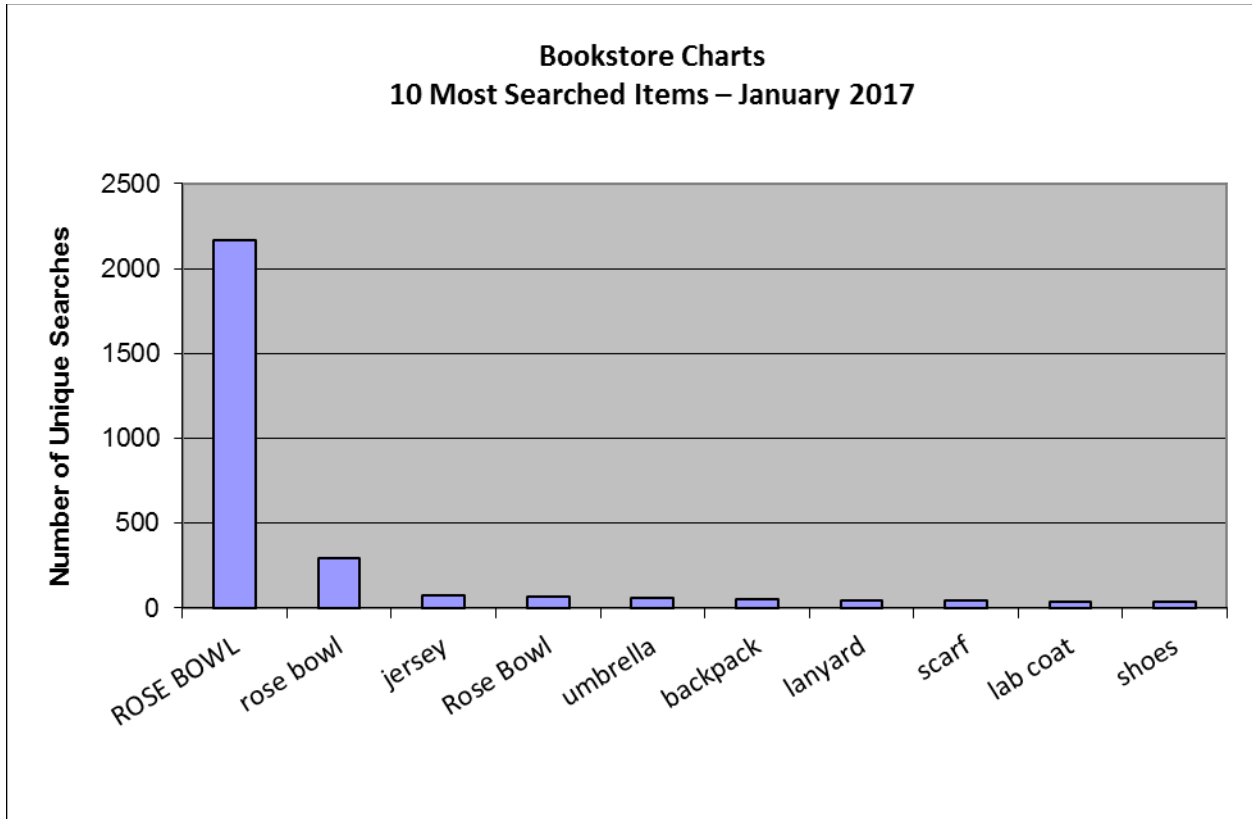
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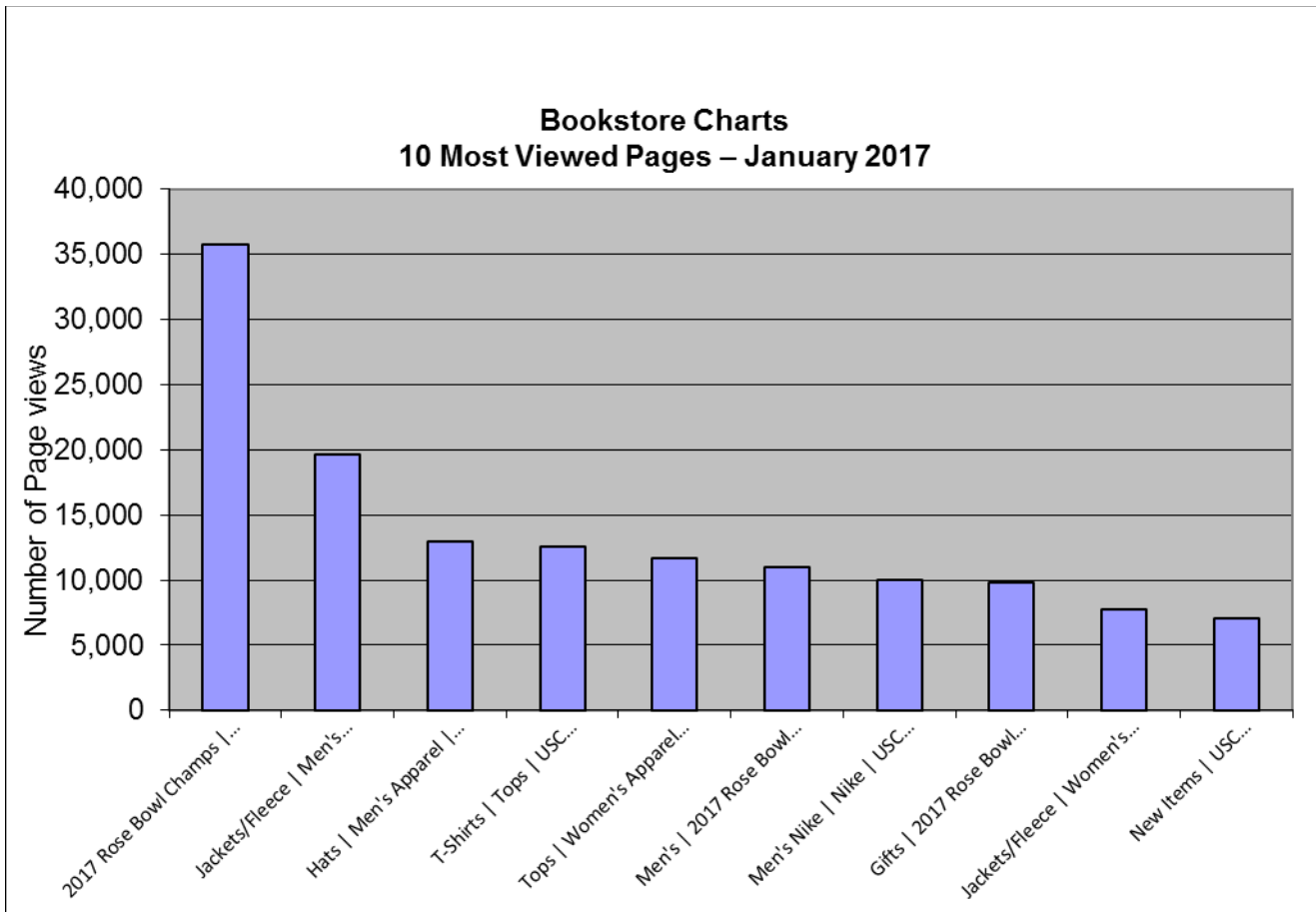
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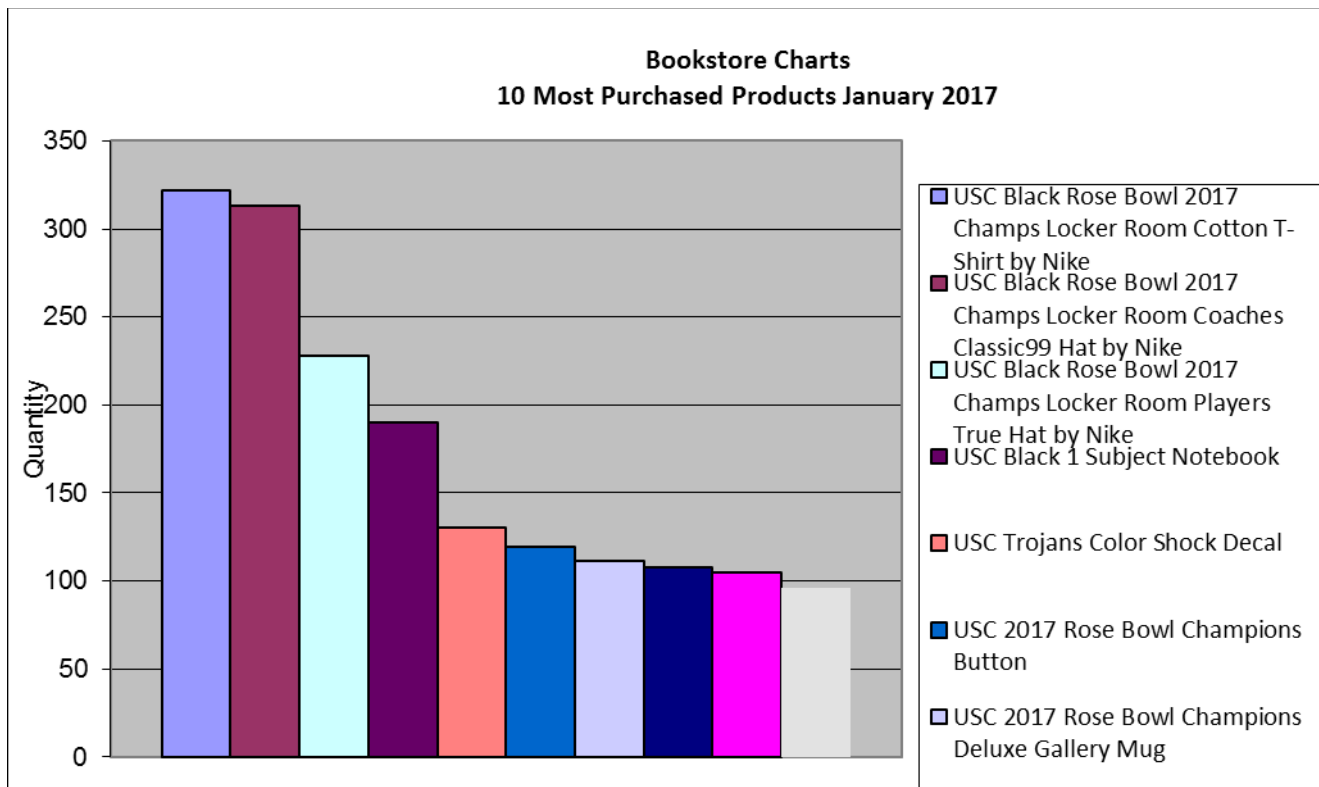
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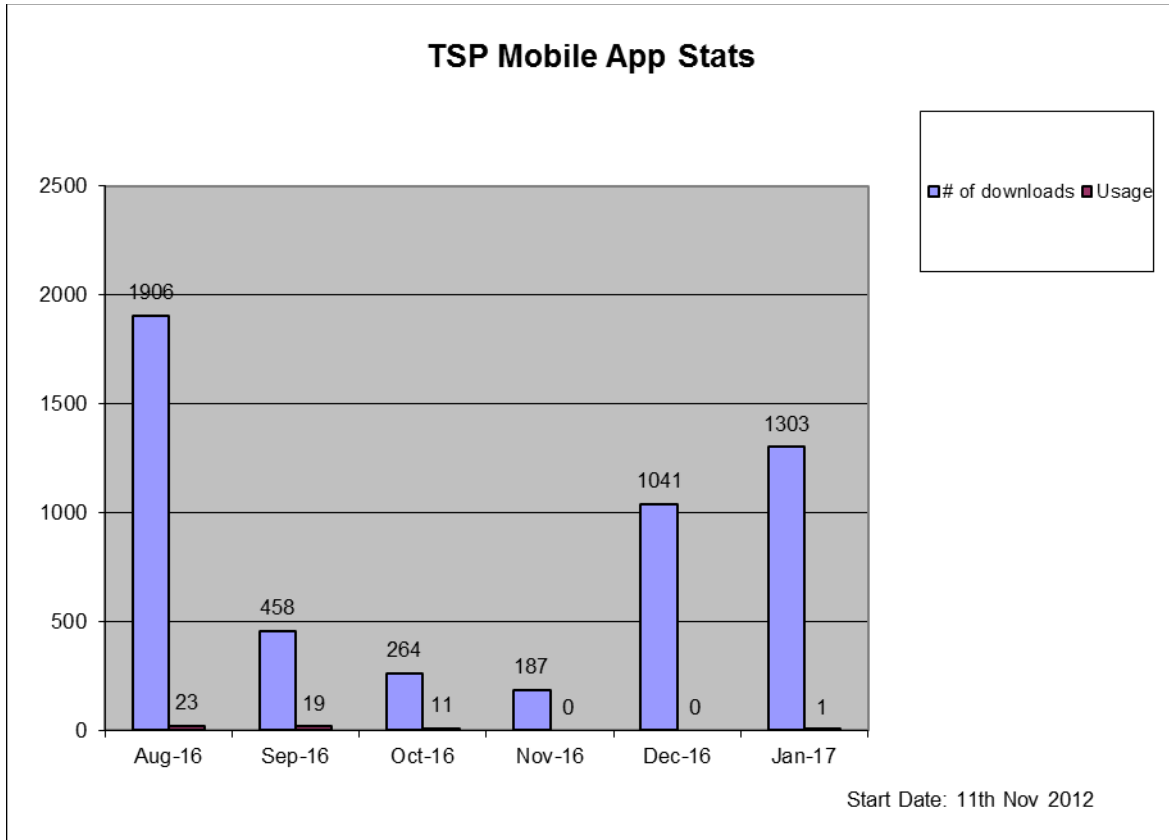
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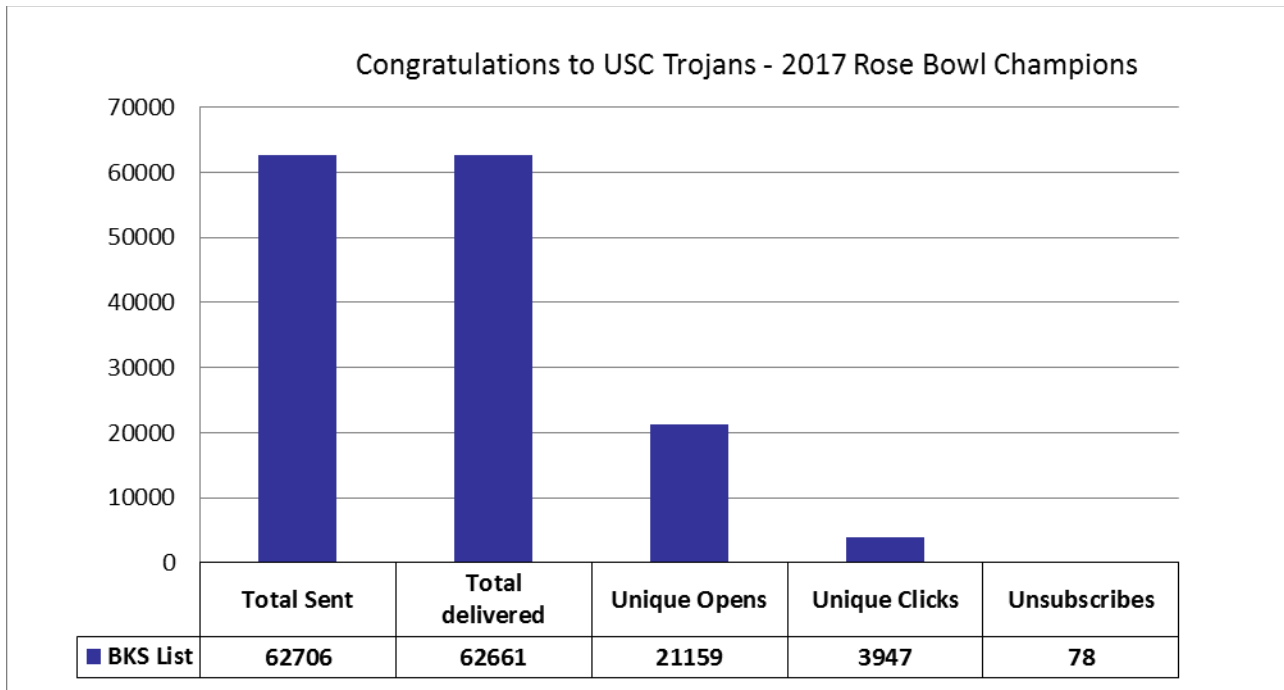
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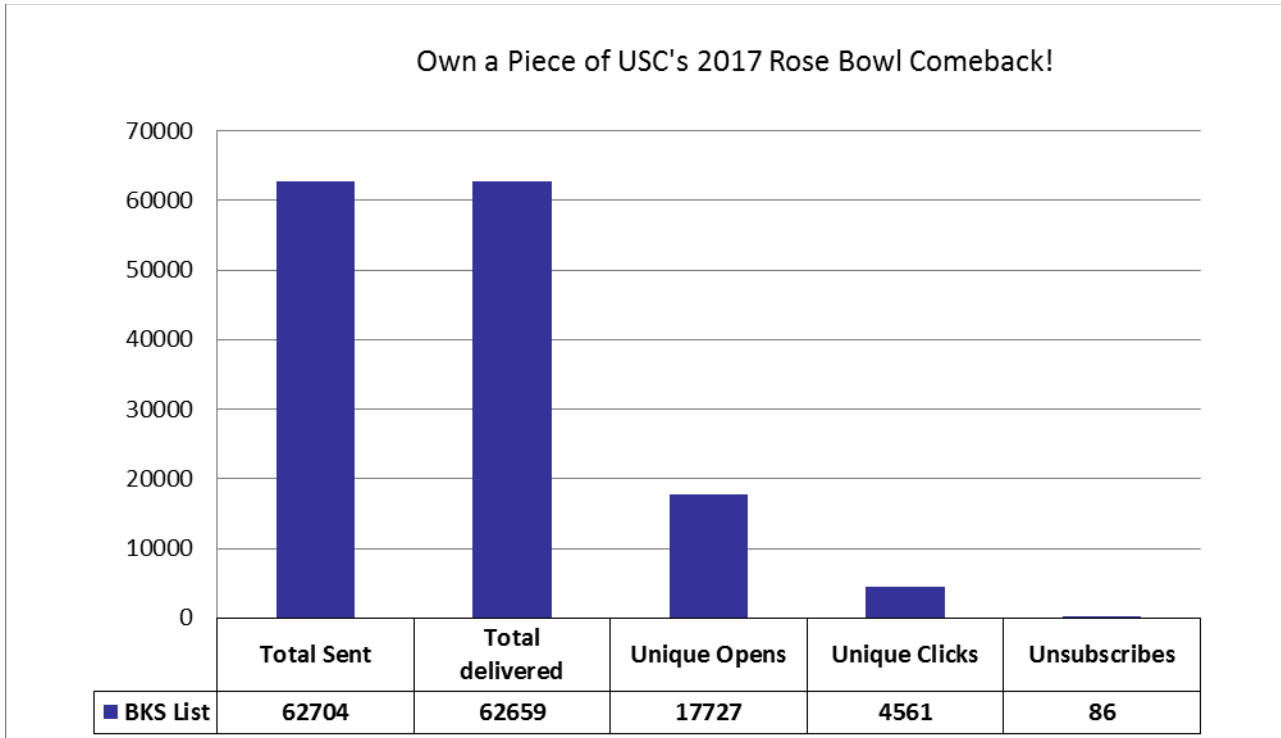
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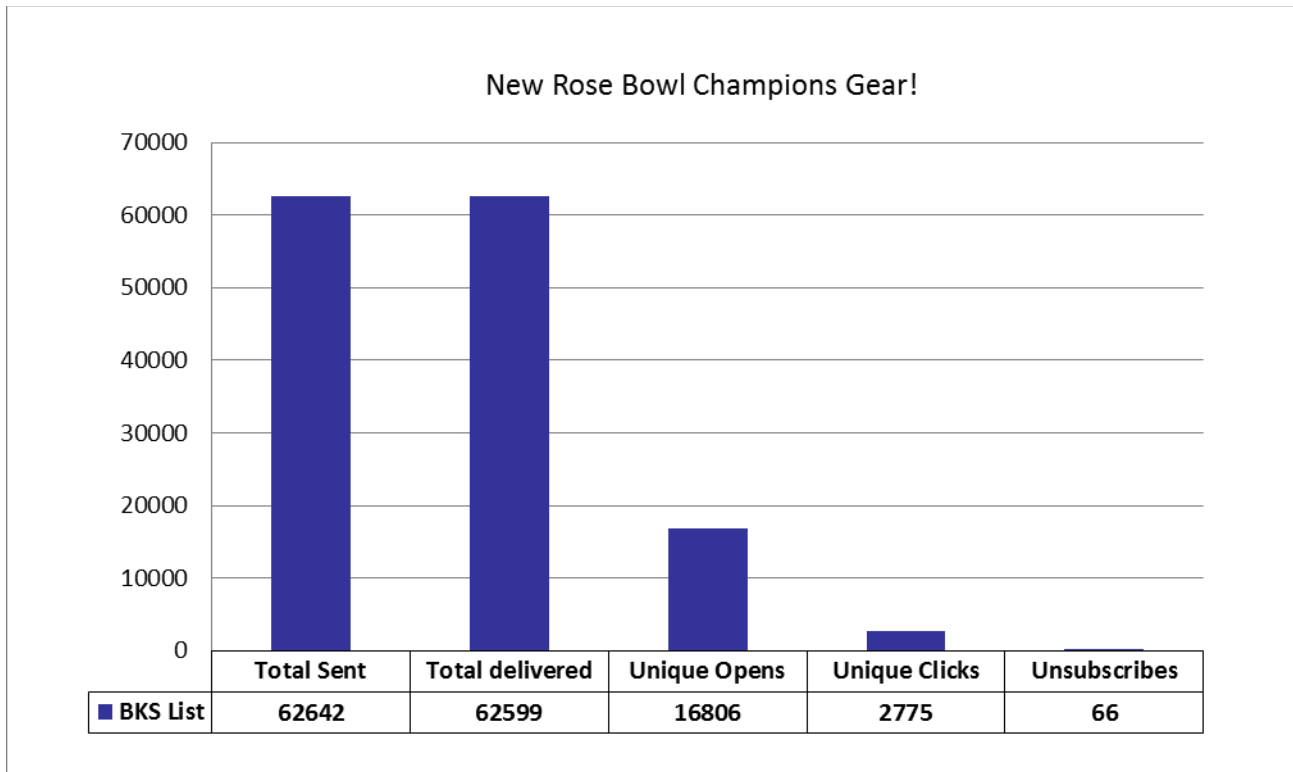
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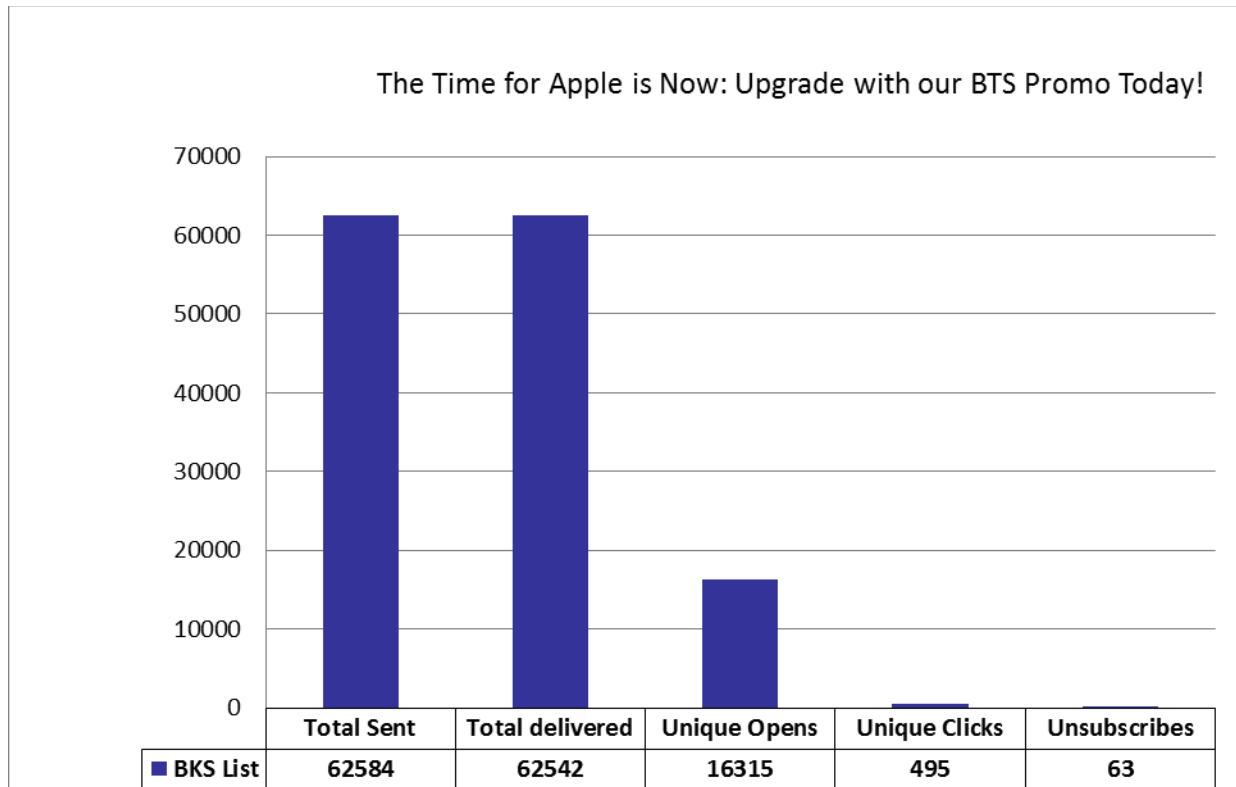
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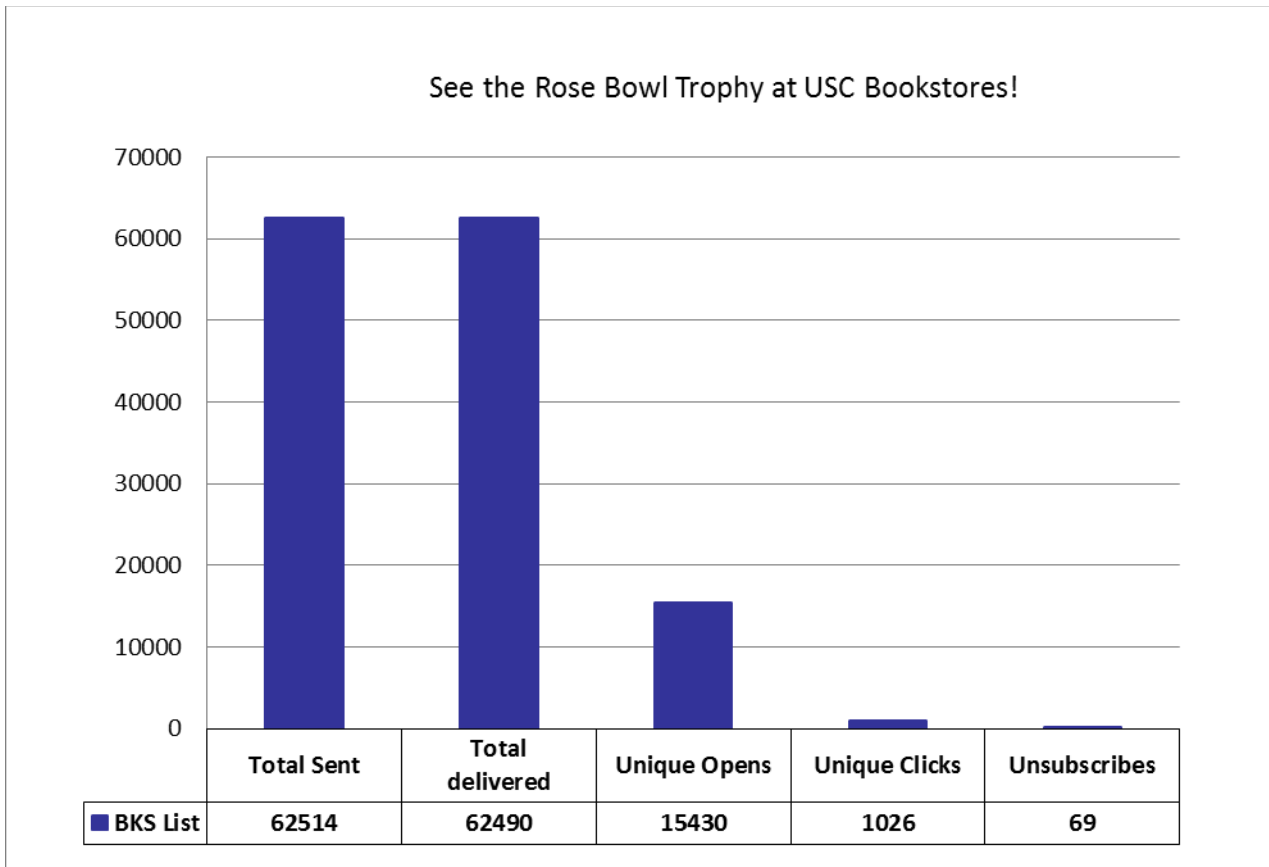
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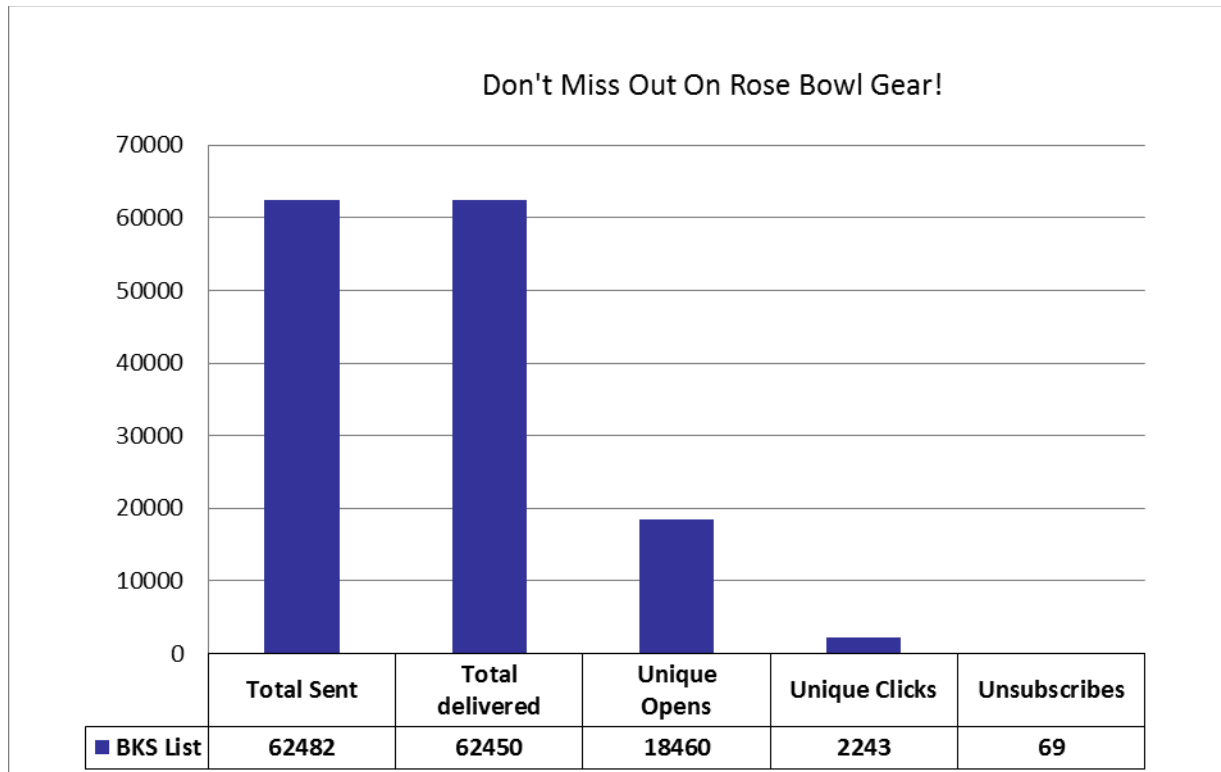
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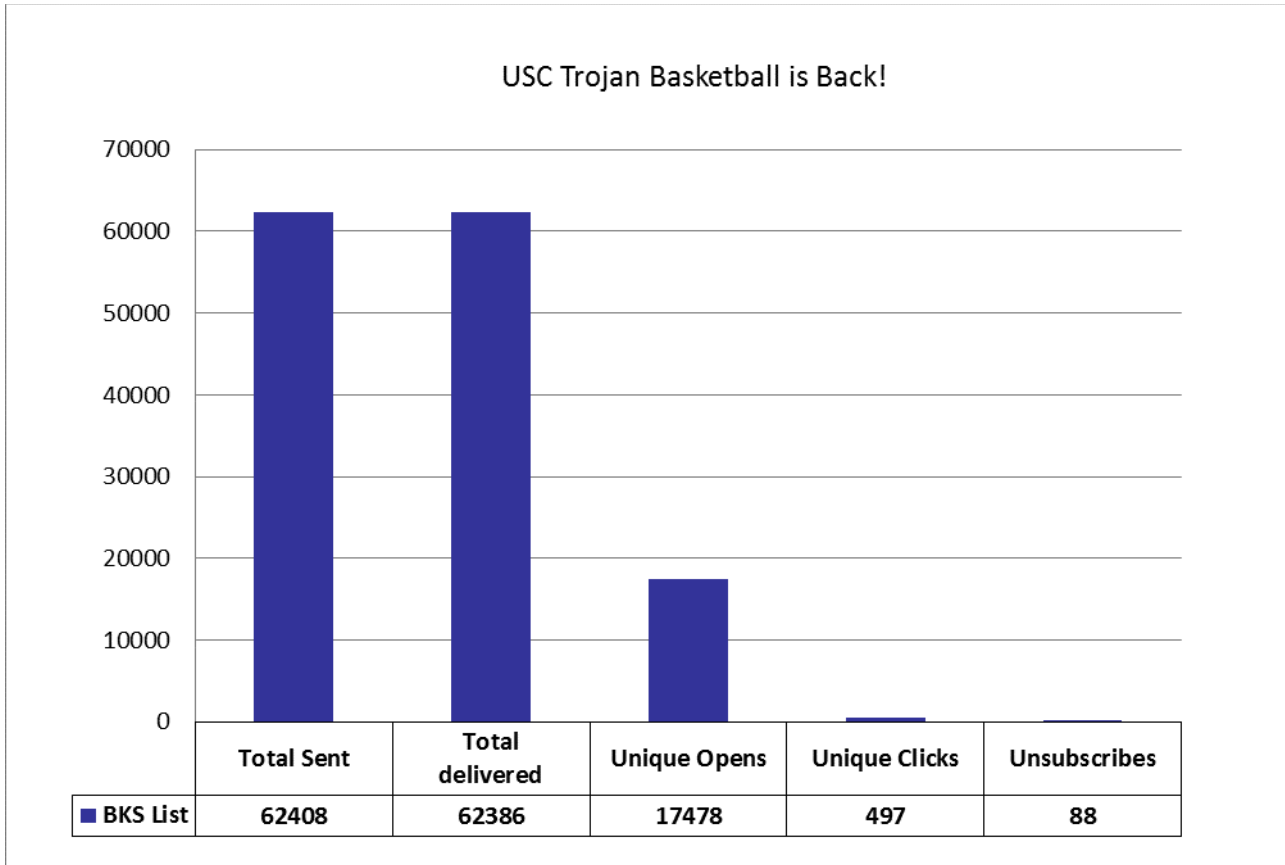
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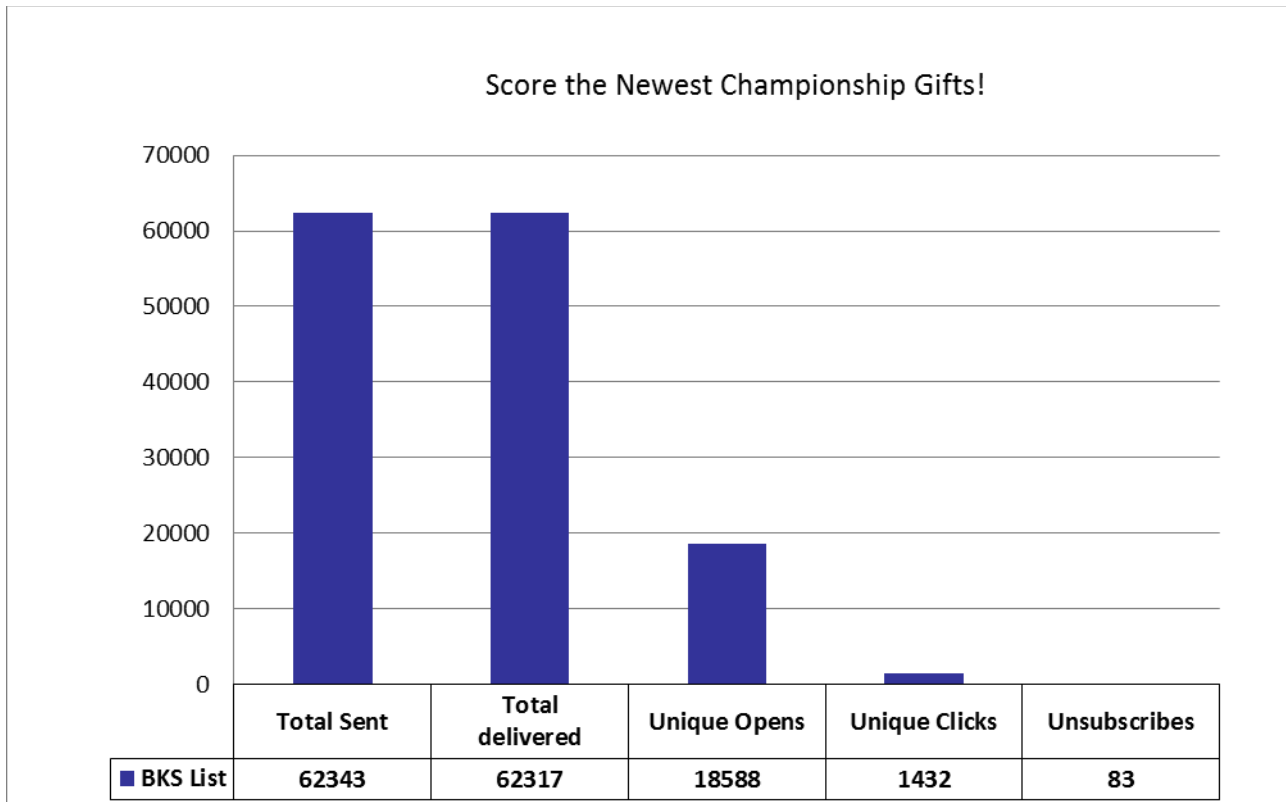
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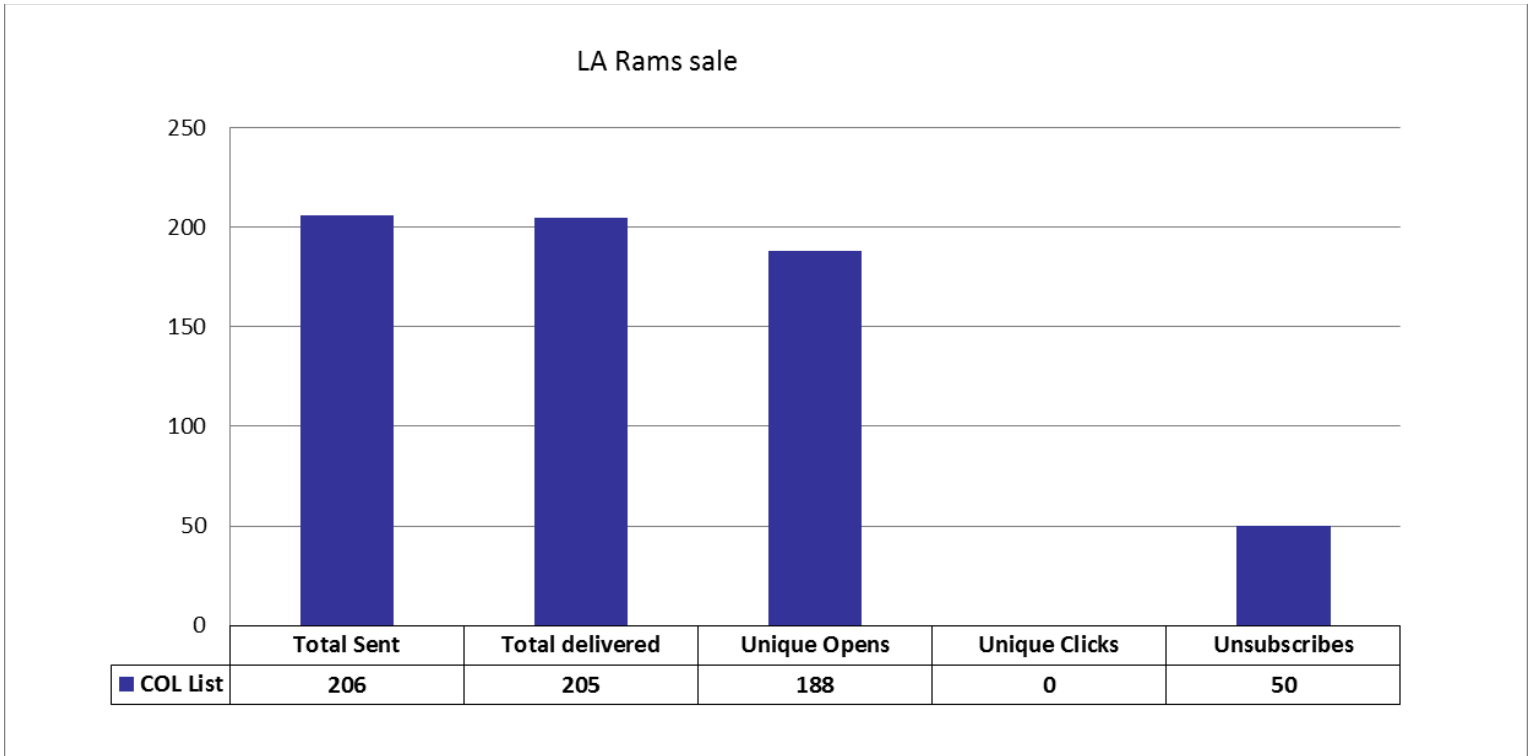
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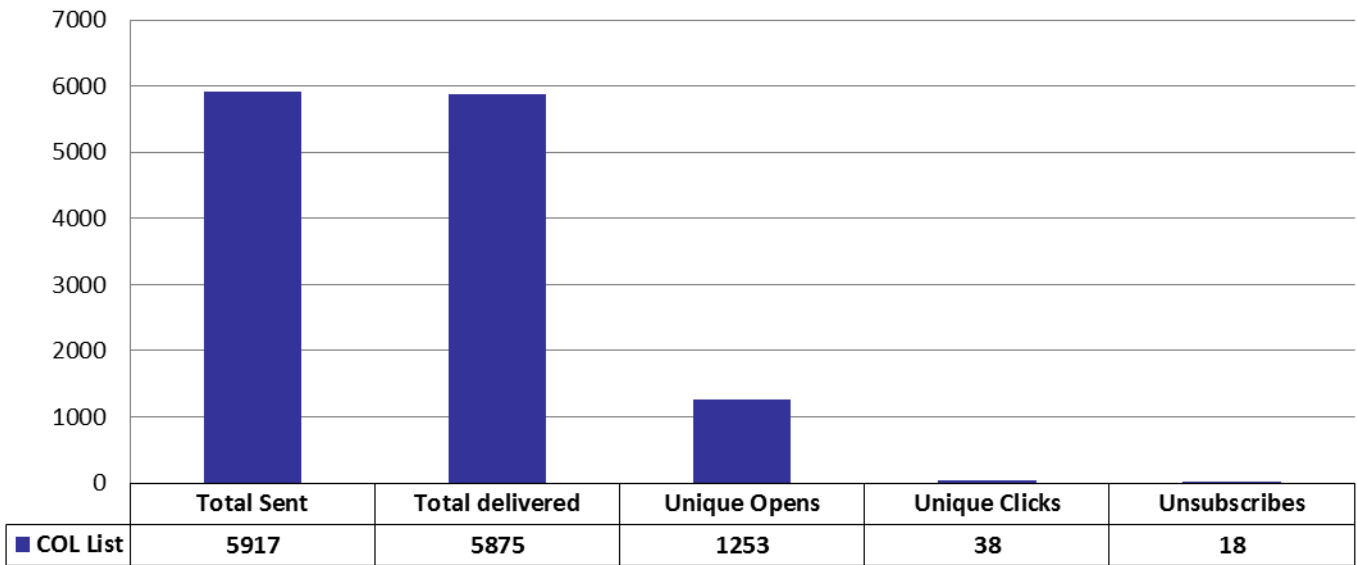
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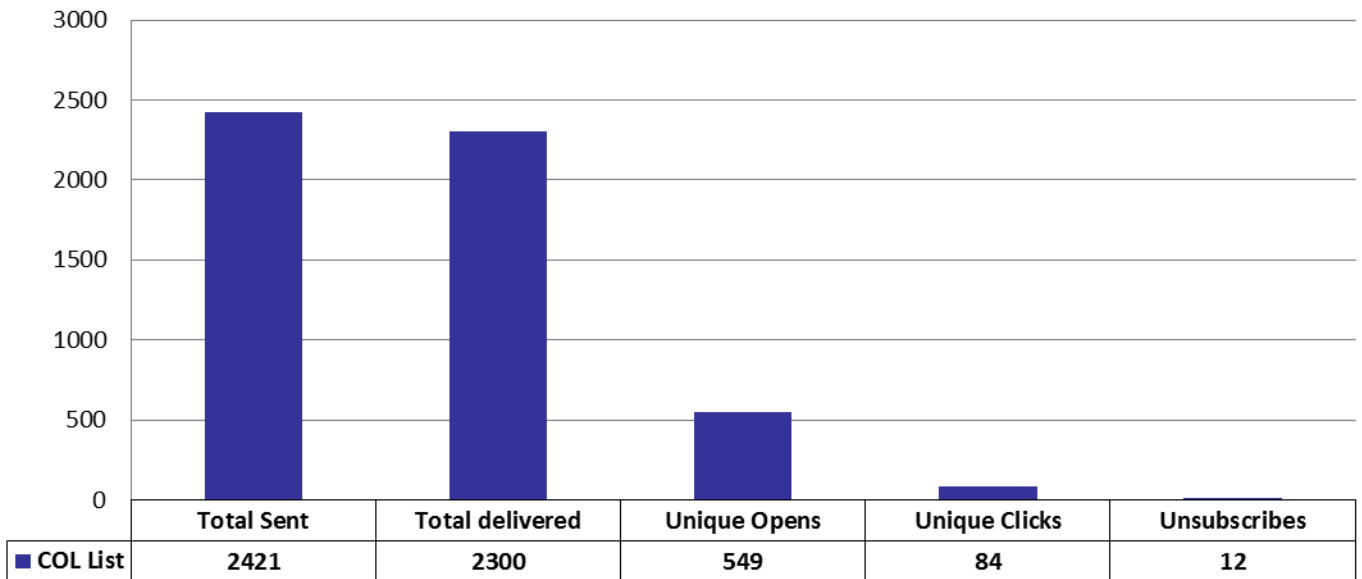
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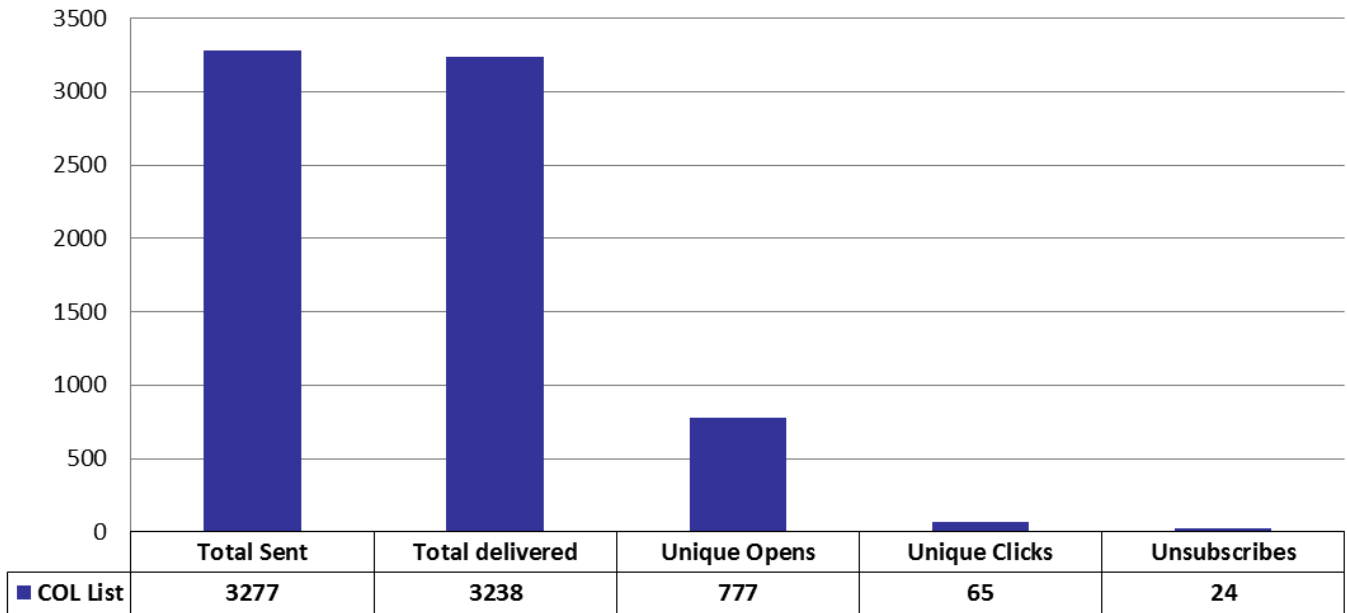
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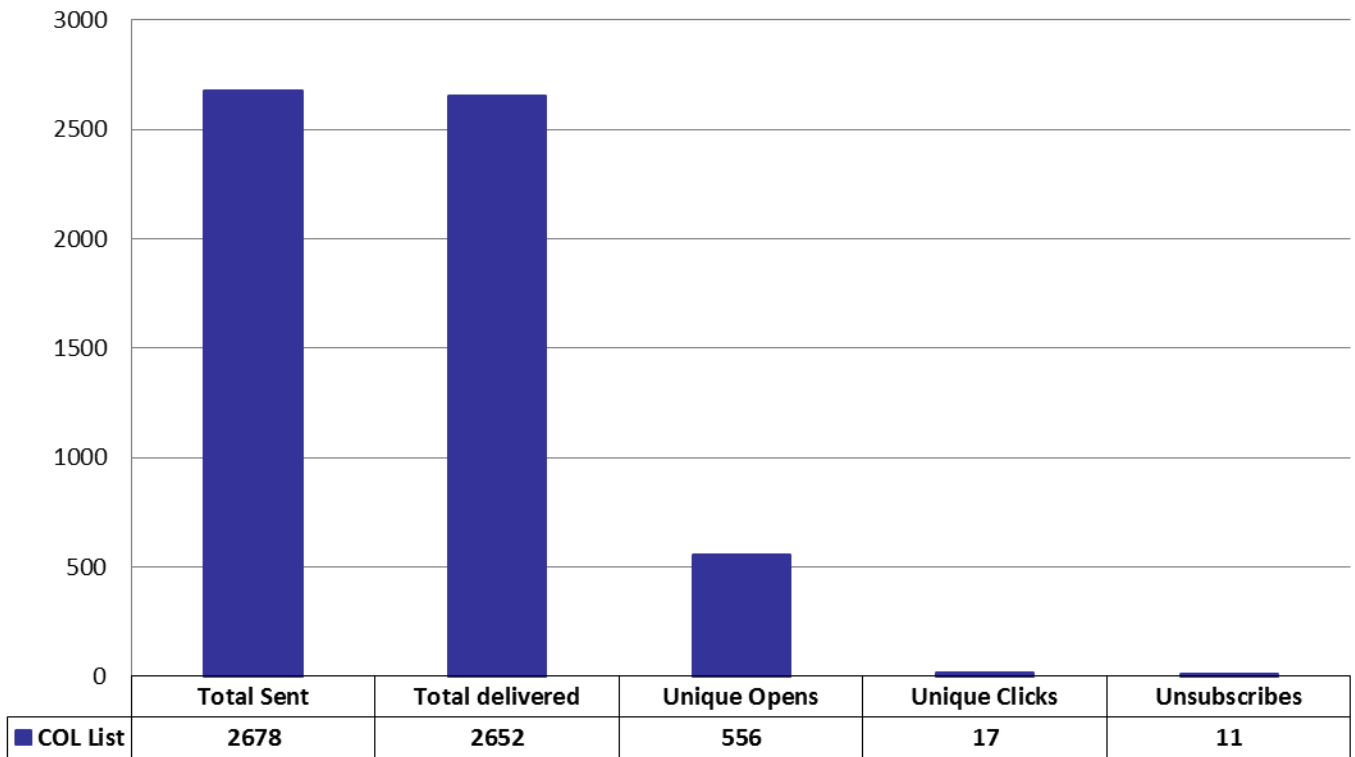
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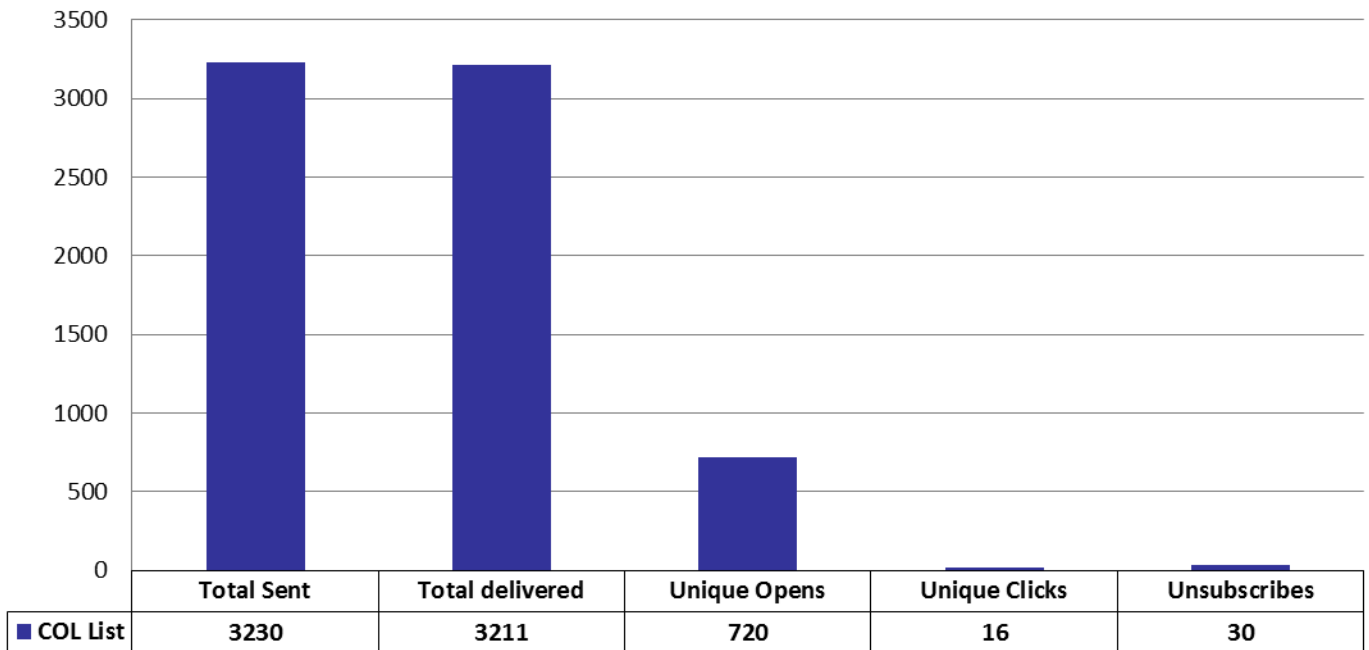
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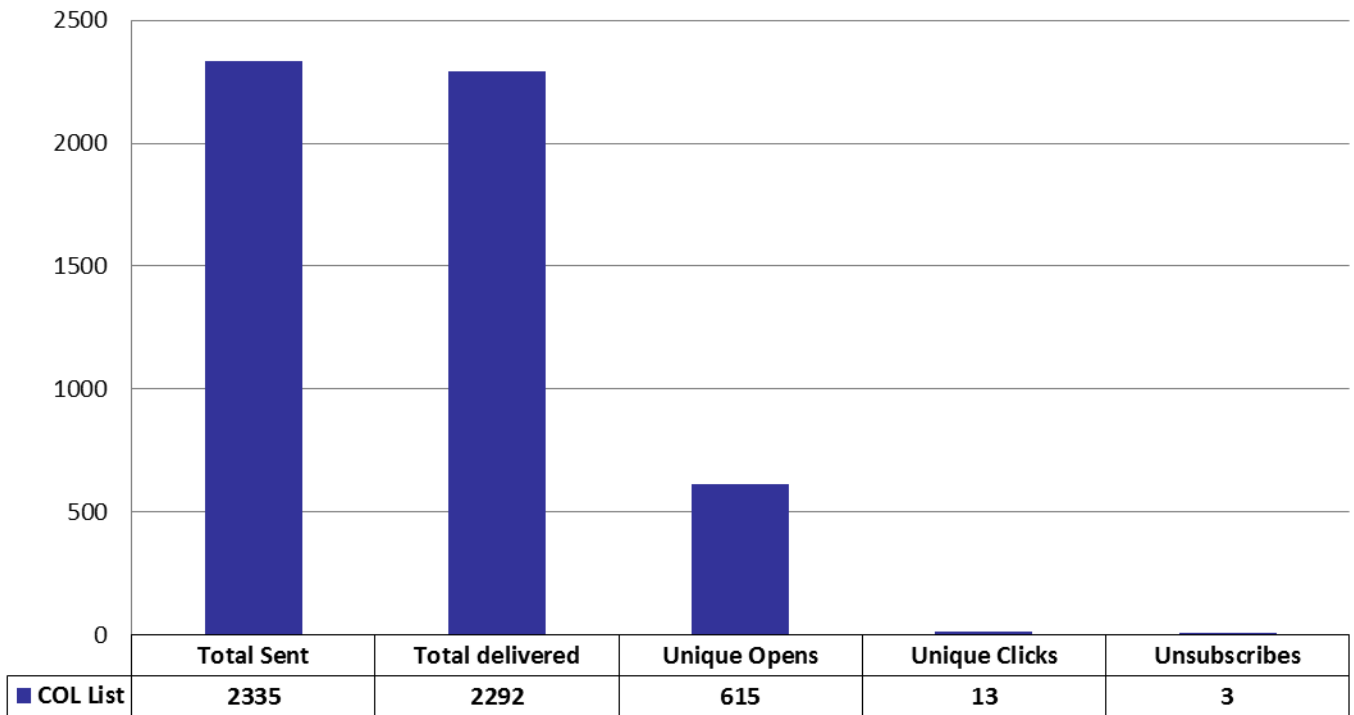
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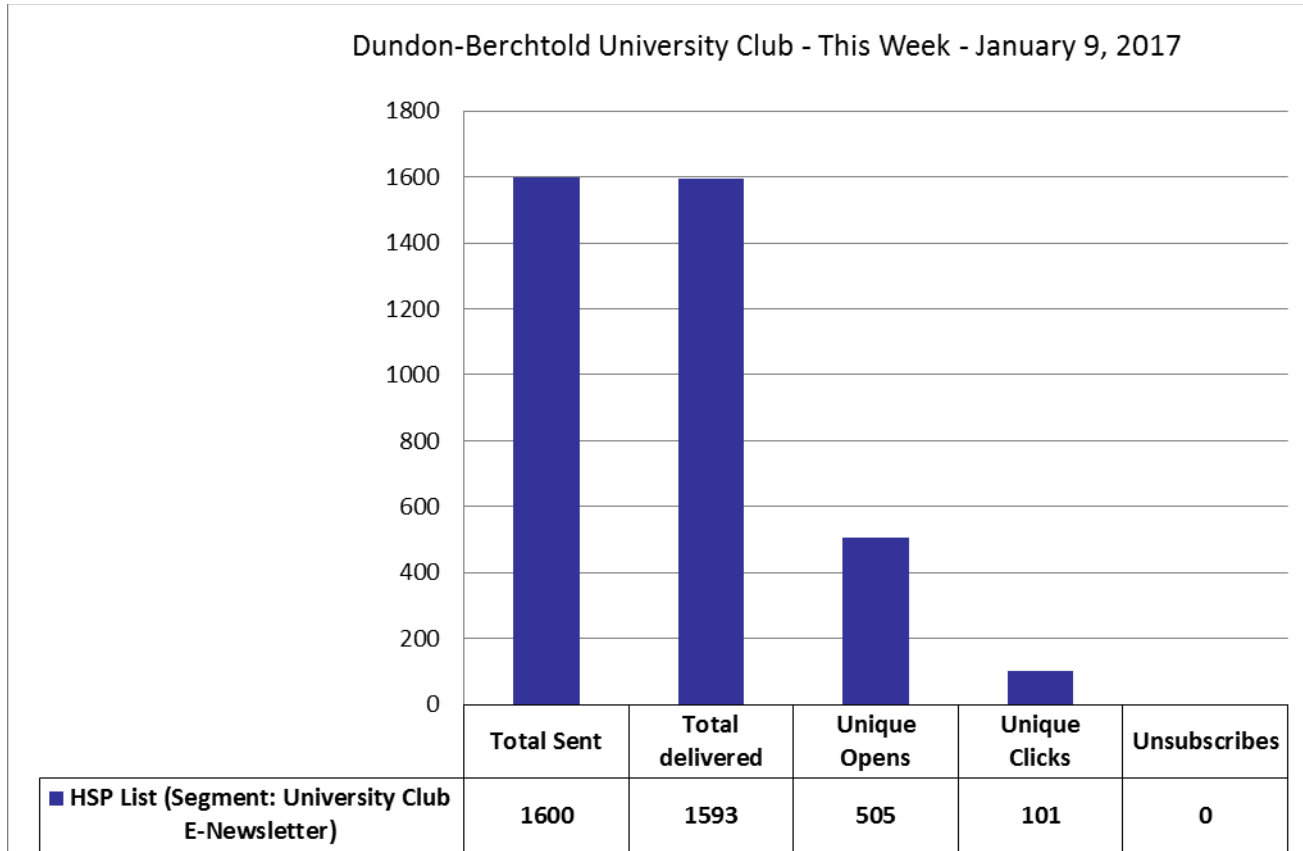
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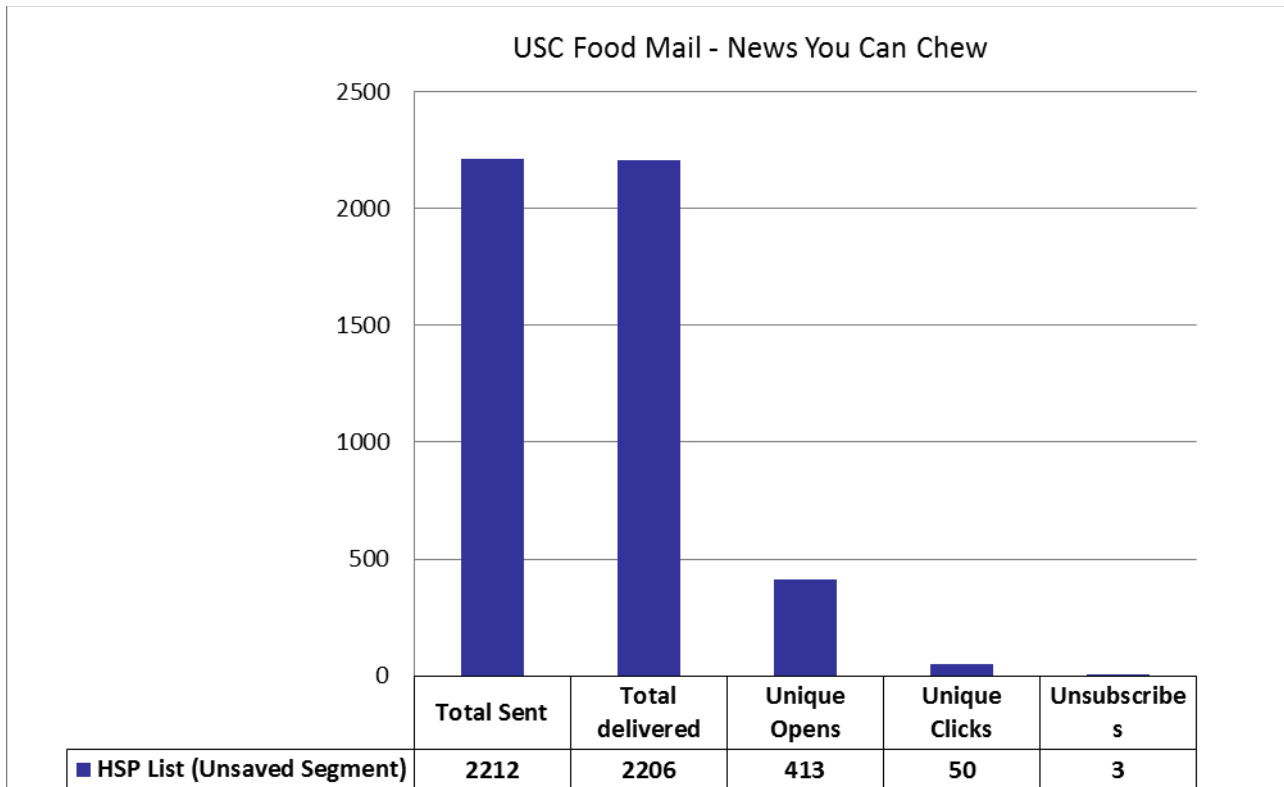
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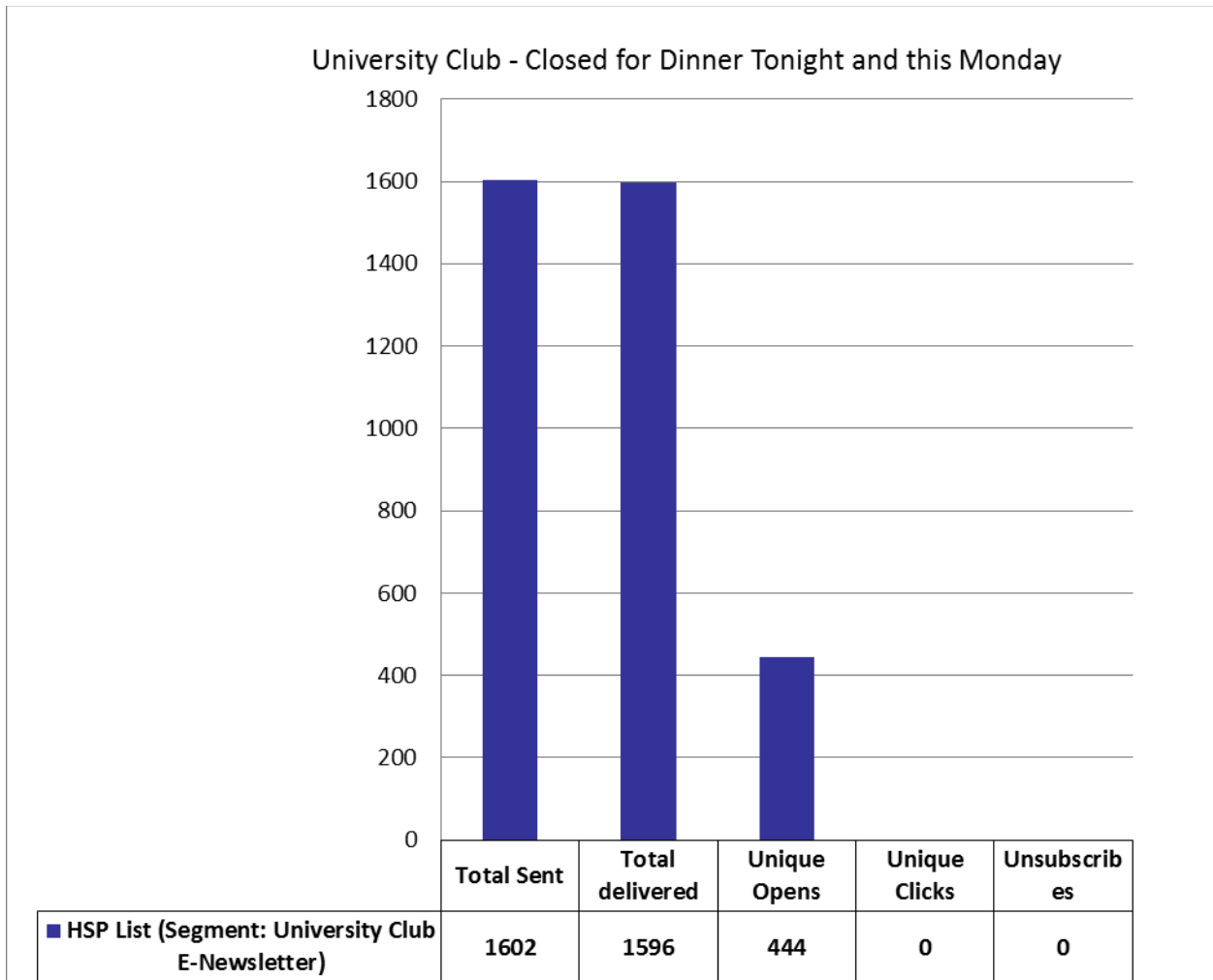
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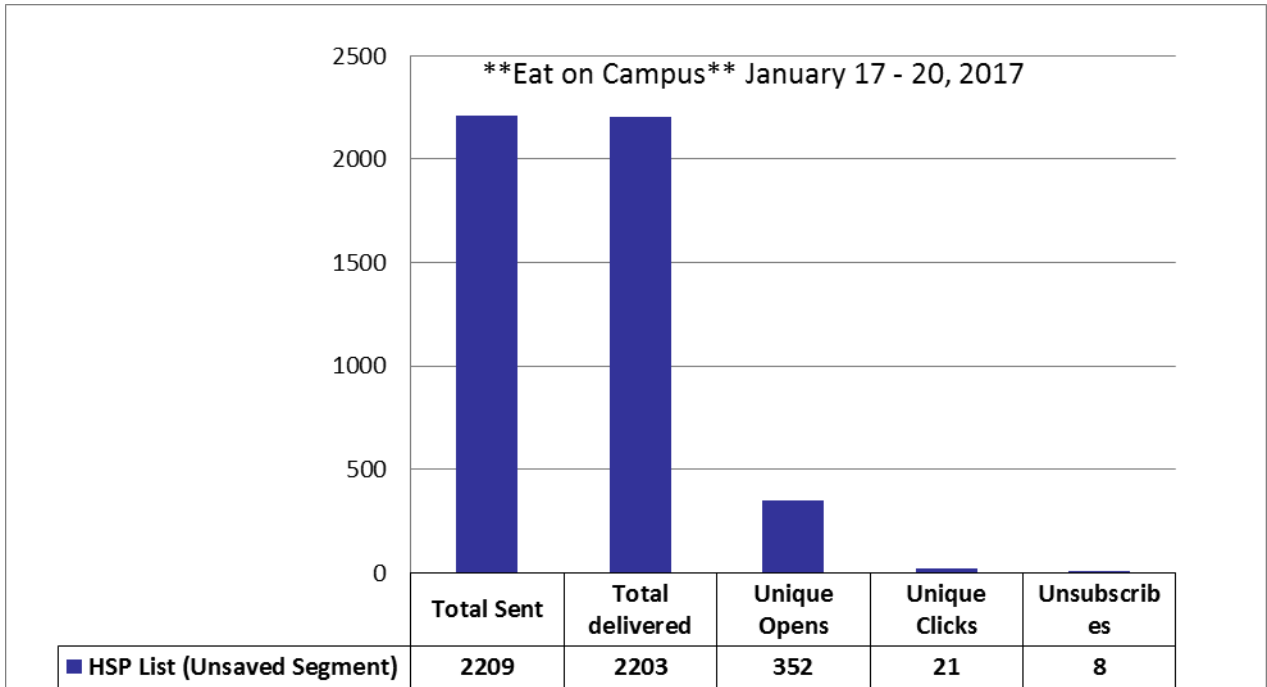
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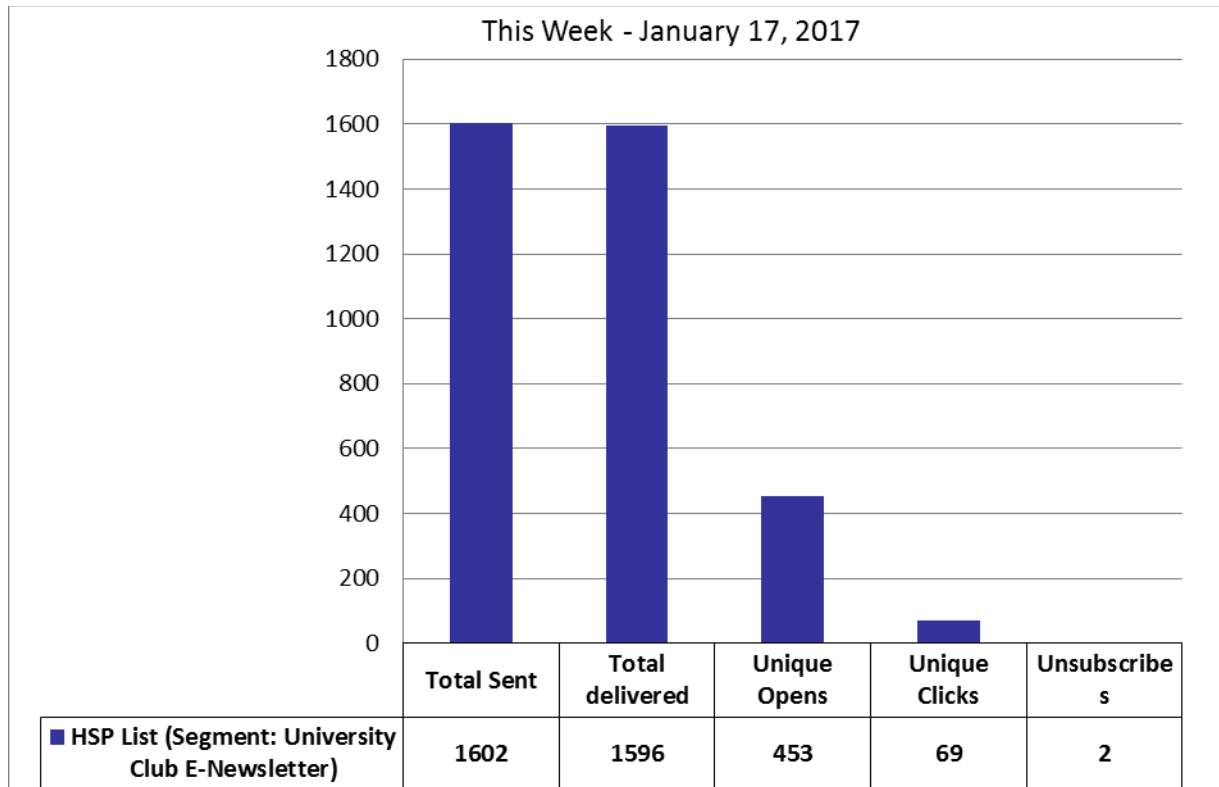
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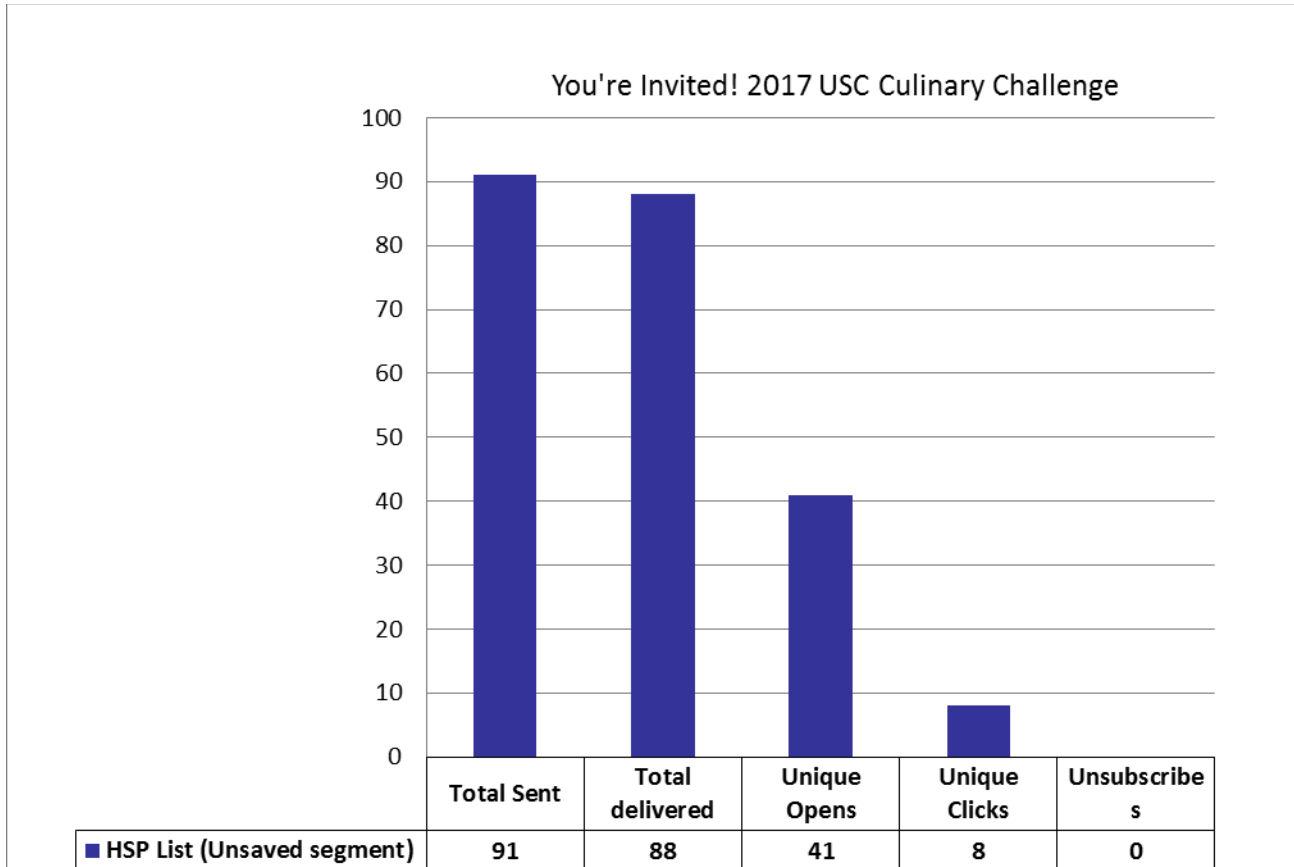
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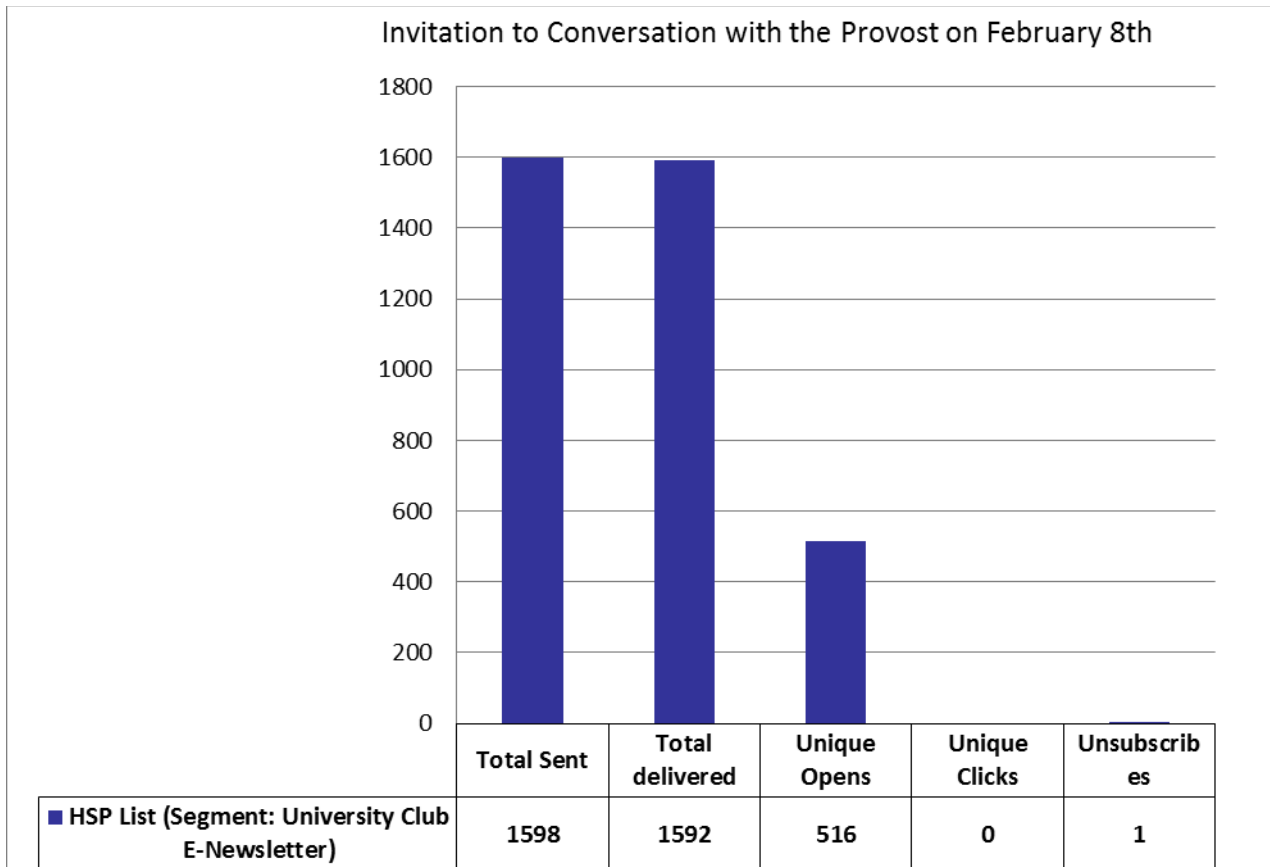
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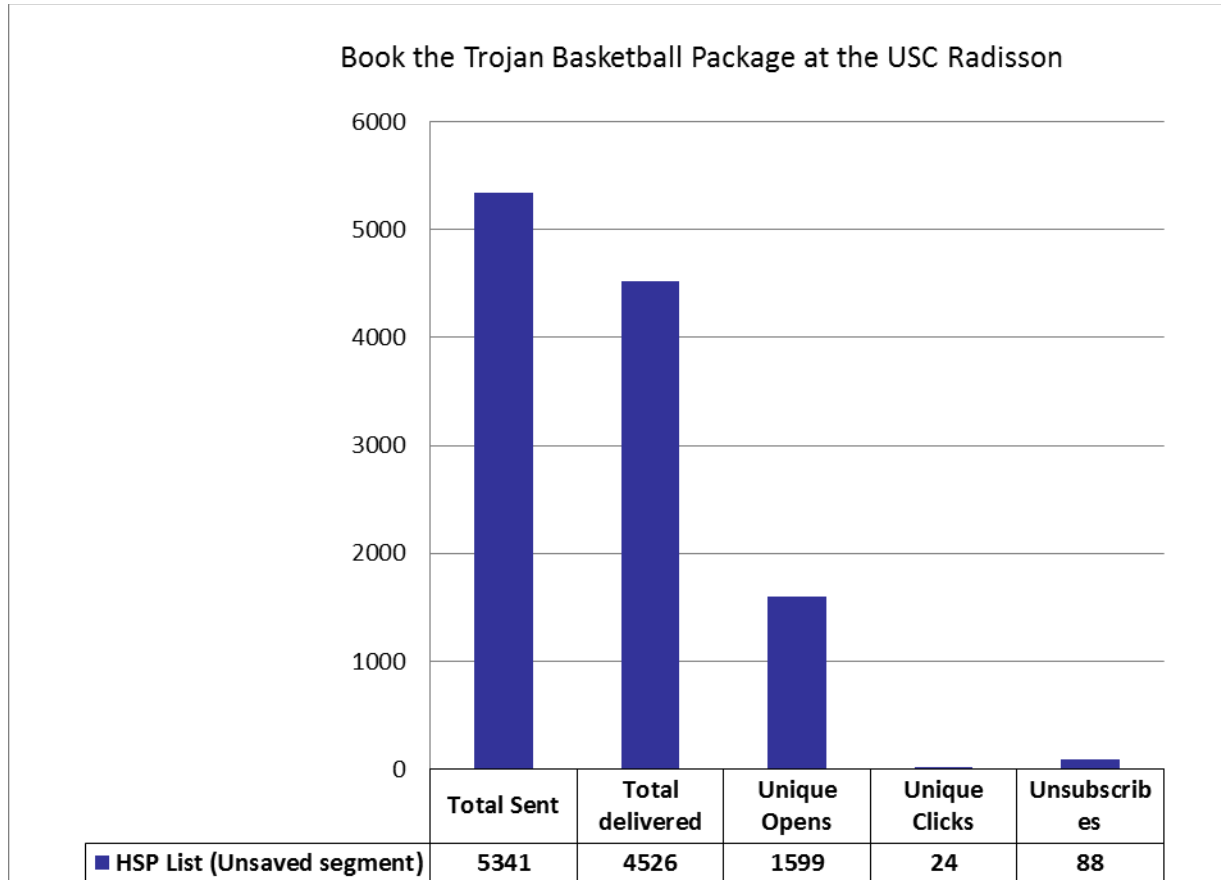
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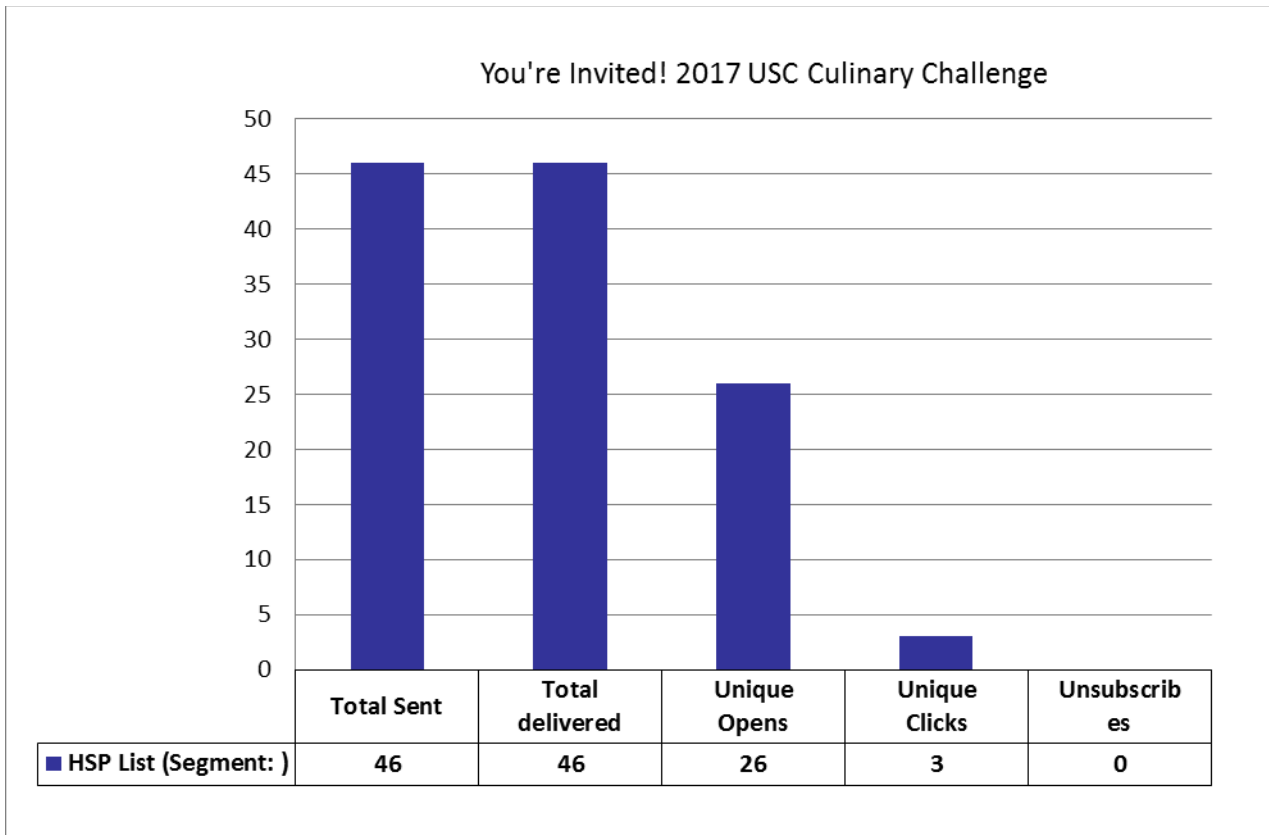
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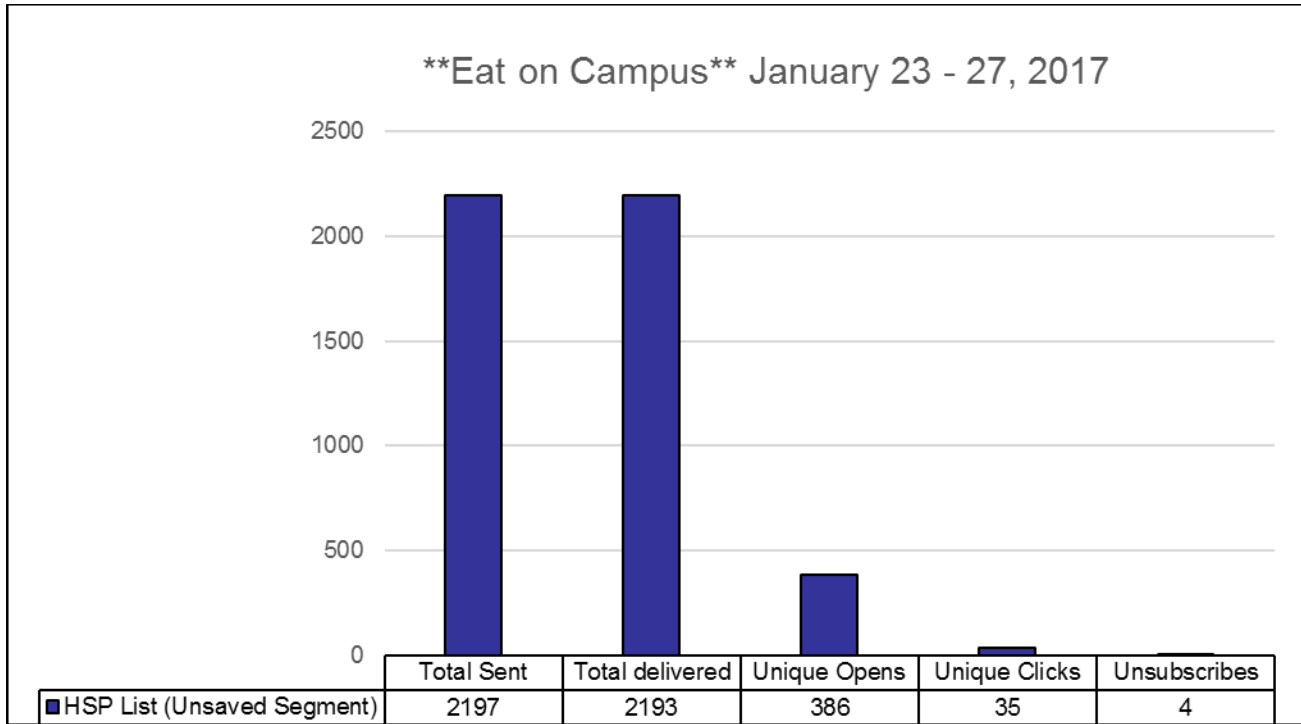
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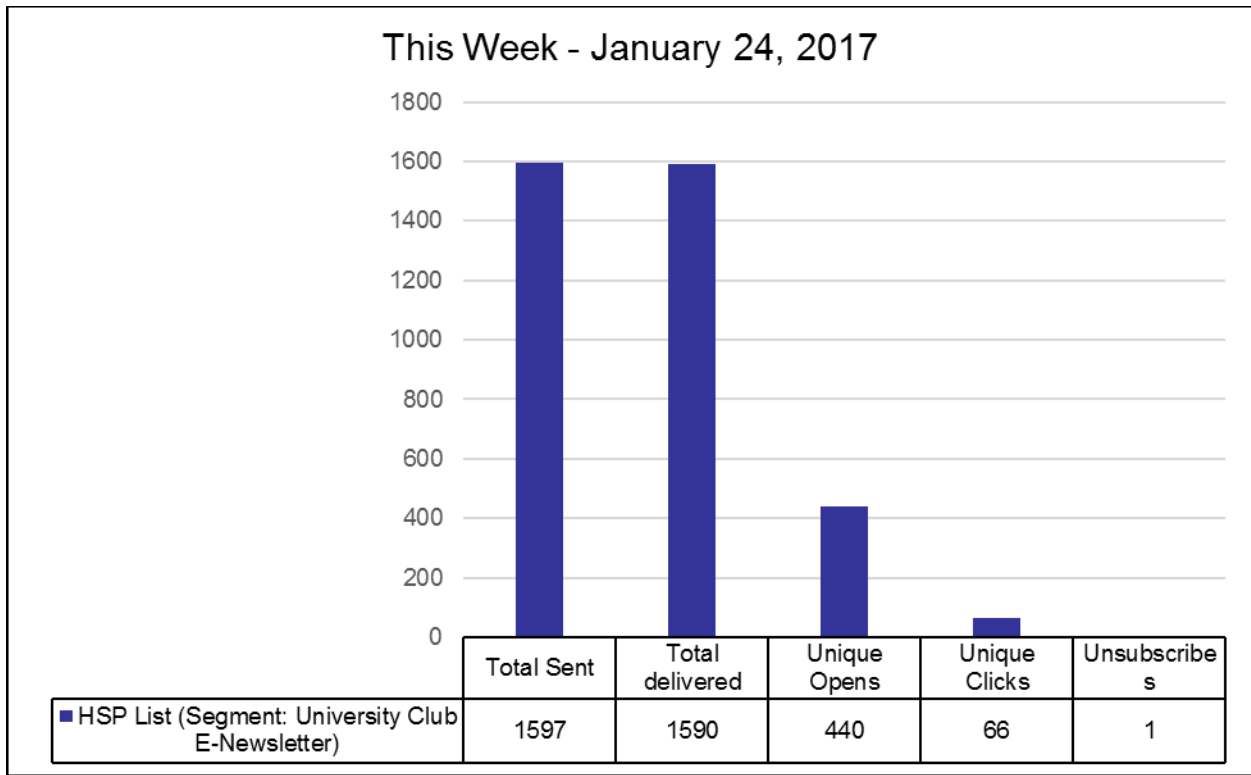
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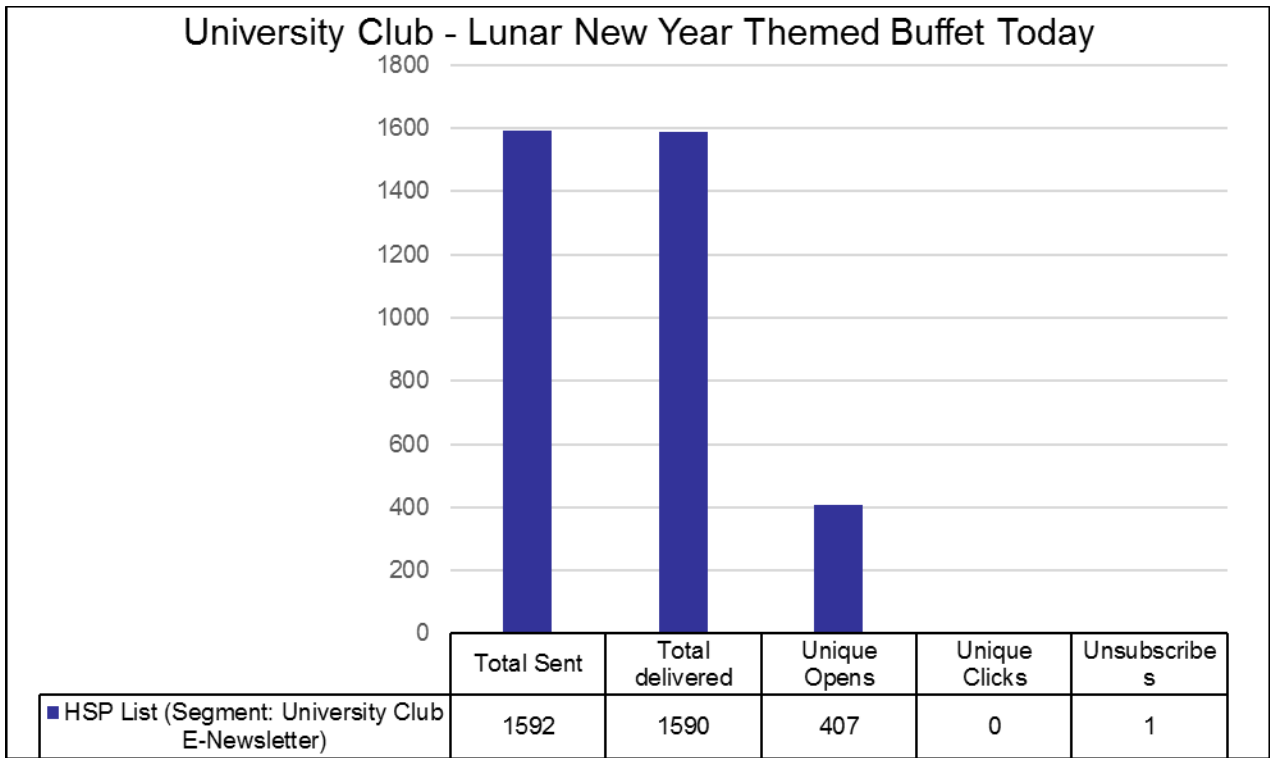
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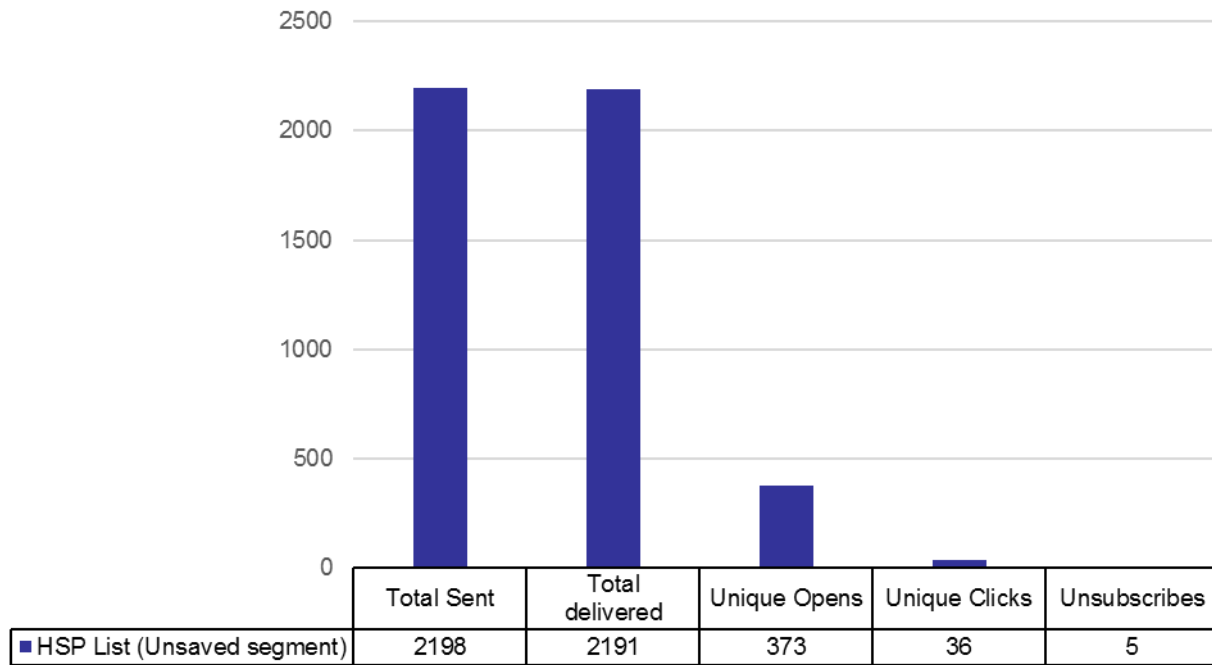
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****Eat on Campus**** January 30 - February 5, 2017



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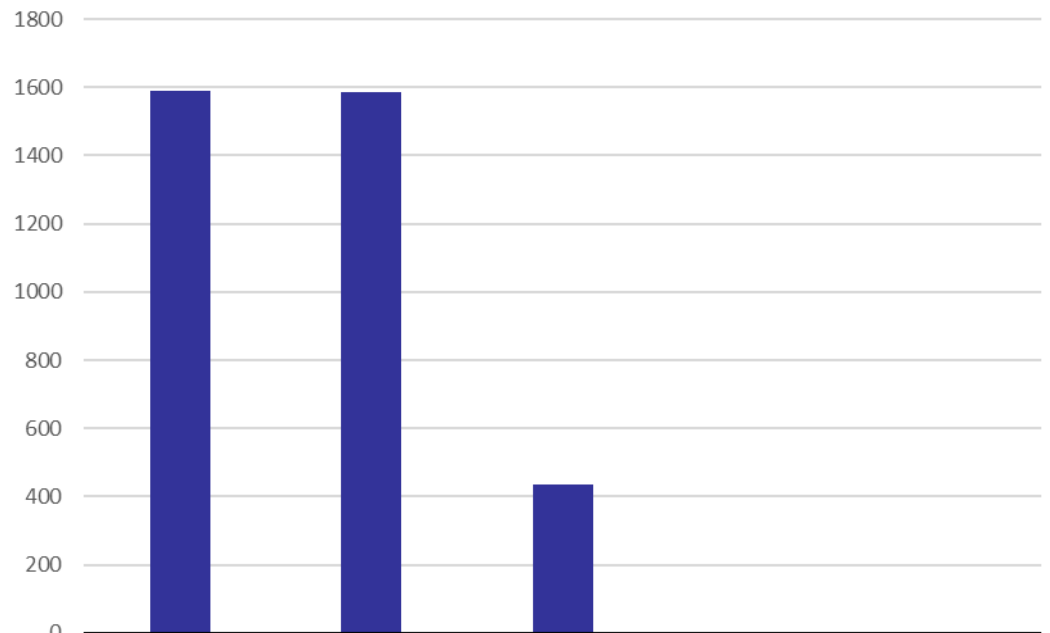
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USCAUXILIARYSERVICESIT

Email Campaign Reports

January 2017

Reminder: Invitation to Conversation with the Provost on February 8th



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USCAUXILIARYSERVICESIT
Customer Satisfaction Report
January 2017



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THANK YOU!!

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