



AS IT MONTHLY REPORTS

For March 2019

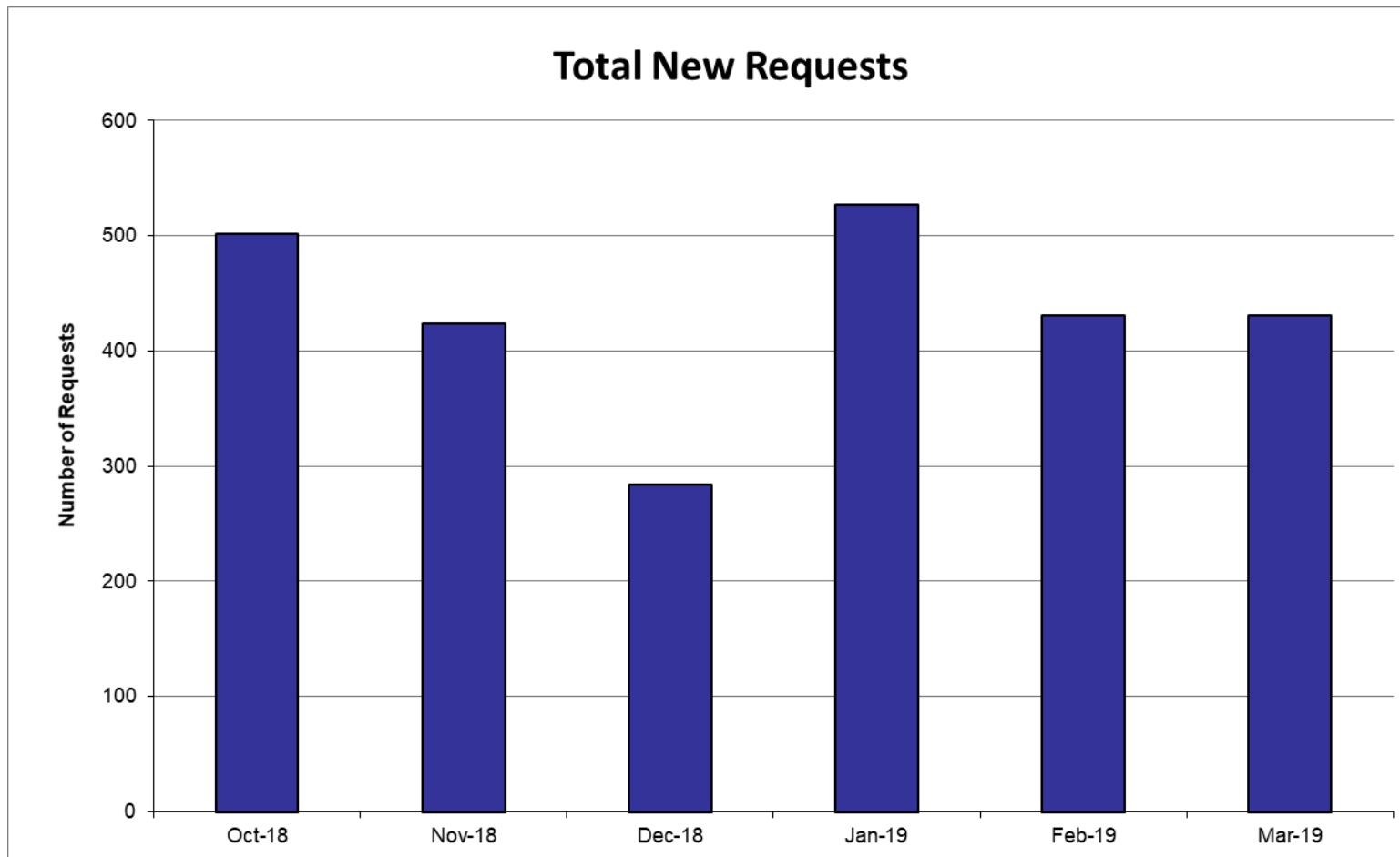


Agenda

- Service Desk Reports
- Aging Report
- Website Reports
- Email Campaign Reports
- Customer Satisfaction Report

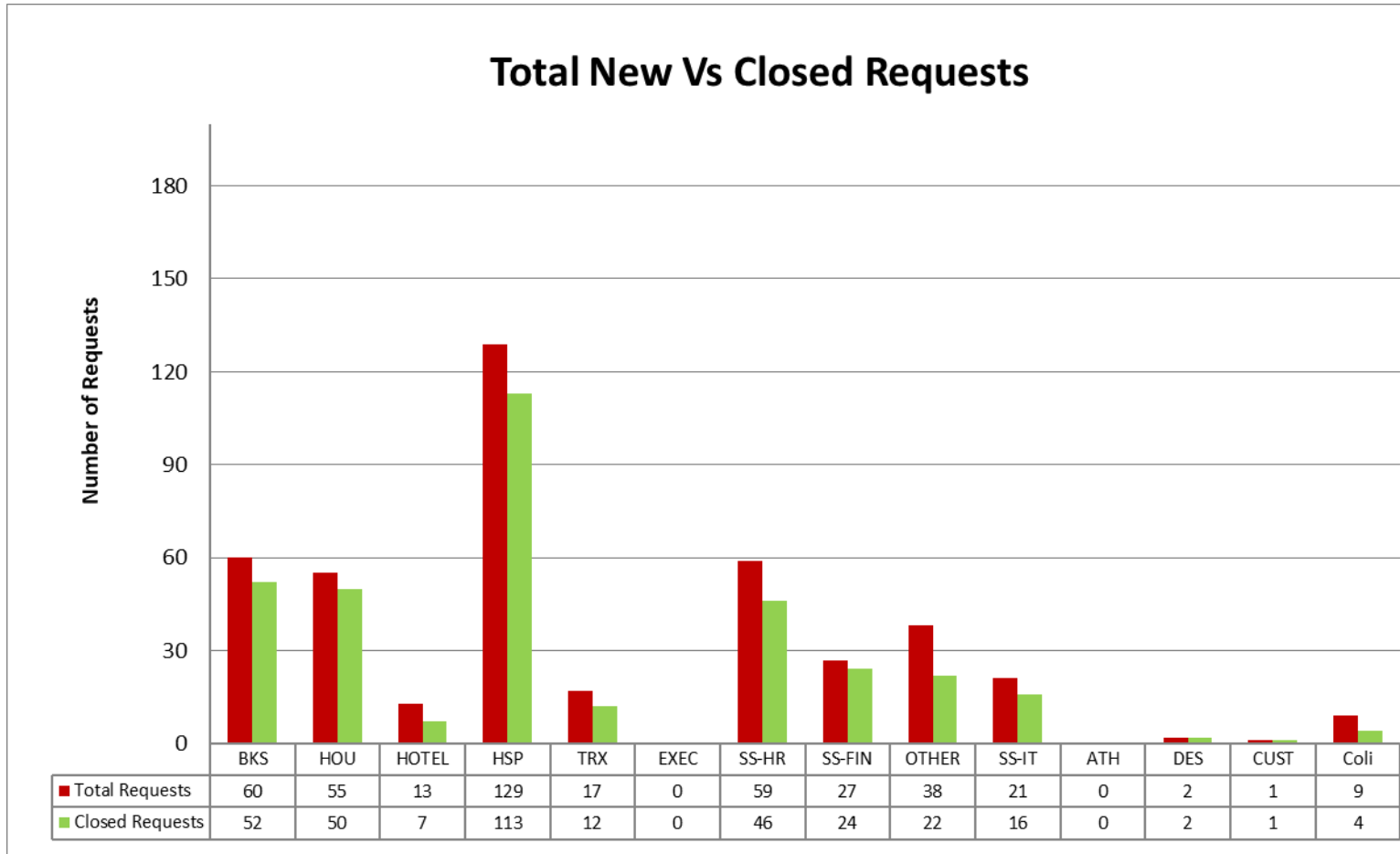


Service Desk Reports March 2019



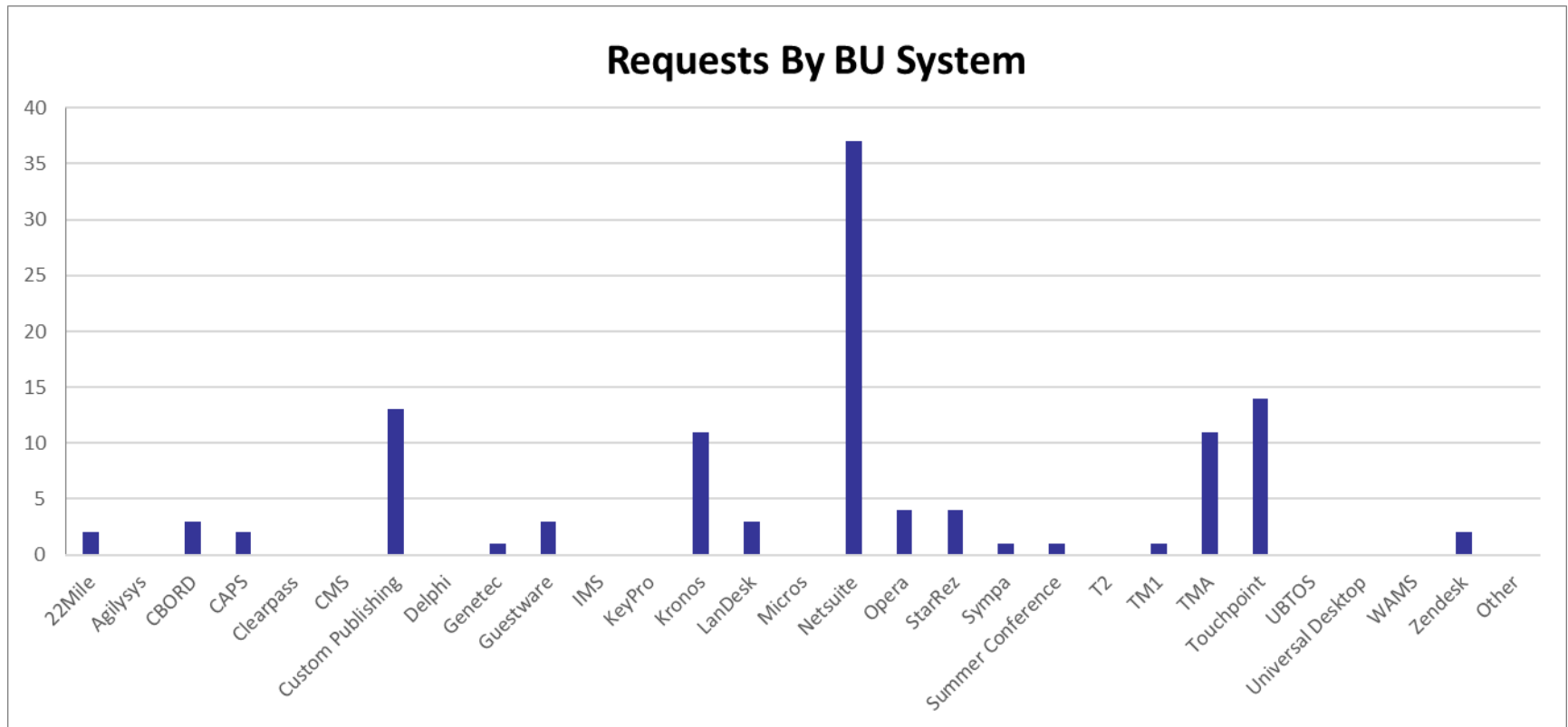


Service Desk Reports March 2019



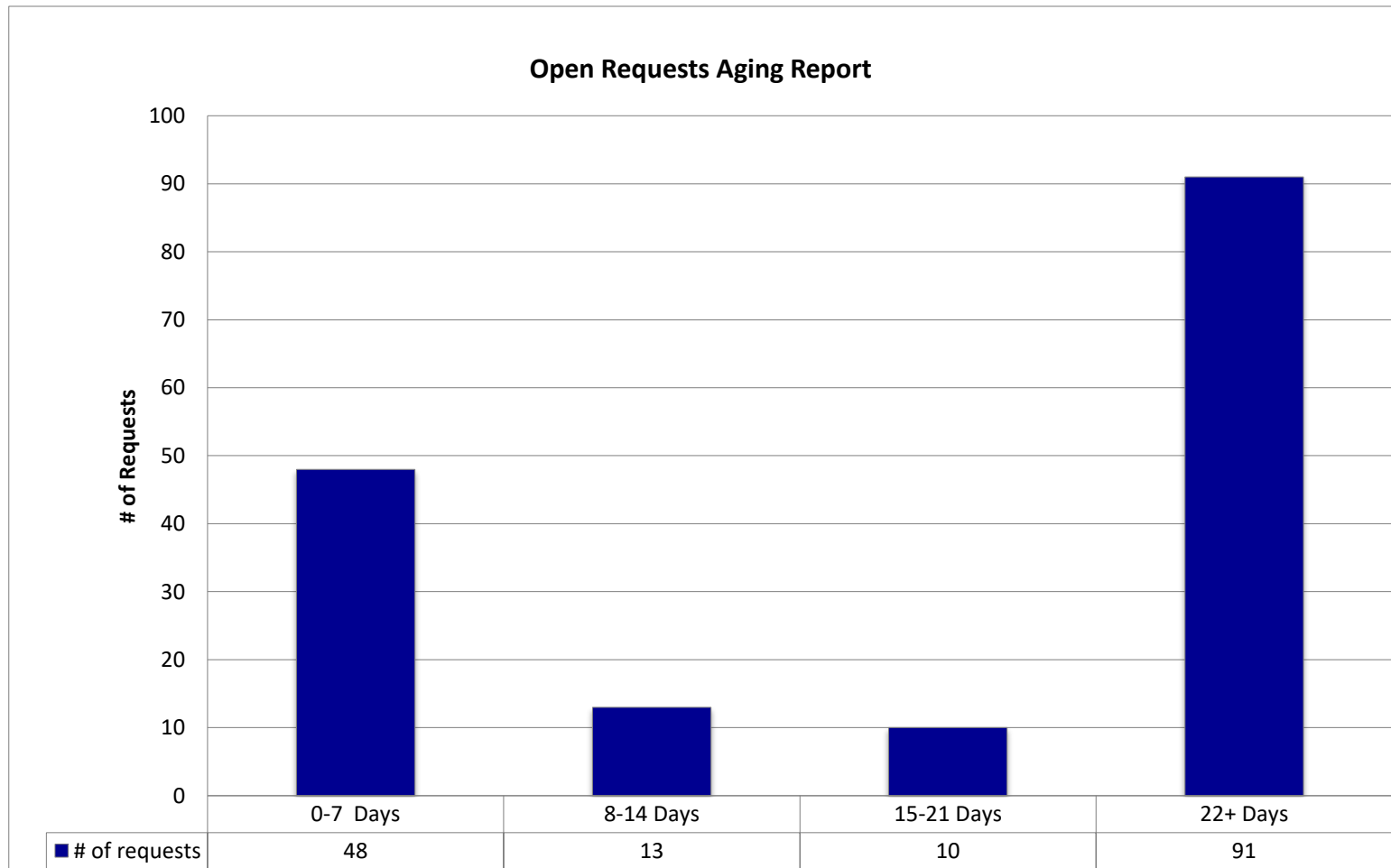


Service Desk Reports March 2019



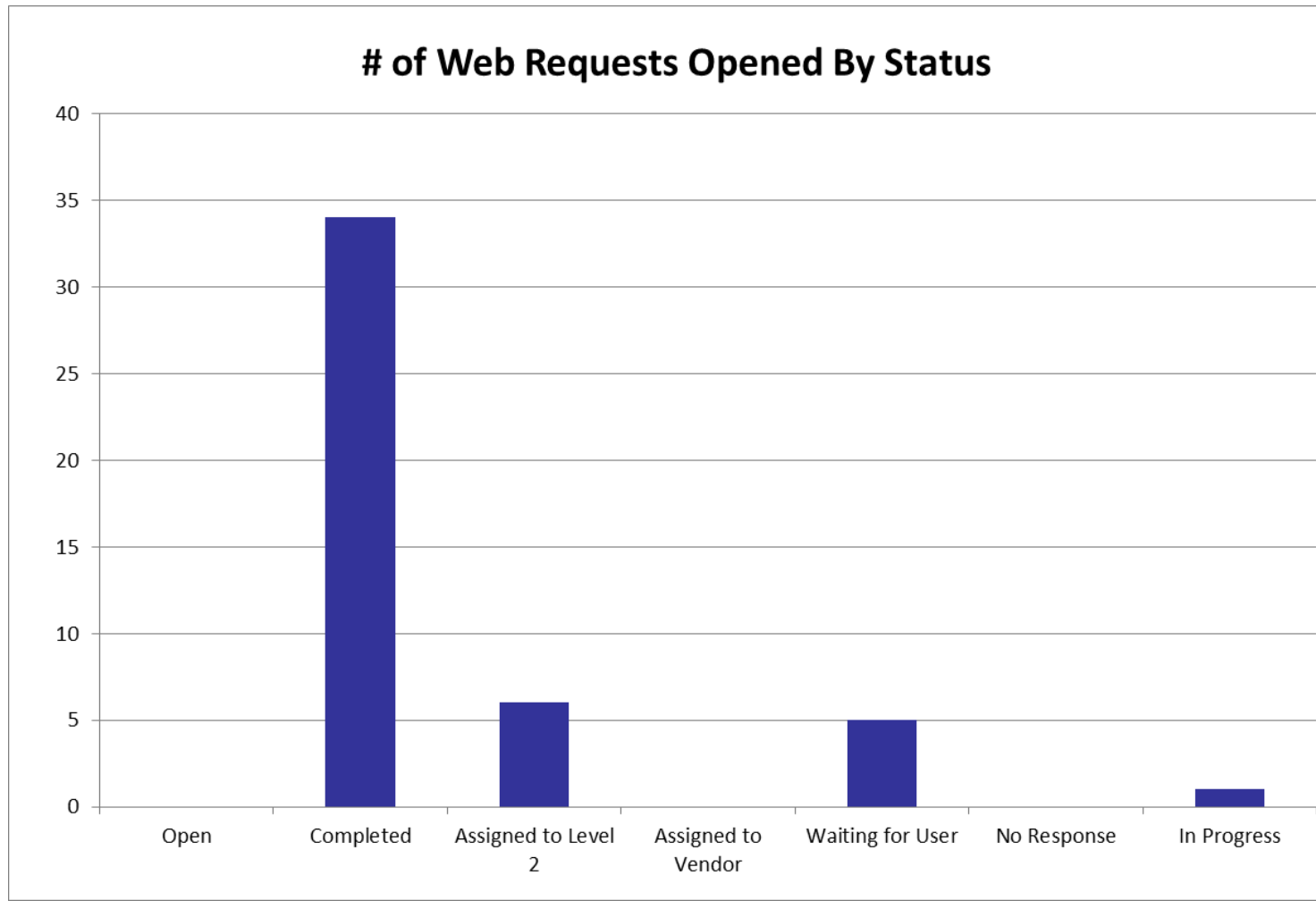


Service Desk Reports March 2019



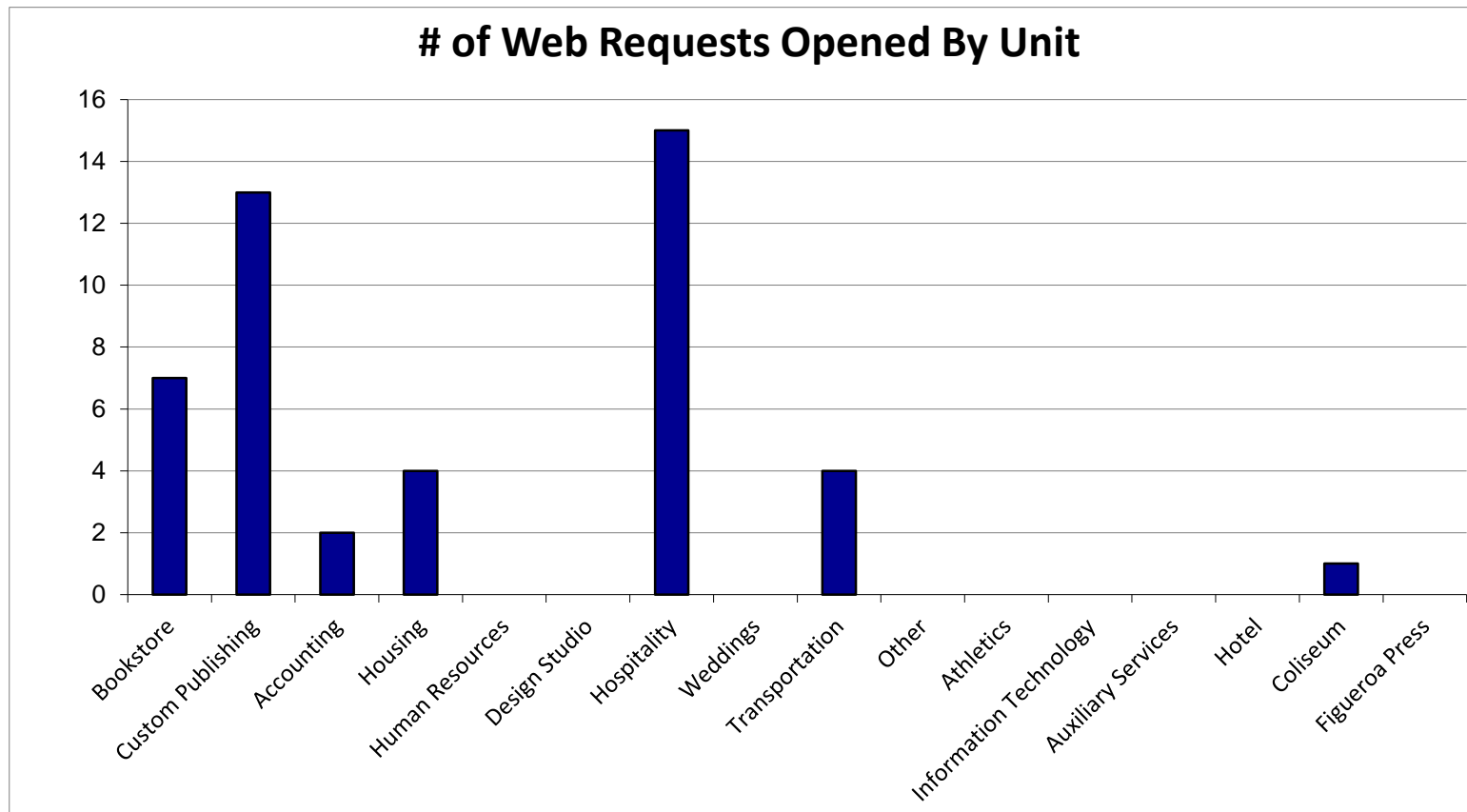


Service Desk Reports March 2019



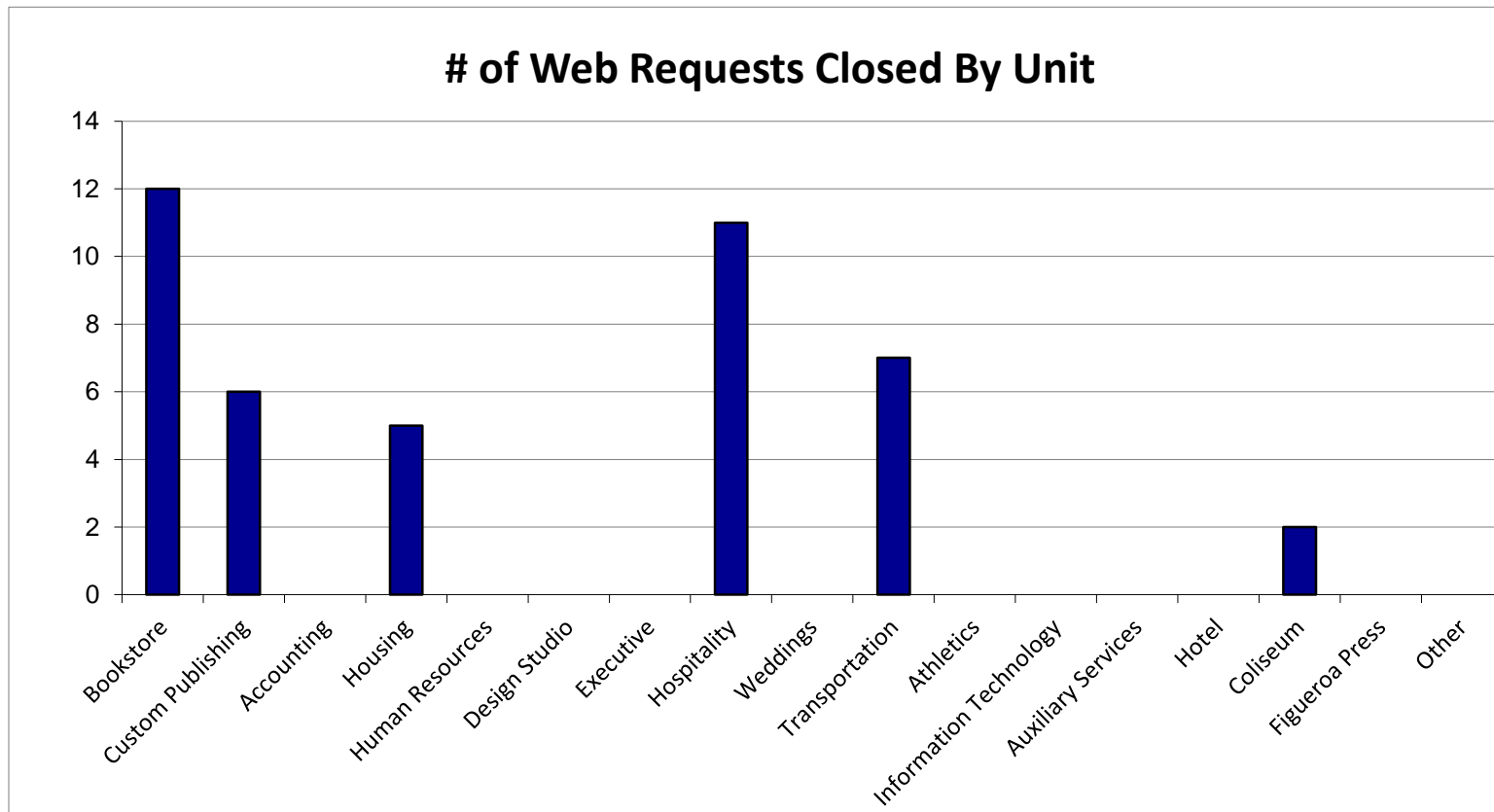


Service Desk Reports March 2019





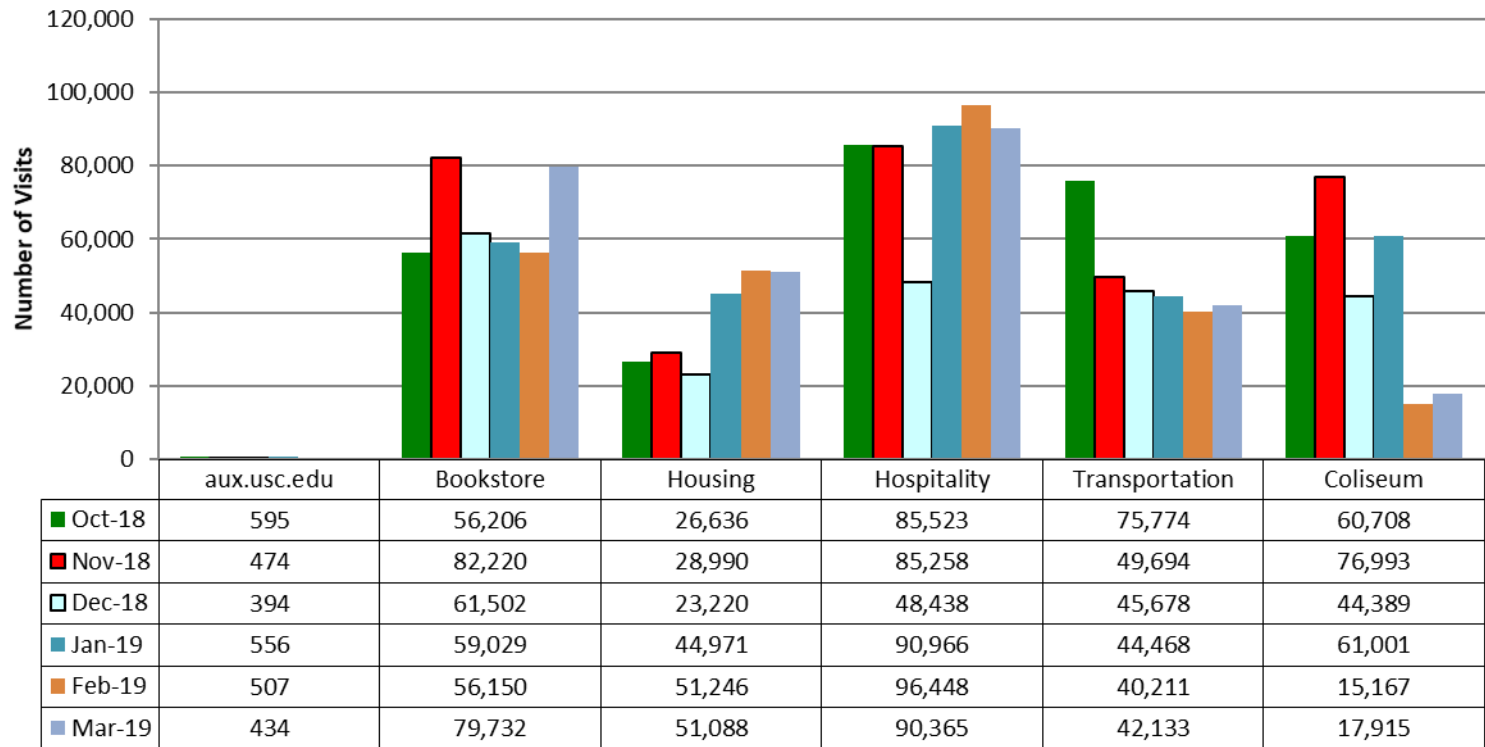
Service Desk Reports March 2019





Website Reports March 2019

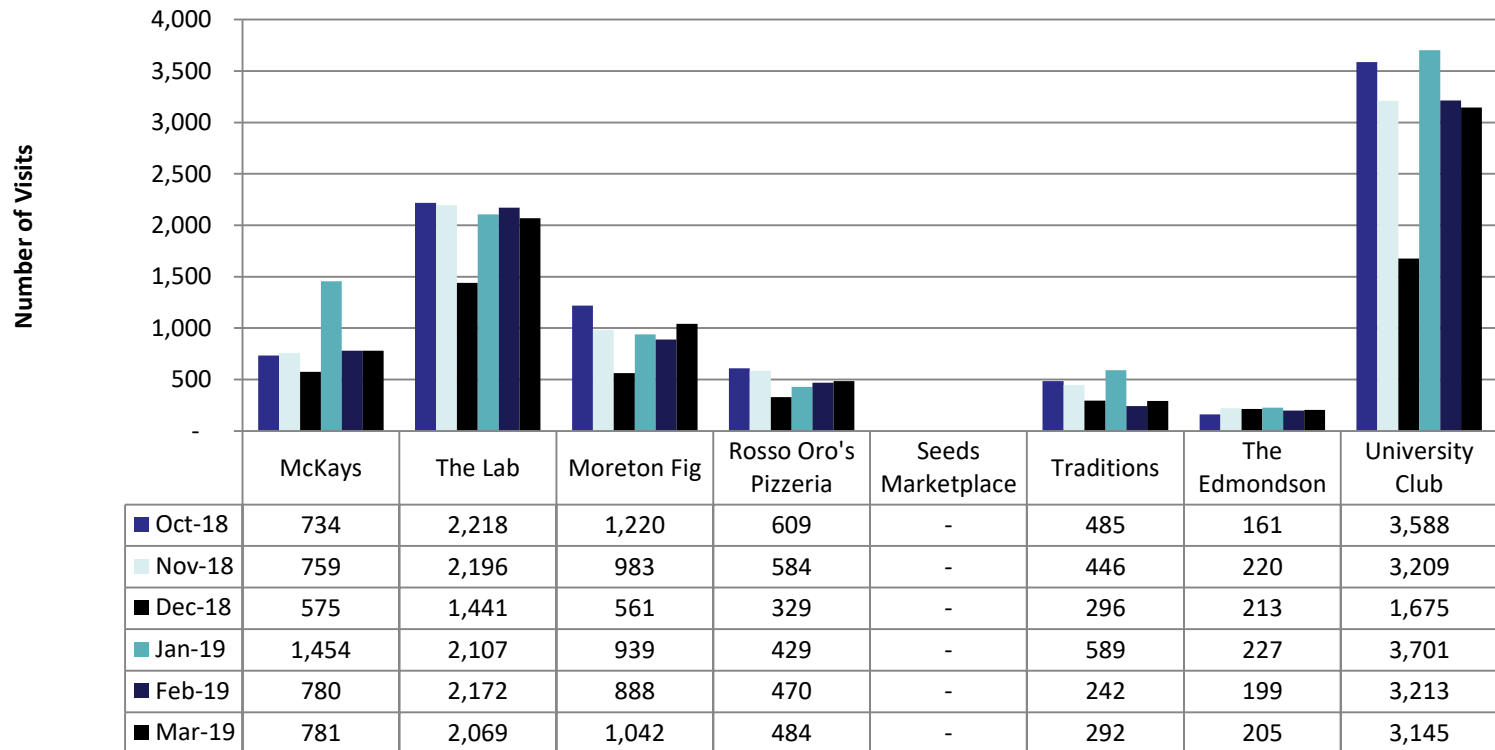
Web Visits Per Month - BU Main Sites





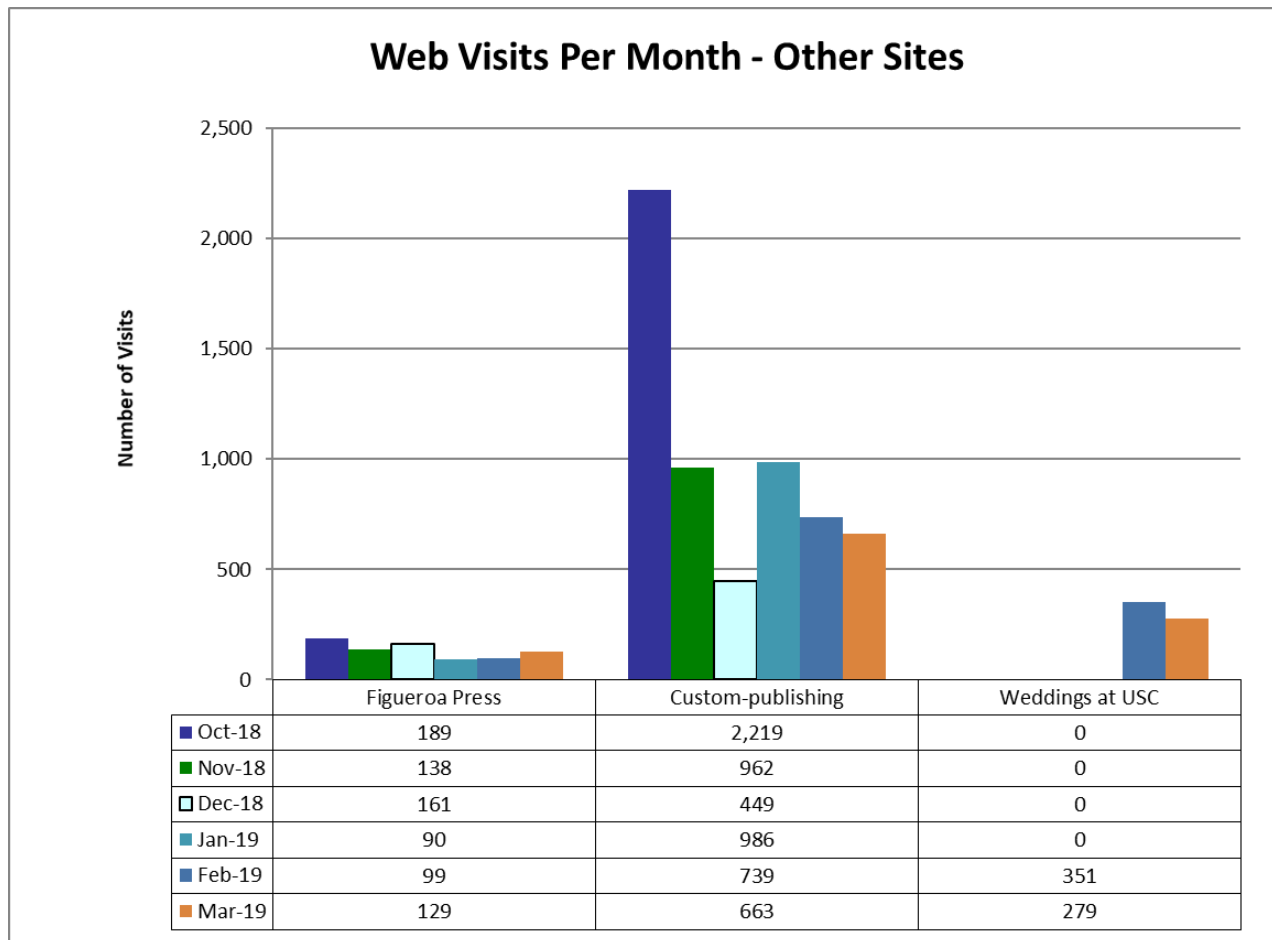
Website Reports March 2019

Web Visits Per Month - HSP Micro Sites





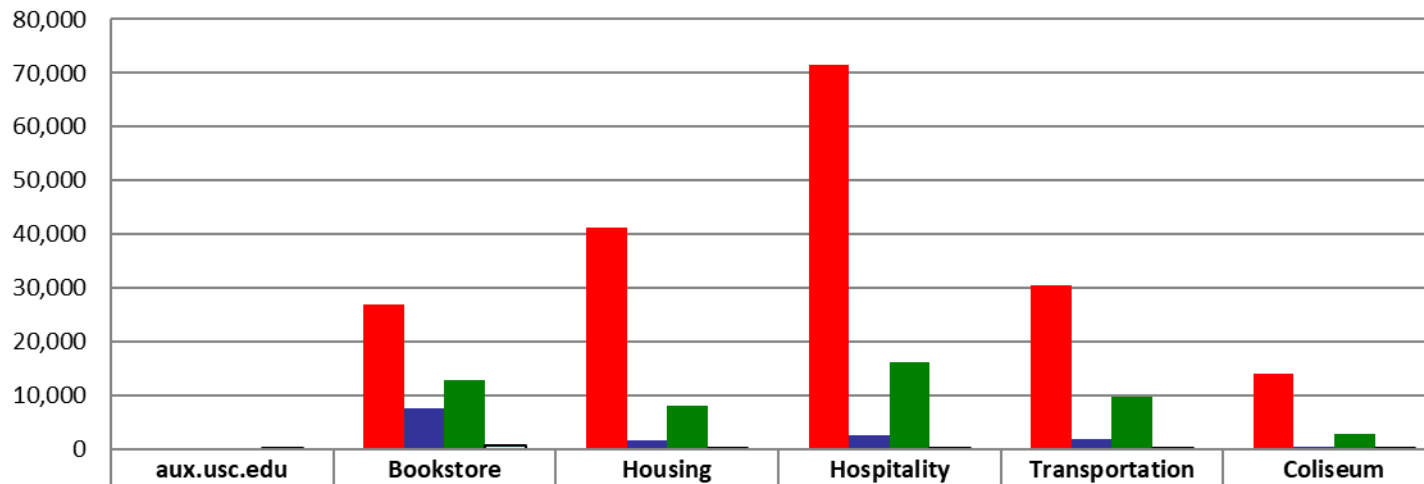
Website Reports March 2019





Website Reports March 2019

March 2019 Traffic Sources - BU Main Sites

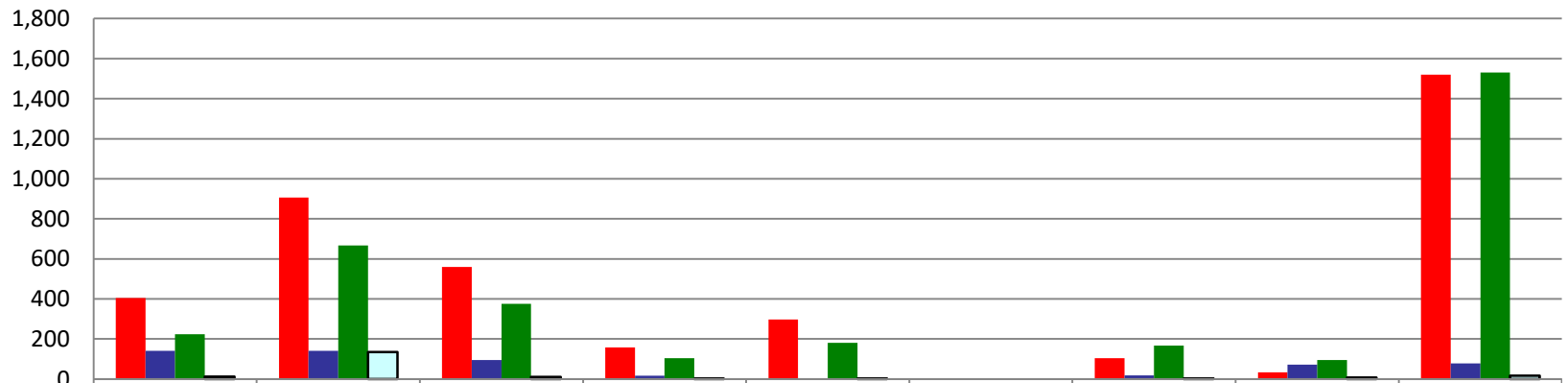


■ Search Engine	154	26,875	41,133	71,426	30,465	14,168
■ Referring Sites	10	7,743	1,762	2,609	1,835	437
■ Direct Traffic	259	12,923	8,123	16,158	9,676	2,944
□ Campaigns	11	615	228	158	157	366



Website Reports March 2019

March 2019 Traffic Sources - HSP Micro Sites

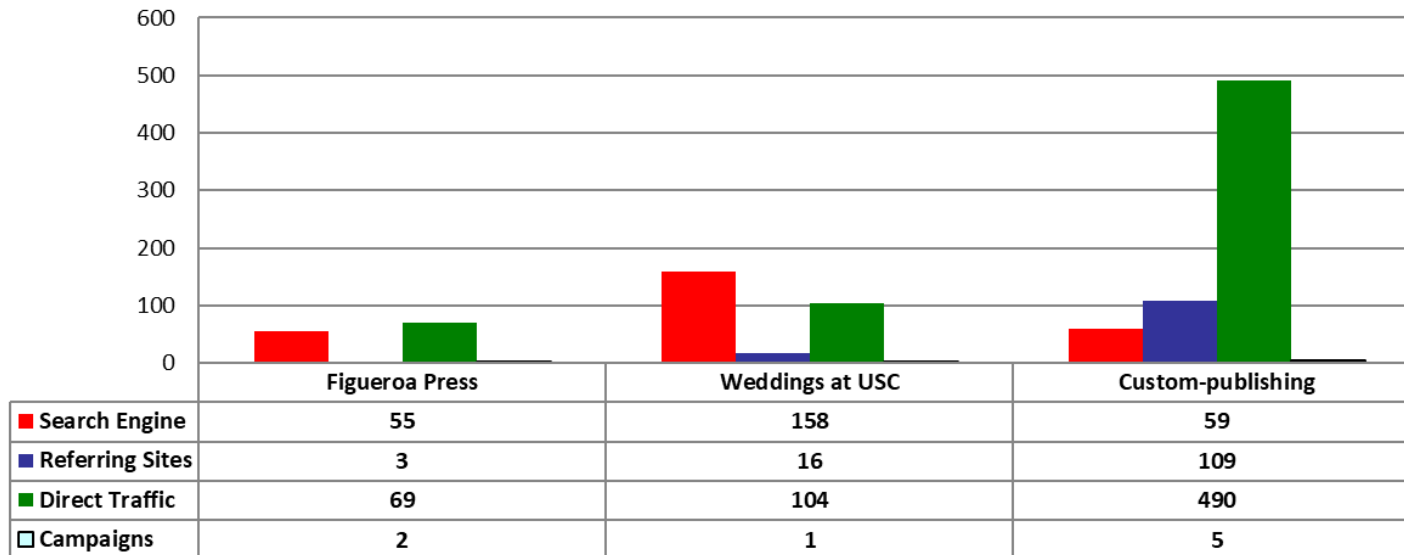


	McKays	The Lab	Moreton Fig	Weddings at USC	Rosso Oro's Pizzeria	Seeds Marketplace	Traditions	The Edmondson	University Club
■ Search Engine	405	907	560	158	298	0	104	33	1,520
■ Referring Sites	141	141	95	16	3	0	18	71	78
■ Direct Traffic	223	667	376	104	181	0	167	94	1,530
■ Campaigns	12	135	11	1	2	0	3	7	17



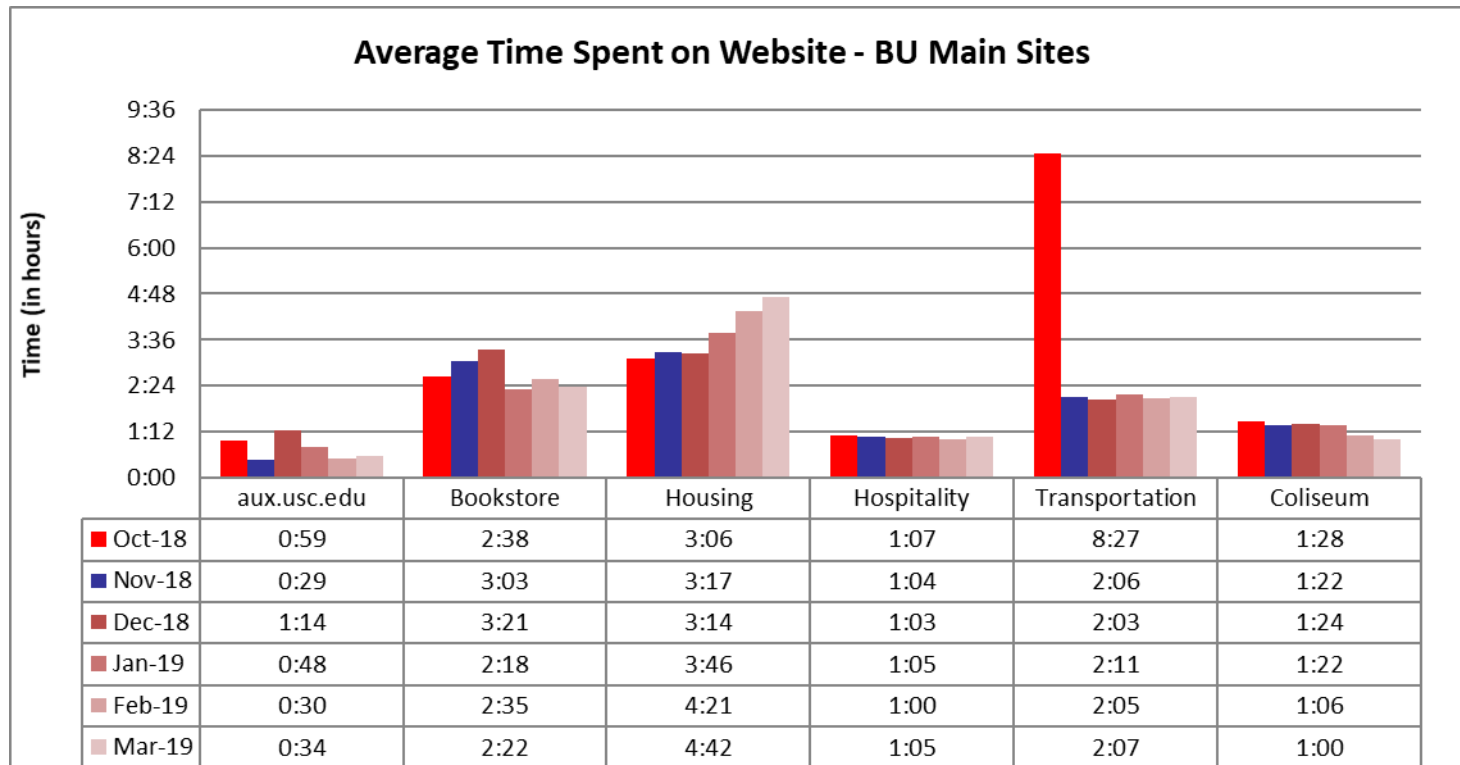
Website Reports March 2019

March 2019 Traffic Sources - Other Sites



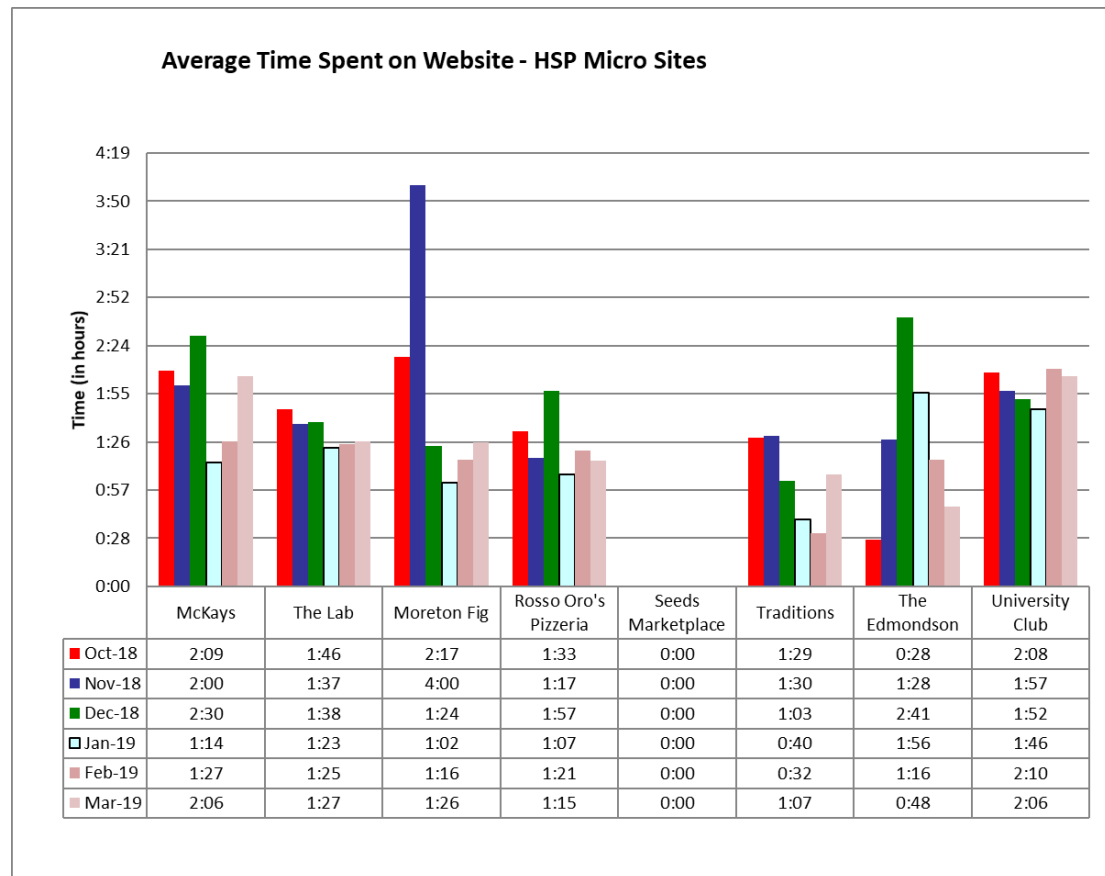


Website Reports March 2019





Website Reports March 2019



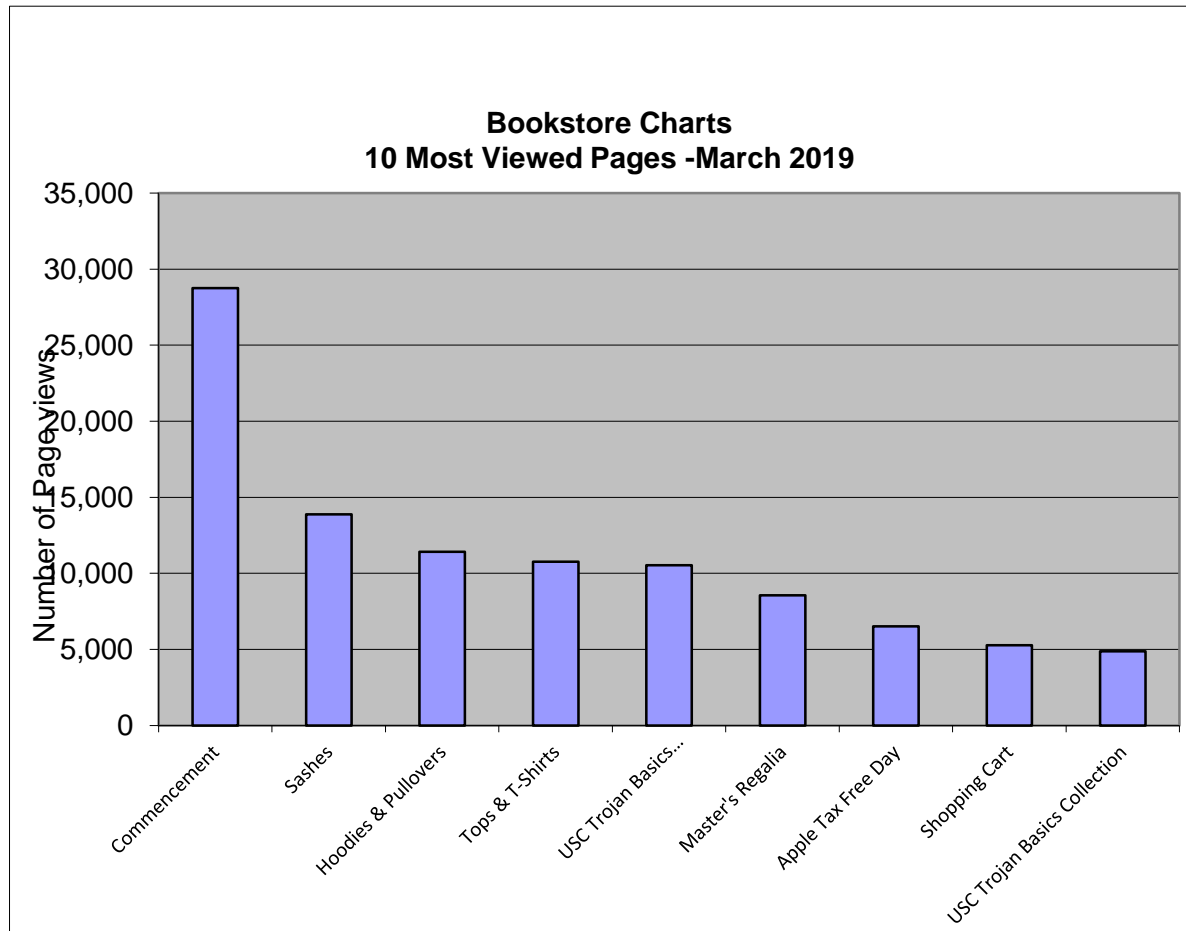


Website Reports March 2019



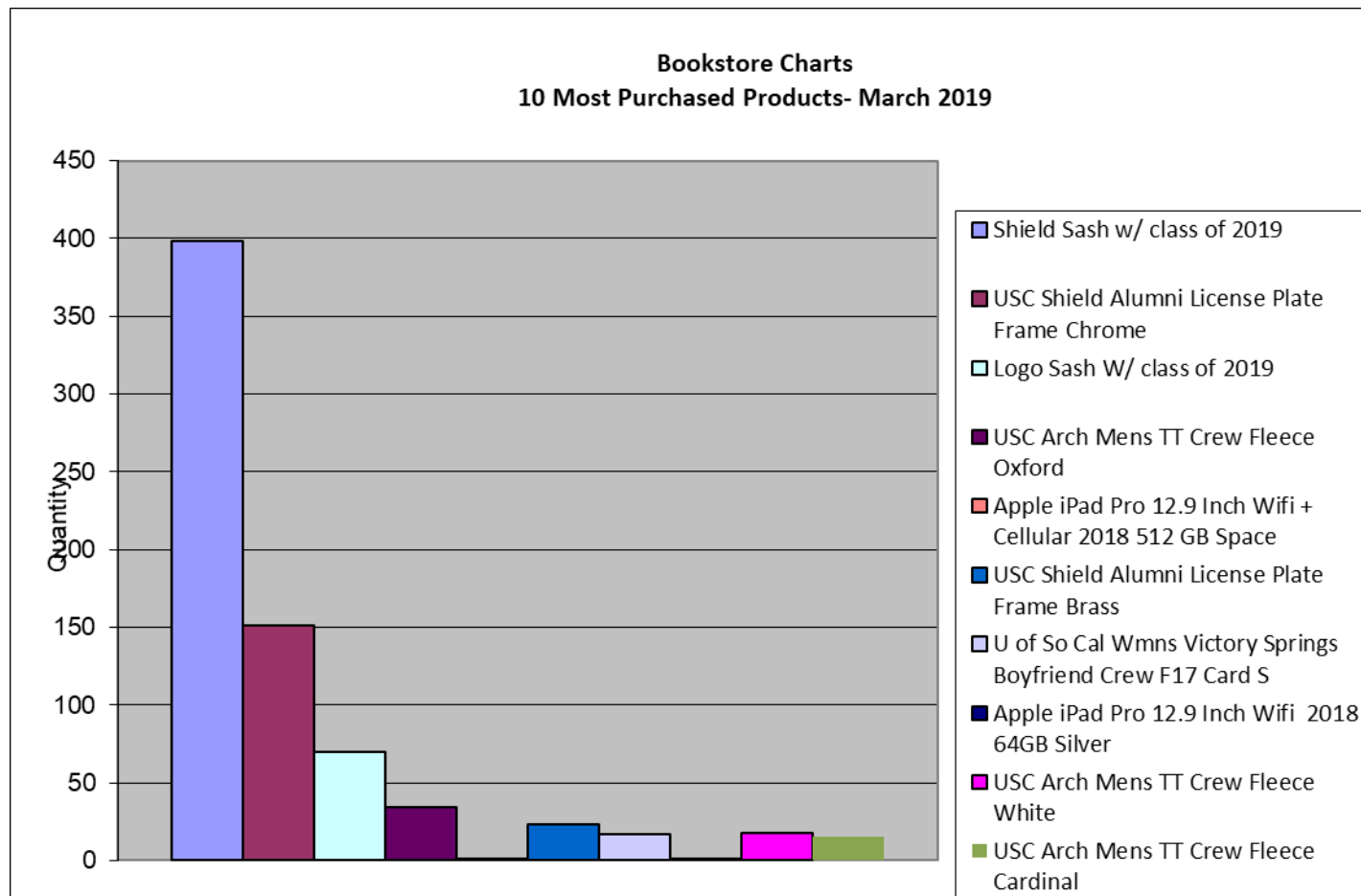


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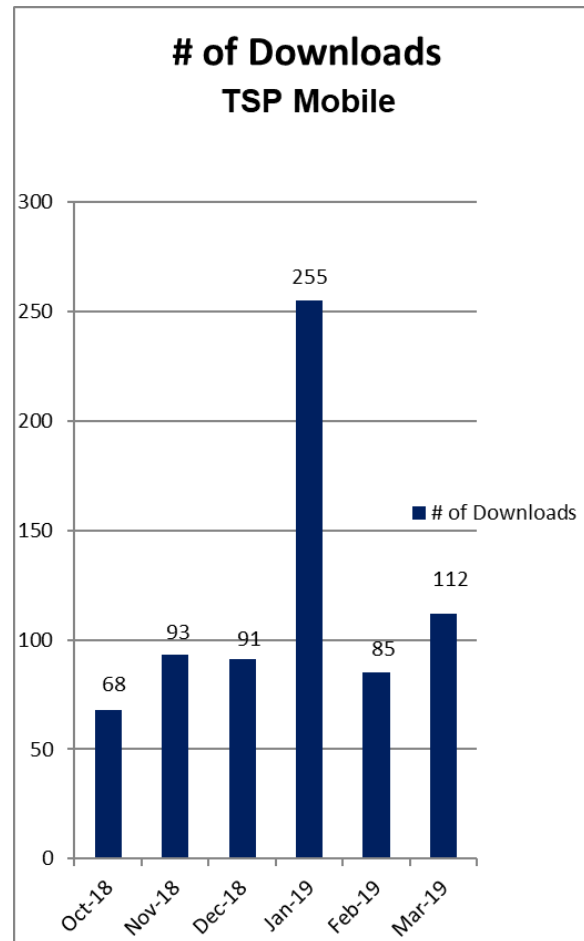


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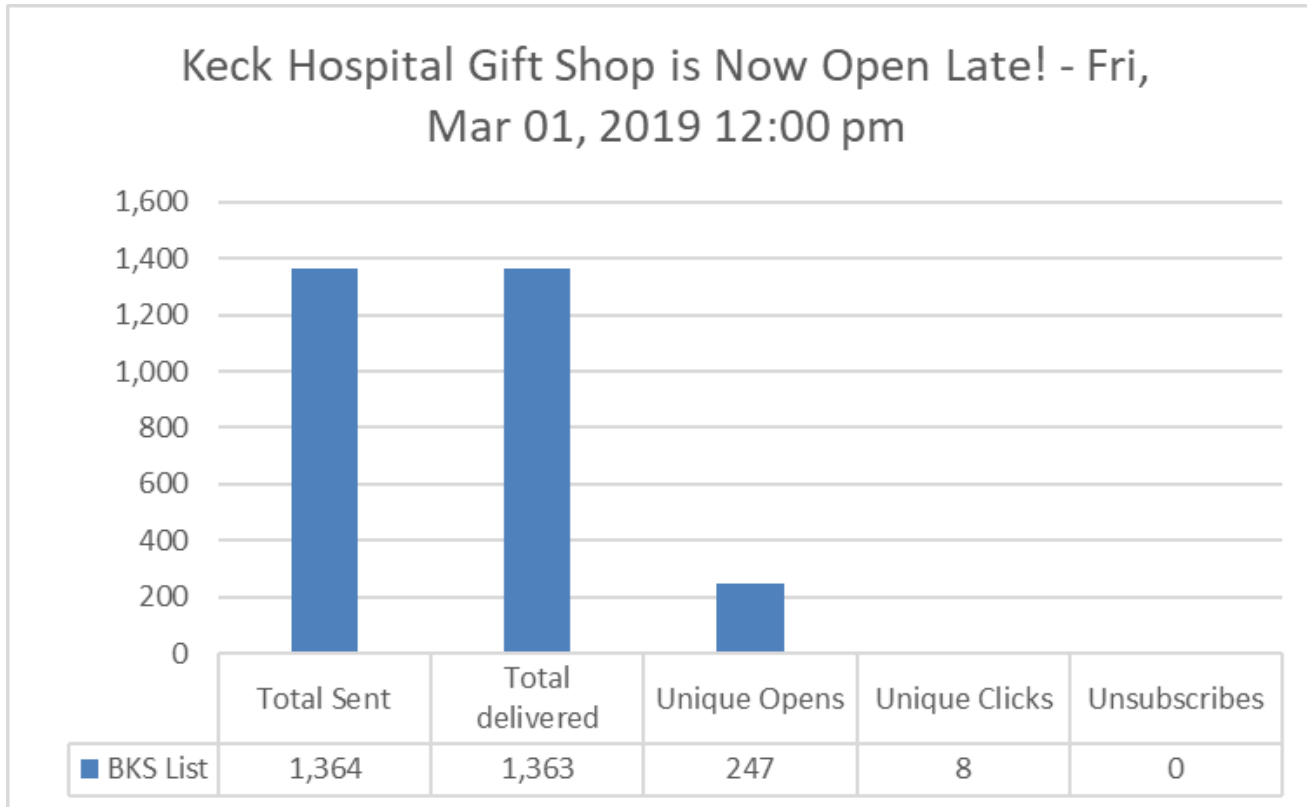


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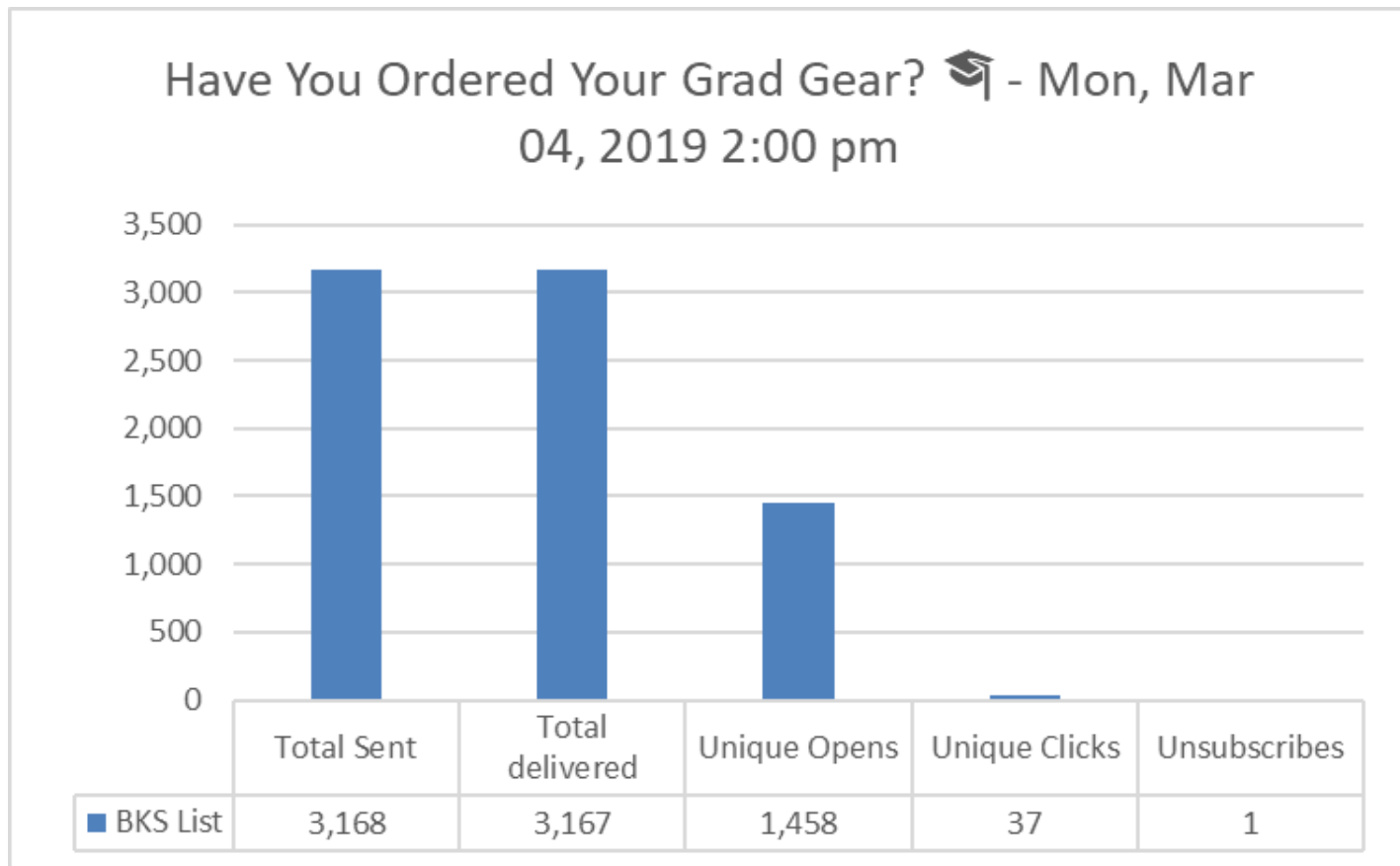


Email Campaign Reports March 2019



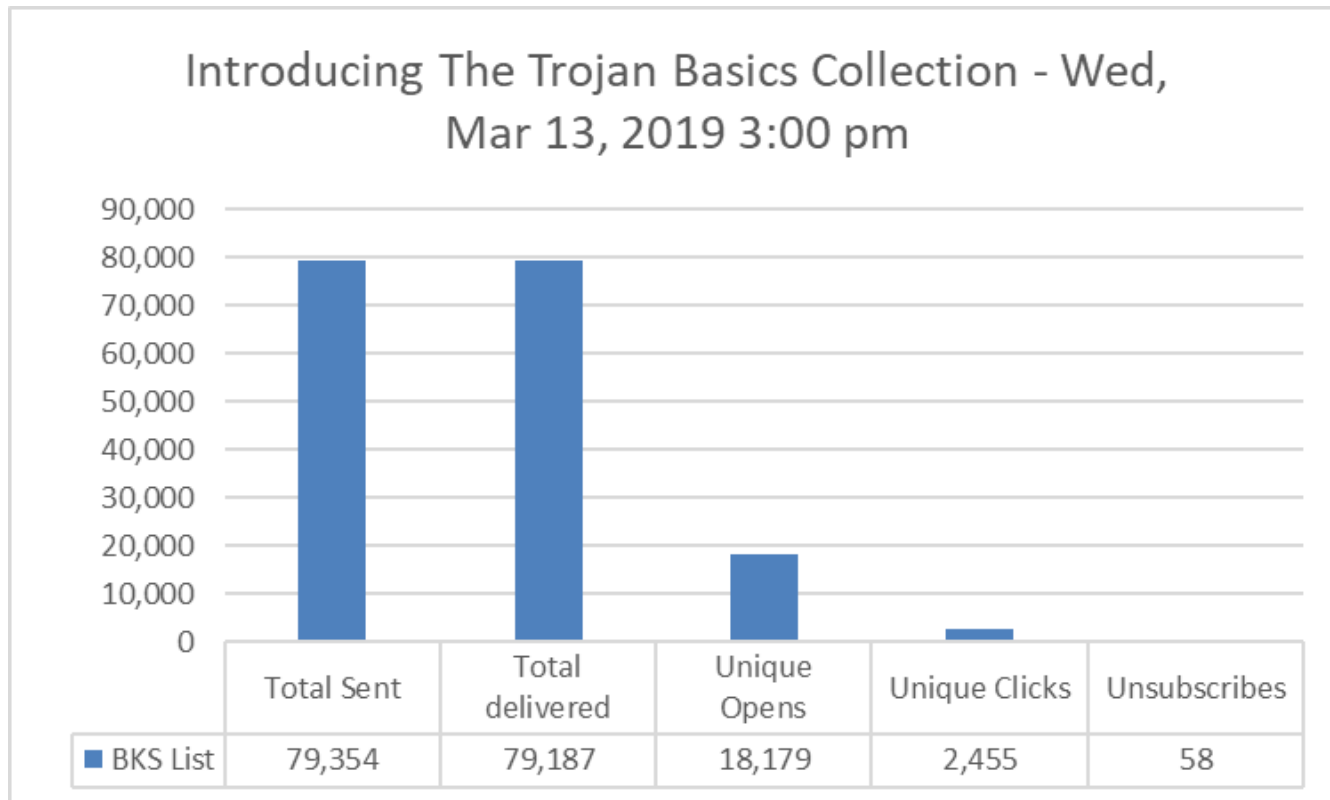


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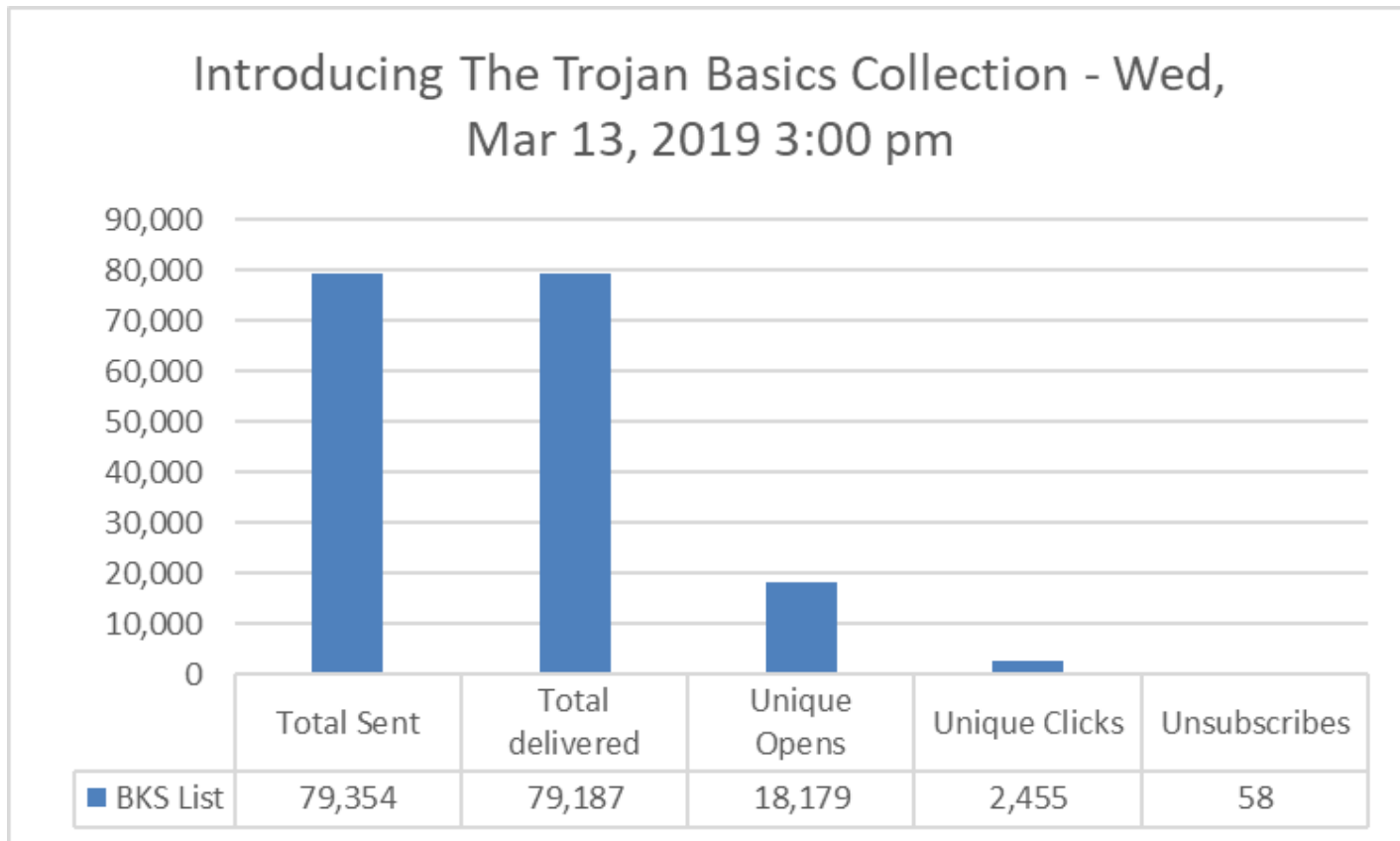


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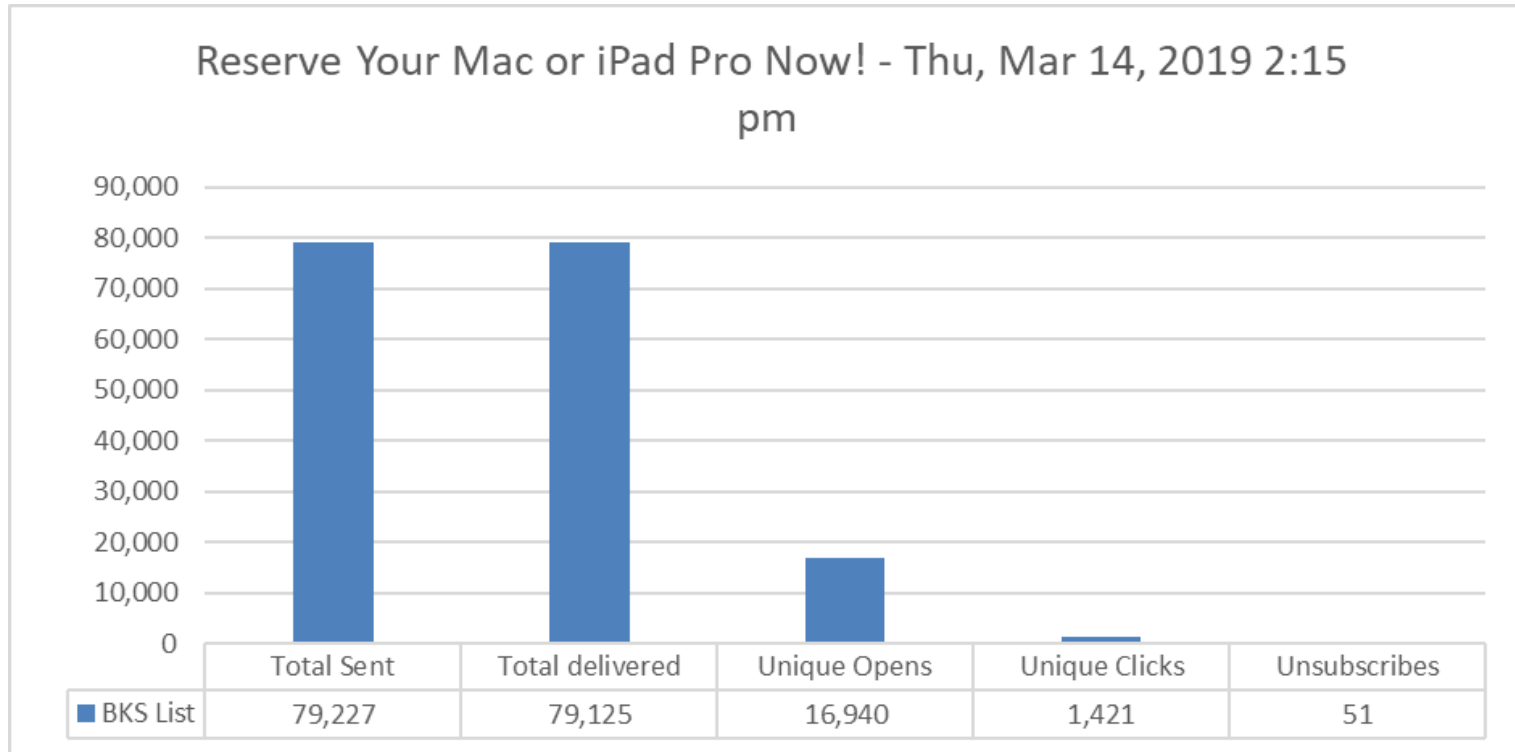


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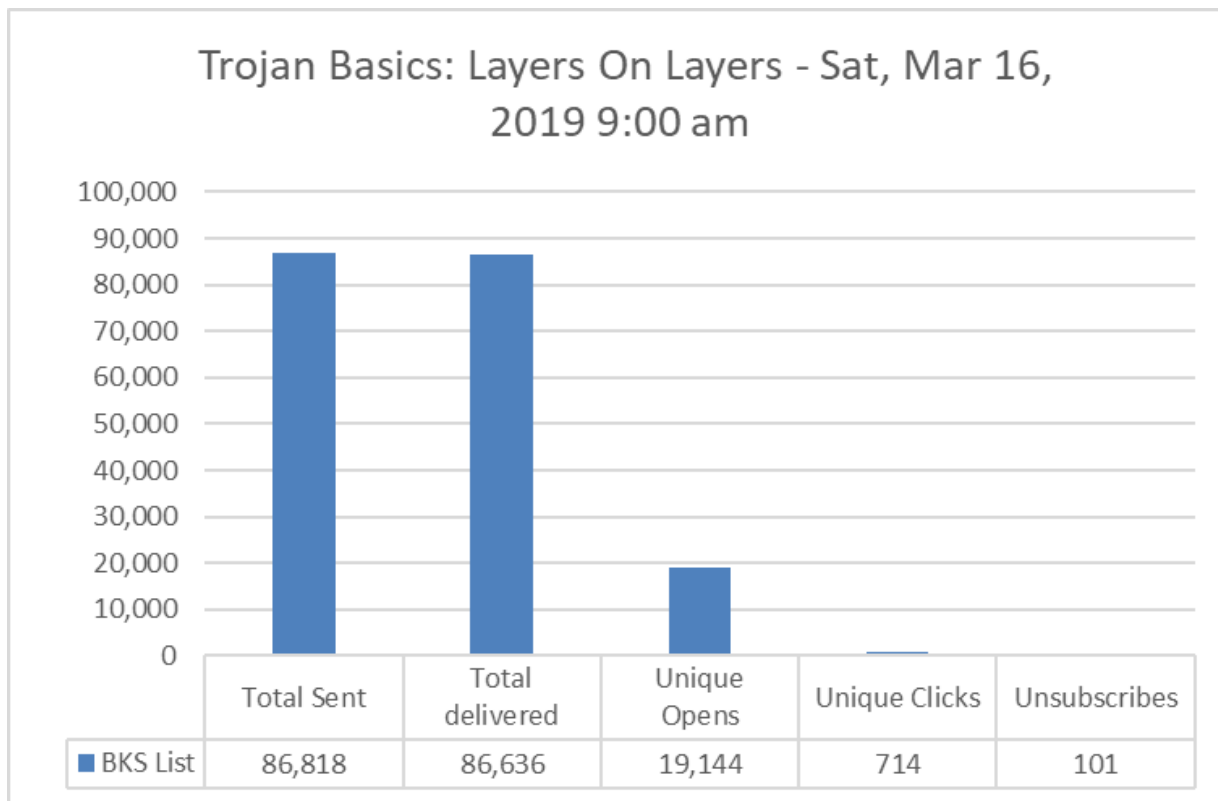


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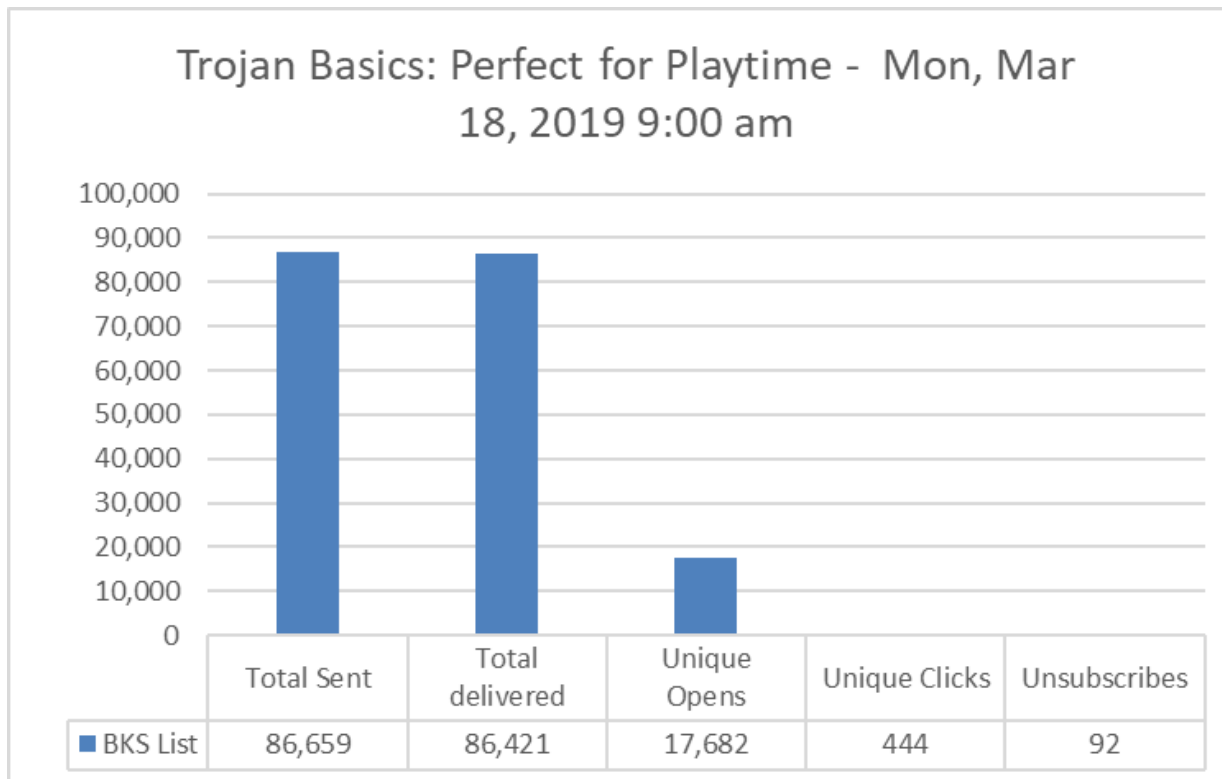


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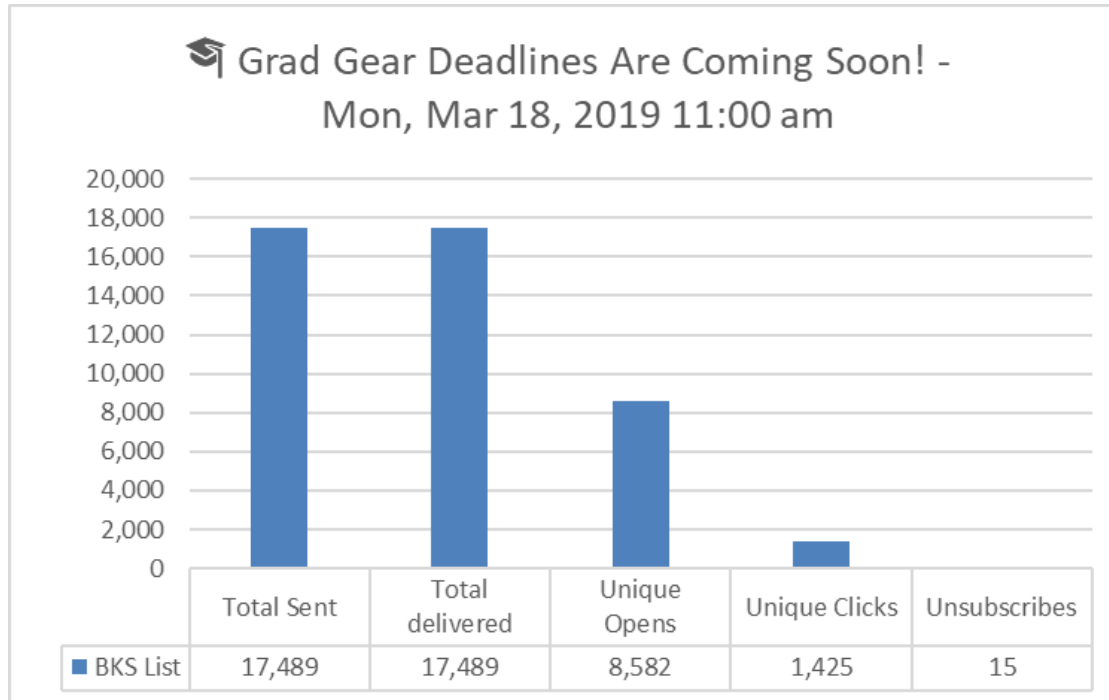


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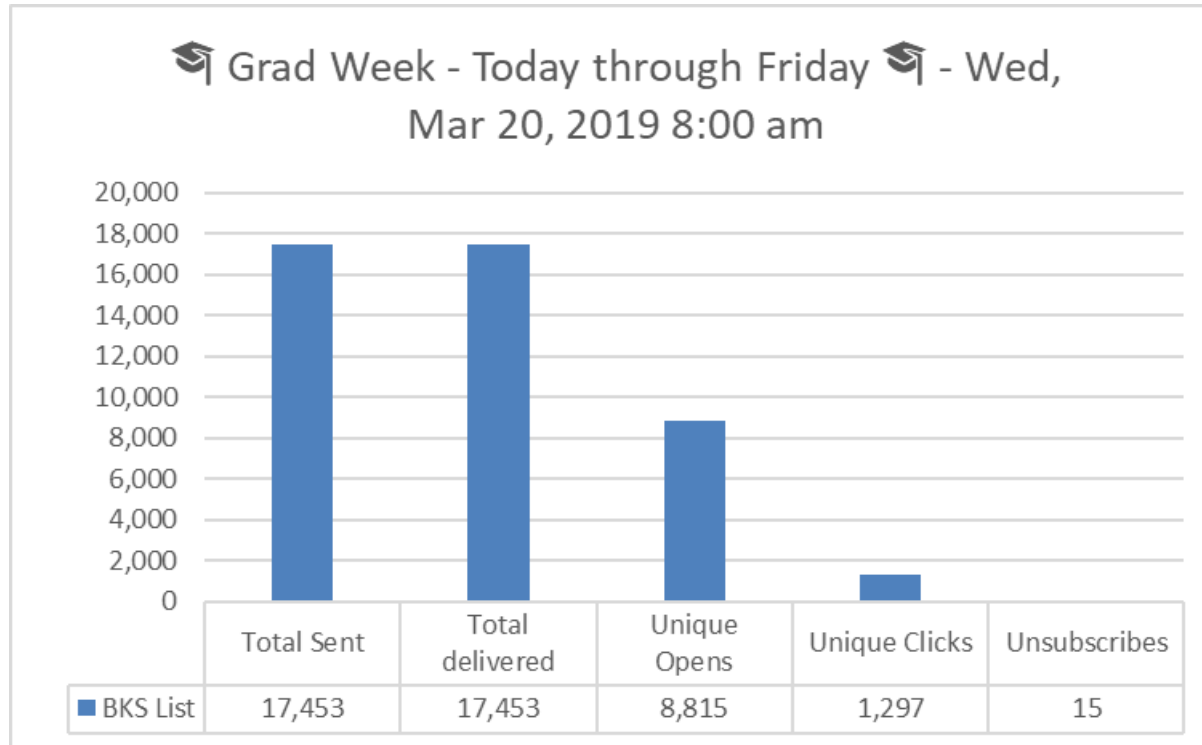


Email Campaign Reports March 2019



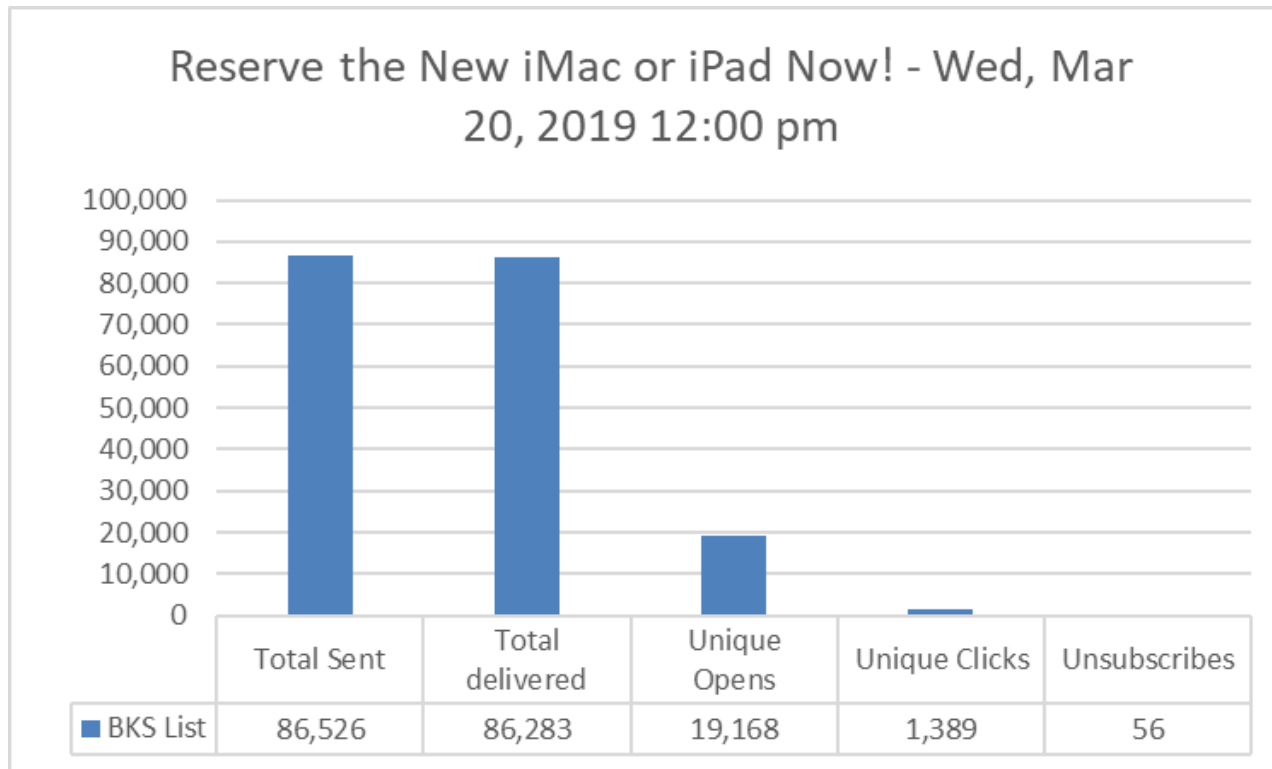


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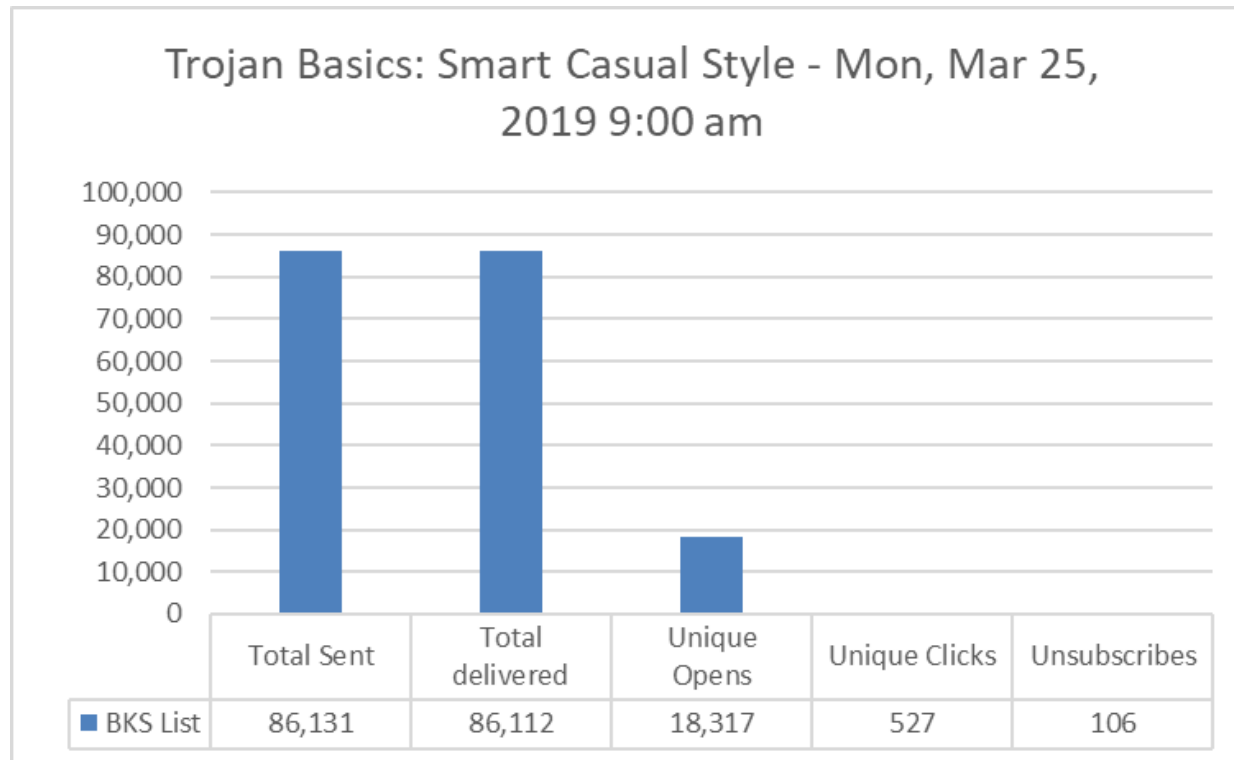


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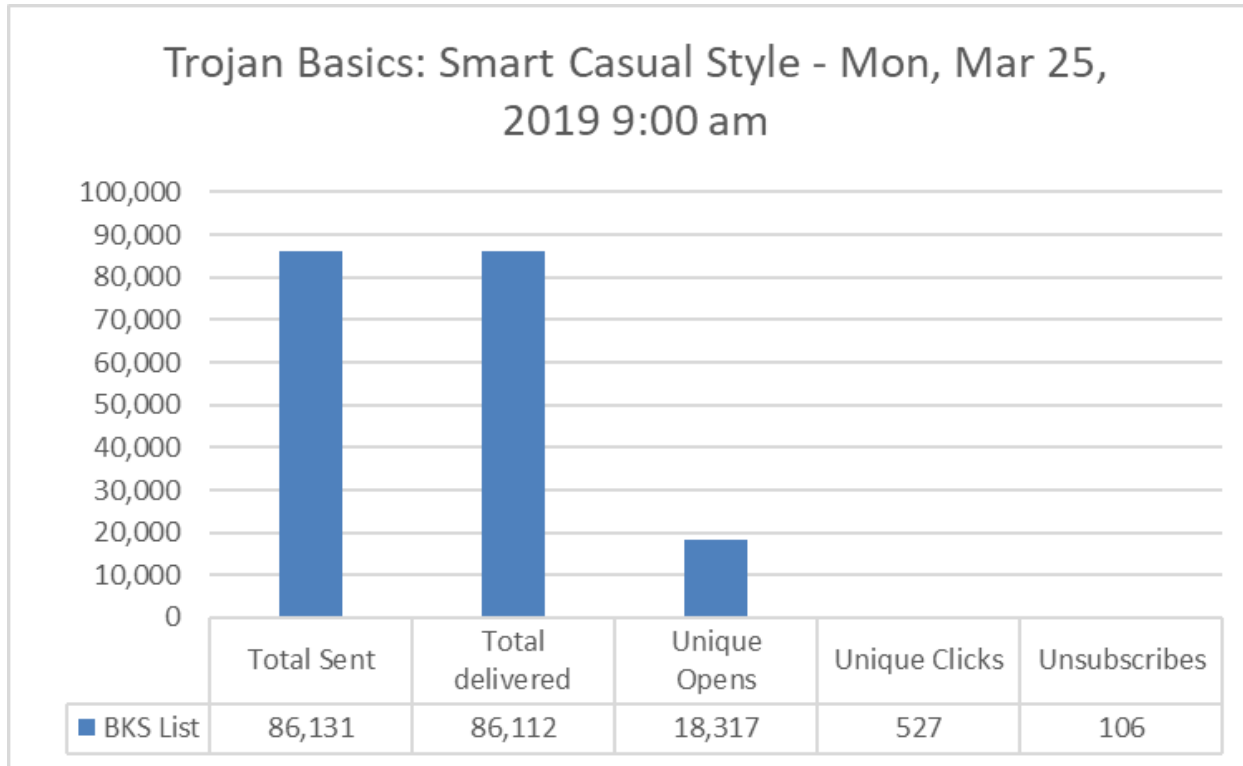


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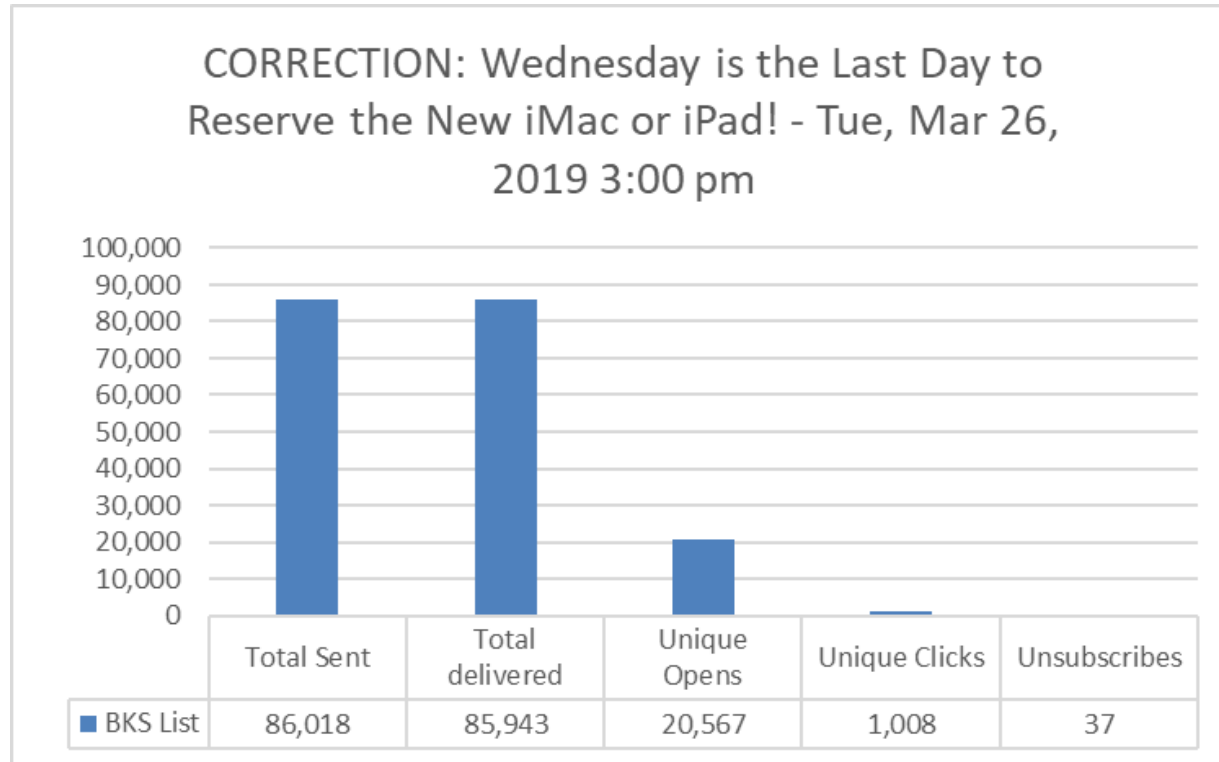


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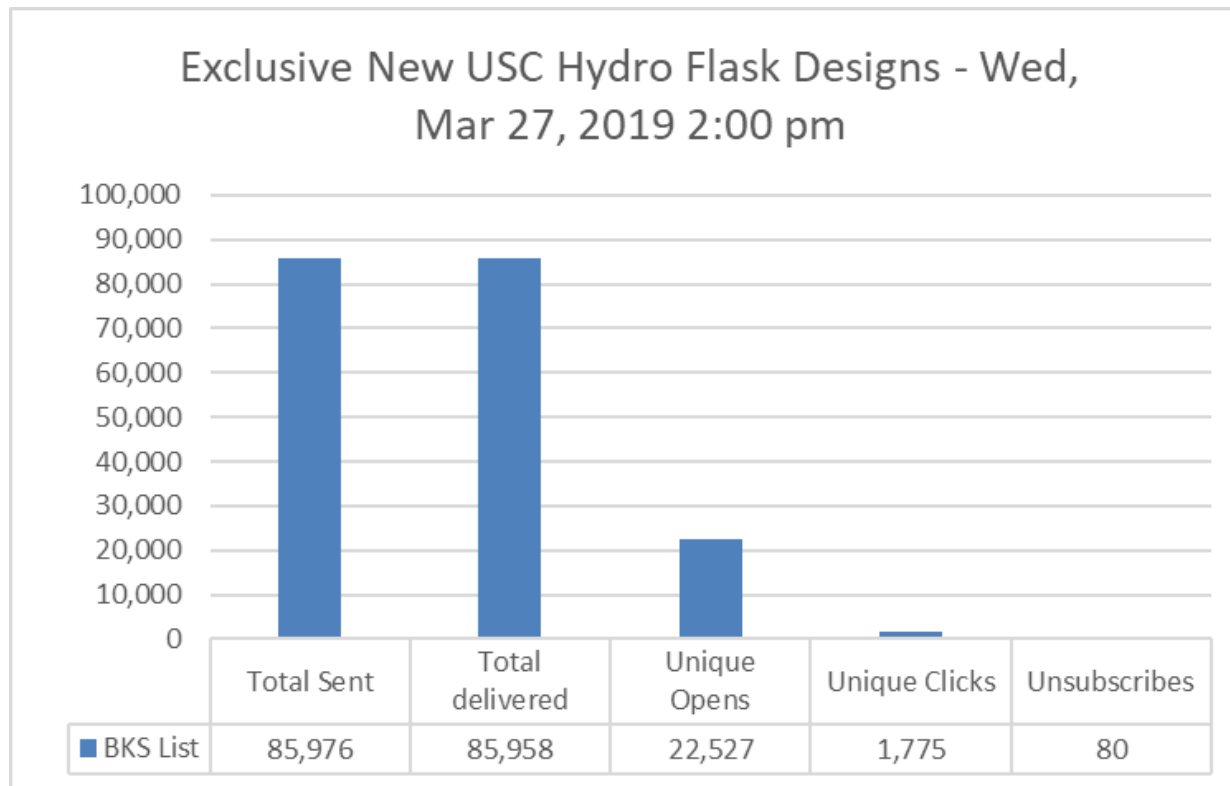


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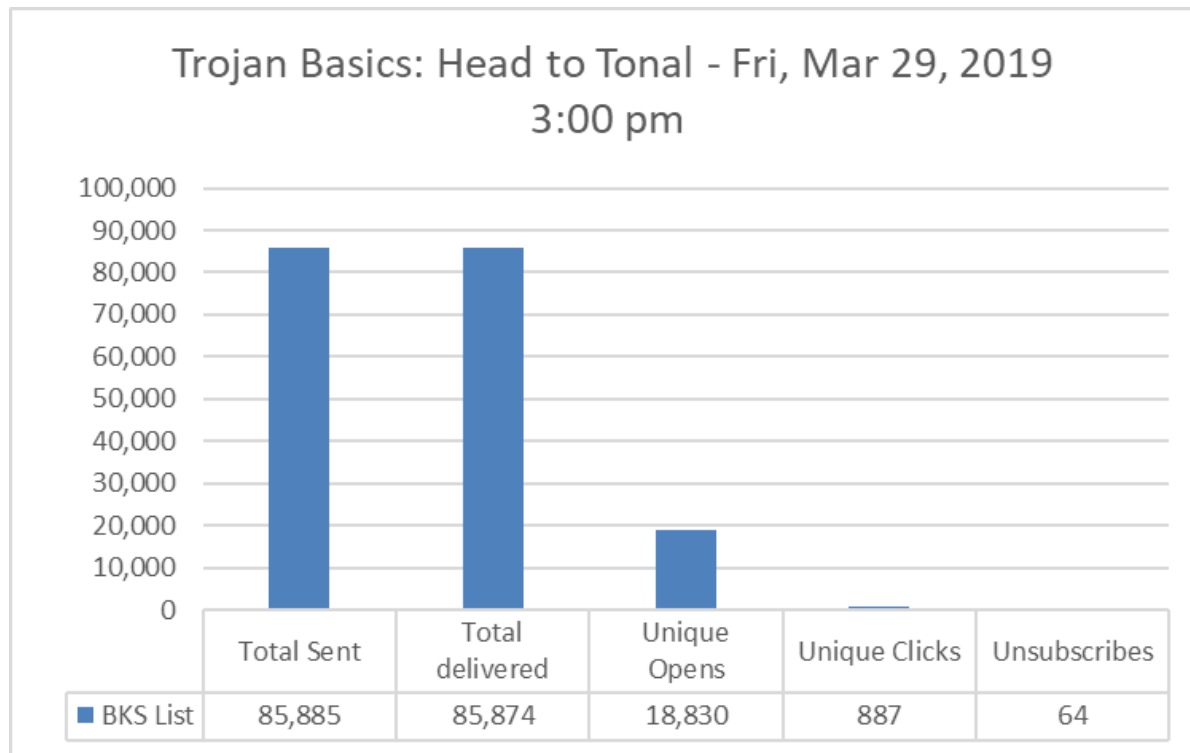


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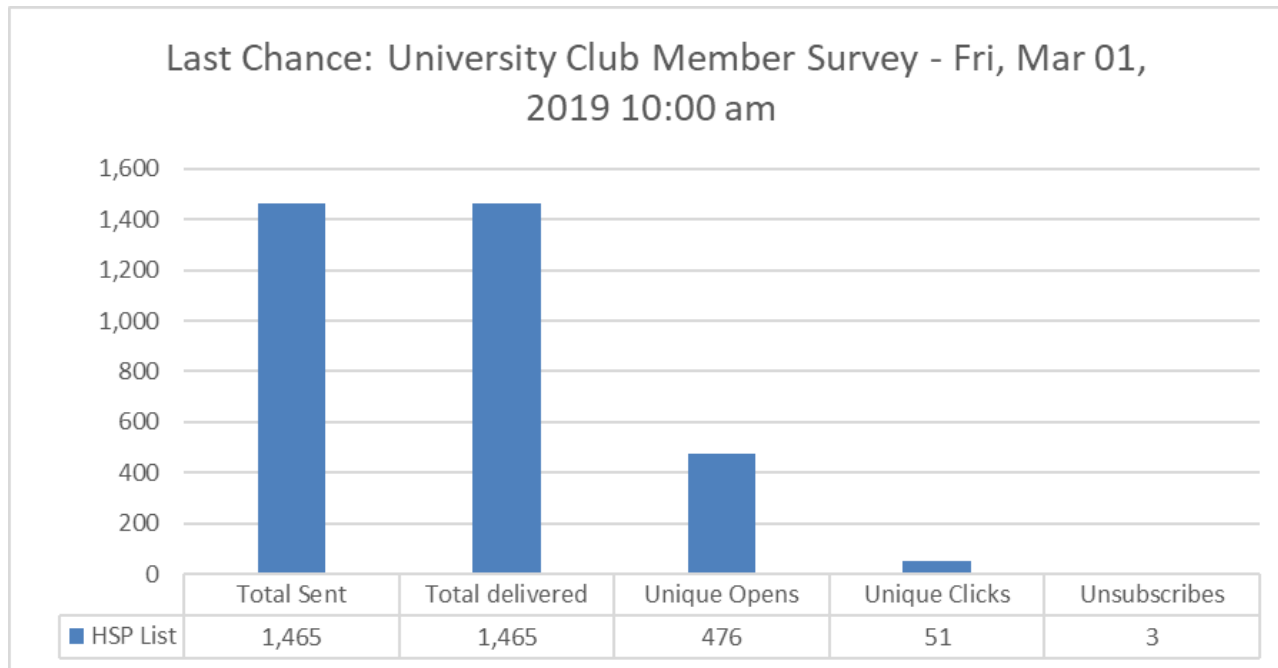


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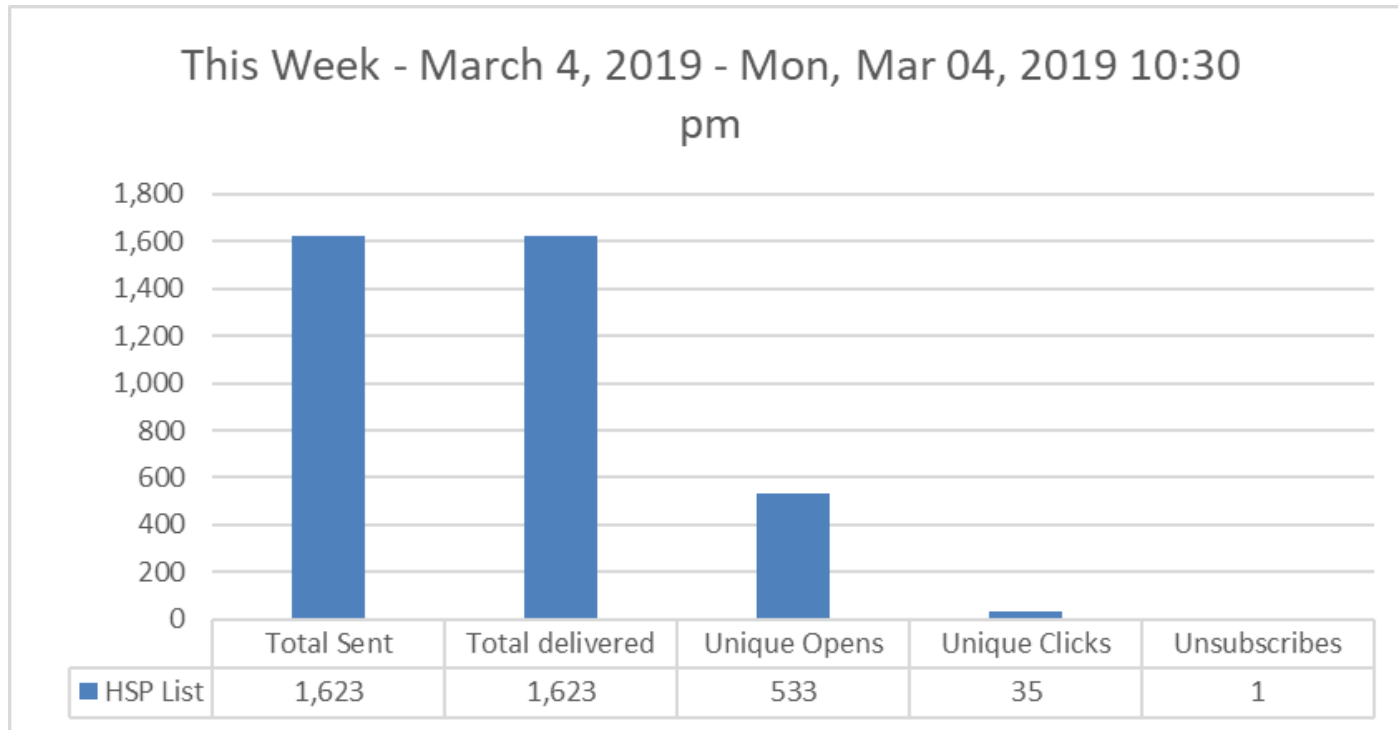


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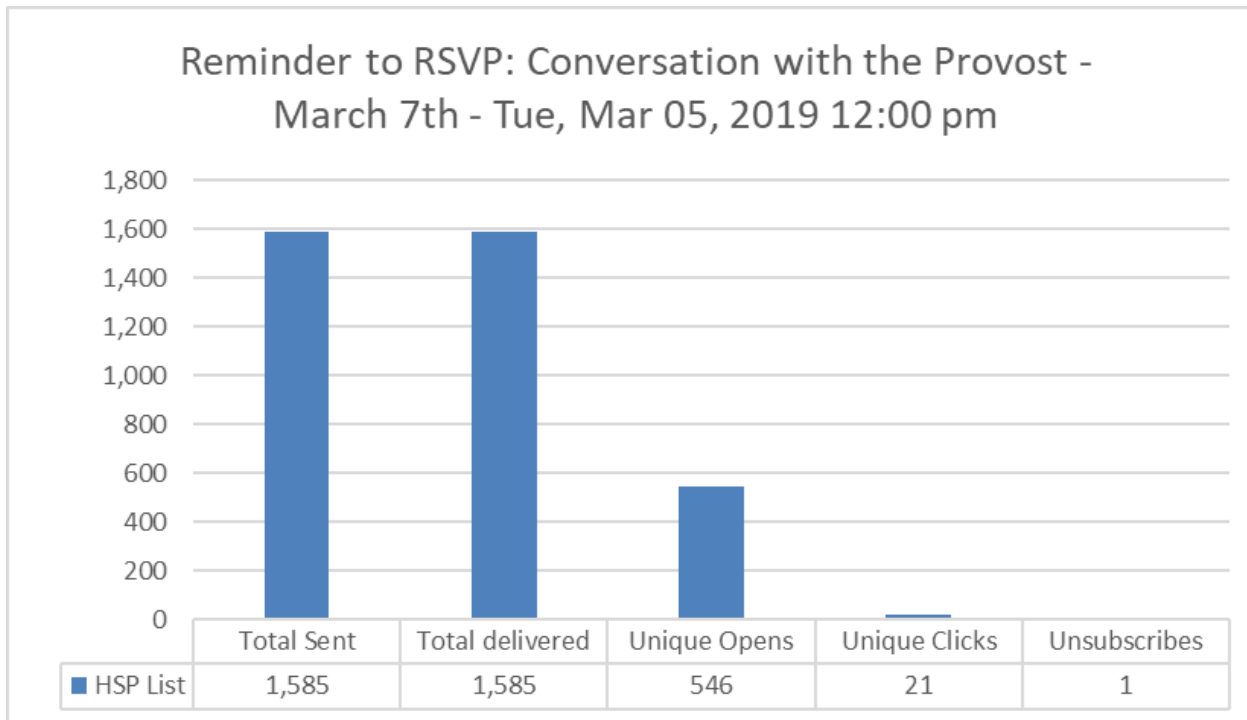


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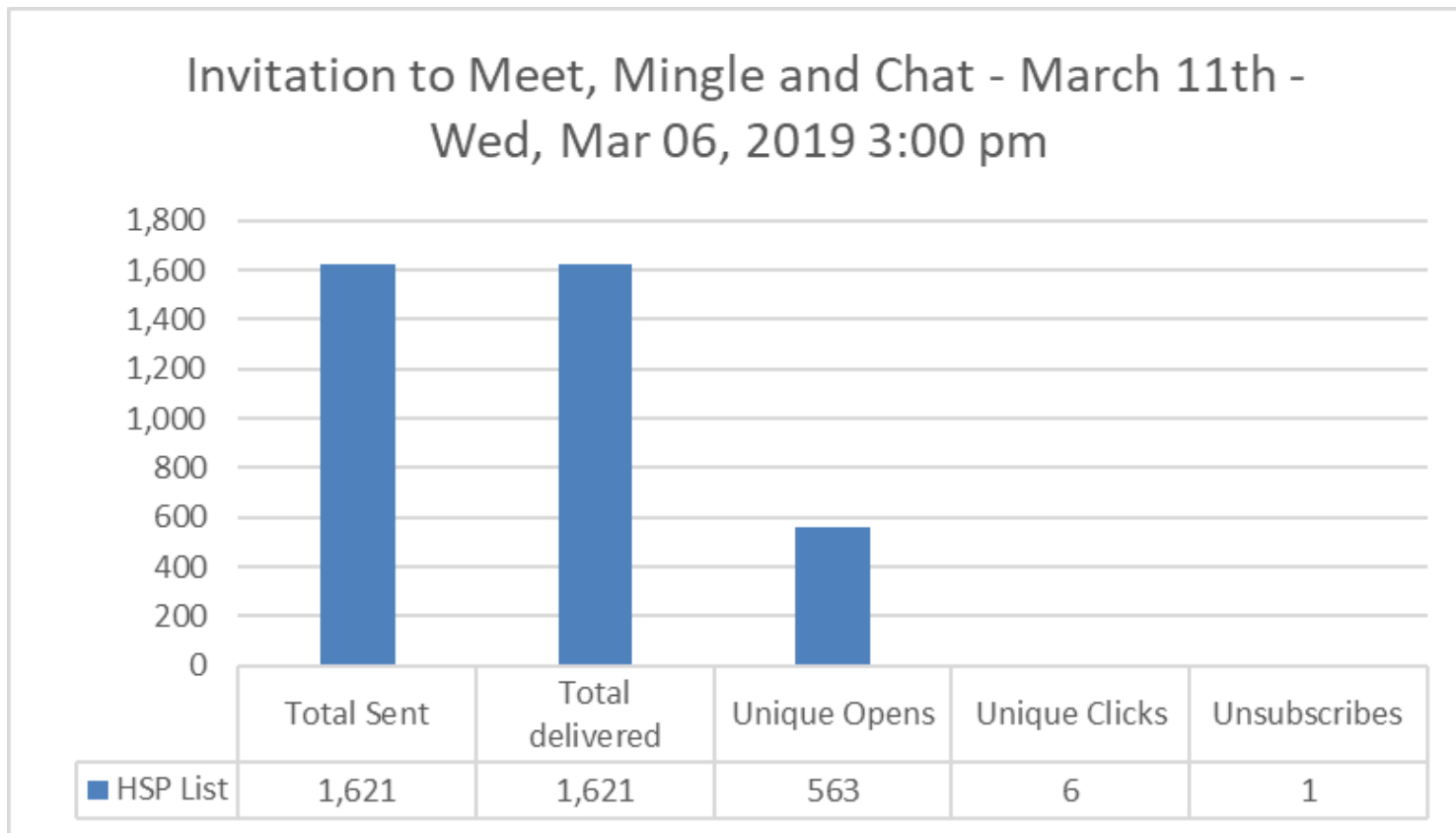


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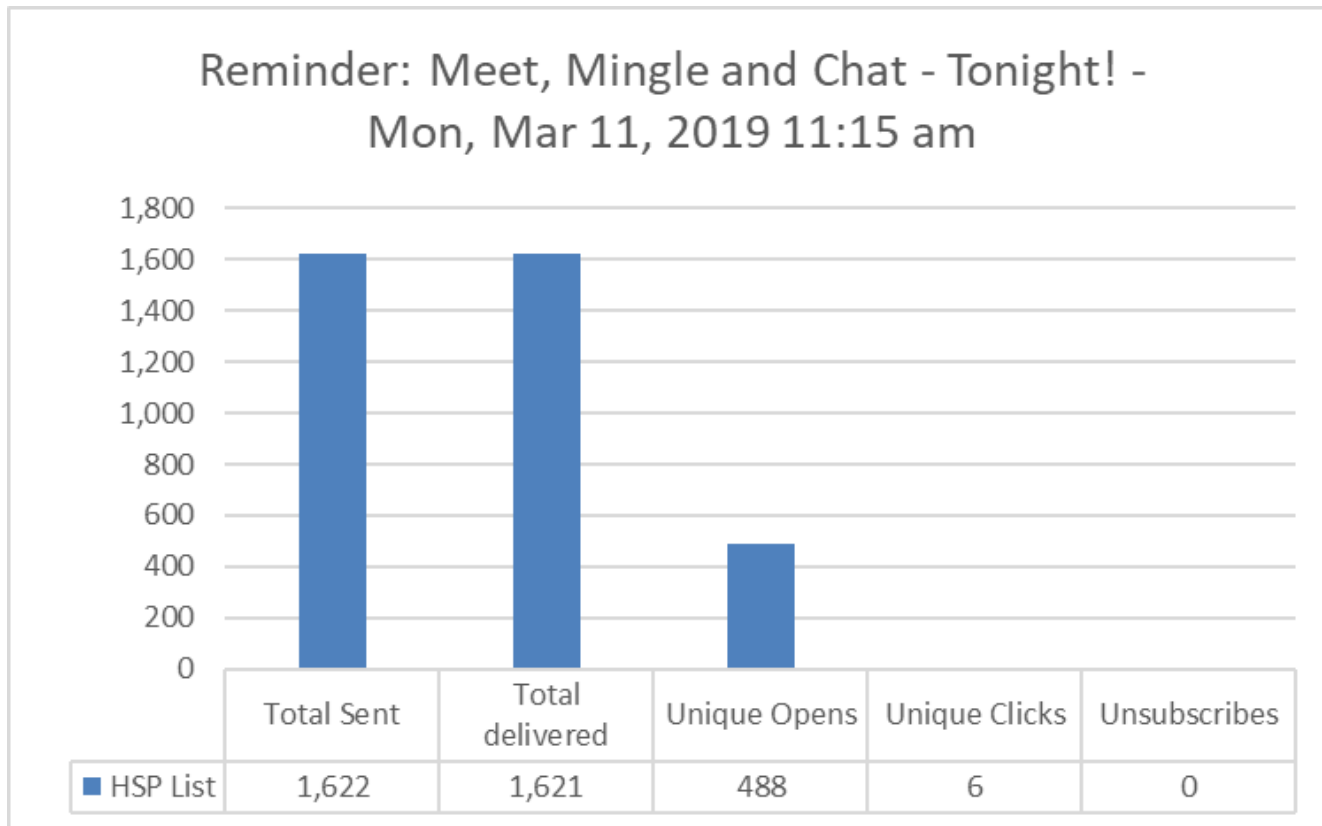


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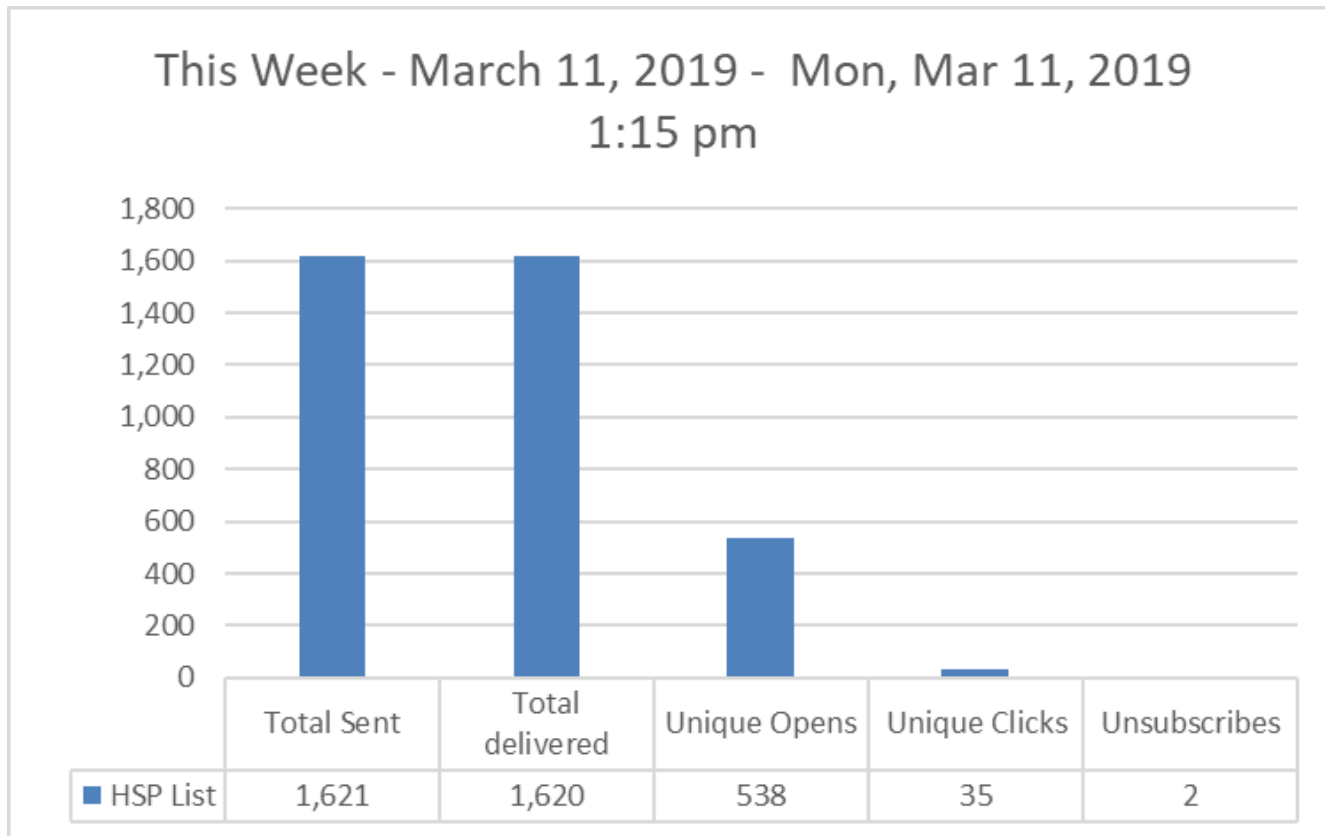


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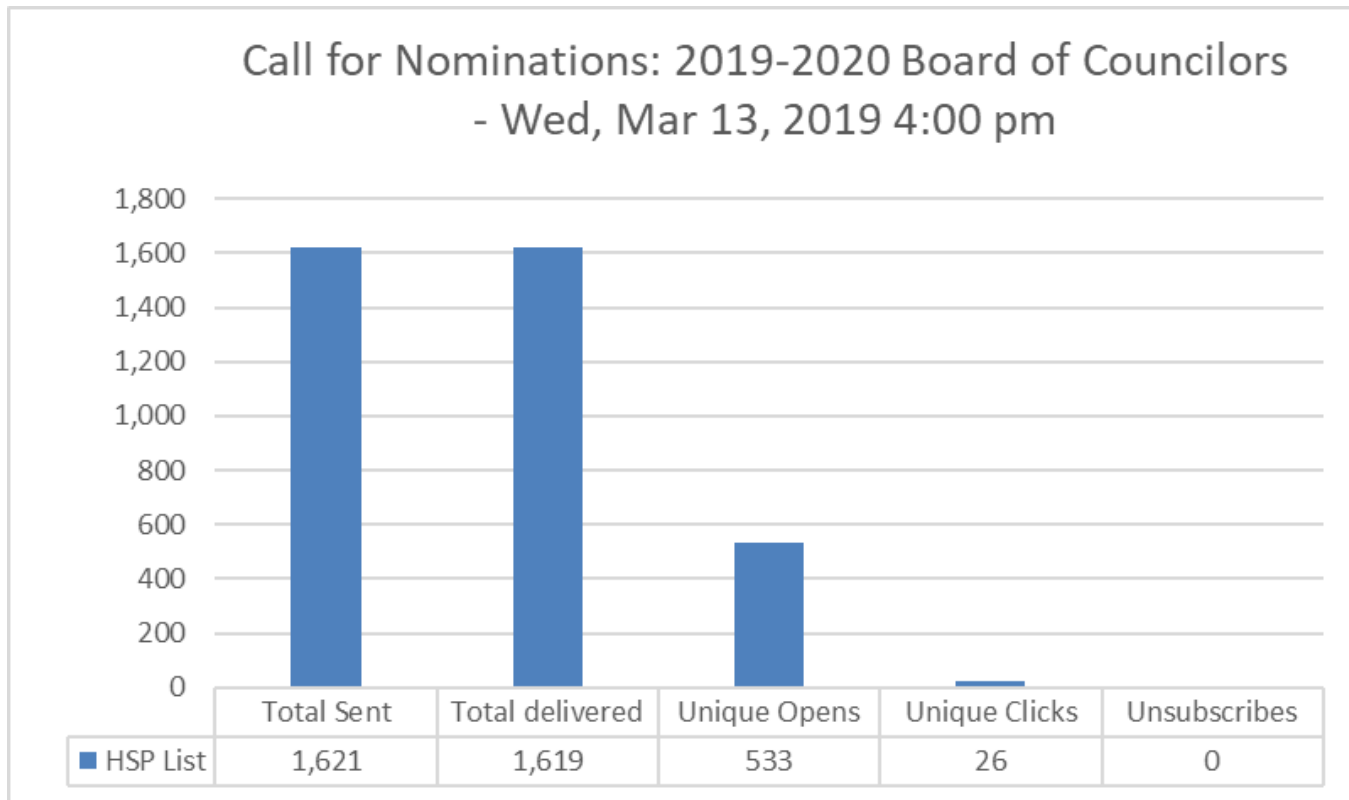


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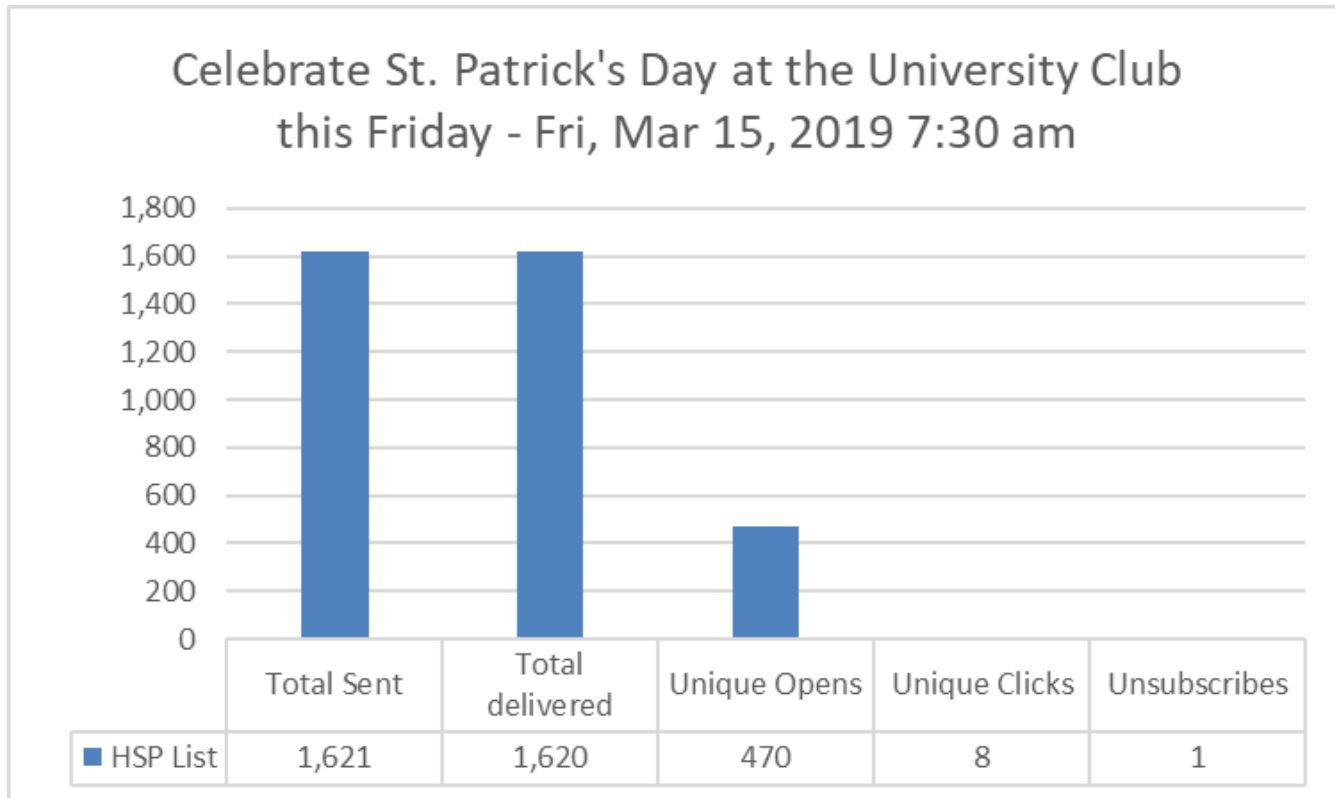


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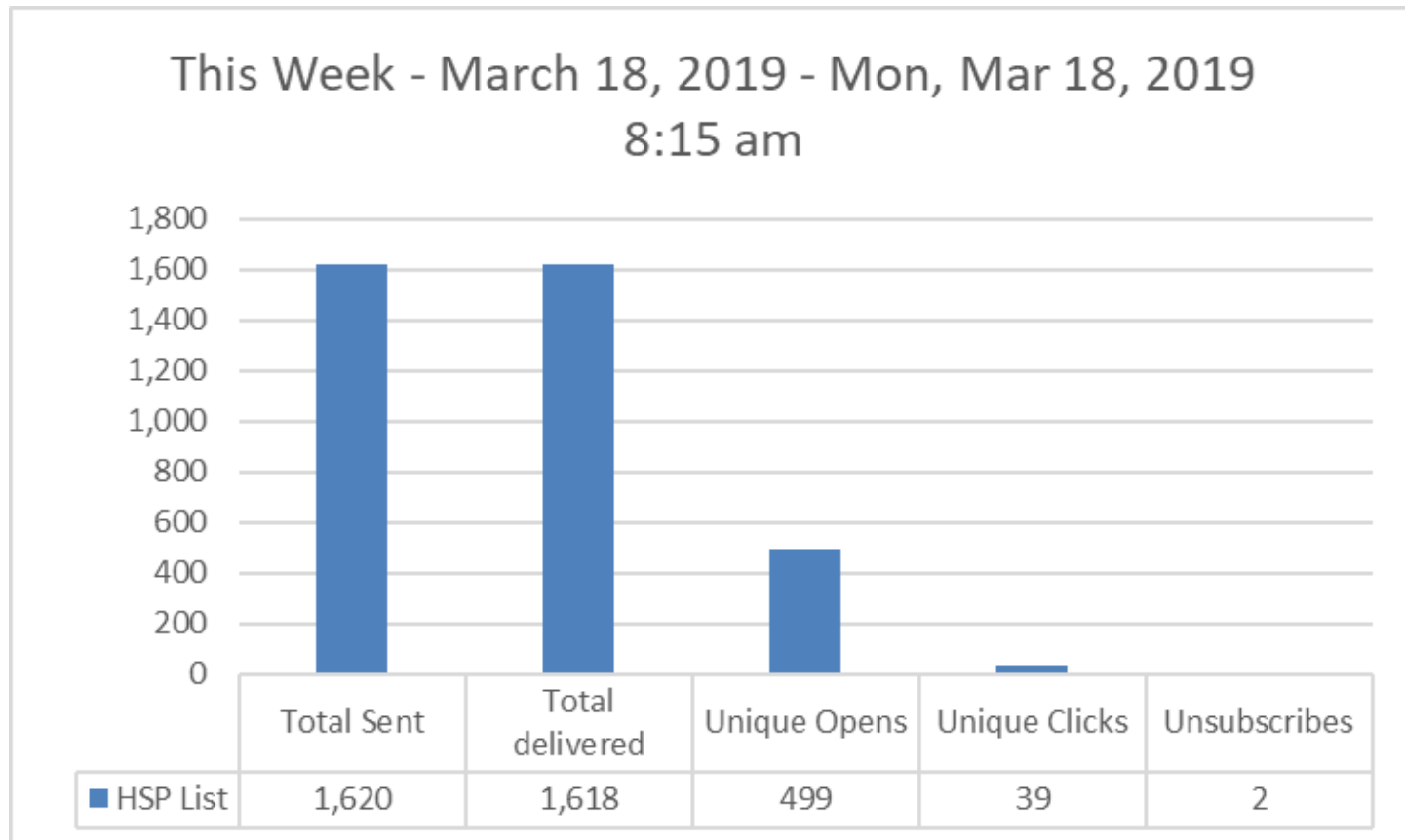


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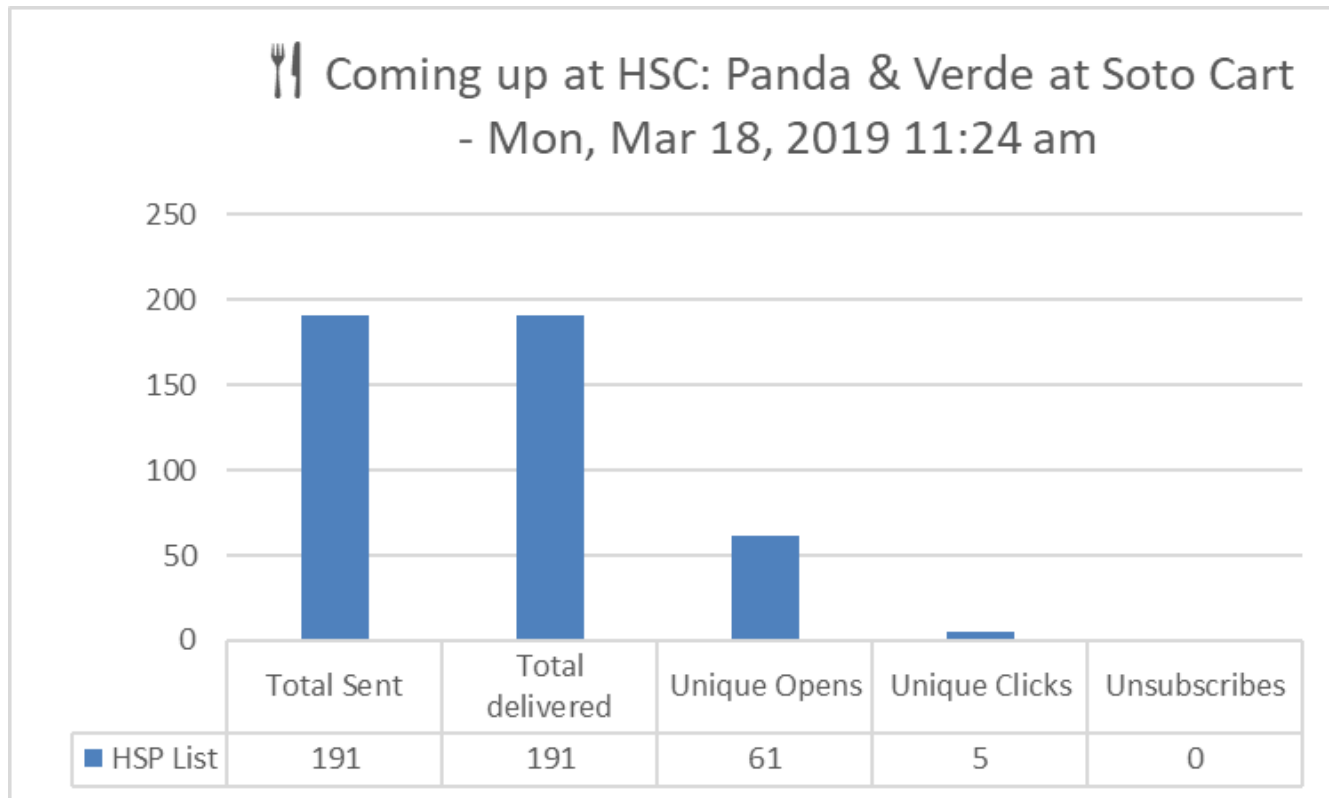


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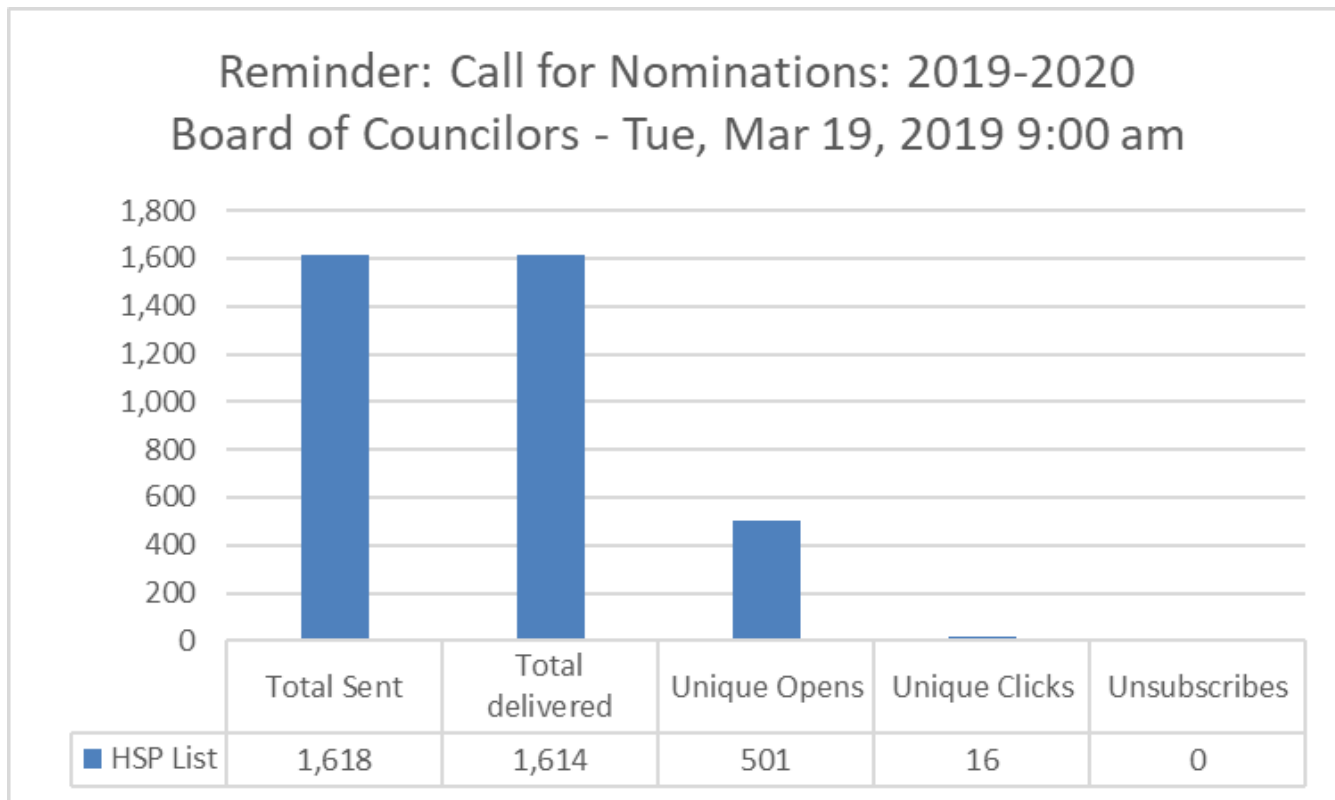


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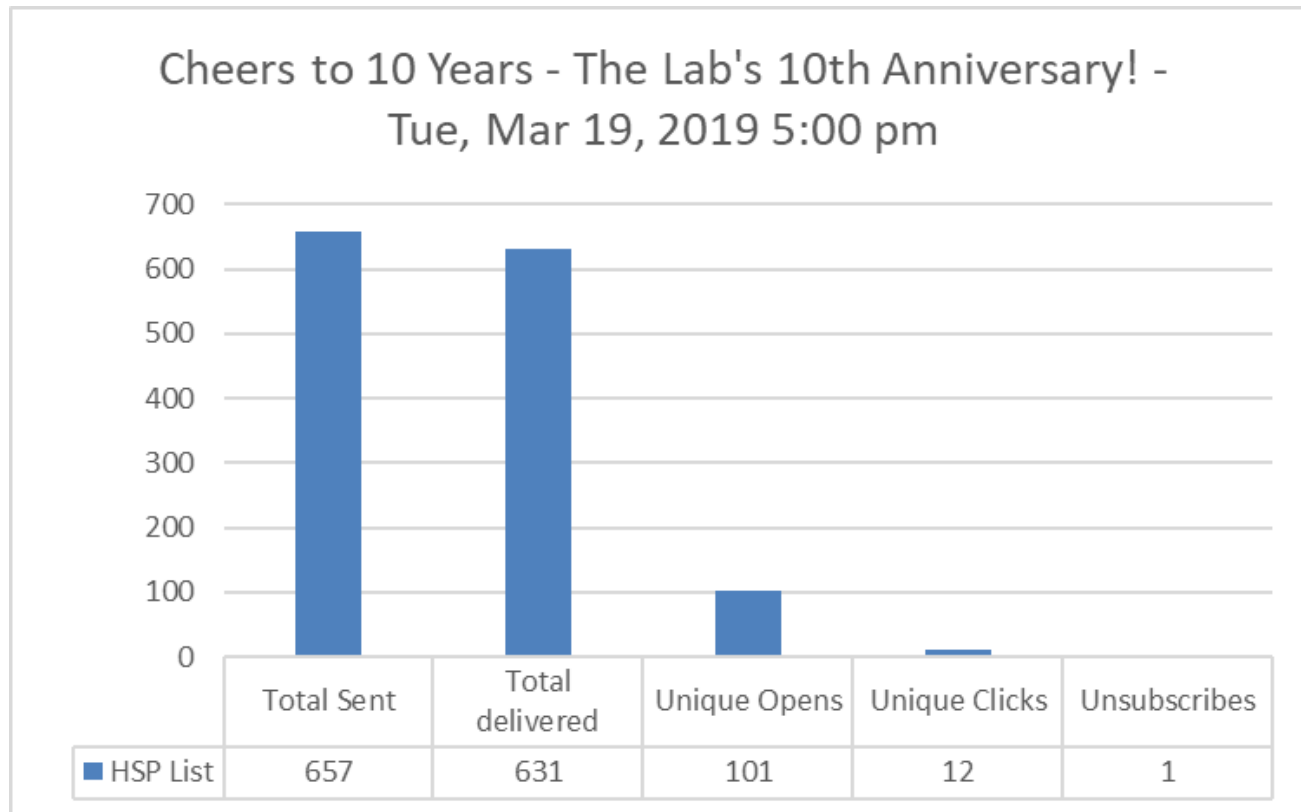


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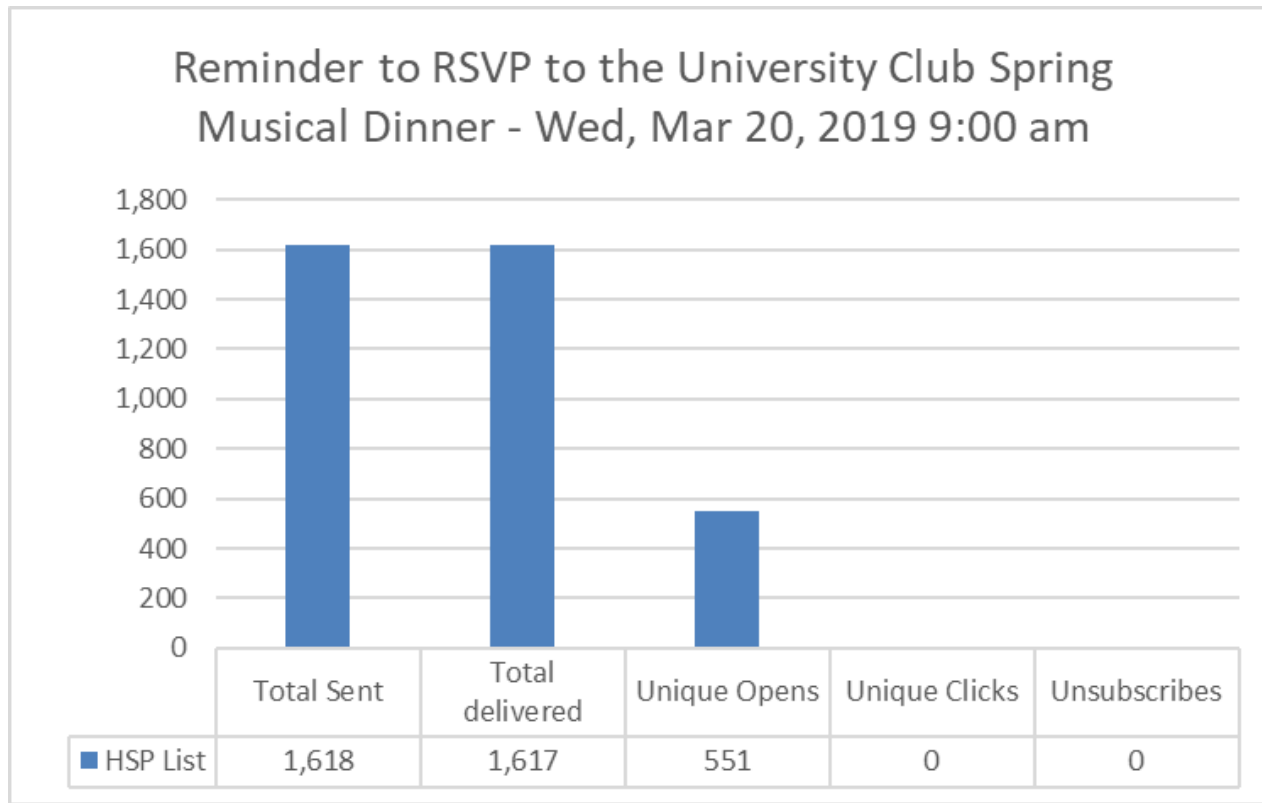


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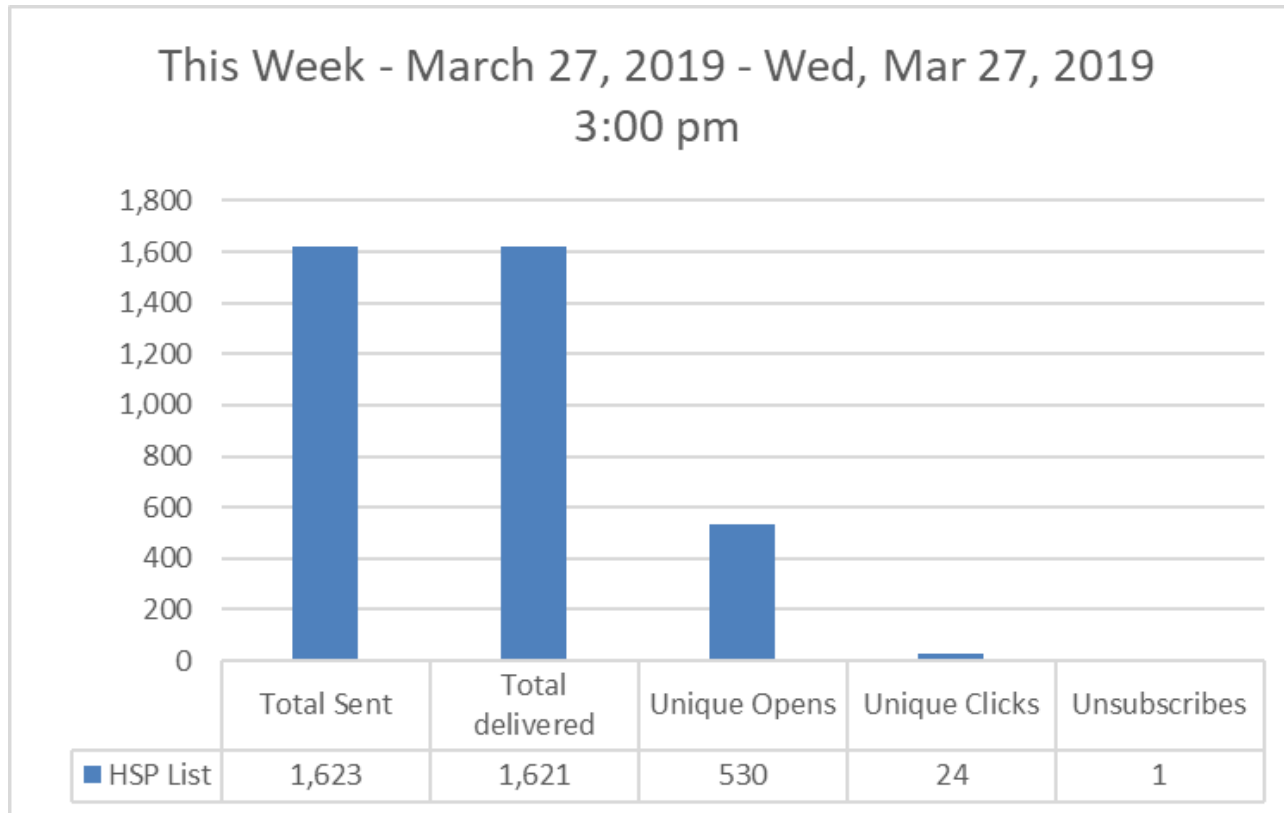


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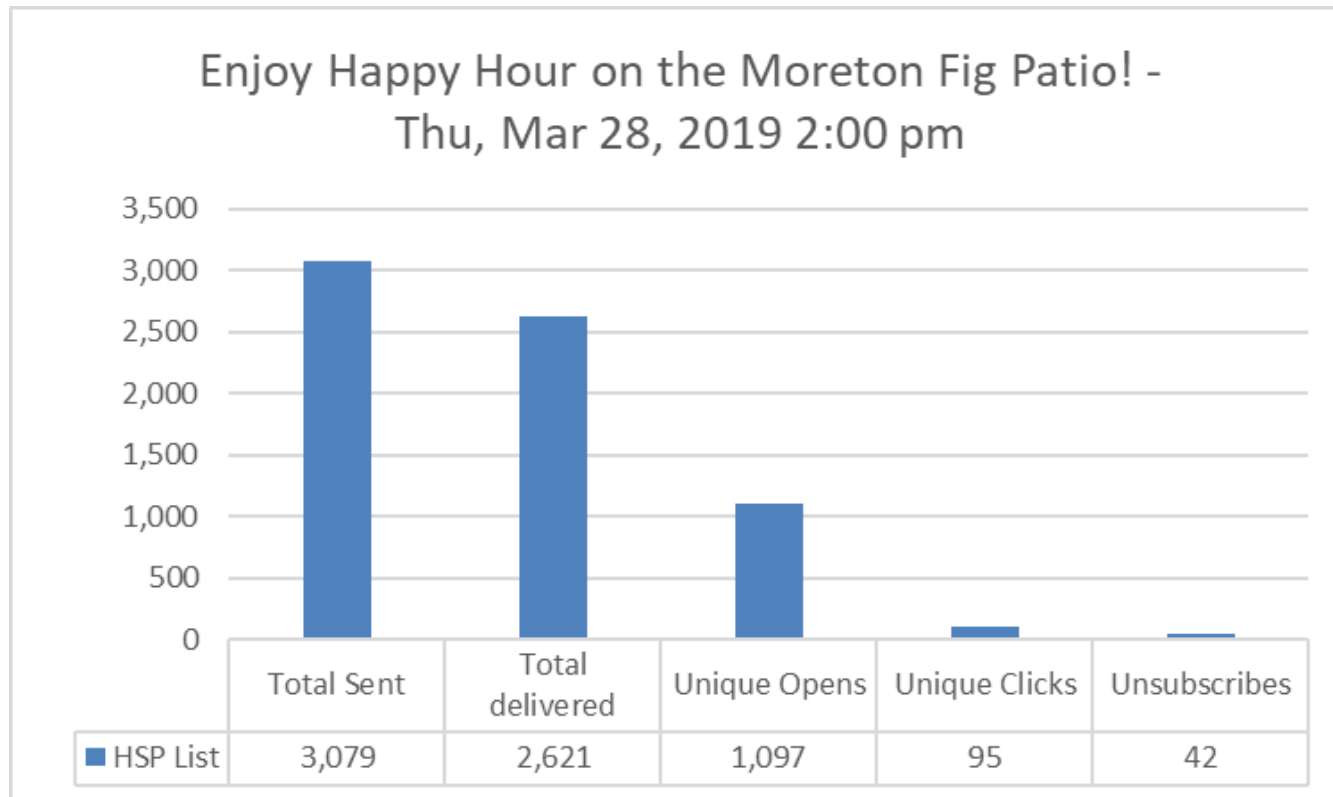


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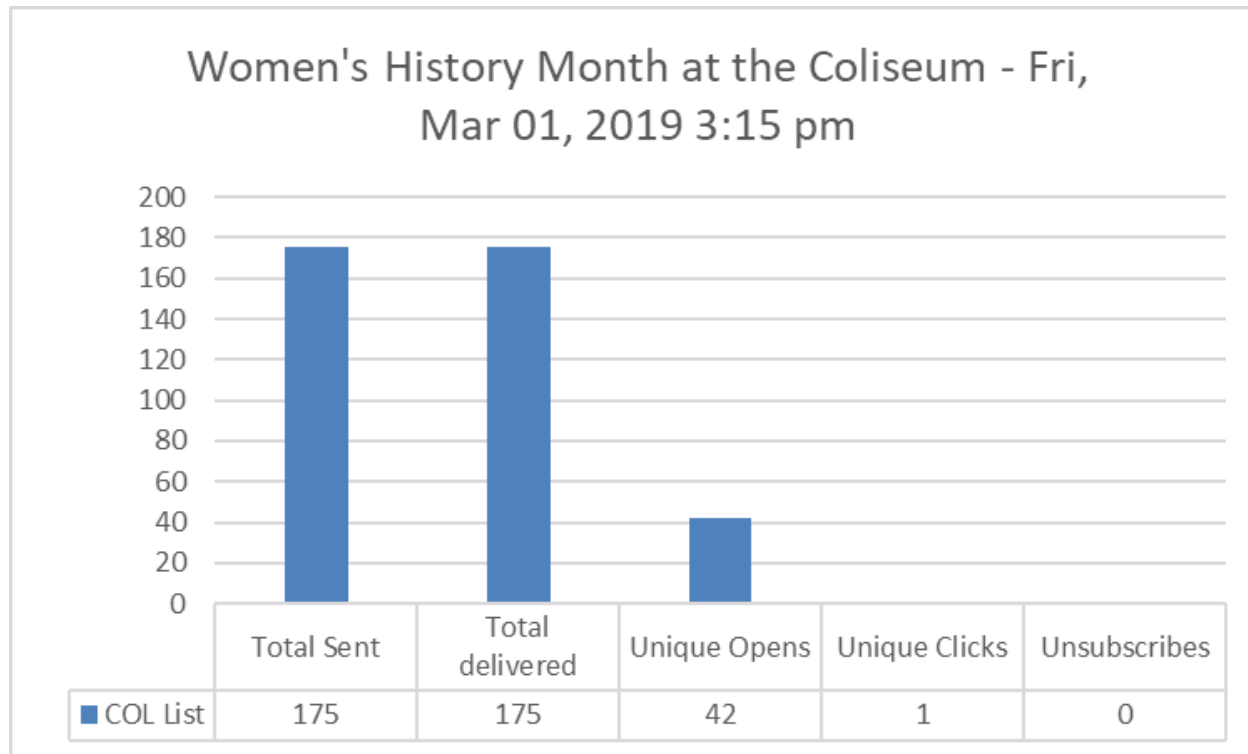


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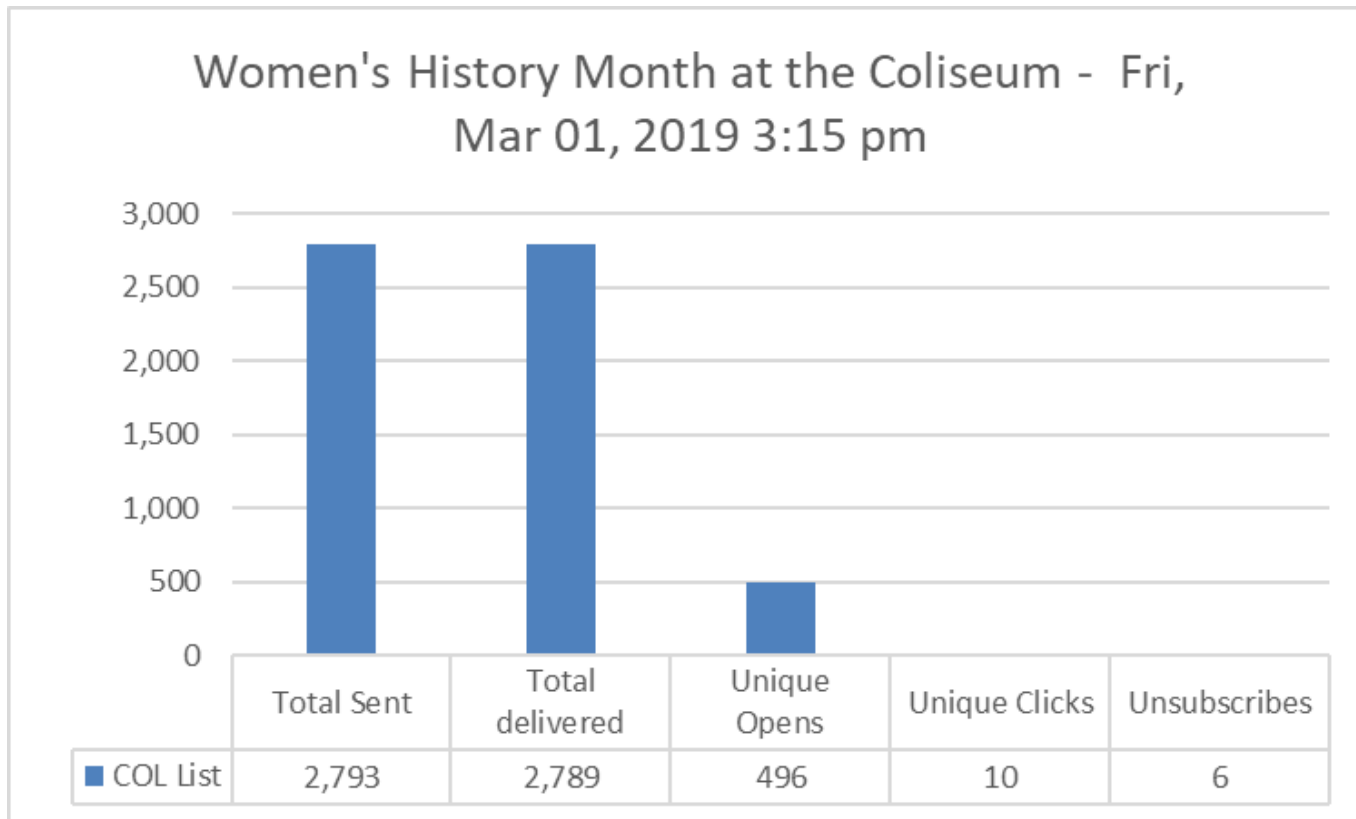


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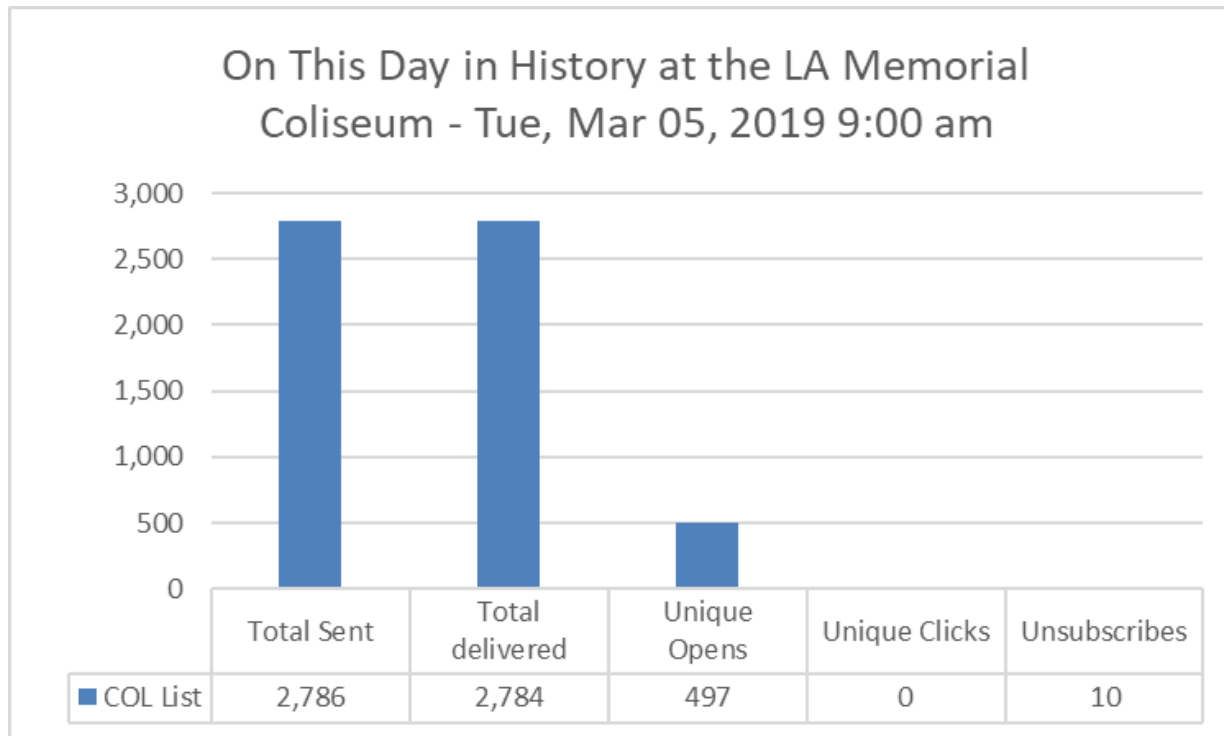


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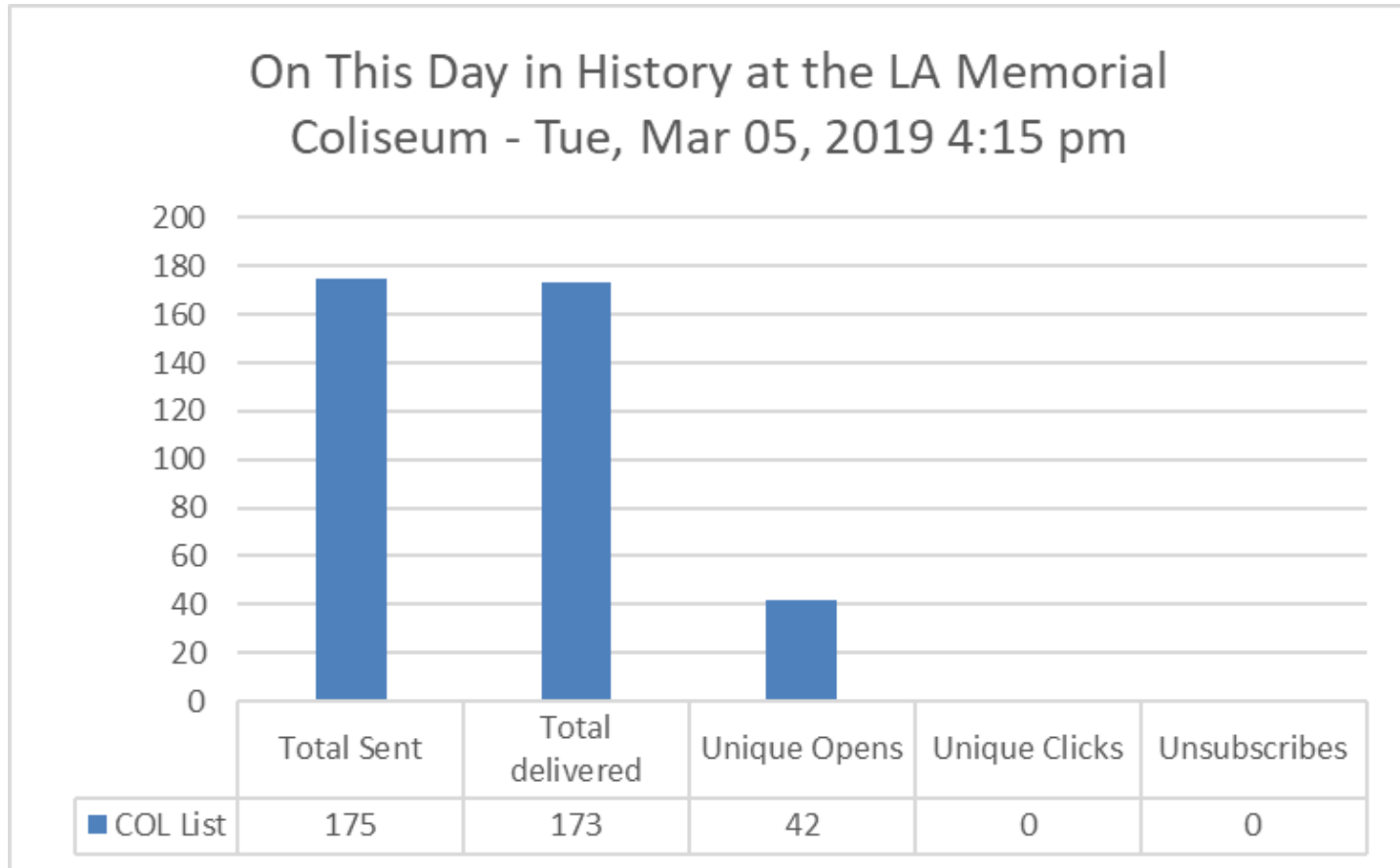


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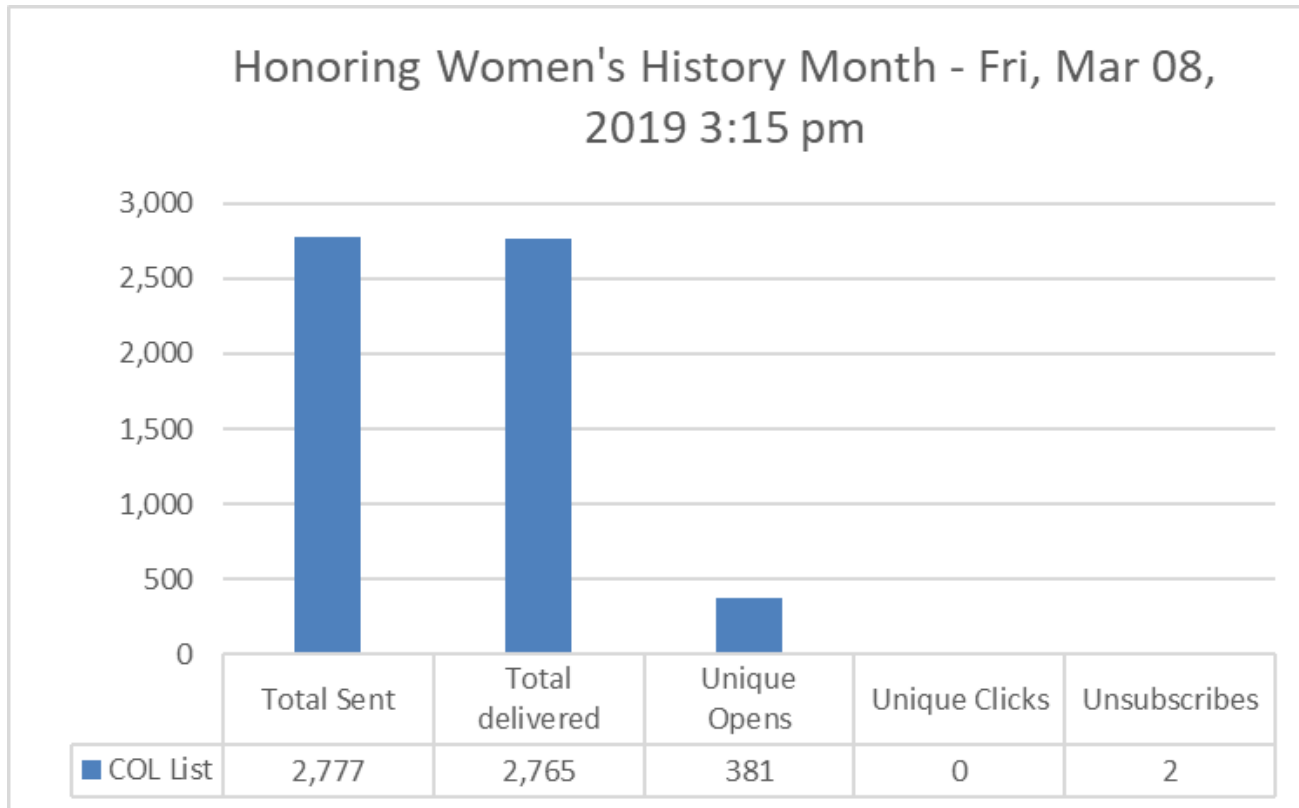


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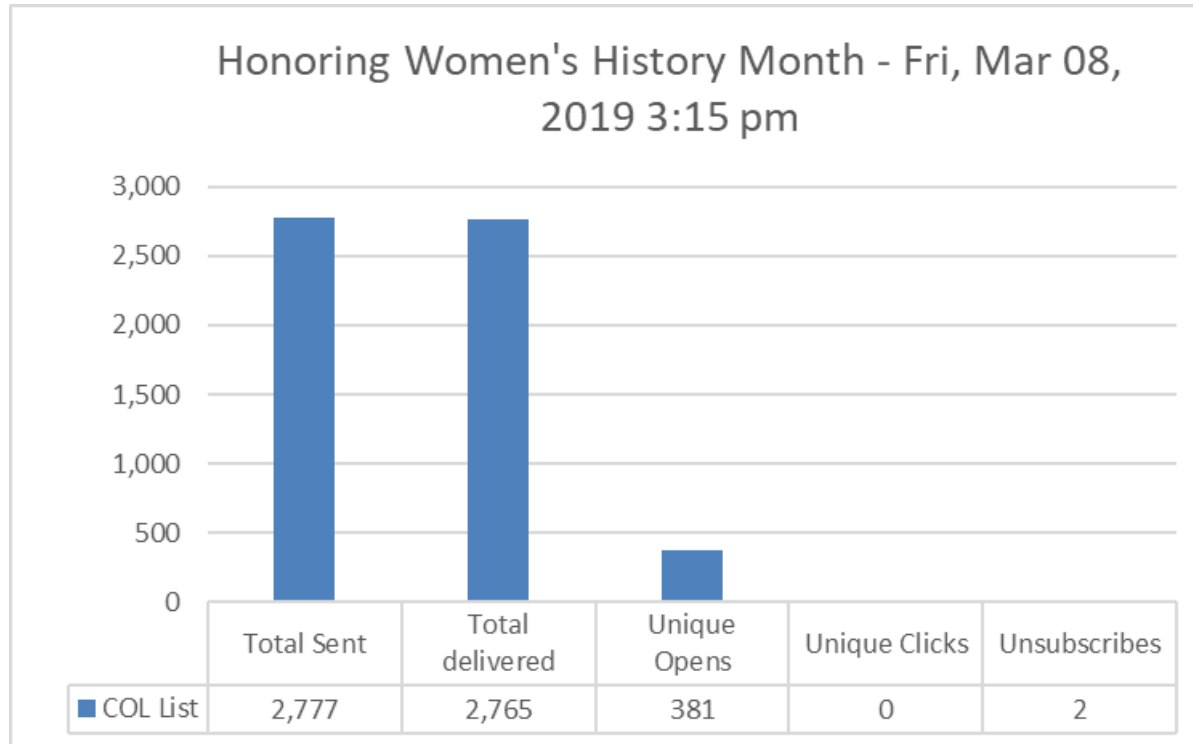


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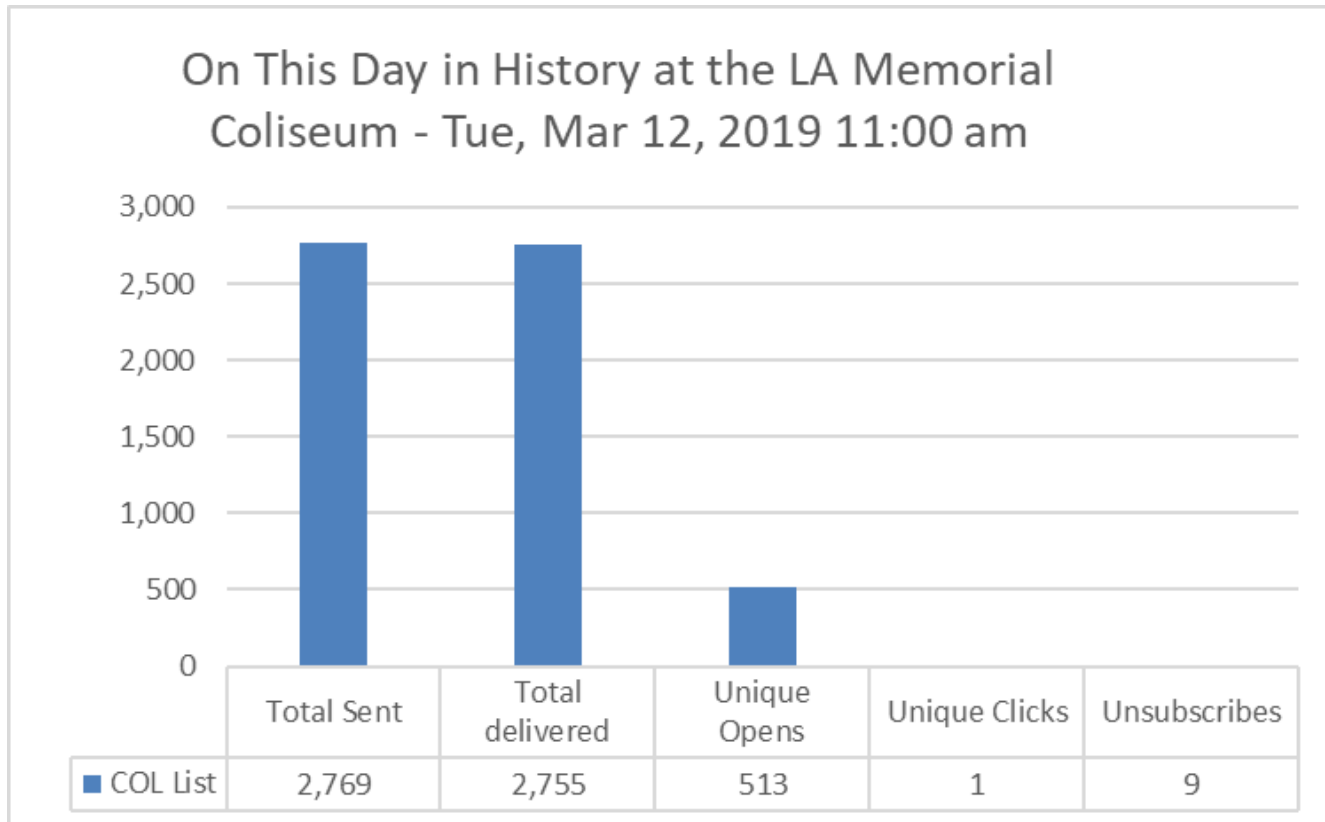


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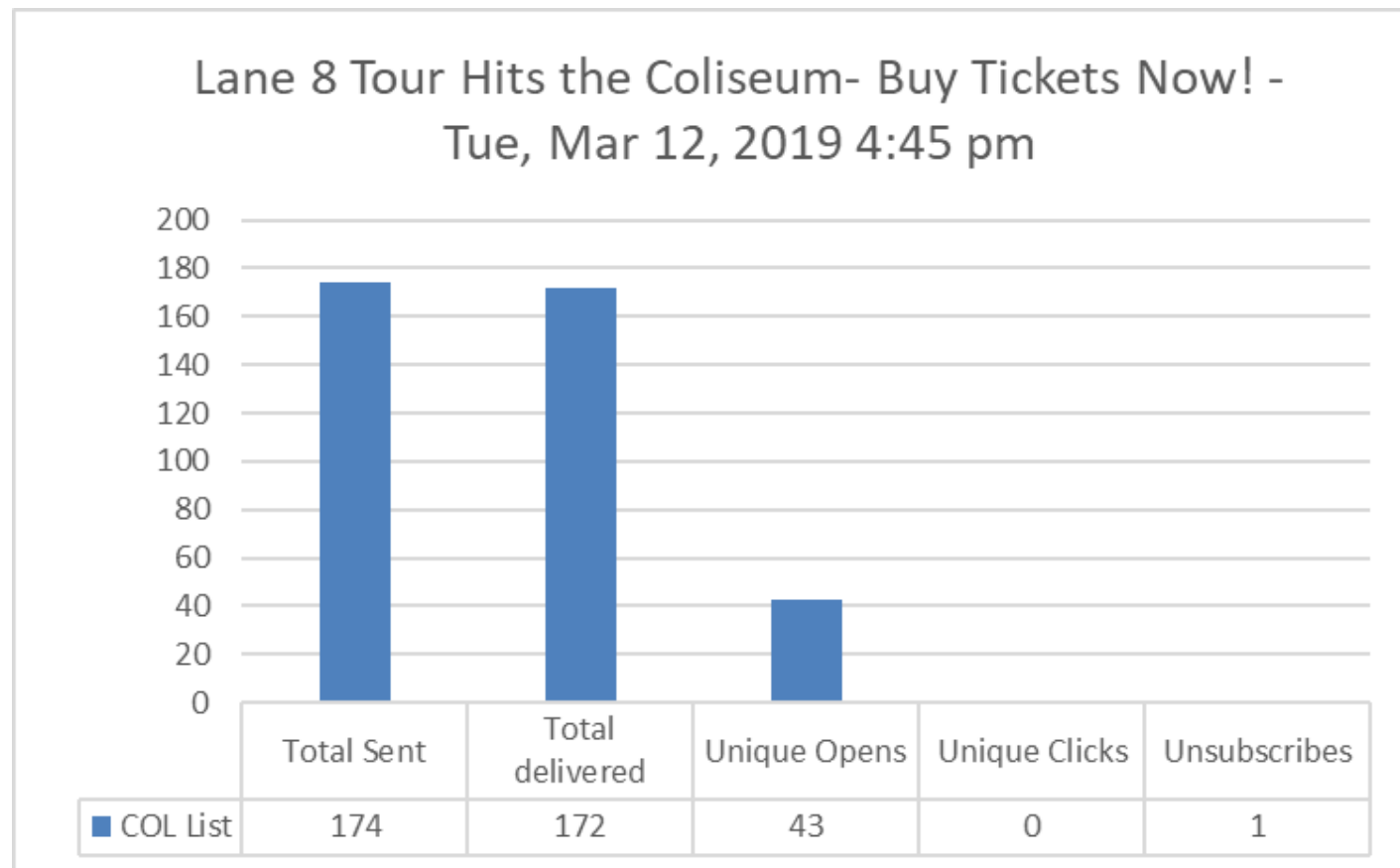


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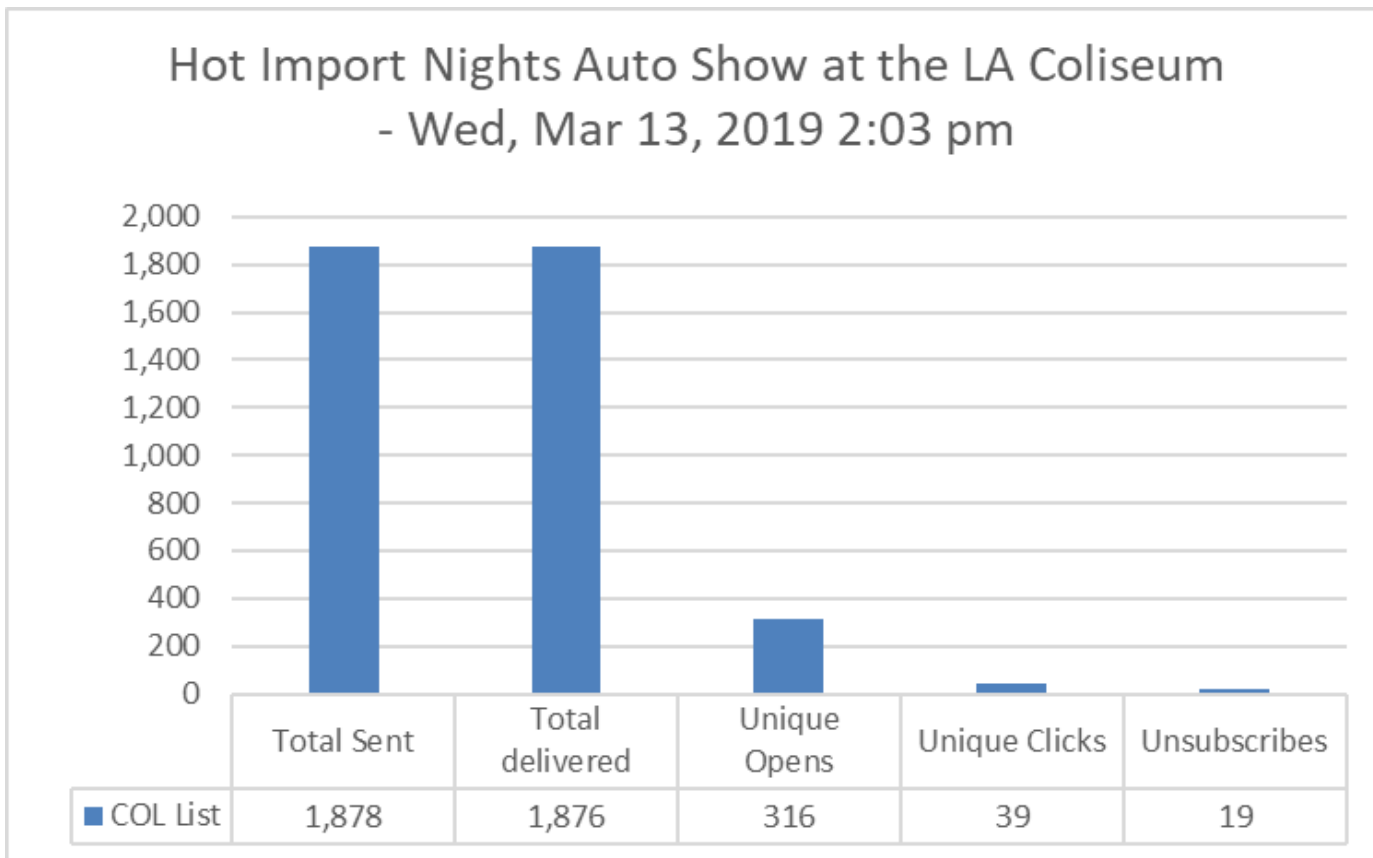


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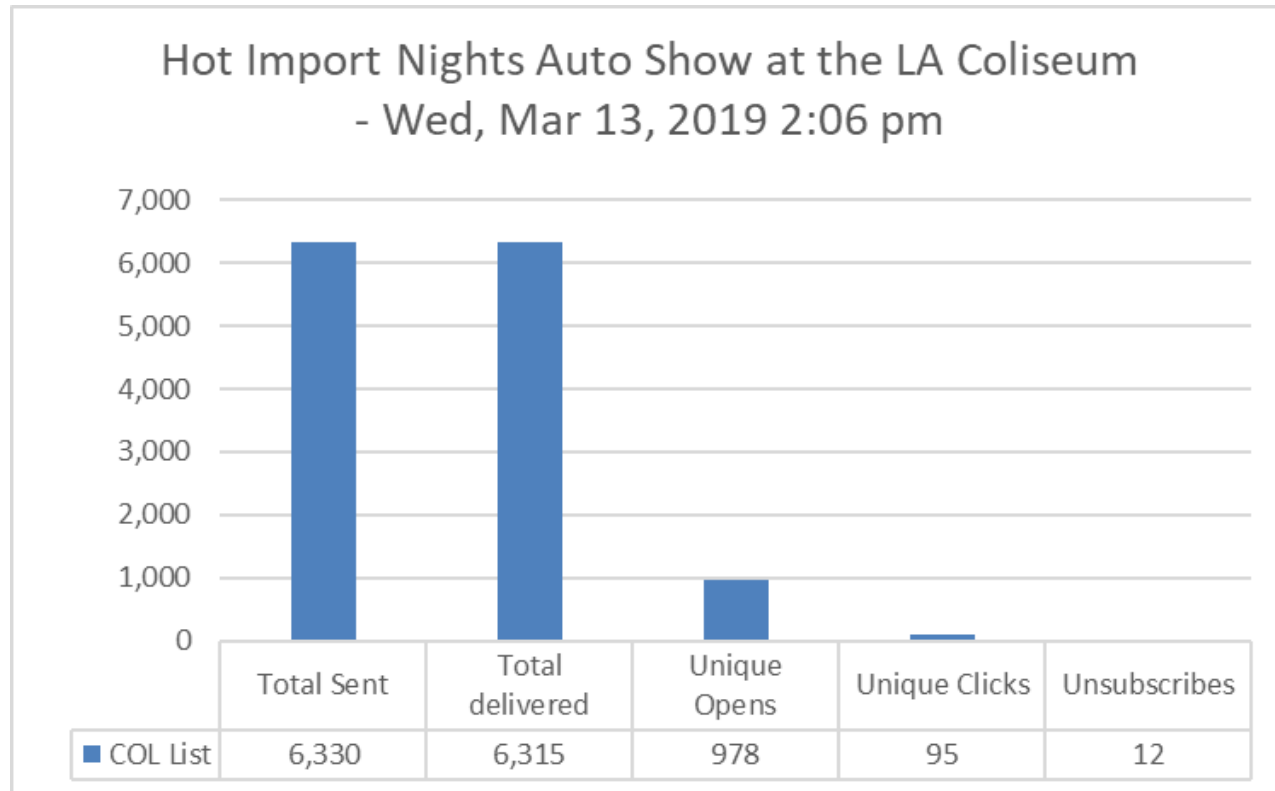


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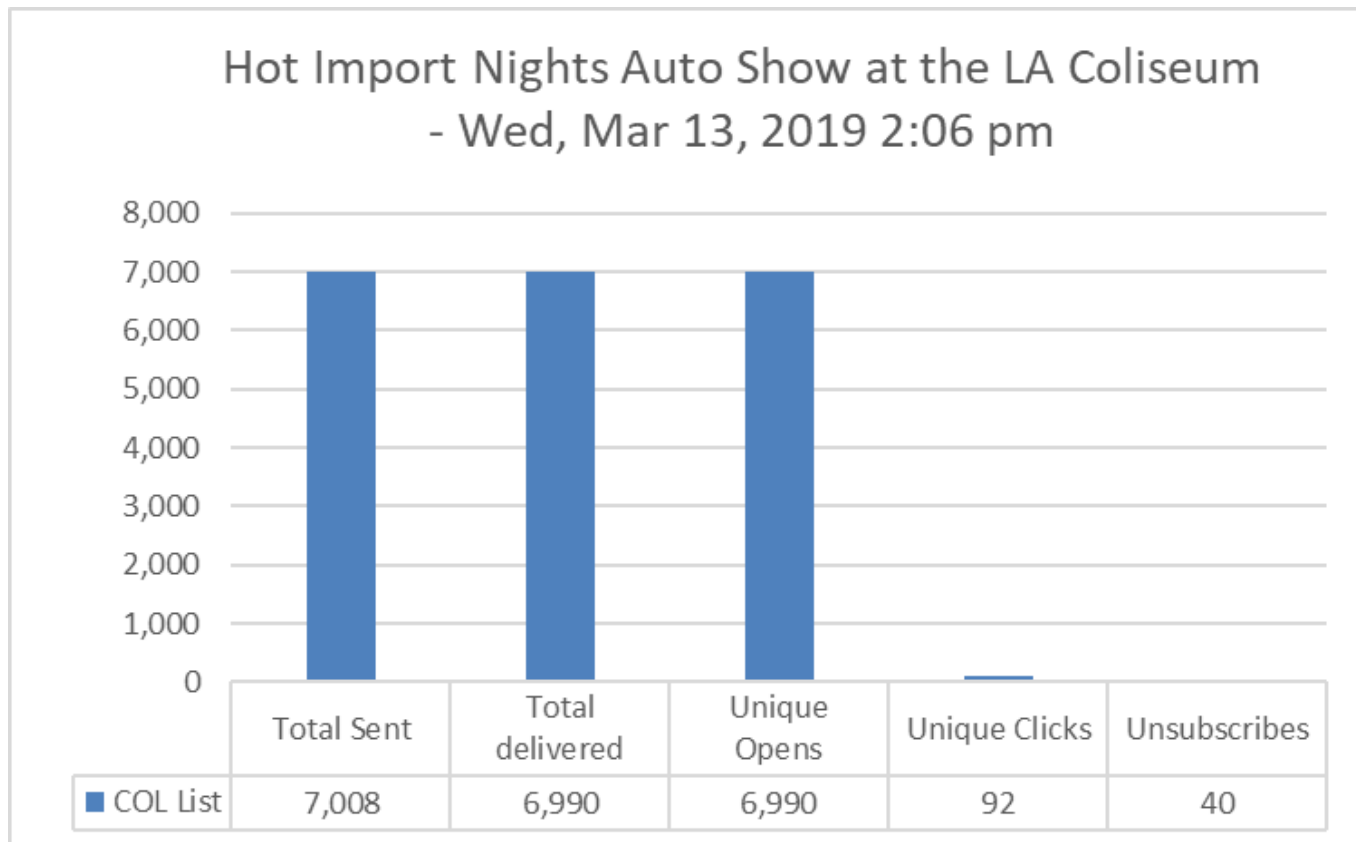


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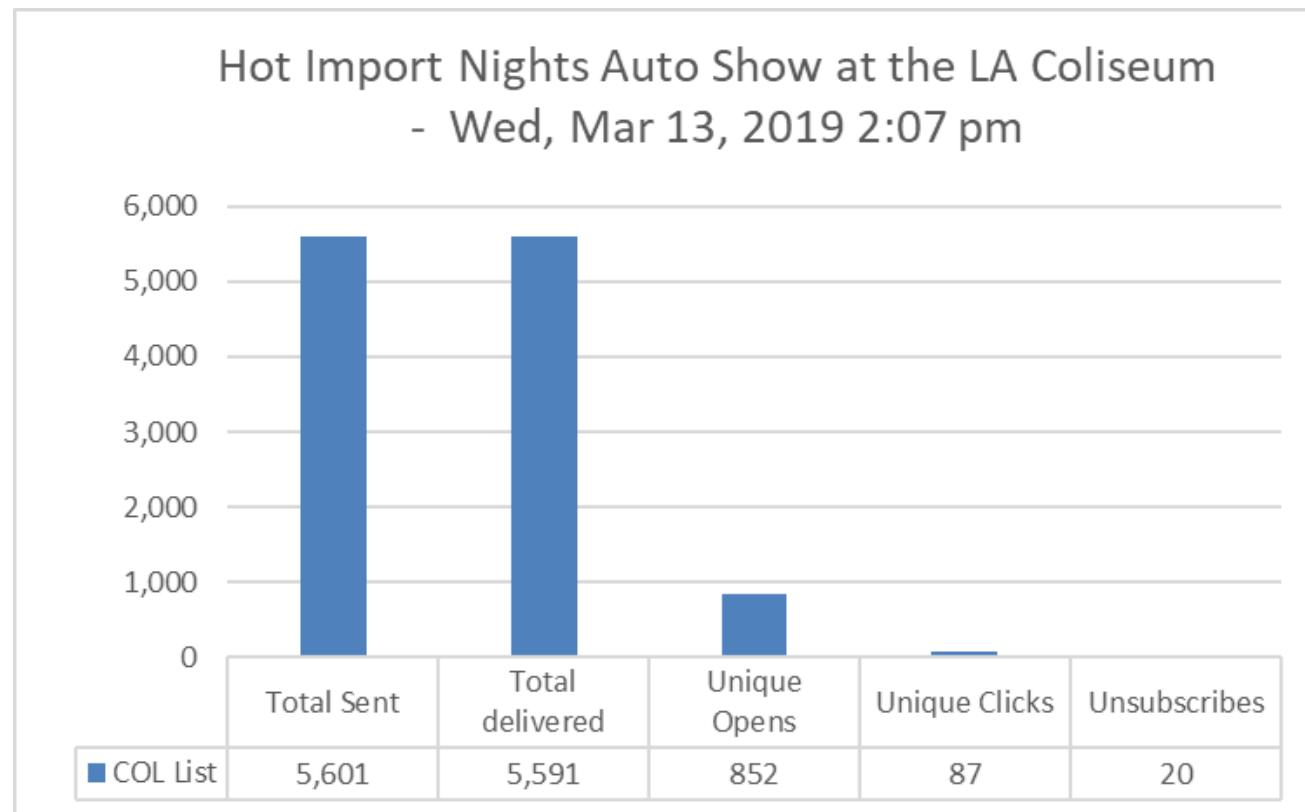


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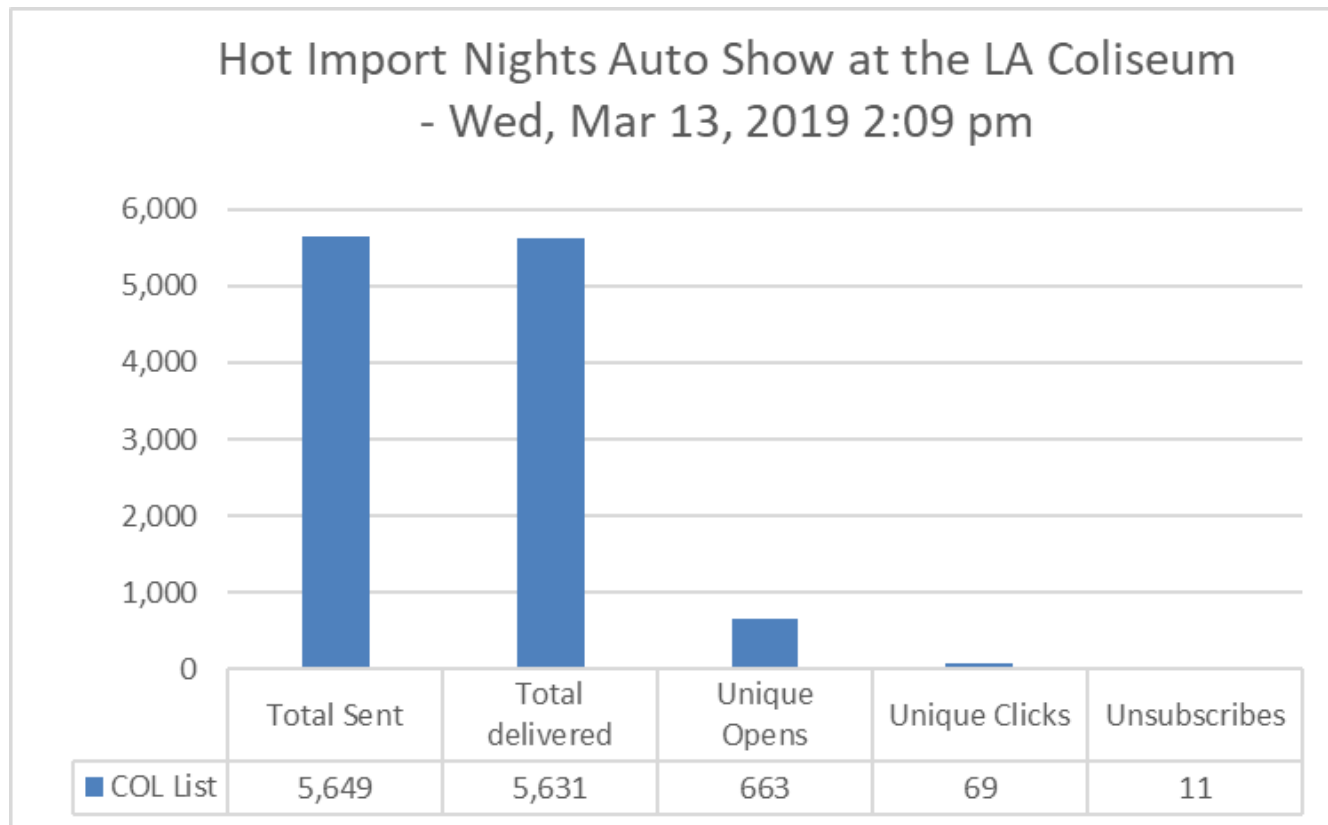


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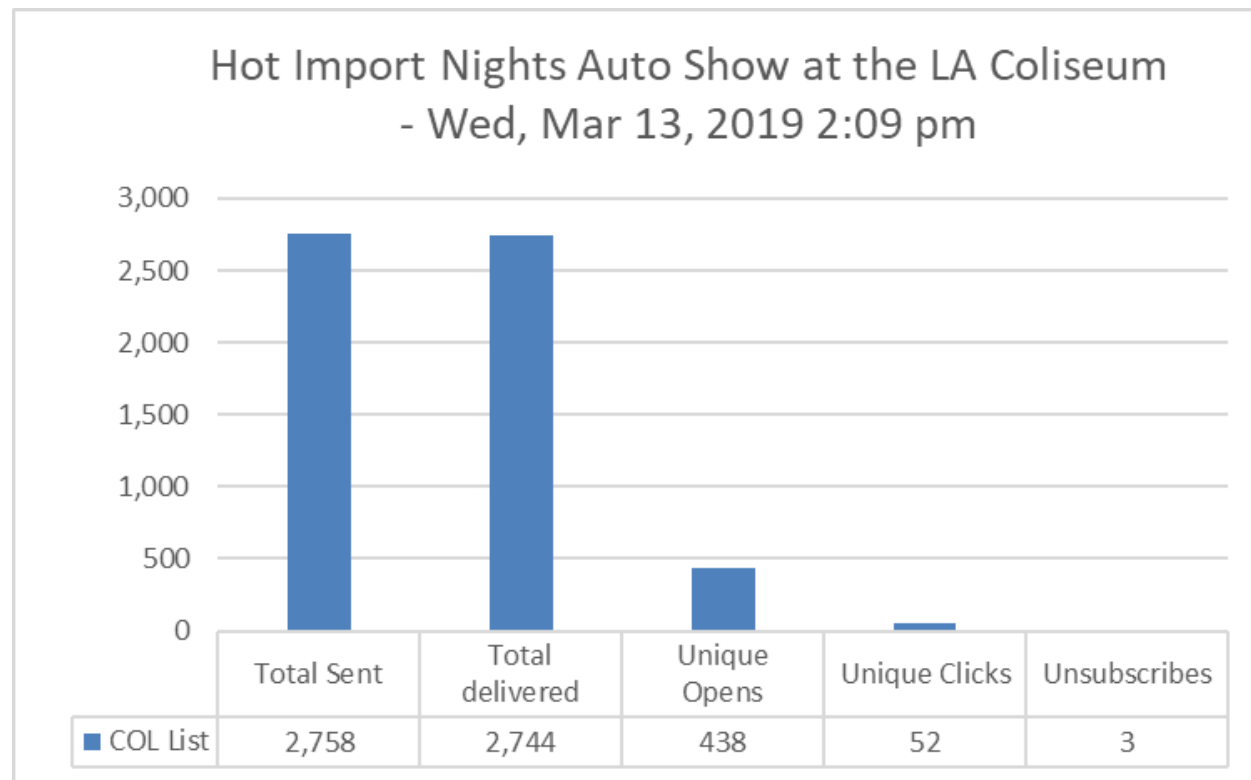


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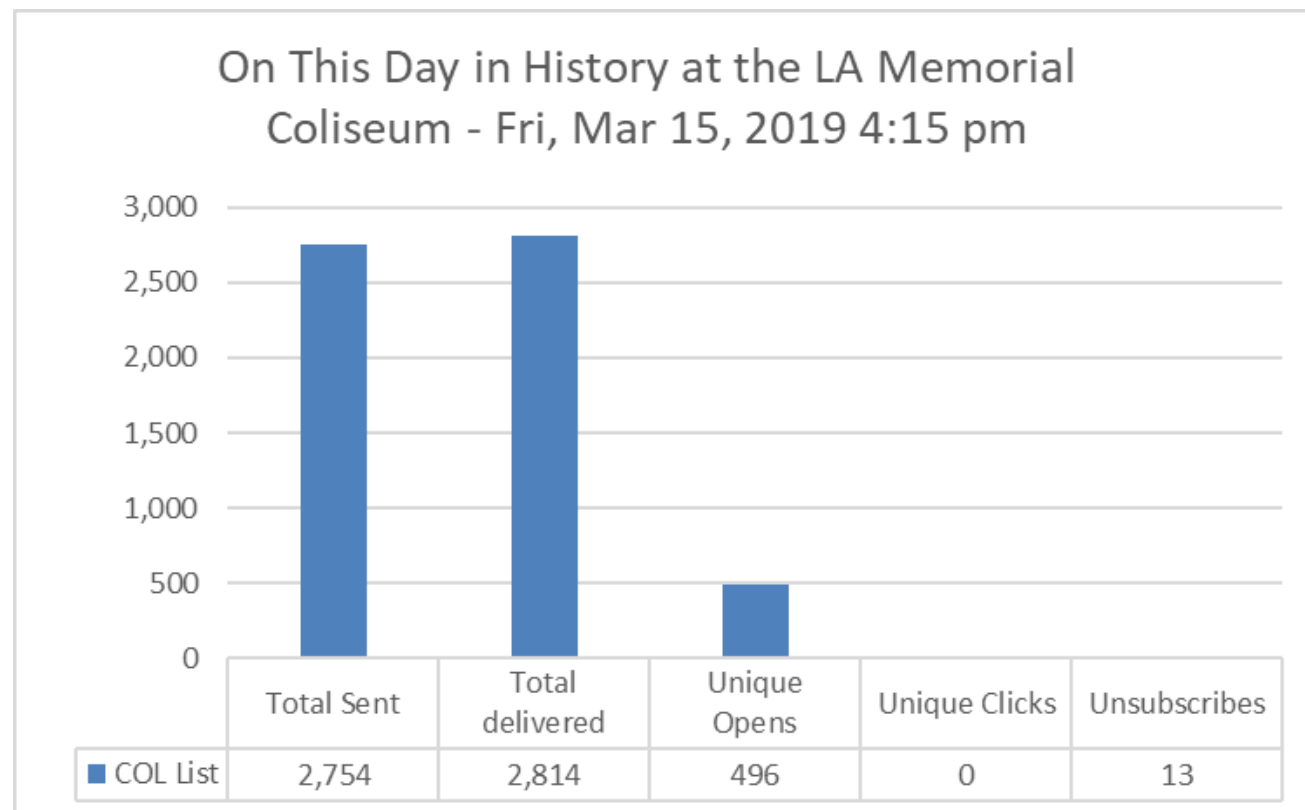


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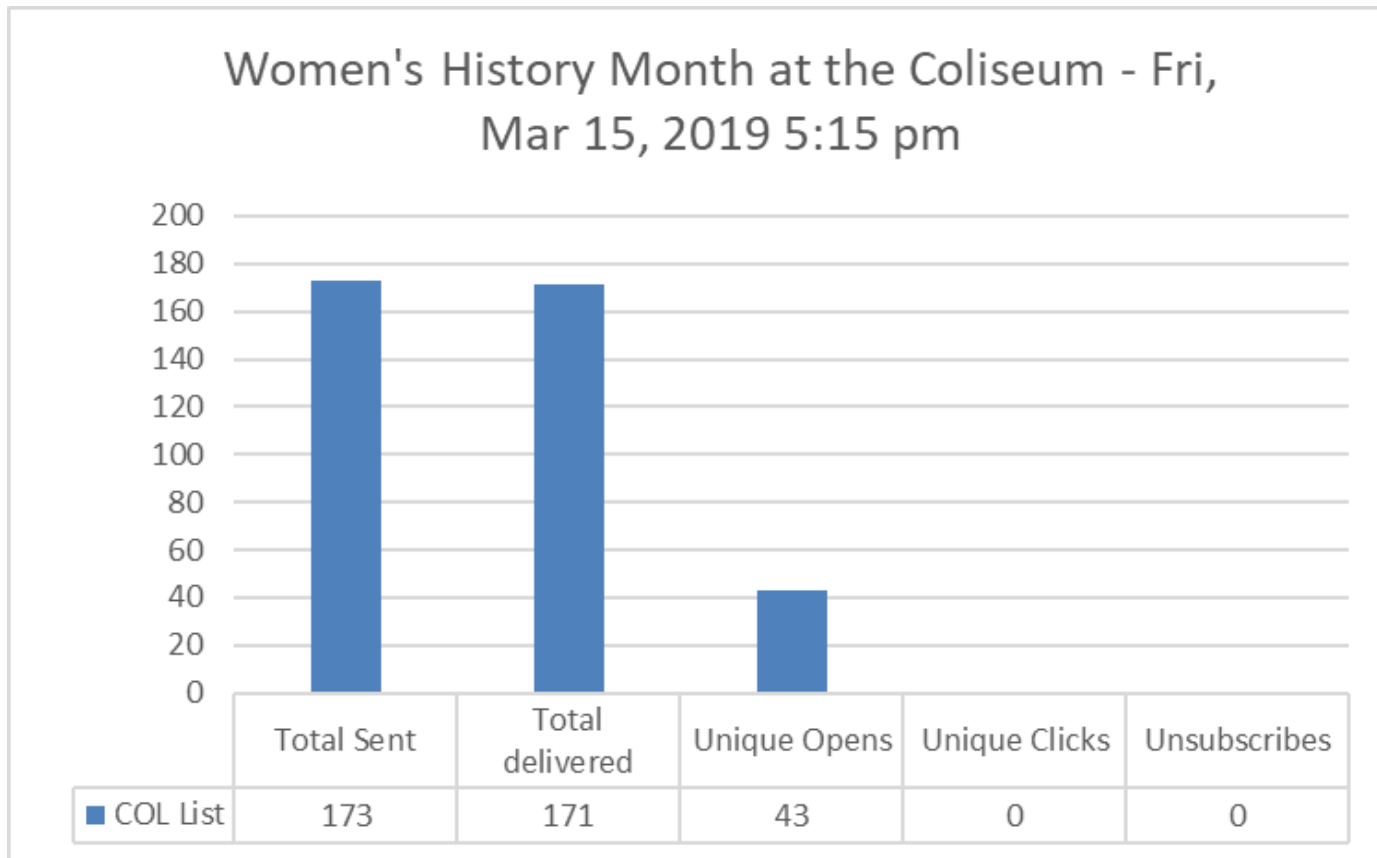


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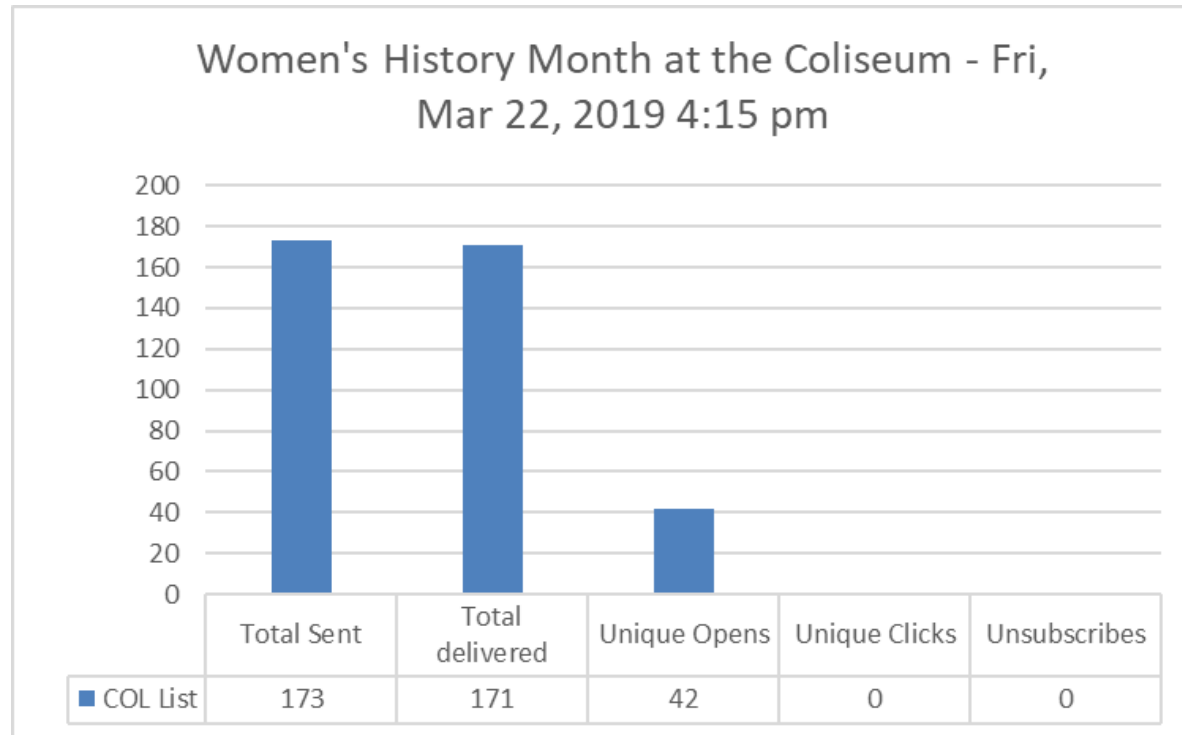


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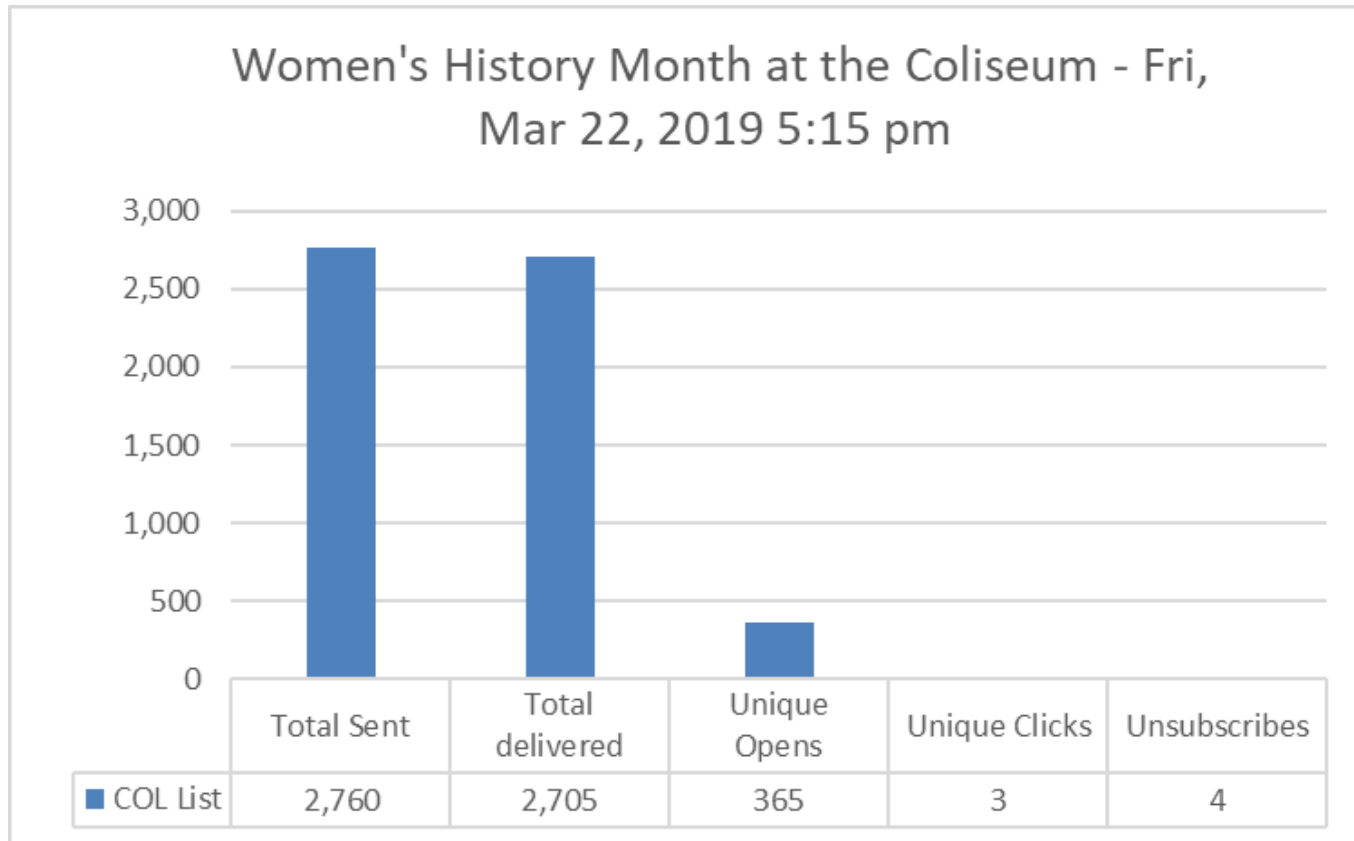


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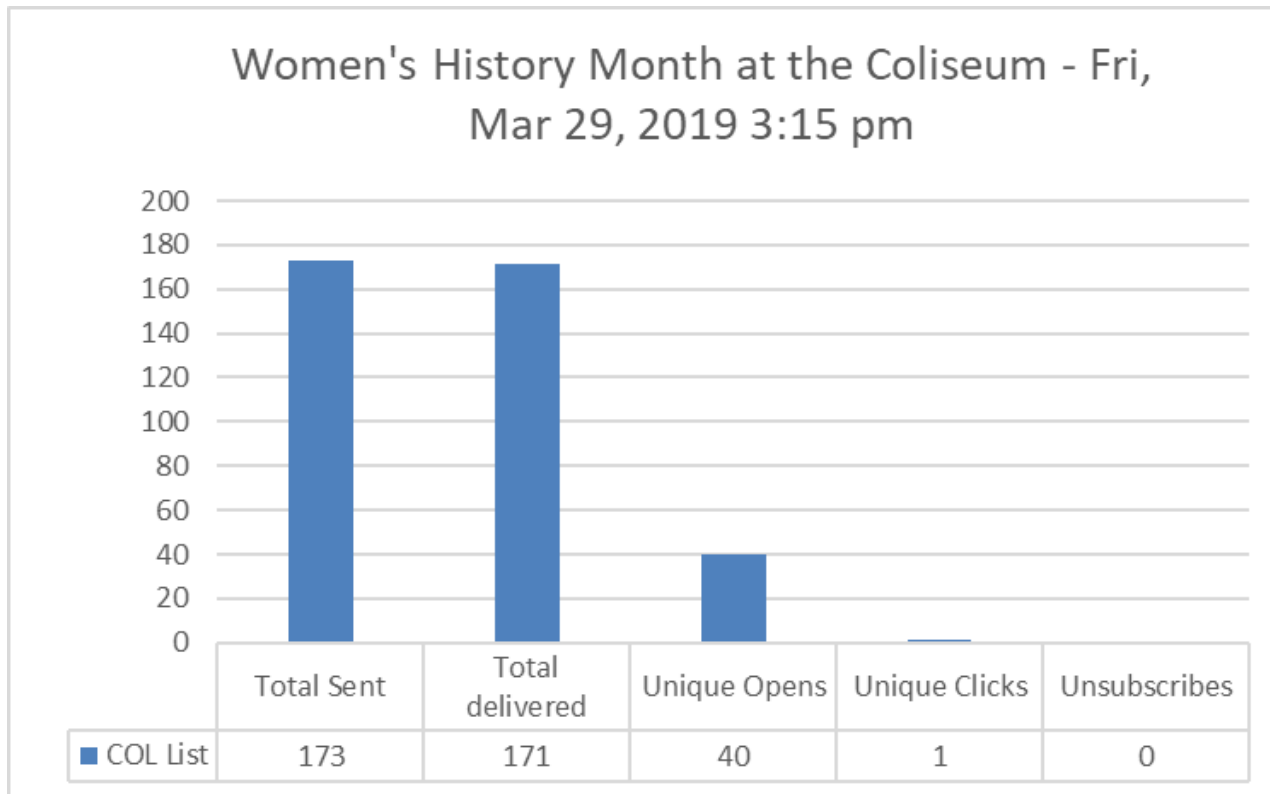


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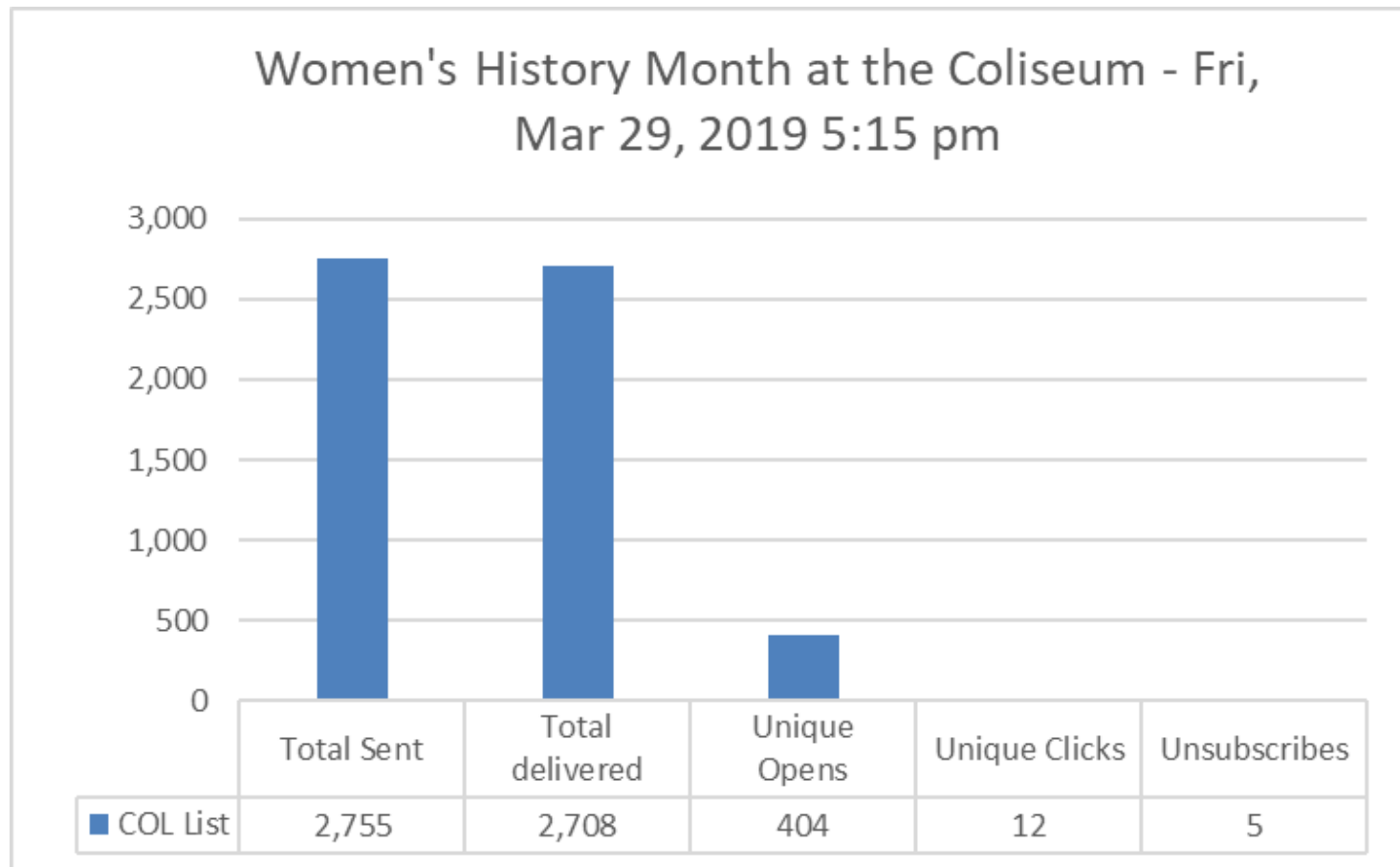


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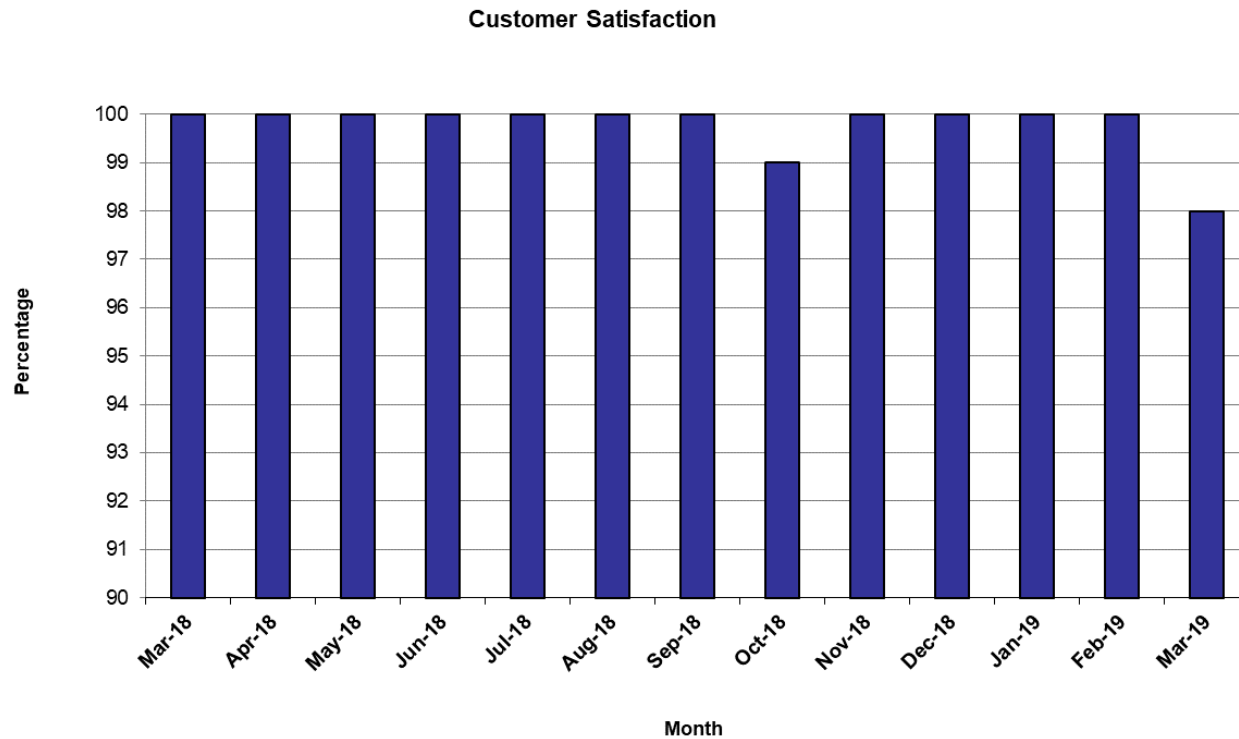


Email Campaign Reports March 2019





Customer Satisfaction Report March 2019





Thank You !!